

Ericsson MD-110 PBX with CallManager using 6608-E1 PRI EURO Gateway



Integration Description

• Connectivity is achieved by using the ETSI standard PRI protocol. The Ericsson MD-110 can be configured as either NETWORK or USER side.

Network Topology

Figure 1 Network Topology or Test Setup

Basic Call Setup End-to-End Configuration



Limitations

Calling Name and Number Feature

- Calling Name delivery and presentation features are not supported by the Ericsson MD-110 PBX.
- When calling from Cisco 7960 IP phone to Ericsson digital phone, Calling/Called Number is displayed on both phones after the call is answered as expected.
- When calling from Ericsson digital phone to Cisco 7960 IP phone, IP phone displays Connected Number after the call is answered. Ericsson phone however does NOT get updated when the call is answered. It displays the trunk name. It was verified using ISDN protocol analyzer that the CallManager was not sending "Connected Number" information in the connect message back to PBX.

System Components

Cisco Hardware and Software Requirements

- Hardware (Gateway): 6608 E1 Port
- Software: CallManager Release 3.1

PBX Hardware and Software Requirements

• Hardware: TLU76/1

• Software: Version BC9

Features

Calling/Called Number

Configuration

Configuration Sequence and Tasks

Configure in the following sequence:

Step 1. ROCAI Route Category Initiate

Setup internal characteristics for the route. Ex. Traffic direction, services, Bearer capabilities.

<_ROCAP:ROU=20;

ROUTE CATEGORY DATA

ROU	SEL	TRM	SERV	NODG	DIST	DISL	TRAF	SIG	BCAP

20 711000000000 7 3110000010 0 5 20 03151515 211100000031 111111

END

Step 2. RODAI Route Data Initiate

E1-PRI Route Protocol Characteristics, protocol side "User"

<_RODAP:ROU=20;

ROUTE DATA

ROU TYPE VARC VARI VARO FILTER

20 SL60 H'00000010 H'05400000 H'06**1**10000 NO

END

E1-PRI Route Protocol Characteristics, protocol side "Network"

<_RODAP:ROU=20; ROUTE DATA

ROU TYPE VARC VARI VARO FILTER

20 SL60 H'00000010 H'05400000 H'06**3**10000 NO

END

Step 3. ROEQI Route Equipment Initiate

E1-PRI trunk lines (B-channels)

<_ROEDP:ROU=20,TRU=ALL;

ROUTE EQUIPMENT DATA

ROU	TRU	EQU	SQU	INDDAT
20	001-1	001-1-40-01		н'00000000000
20	001-2	001-1-40-02		н'00000000000
20	001-3	001-1-40-03		н'00000000000
20	001-4	001-1-40-04		н'00000000000
20	001-5	001-1-40-05		н'00000000000
20	001-6	001-1-40-06		н'00000000000
20	001-7	001-1-40-07		н'00000000000
20	001-8	001-1-40-08		н'00000000000
20	001-9	001-1-40-09		н'00000000000
20	001-10	001-1-40-10		н'00000000000
20	001-11	001-1-40-11		н'00000000000
20	001-12	001-1-40-12		н'00000000000
20	001-13	001-1-40-13		н'00000000000
20	001-14	001-1-40-14		н'00000000000
20	001-15	001-1-40-15		н'00000000000
20	001-17	001-1-40-17		н'00000000000
20	001-18	001-1-40-18		н'00000000000
20	001-19	001-1-40-19		н'00000000000
20	001-20	001-1-40-20		н'00000000000
20	001-21	001-1-40-21		н'00000000000
20	001-22	001-1-40-22		Н'00000000000
20	001-23	001-1-40-23		н'00000000000
20	001-24	001-1-40-24		Н'00000000000
20	001-25	001-1-40-25		н'00000000000
20	001-26	001-1-40-26		н'00000000000
20	001-27	001-1-40-27		н'00000000000
20	001-28	001-1-40-28		н'00000000000
20	001-29	001-1-40-29		н'00000000000
20	001-30	001-1-40-30		н'00000000000
20	001-31	001-1-40-31		н'00000000000

END

Step 4. RODDI Route External Destination Data Initiate

Route and Access Code for the trunk Information- Note PRI uses Route 20

<_RODDP:DEST=ALL;

