



# Cisco Unified CallManager Release 5.0-PBX Interoperability: Nortel CS1000M Release 4.0 to a Cisco 3845 Gateway Using E1-QSIG with MGCP

Revision 2, July 27, 2006

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## Introduction

This is an application note for connectivity of Nortel CS1000M Release 4.0 PBX with Cisco Unified CallManager Release 5.0 using Cisco 3845 E1 QSIG as MGCP gateway.

The network topology diagram (Figure 1) shows the test setup for end-to-end interoperability with the Cisco Unified CallManager connected to the PBX via Cisco 3845 E1 QSIG link as MGCP gateway.

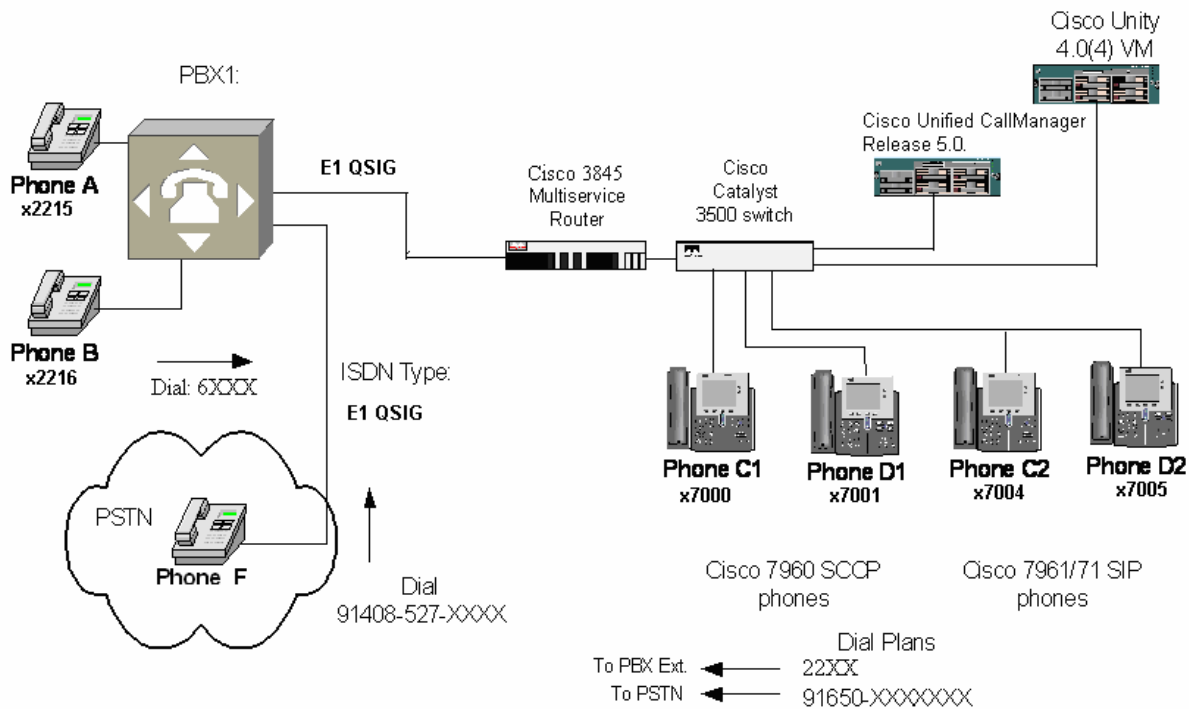
Connectivity is achieved by using the PRI QSIG E1 protocol type on the MGCP gateway and ISO QSIG switch type on the of Nortel CS1000M Release 4.0 PBX.

This Application Note uses the Cisco 3845 E1 voice gateway; however, other Cisco voice gateways are also an option to use since Cisco Unified CallManager QSIG implementation does not depend on the physical interface.

## Network Topology

Figure 1. Network Topology or Test Setup

### Basic Call Setup End-to-End Configuration





## Limitations

### Call Forwarding (Diversion) by Reroute

The Nortel does not initiate a Call Diversion by Reroute to deflect a call that is meant for a local station programmed to forward all calls to another station within the network. Thus, although the call was completed, no Reroute was done during the call. The Nortel, however, will respond to a Call Reroute message sent by another node and respond by initiating a new SETUP message to an alternate route.

