Introducing the Cisco IP Phone

The Cisco IP Phone 7940/7960 is a full-feature telephone that provides voice communication over an IP network. This phone functions like a traditional analog phone, allowing you to place and receive telephone calls. This phone also supports features, such as network call forwarding, redialing, speed dialing, transferring calls, placing conference calls, and accessing voice mail.

Cisco IP Phone 7940/7960

The Cisco IP Phone 7940/7960 can be identified by the SIP logo in the upper right corner of the phone LCD screen.

Table 1-1   Cisco IP Phone 7960 Features

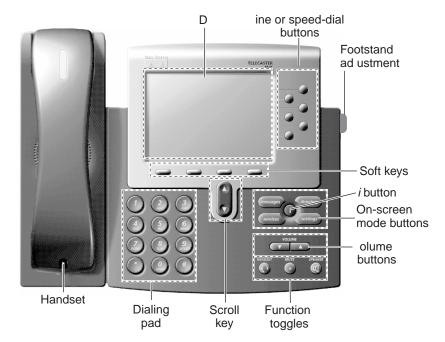| Feature	Description
LCD screen	The IP Phone "desktop" that displays the time, date, your phone number, caller ID, line/call status and the softkey tabs.
Line or speed dial buttons	Opens a new line, speed dials the number on the LCD screen, or ends a call. **Note** The Cisco SIP IP Phone model 7940 has two lines; and the model 7960 has six lines.
Footstand adjustment	Adjusts the tilt angle of the phone base.
Softkeys	Softkey functions change depending on the status of the phone (for example, when you are on a call or the phone is not in use). The softkey function is shown at the bottom of the LCD screen.
i button	Displays online help for a phone key or function.
On-screen mode buttons	Provides access to the voice mail system (when available), call histories, directories (when available), phone settings, such as display contrast and ring type, and network configuration and status information.
Volume button	Increases or decreases the volume for the currently active voice receiver: handset, headset, or speakerphone. The volume button also controls the ringer volume (if on-hook), and the display contrast of the LCD screen.
Function toggle buttons	Toggles the headset, mute, and speaker functions on and off.
Scroll key	Enables you to move among different softkey options displayed on the LCD screen.
Dialing pad	Press the dial pad buttons to dial a phone number or enter alphabetical characters.
Handset	Lift the handset and press the dial pad buttons to place a call, review voice mail messages, answer a call, and perform other phone functions.

Figure 1-1   Cisco IP Phone 7960 Features