EXTERNAL DESTINATION ROUTE DATA

DEST	DRN	ROU	CHO	CUST	ADC	TRC	SRT	NUMACK	PRE
2		20			10050000000025000	0	1	0	
30		1			10050000000025000	0	3	0	
31		2			10050000000025000	0	3	0	
32		3			10050000000025000	0	3	0	
33		4			10050000000025000	0	3	0	
34		5			10050000000025000	0	3	0	
35		6			00050000000025000	0	3	0	
36		7			00050000000025000	0	3	0	
37		8			00050000000025000	0	3	0	
39		21			10050000000025000	0	3	0	
40		11			10050000000025000	0	3	0	

END

Note: The Ericsson MD-110 PBX user interface is very cryptic. All parameters and options are mapped to position-dependent numeric fields within the various commands listed below. You must have the correct revision of the Ericsson MD-110 PBX Administration manual to be able to decipher each field position to determine its meaning. Therefore, it is advised not to make changes to an MD-110 PBX unless you know exactly what you are doing. A single number out of place in a command string can cause unusual behavior on the PBX.

Configuration Menus and Commands

Configuring the Cisco Call Manager

Figure 2 6608 Gateway Configuration

System Route Plan Serv	ice Feature Device User Applica	ition Help	×					
Cisco CallManag For Cisco IP Telephony Solution	er Administration	Gisco Sestive adheadtha						
Gateway Configuration Back to Find/List Gateways								
Product : Cisco Catalyst 6000 E1 VoIP Gateway Gateway : S0/DS1-0@SDA0001C9D8633E Device Protocol: Digital Access PRI Registration: Registered with Cisco CallManager 10.1.1.2 IP Address: <u>10.1.1.104</u> Status: Ready								
	Update Delete Reset Gater	vay Cancel Changes						
	MAC Address*	0001C9D8633E						
	Description	SDA0001C9D8533E						
	Device Pool*	Default 💌						
	Media Resource Group List	< None >	¥					
] Done		Local intraret						

Figure 3 6608 Gateway Configuration, cont.

		[_	
	Network Hold Audio Source	<none></none>	×	_
	User Hold Audio Source	<none></none>	-	
	Caling Search Space	<none></none>	×	
	Location	<none></none>	×	
	Load Information			
	Channel Selection Order*	Top Down	×	
	PCM Type*	A-law	*	
	Protocol Side*	User		
	Caller ID DN			_
	Calling Party Selection*	Originator		
	Channel JE Type*	Use Number when 1B	×	
	Interface Identifier Present**			
	Interface Identifier Value**	0		
	Display IE Delivery			
	Redirecting Number IE Delivery	R		
	Delay for first restart (1/8 sec ticks)	32		*
e)			Local intranet	

Missing Art

Figure 4 6608 Gateway Configuration - Product Specific Configuration

Clock Reference*	Network	
Framing*	CRC4	
Audio Signal Adjustment into IP Network*	NoDbPadding	•
Audio Signal Adjustment from IP Network*	NoDbPadding	×
Zero Suppression*	HDB3	×
* indicates required item		
** applicable to DMS-100 protocol onl	Υ	
*** may be required to force ringback	r c from some PBXs	
1	Back to	Find/List Gatew

Figure 5 Route Pattern Configuration

lystem Route Plan Service	Feature Device User Application Help	
Cisco CallManager For Cisco IP Triephony Solutions	r Administration	
Route Pattern	Configuration	
Dente Detterne & VIVV	Add a New Route Pattern Back to Find/List Poute Patterns	
Status: Ready Note: Any update to this route pa	ttern automatically resets the associated gateway/route list	
Copy Update Delete	Cancel Changes	
Pattern Definition		
Route Pattern*	63000<	
Partition	< None >	
Numbering Plan*	North American Numbering Ple	
Route Filter	< None >	
Gateway/Route List*	S0/DS1-0@SDA0001C9D8633E 💌 (Edit)	
Route Option	Route this pattern C Block this pattern	*
	Cocal intranet	

Figure 6 Route Pattern Configuration, Cont.

Partition	<none></none>	*
Numbering Plan*	North American Numbering Ple	
Route Filter	< None >	
Gateway/Route List*	S0/DS1-0@SDA0001C9D6633E (Edit)	
Route Option	@ Route this pattern C Block this pattern	
R Provide Outside Dial Tone	Urgent Priority	
Calling Party Transformation	5	
Use Calling Party's Extern	al Phone Number Mask	
Calling Party Transform Mask		
Prefix Digits (Outgoing Calls)		
Called Party Transformation	5	
Discard Digits	PreDot	
Called Party Transform Mask		
Prefix Digits (Outgoing Calls)		
* indicates required item.		
		Ŧ
9	Cocal Intranet	

Test Configuration

As shown in Figure 7 below, an Ericsson MD-110 PBX was connected via an ISDN E1 PRI link to a Cisco 6608-E1 Gateway, which in turn, was connected to an Ethernet switch. The interoperability testing involved Layers 1, 2 and 3 on the ISDN PRI link between a Cisco 6608-E1 and the PBX.