### Call Completion to Busy Subscriber

As of the publication of this Application Note, call is not completed when callback is invoked from a Nortel station calling a busy Cisco Unified CallManager 5.0 station. This is a bug which has been addressed by Cisco and integrated in Release 005.001(000.9901.002) (See DDTS CSCse27145)

### Call Completion on No Reply

As of the publication of this Application Note, call is not completed when callback is invoked from a Nortel station calling a Cisco Unified CallManager station which does not reply. This is a bug which has been addressed by Cisco and integrated in Release 005.001(000.9901.002) (See DDTS CSCse27145)

### Path Replacement for Call Diversion by Forward

As of the publication of this Application Note, the Nortel CS1000M PBX Release 4.0 did not initiate Path Replacement Proposal for Call Diversion by Forward to optimize the path for a call that is meant for a Cisco Unified CallManager station programmed to forward all calls to another Nortel station within the network. Thus, although the call was completed, no Path Replacement Proposal was sent by Nortel during the call. The Nortel, however, will respond to a Path Replacement Proposal message sent by another node and respond by initiating a new SETUP message to an alternate route.

As a work around, in cases where the Path Replacement is not initiated by the PBX, Reroute for Call Diversion by Forward may be used on Cisco Unified CallManager 5.0 instead of Path Replacement for Call Diversion by Forward. This will enable the optimal use of path between the originating station and terminating station by using one call leg instead of two call legs.

Note: Path Replacement for Call Diversion by Forward did work in tests using Nortel Meridian 1 PBX Release 25.15, Nortel Meridian 1 PBX Release 25.40 and Cisco Unified CallManager 5.0. A call was placed from a station on Nortel Meridian 1 PBX Release 25.15 to station on Cisco Unified CallManager which forwarded to a station on Nortel Meridian 1 P.BX Release 25.40. The Nortel Meridian 1 PBX Release 25.15 proposed Path Replacement and an optimized path was used for that call.

## System Components

### Hardware Requirements

Cisco Catalyst 3500

Cisco 3845 router with VWIC-2MFT-E1 on NM-HD-VE and VWIC-2MFT-E1-DI on NM-HDV

Cisco Unified CallManager Server

Nortel CS1000M PBX

### Software Requirements

PBX Release 4.0

Cisco Unified CallManager 5.0

## Features

### Features Supported

CLIP-Calling Line (Number) Identification Presentation

CLIR-Calling Line (Number) Identification Restriction



CNIP-Calling Name Identification Presentation

CNIR-Calling Name Identification Restriction

COLP-Connected Line (Number) Identification Presentation

COLR- Connected Line (Number) Identification Restriction

CONP-Connected Name Identification Presentation

CONR- Connected Name Identification Restriction

Sending Alerting Name

CT-Call Transfer (by join)

CFU-Call Forwarding Unconditional (by join)

CFB-Call Forwarding Busy (by join)

CFNR-Call Forwarding No Reply (by join)

CFU-Call Forwarding Unconditional (by Reroute) – see Limitations Section

CFB-Call Forwarding Busy (by Reroute) – see Limitations Section

CFNR-Call Forwarding No Reply (by Reroute) – see Limitations Section

CCBS-Call Completion to Busy Subscriber – see Limitations Section

CCNR-Call Completion No Reply – see Limitations Section

ANF-PR-Additional Network Feature Path Replacement (for Call Transfer by join)

ANF-PR-Additional Network Feature Path Replacement (for Call Diversion by forward switching) – see Limitations Section

ANF-PR-Additional Network Feature Path Replacement (for Trombone connection)

MWI- Message Waiting Indication (lamp ON, lamp OFF)

## Configuration

### Configuration Sequence and Tasks

#### Configuring the Nortel Meridian 1 Option 11C PBX

Configure in the following sequence:

1. Configure common equipment
2. Configure the D-Channel
3. Configure the Route Data Block.
4. Configure the Trunk Data Block
5. Configure the Coordinated Dialing Plan
6. Configure the Digital Station Phone