Figure 7 Test Configuration

Basic Call Setup End-to-End Configuration



Layer 1 (Physical Layer)

The Ericsson MD-110 uses a command line interface which allows you to change many switch features with a single command. The PBX documentation must be consulted to make changes. Physical layer parameters (along with many other features) are controlled by using RODAI command.

Layers 2 & 3 (Q.921 and Q.931)

Layer 2 and 3 packet exchanges were monitored using an Acacia Clarinet protocol analyzer, bridged across the PRI link in high impedance mode.

Layer 2 Q.921 packets were monitored to ensure that each PBX/6608-E1 software configuration properly exchanged SABME/UA packets to initialize the ISDN link, and then RR packets were exchanged every 30 seconds.

Layer 3 Q.931 packets were monitored to ensure that the appropriate call setup/trade-in packets were exchanged for each configuration, and that the SETUP packets contained the mandatory Information Elements (IEs) with the necessary details, as well as optional IEs such as Calling Name and Number.

Telephone calls were made end-to-end in both directions through the Cisco 6608-E1 Gateway. A check was made to ensure that there was an audio path in both directions for each call.

User/Network Settings

The Cisco 6608-E1 Gateway with ISDN protocol type setting of PRI-EURO supports both protocol sides by selecting "Network/User" in the protocol side field when configuring the Gateway via CallManager.

The Ericsson MD-110, supports both "USER" (peer-slave) and "NETWORK" (peer-master) protocol sides by using RODAI command.

Test Results

PBX1 configured as ETSI (emulate Network) and Cisco 6608-E1 Gateway configured as PRI EURO (emulate User).

Ericsson MD-110	Cisco 6608-E1 ISDN			
Switch-type/	protocol-type/			
Protocol side setting	Protocol side setting			
ETSI/Network	PRI EURO/User			

Basic Calls: (Enbloc Sending)

Calls Made	Call Comp?	"Calling Number" Passed to Final Destination?	"Calling Name" Passed to Final Destination?	"Called Number" Passed to Orig. Side?	"Called Name" Passed to Orig. Side?	Notes
Phone A to Phone C	Yes	Yes	No	No ¹	No	2
Phone C to Phone A	Yes	Yes	No	Yes	No	

1. CallManager is not sending "Connected Number" information in the connect message back to PBX.

2. Calling Name delivery and presentation features are not supported by the Ericsson ISDN PRI Link.

Call Transfers: (Supervised Local Transfers)

Calls Made	Call Comp ?	Orig. "Calling Number" displayed on Final Dest. phone?	Orig. "Calling Name" displayed on Final Dest. phone?	"Called Number" display on Orig. phone updated after transfer?	"Called Name" display on Orig. phone updated after transfer?	Note s
	Yes	Yes	No	No	No	
Phone C to Phone A Xfr to Phone B						
	Yes	Yes	No	No	No	
Phone A to Phone C Xfr to Phone D						

Call Conferencing (Local)

Calls Made	Call Comp?	"Calling Number" passed to remaining conferee when the conferencing phone drops out?	"Calling Name" passed to remaining conferee when the conferencing phone drops out?	"Connected Number" updated on Orig. Caller phone display when a conferee drops out?	"Connected Name" updated on Orig. Caller phone display when a conferee drops out?	Notes
Phone C to Phone A,	Yes	(A Drops out)	(A Drops out)	(A Drops out)	(A Drops out)	
Phone A conf Phone B		Yes	No	No	No	
Phone C to Phone A,	Yes	(C Drops out)	(C Drops out)	(D Drops out)	(D Drops out)	
Phone C conf Phone D		No	No	No	No	
Phone A to Phone C,	Yes	(C Drops out)	(C Drops out)	(C Drops out)	(C Drops out)	
Phone C conf Phone D		No	No	No	No	
Phone A to Phone C,	Yes	(A Drops out)	(A Drops out)	(B Drops out)	(B Drops out)	
Phone A conf Phone B		No	No	No	No	

Call Forward (Local)

Calls Made	Call Comp ?	Original "Calling Number " passed to Final Dest.?	Original "Calling Name" passed to Final Dest.?	Forward ing "Called Number " passed to Final Dest.?	Forward ing "Called Name" passed to Final Dest.?	Final dest. "Connected Number" updated at orig. side?	Final dest. "Connecte d Name" updated at orig. side?	Note s
Phone C to Phone A fwd to Phone B	Yes	Yes	No	Yes	No	No	No	
Phone A to Phone C fwd to Phone D	Yes	Yes	No	No	No	No	No	

Appendix

Figure 8 CallManager Software Release:



Ericsson MD-110 Software Version

<_CADAP; CALENDAR DATA

IDENTITY=DANDS-EURO-TEST VERSION=ASB50104-R6-SES-R9-BC90D/CNI80

14:49:24 THU 16 AUG 2001

Catalyst 6000 Switch Configuration

Console> sh version WS-C6006 Software, Version NmpSW: 5.5(6a) Copyright (c) 1995-2001 by Cisco Systems NMP S/W compiled on Feb 23 2001, 10:23:18 System Bootstrap Version: 5.3(1) Hardware Version: 2.0 Model: WS-C6006 Serial #: TBA04511172 Mod Port Model Serial # Versions 1 2 WS-X6K-SUP1A-2GE SAD05010NBK Hw : 7.0 Fw : 5.3(1) Fw1: 5.4(2) Sw : 5.5(6a) Sw1: 5.5(6a) WS-F6K-PFC SAD05020221 Hw : 1.1 48 WS-X6348-RJ-45 3 SAD04420N7B Hw : 1.4 Fw : 5.4(2) Sw : 5.5(6a) WS-F6K-VPWR Hw : 1.0 24 WS-X6624-FXS SAD050203M8 Hw : 3.0 4 Fw : 5.4(2) Sw : 5.5(6a) HP : A00203010007; DSP : A003C031 (3.3.30) 5 8 WS-X6608-T1 SAD04400EM0 Hw : 1.1 Fw : 5.4(2) Sw : 5.5(6a) HP1: D00403010013; DSP1: D005C031 (3.3.30) HP2: D00403010013; DSP2: D005C031 (3.3.30) HP3: D00403010013; DSP3: D005C031 (3.3.30) HP4: D00403010013; DSP4: D005C031 (3.3.30) HP5: D00403010013; DSP5: D005C031 (3.3.30) HP6: D00403010013; DSP6: D005C031 (3.3.30) HP7: D00403010013; DSP7: D005C031 (3.3.30) HP8: D00403010013; DSP8: D005C031 (3.3.30) 6 8 WS-X6608-E1 SAD04380DW1 Hw : 1.1 Fw : 5.4(2) Sw : 5.5(6a) HP1: D00403010013; DSP1: D005C031 (3.3.30) HP2: D00403010013; DSP2: D005C031 (3.3.30) HP3: D00403010013; DSP3: D005C031 (3.3.30) HP4: D00403010013; DSP4: D005C031 (3.3.30) HP5: D00403010013; DSP5: D005C031 (3.3.30) HP6: D00403010013; DSP6: D005C031 (3.3.30) HP7: D00403010013; DSP7: D005C031 (3.3.30) HP8: D00403010013; DSP8: D005C031 (3.3.30) DRAM FLASH NVRAM Module Total Used Free Total Used Free Total Used Free 65408K 37541K 27867K 16384K 11546K 4838K 512K 198K 314K 1 Uptime is 27 days, 4 hours, 16 minutes Console>