## Configuration Menus and Commands

### Nortel Configuration

\*\*\*\*\*

#### *Common Equipment Configuration*

\*\*\*\*\*

CEQU

MPED 8D

SUPL 000 004 008 012

016 032 036 040

044 048 064 068

072 V096 V100

TDS 000

CONF 029 030 031 062

094 095

DLOP NUM DCH FRM TMDI LCMT YALM TITE TRSH

PRI 05 24 ESF NO B8S FDL - 00

06 23 ESF NO B8S FDL - 00

07 23 ESF NO B8S FDL - 00

36 24 ESF YES B8S FDL 0 00

PRI2 04 11

DTI2 02 12 13 21 Slot 2 to PSTN

MISP

\*\*\*\*\*

#### *D-Channel Configuration*

\*\*\*\*\*

REQ prt

TYPE adan dch 4

ADAN DCH 4

CTYP MSDL

CARD 04

PORT 1

DES E1\_QSIG\_Net

USR PRI

DCHL 4

OTBF 32

PARM RS422 DTE

DRAT 64KC

CLOK EXT

IFC ISGF

PINX\_CUST 0

ISDN\_MCNT 300

CLID OPT0



CO\_TYPE STD  
SIDE NET  
CNEG 1  
RLS ID \*\*  
QCHID YES  
RCAP COLP NDI CCBI CCNI PRI DV3I CTI QMWI  
PR\_TRIGS DIV 2 3  
    CNG 2 3  
    CTR2 2 3  
PR\_RTN NO  
MBGA NO  
OVLN YES  
DIDD 0  
OVLS YES  
OVLT 0  
T310 120  
T200 3  
T203 10  
N200 3  
N201 260  
K 7

\*\*\*\*\*

*Trunk Data Block Configuration*

\*\*\*\*\*

REQ: prt  
TYPE: tnb  
TN 4 1  
DATE  
PAGE  
DES

DES E1-QSIG  
TN 004 01  
TYPE TIE  
CDEN SD  
CUST 0  
TRK PRI2  
PDCA 1  
PCML A  
NCOS 0  
RTMB 104 1  
B-CHANNEL SIGNALING  
TGAR 0  
AST NO  
IAPG 0  
CLS UNR DTN WTA LPR APN THFD  
    P10 VNL  
TKID  
AACR NO  
DATE 30 JUN 2006



\*\*\*\*\*

*Route Data Block Configuration*

\*\*\*\*\*

REQ PRT  
TYPE: rdb  
CUST 0  
ROUT 104

TYPE RDB  
CUST 00  
DMOD  
ROUT 104  
DES TO\_CS101  
TKTP TIE  
NPID\_TBL\_NUM 0  
ESN NO  
CNVT NO  
SAT NO  
RCLS EXT  
VTRK NO  
NODE  
DTRK YES  
BRIP NO  
DGTP PRI2  
ISDN YES  
    MODE PRA  
    IFC ISGF  
    SBN NO  
    PNI 00001  
    NCNA NO  
    NCRD NO  
    CTYP UKWN  
    INAC NO  
    ISAR NO  
    CPFYS YES  
    DAPC NO  
    INTC NO  
DSEL VOD  
PTYP DTT  
AUTO NO  
DNIS NO  
DCDR NO  
ICOG IAO  
SRCH LIN  
TRMB YES  
STEP  
ACOD 204  
TCPP NO  
TARG 01  
CLEN 1  
BILN NO  
OABS  
INST  
ANTK  
SIGO STD  
ICIS YES  
TIMR ICF 512  
    OGF 512



EOD 13952  
NRD 10112  
DDL 70  
ODT 4096  
RGV 640  
GRD 896  
SFB 3  
NBS 2048  
NBL 4096

IENB 5  
TFD 0  
VSS 0

PAGE 002

VGD 6  
DRNG NO  
CDR NO  
VRAT NO  
MUS NO  
FRL 0 0  
FRL 1 0  
FRL 2 0  
FRL 3 0  
FRL 4 0  
FRL 5 0  
FRL 6 0  
FRL 7 0  
OHQ NO  
OHQT 00  
CBQ NO  
AUTH NO  
TTBL 0  
ATAN NO  
PLEV 2  
ALRM NO  
ART 0  
SGRP 0  
AACR NO

REQ: prt  
TYPE: rdb  
CUST 0  
ROUT 102

TYPE RDB  
CUST 00  
DMOD  
ROUT 102  
DES  
TKTP TIE  
NPID\_TBL\_NUM 0  
ESN NO  
CNVT NO  
SAT NO  
RCLS EXT





VTRK NO  
NODE  
DTRK YES  
DGTP DTI2  
ISDN NO  
DSEL VCE  
PTYT DTT  
AUTO NO  
DNIS NO  
ICOG IAO  
SRCH RRB  
TRMB YES  
STEP  
ACOD 502  
TARG 01  
CLEN 1  
BILN NO  
OABS  
INST  
ANTK  
SIGO STD  
STYP SDAT  
TIMR ICF 512  
    OGF 512  
    EOD 13952  
    DSI 34944  
    NRD 10112  
    DDL 70  
    ODT 4096  
    RGV 640  
    GRD 896  
    SFB 3  
  