Cons Mod	sole> Slot	sh moo Ports	dule Module-Ty	pe	Model		Sub	Status
1 3 4 5 6	1 3 4 5 6	2 48 24 8 8	1000BaseX 10/100Bas FXS T1 E1	Supervisor eTX Ethernet	WS-X6K WS-X63 WS-X66 WS-X66 WS-X66	-SUP1A-2GE 48-RJ-45 24-FXS 08-T1 08-E1	yes yes no no no	ok ok ok ok ok
Mod	Modul	Le-Name	2	Serial-Num				
 1 3 4 5 6				SAD05010NBK SAD04420N7B SAD050203M8 SAD04400EM0 SAD04380DW1				
Mod	MAC-A	Address	s(es)		Hw	Fw	Sw	
1	00-04 00-04 00-04	1-c0-f8 1-c0-f8 1-c0-f8	3-42-02 tc 3-42-00 tc 0-78-00 tc	00-04-c0-f8-42- 00-04-c0-f8-42- 00-04-c0-f8-42- 00-04-9b-f0-7b-	 03 7.0 01 ff	5.3(1)	5.5	(6a)
3 4	00-02 00-03	2-fc-20 3-32-ba)-5e-50 tc a-2e-35	00-02-fc-20-5e-	7f 1.4 3.0	5.4(2) 5.4(2)	5.5(5.5((6a) (6a)
5 6	00-01 00-01	L-c9-d9 L-c9-d8	9-3a-98 to 3-63-3e to	00-01-c9-d9-3a- 00-01-c9-d8-63-	9f 1.1 45 1.1	5.4(2) 5.4(2)	5.5(5.5((6a) (6a)
Mod	Sub-1	Гуре		Sub-Model		Sub-Serial	Sub-H	Iw
1 3 Cons	L3 Sv Inlir Sole>	vitchin ne Powe	ng Engine er Module	WS-F6K-PFC WS-F6K-VPWR		SAD05020221	1.1 1.0	

Console> sh port 6

Port	Name	Status	s Vlan	Duplex	Speed	Туре
6/1		conne	 ted 1	 full	2.048	 ह1
6/2		not col	nect 1	full	2.048	E1
6/3		notcol	nect 1	full	2 048	E1
6/4		notcol	nect 1	full	2 048	F1
6/5		notcol	nnect 1	full	2.010	F1
6/6		notcol	nneet 1	full	2.040	Б <u>т</u>
6/7		notcol	nnect 1	full	2.040	Б1 р1
6/1		notco		1u11 511	2.040	E1 D1
6/8		notcol	nnect 1	IUII	2.048	ET
Port	DHCP	MAC-Address	IP-Add:	ress Su	bnet-Ma	ask
6/1	enable	00-01-c9-d8-6	3-3e 10.1.1	.104 25	5.255.2	255.0
6/2	enable	00-01-c9-d8-6	3-3f 10.1.1	.118 25	5.255.2	255.0
6/3	enable	00-01-c9-d8-6	3-40 10.1.1	.123 25	5.255.2	255.0
6/4	enable	00-01-c9-d8-6	3-41 10.1.1	.117 25	5.255.2	255.0
6/5	enable	00-01-c9-d8-6	3-42 10.1.1	.120 25	5.255.2	255.0
6/6	enable	00-01-c9-d8-6	3-43 10.1.1	.121 25	5.255.2	255.0
6/7	enable	00-01-c9-d8-6	3-44 10.1.1	.122 25	5.255.2	255.0
6/8	enable	00-01-c9-d8-6	3-45 10.1.1	.124 25	5.255.2	255.0
0,0	0110020				0.200.1	
Port	Call-Ma	nager(s) DHC	P-Server	TFTP-Serve	r (Gateway
6/1	10.1.1.	2 10.3	1.1.2	10.1.1.2	1	10.1.1.7

6/2	10.1.1	.2	10.1.1.2	10.1.1.2	10.1.1.7	
6/3	10.1.1.2		10.1.1.2	10.1.1.2	10.1.1.7	
6/4	10.1.1	.2	10.1.1.2	10.1.1.2	10.1.1.7	
6/5	10.1.1	.2	10.1.1.2	10.1.1.2	10.1.1.7	
6/6	10.1.1	.2	10.1.1.2	10.1.1.2	10.1.1.7	
6/7	10.1.1.2		10.1.1.2	10.1.1.2	10.1.1.7	
6/8	10.1.1	.2	10.1.1.2	10.1.1.2	10.1.1.7	
	-	<i>(</i>)	_ '			
Port	DNS-Se	rver(s)	Domain			
6/1			-			
6/2	_		-			
6/3	_		-			
6/4	-		-			
6/5	-		-			
6/6	-		-			
6/7	-		-			
6/8	-		-			
Port	CallMa	nagerState	e DSP-Type			
6/1	regist	ered	C549			
6/2	regist	erea	C549			
6/3	registered		C549			
6/4	registered		C549			
6/5	registered		C549			
6/6	registered		C549			
6/1	registered		C549			
0/0	regist	erea	0549			
Port	NoiseRege	n NonLinea	arProcessing			
6/1	enabled	enabled				
6/2	enabled	enabled				
6/3	enabled	enabled				
6/4	enabled	enabled				
6/5	enabled	enabled				
	01100200	01100200				
6/6	enabled	enabled				
6/6 6/7	enabled enabled	enabled enabled				

Console>

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