    IENB 5  
    TFD 0  
    VSS 0  
    VGD 6  
SST 5 0  
NEDC ETH  
FEDC ETH  
CPDC NO  
DLTN NO  
HOLD 02 02 40  
SEIZ 02 02  
SVFL 02 02  
DRNG NO  
CDR NO  
VRAT NO  
MUS NO  
MANO NO  
EQAR NO  
FRL 0 0

PAGE 002

FRL 1 0  
FRL 2 0  
FRL 3 0



FRL 40  
FRL 50  
FRL 60  
FRL 70  
OHQ NO  
OHQT 00  
CBQ NO  
AUTH NO  
TTBL 0  
ATAN NO  
OHTD NO  
PLEV 2  
ALRM NO  
ART 0  
OPDL 0  
SGRP 0  
AACR NO

\*\*\*\*\*

*Digital Phone Station Configuration*

\*\*\*\*\*

REQ: prt  
TYPE: 2616  
TN 001 0 0 0  
DATE  
PAGE  
DES

DES CS101A  
TN 001 0 00 00  
TYPE 2616  
CDEN 8D  
CUST 0  
AOM 0  
FDN 2214  
TGAR 1  
LDN NO  
NCOS 0  
SGRP 0  
RNPG 0  
SCI 0  
SSU  
XLST  
CLS CTD FBA WTA LPR MTD FNA HTA ADD HFD  
MWA LMPN RMMD SMWD AAD IMD XHD IRD NID OLD VCE DRG1  
POD DSX VMD CMSD SLKD CCSD SWD LND CNDA  
CFTA SFD MRD DDV CNID CDCA MSID DAPA BFED RCBF  
ICDD CDMD LLCN MCTD CLBD AUTU  
GPUD DPUD DNDA CFXA ARHD CLTD ASCD  
CPFA CPTA ABDD CFHD FICD NAID BUZZ AGRD MOAD AHD  
DDGA NAMA  
DRDD EXR0  
USRD ULAD RTDD RBDD RBHD PGND OCBF FLXD FTTC DNDY DNO3 MCBN CDMR  
CPND\_LANG ENG  
RCO 0  
EFD 2214  
HUNT 2214  
EHT 2214



LHK 0  
PLEV 02  
CSDN  
AST  
IAPG 0  
AACS NO  
ITNA NO  
DGRP  
MLWU\_LANG 0  
DNDR 0  
KEY 00 SCR 2213 0 MARP  
CPND  
NAME ZEUS13  
XPLN 9  
DISPLAY\_FMT FIRST, LAST  
01  
02  
03 CFW 4 2217  
04 AO6  
05 TRN  
06  
07  
08  
09  
10  
11  
12  
13 MIK  
14 MCK  
15 TRN  
DATE 6 JUN 2006

\*\*\*\*\*  
*Coordinated Dialing Plan (CDP) configuration*

\*\*\*\*\*  
MEM AVAIL: (U/P): 2817123 USED U P: 208645 70807 TOT: 3096575  
DISK RECS AVAIL: 1152  
REQ prt  
CUST 0  
FEAT cdp  
TYPE dsc  
DSC 400  
DSC 40  
FLEN 0  
DSP LSC  
RLI 6  
NPA  
NXX



## Cisco Unified CallManager Configuration

### CCM Gateway Configuration 1

The screenshot shows the Cisco Unified CallManager Administration web interface in Microsoft Internet Explorer. The page title is "Find and List Gateway". The navigation menu includes System, Call Routing, Media Resources, Voice Mail, Device, Application, User Management, and Bulk Administration. The user is logged in as CCM.

**Find and List Gateway**

Status: 1 records found

**Search Options**

Find Gateways where Name begins with Hide endpoints Find Search Within Results  
(device.name begins with any)

**Search Results**

	Device Name	Description	Device Pool	Calling Search Space	Ext.	Partition	Route Group	Priority	Port	Device Type	Status
<input type="checkbox"/>	3845_West	3845_West								Cisco 3845	<a href="#">See Endpoints</a>

Buttons: Add New, Select All, Clear All, Delete Selected, Reset Selected. Rows per Page: 50

Windows taskbar shows: Start, Router - Hy..., E1QSIGCCM..., Find and Li..., C:\Documen..., Avaya Site ..., Clarinet - M..., Local intranet, 9:44 AM.



## CCM Gateway Configuration 2

Gateway Configuration - Microsoft Internet Explorer

Navigation Cisco Unified CallManager Administration

### Cisco Unified CallManager Administration

For Cisco IP Telecommunication Solutions

Logged in as: CCM

System Call Routing Media Resources Voice Mail Device Application User Management Bulk Administration Help

#### Gateway Configuration

Related Links: [Back To Fin](#)

**Status**  
Status: Ready

**Gateway Details**

Product	Cisco 3845
Gateway	3845_West
Protocol	MGCP
Domain Name *	<input type="text" value="3845_West"/>
Description	<input type="text" value="3845_West"/>
Cisco Unified CallManager Group*	<input type="text" value="Default"/>

**Configured Slots, VICs and Endpoints**

Module in Slot 0	<input type="text" value="&lt; None &gt;"/>		
Module in Slot 1	<input type="text" value="NM-HD-2VE"/>		
Subunit 0	<input type="text" value="&lt; None &gt;"/>		
Subunit 1	<input type="text" value="VIC-2MFT-E1"/>	1/1/ 0	1/1/ 1
Module in Slot 2	<input type="text" value="NM-HDV"/>		
Subunit 0	<input type="text" value="VIC-2MFT-E1"/>	2/0/ 0	2/0/ 1
Module in Slot 3	<input type="text" value="&lt; None &gt;"/>		
Module in Slot 4	<input type="text" value="&lt; None &gt;"/>		

**Product Specific Configuration**

Global ISDN Switch Type	<input type="text" value="4ESS"/>
-------------------------	-----------------------------------

Done Local intranet

Start Router - Hy... E1QSIGCCM... Gateway C... C:\Documen... Avaya Site ... Clarinet - M... Document1 ... 9:45 AM



### CCM Gateway Configuration 3

Gateway Configuration - Microsoft Internet Explorer

File Edit View Favorites Tools Help

---

**Gateway Details**

Product: Cisco 3845  
Gateway: 3845\_West  
Protocol: MGCP  
Domain Name \*: 3845\_West  
Description: 3845\_West  
Cisco Unified CallManager Group\*: Default

---

**Configured Slots, VICs and Endpoints**

Module in Slot 0: < None >  
Module in Slot 1: NM-HD-2VE  
    Subunit 0: < None >  
    Subunit 1: \VVIC-2MFT-E1 1/1/ 0 1/1/ 1   
Module in Slot 2: NM-HDV  
    Subunit 0: \VVIC-2MFT-E1 2/0/ 0 2/0/ 1   
Module in Slot 3: < None >  
Module in Slot 4: < None >

---

**Product Specific Configuration**

Global ISDN Switch Type: 4ESS  
Switchback Timing \*: Graceful  
Switchback uptime-delay (min): 10  
Switchback schedule (hh:mm): 12:00  
Type Of DTMF Relay \*: Current GW Config

Save Delete Reset Add New

\*- indicates required item.

---

Done Local intranet

Start Router - Hy... E1QSIGCCM... Gateway C... C:\Documen... Avaya Site ... Clarinet - M... Document1 ... 9:45 AM



## CCM Gateway Configuration 4

Gateway Configuration - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Navigation Cisco Unified CallManager Administration

Cisco Unified CallManager Administration For Cisco IP Telecommunication Solutions Logged in as: CCM

System Call Routing Media Resources Voice Mail Device Application User Management Bulk Administration Help

Gateway Configuration Related Links: Back to MGCP Configu

Status  
Status: Ready

**Device Information**

Product	Cisco MGCP E1 Port
Gateway	3845_West
Device Protocol	Digital Access PRI
Registration	Unregistered
IP Address	172.20.33.120
End-Point Name *	S1/SU1/DS1-0@3845_West
Description	S1/SU1/DS1-0@3845_West
Device Pool*	Default
Call Classification*	Use System Default
NetworkLocale	< None >
Media Resource Group List	< None >
Location*	Hub_None
AAR Group	< None >
Load Information	

Transmit UTF-8 for Calling Party Name  
 V150 (subset)

**Multilevel Precedence and Preemption (MLPP) Information**

MLPP Domain	< None >
MLPP Indication	Not available on this device
MLPP Preemption	Not available on this device

Done Local intranet

Start Router - Hy... E1QSIGCCM... Gateway C... C:\Documen... Avaya Site ... Clarinet - M... Document1 ... 9:45 AM



## CCM Gateway Configuration 5

Gateway Configuration - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Navigation Cisco Unified CallManager Administration

Cisco Unified CallManager Administration For Cisco IP Telecommunication Solutions Logged in as: CCM

System Call Routing Media Resources Voice Mail Device Application User Management Bulk Administration Help

Gateway Configuration Related Links: Back to MGCP Configu

Status  
Status: Ready

**Device Information**

Product	Cisco MGCP E1 Port
Gateway	3845_West
Device Protocol	Digital Access PRI
Registration	Registered with Cisco Unified CallManager CM-SATURN
IP Address	172.20.33.120
End-Point Name *	S2/SU0/DS1-0@3845_West
Description	S2/SU0/DS1-0@3845_West
Device Pool*	Default
Call Classification*	Use System Default
NetworkLocale	< None >
Media Resource Group List	< None >
Location*	Hub_None
AAR Group	< None >
Load Information	

Transmit UTF-8 for Calling Party Name  
 V150 (subset)

**Multilevel Precedence and Preemption (MLPP) Information**

MLPP Domain	< None >
MLPP Indication	Not available on this device
MLPP Preemption	Not available on this device

Done

Start Router - Hy... Gateway C... C:\Documen... Avaya Site ... Clarinet - M... Document1 ... Local intranet 9:49 AM





## CCM Gateway Configuration 6

Gateway Configuration - Microsoft Internet Explorer

File Edit View Favorites Tools Help

**Multilevel Precedence and Preemption (MLPP) Information**

MLPP Domain: < None >

MLPP Indication: Not available on this device

MLPP Preemption: Not available on this device

**Interface Information**

PRI Protocol Type\*: PRI ISO QSIG E1

Protocol Side\*: Network

Channel Selection Order\*: Top Down

Channel IE Type\*: Timeslot Number

PCM Type\*: A-law

Delay for first restart (1/8 sec ticks)\*: 32

Delay between restarts (1/8 sec ticks)\*: 4

Inhibit restarts at PRI initialization

Enable status poll

Unattended Port

**Call Routing Information - Inbound Calls**

Significant Digits\*: All

Calling Search Space: < None >

AAR Calling Search Space: < None >

Prefix DN:

**Call Routing Information - Outbound Calls**

Calling Party Presentation\*: Default

Calling Party Selection\*: Originator

Called party IE number type unknown\*: Cisco CallManager

Calling party IE number type unknown\*: Cisco CallManager

Called Numbering Plan\*: Cisco CallManager

Calling Numbering Plan\*: Cisco CallManager

Done

Local intranet

Start Router - Hy... Gateway C... C:\Documen... Avaya Site ... Clarinet - M... Document1 ... 9:49 AM



## CCM Gateway Configuration 7

Gateway Configuration - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Calling party IE number type unknown\* Cisco CallManager  
Called Numbering Plan\* Cisco CallManager  
Calling Numbering Plan\* Cisco CallManager  
Number of digits to strip\* 0  
Caller ID DN  
SMDI Base Port\* 0

**PRI Protocol Type Specific Information**

Display IE Delivery  
 Redirecting Number IE Delivery - Outbound  
 Redirecting Number IE Delivery - Inbound  
 Send Extra Leading Character in Display IE\*\*\*  
 Setup non-ISDN Progress Indicator IE Enable\*\*\*\*  
 MCDN Channel Number Extension Bit Set to Zero\*\*  
 Send Calling Name In Facility IE  
 Interface Identifier Present\*\*  
Interface Identifier Value\*\* 0  
Connected Line ID Presentation (QSIG Inbound Call)\* Default

**UUIE Configuration**

Passing Precedence Level Through UUIE  
Security Access Level\* 2

**Product Specific Configuration**

Line Coding \* HDB3  
Framing \* CRC4  
Clock \* External  
Input Gain (-6..14 db) \* 0  
Output Attenuation (-6..14 db) \* 0

Done Local intranet

Start Router - Hy... Gateway C... C:\Documen... Avaya Site ... Clarinet - M... Document1 ... 9:49 AM



## CCM Gateway Configuration 8

Gateway Configuration - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Setup non-ISDN Progress Indicator IE Enable\*\*\*\*

MCDN Channel Number Extension Bit Set to Zero\*\*

Send Calling Name In Facility IE

Interface Identifier Present\*\*

Interface Identifier Value\*\*

Connected Line ID Presentation (QSIG Inbound Call)\*

---

**UUIE Configuration**

Passing Precedence Level Through UUIE

Security Access Level\*

---

**Product Specific Configuration**

Line Coding \*

Framing \*

Clock \*

Input Gain (-6..14 db) \*

Output Attenuation (-6..14 db) \*

Echo Cancellation Enable \*

Echo Cancellation Coverage (ms) \*

Save Delete Reset

**i** \*- indicates required item.

**i** \*\* - applies to DMS-100 protocol only.

**i** \*\*\* - applies to DMS-100 protocol and DMS-250 protocol only.

**i** \*\*\*\* - may be required to force ringback from some PBXs.

**i** \*\*\*\*\* - Device reset is not required for changes to Packet Capture Mode and Packet Capture Duration.

Done Local intranet

Start Router - Hy... Gateway C... C:\Documen... Avaya Site ... Clarinet - M... Document1 ... 9:49 AM



## CCM Gateway Configuration 9

Gateway Configuration - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Navigation Cisco Unified CallManager Administration

Cisco Unified CallManager Administration For Cisco IP Telecommunication Solutions Logged in as: CCM

System Call Routing Media Resources Voice Mail Device Application User Management Bulk Administration Help

Gateway Configuration Related Links: Back to MGCP Configu

Status  
Status: Ready

**Device Information**

Product	Cisco MGCP E1 Port
Gateway	3845_West
Device Protocol	Digital Access PRI
Registration	Registered with Cisco Unified CallManager CM-SATURN
IP Address	172.20.33.120
End-Point Name *	S2/SU0/DS1-0@3845_West
Description	S2/SU0/DS1-0@3845_West
Device Pool*	Default
Call Classification*	Use System Default
NetworkLocale	< None >
Media Resource Group List	< None >
Location*	Hub_None
AAR Group	< None >
Load Information	

Transmit UTF-8 for Calling Party Name  
 V150 (subset)

**Multilevel Precedence and Preemption (MLPP) Information**

MLPP Domain	< None >
MLPP Indication	Not available on this device
MLPP Preemption	Not available on this device

Done Local intranet

Start Router - Hy... Gateway C... C:\Documen... Avaya Site ... Clarinet - M... Document1 ... 9:59 AM



## CCM Gateway Configuration 10

Gateway Configuration - Microsoft Internet Explorer

File Edit View Favorites Tools Help

**Multilevel Precedence and Preemption (MLPP) Information**

MLPP Domain

MLPP Indication Not available on this device

MLPP Preemption Not available on this device

**Interface Information**

PRI Protocol Type*	<input type="text" value=" PRI ISO QSIG E1"/>
Protocol Side*	<input type="text" value=" Network"/>
Channel Selection Order*	<input type="text" value=" Top Down"/>
Channel IE Type*	<input type="text" value=" Timeslot Number"/>
PCM Type*	<input type="text" value=" A-law"/>
Delay for first restart (1/8 sec ticks)*	<input type="text" value=" 32"/>
Delay between restarts (1/8 sec ticks)*	<input type="text" value=" 4"/>

Inhibit restarts at PRI initialization

Enable status poll

Unattended Port

**Call Routing Information - Inbound Calls**

Significant Digits*	<input type="text" value=" All"/>
Calling Search Space	<input type="text" value=" &lt; None &gt;"/>
AAR Calling Search Space	<input type="text" value=" &lt; None &gt;"/>
Prefix DN	<input type="text"/>

**Call Routing Information - Outbound Calls**

Calling Party Presentation*	<input type="text" value=" Default"/>
Calling Party Selection*	<input type="text" value=" Originator"/>
Called party IE number type unknown*	<input type="text" value=" Cisco CallManager"/>
Calling party IE number type unknown*	<input type="text" value=" Cisco CallManager"/>
Called Numbering Plan*	<input type="text" value=" Cisco CallManager"/>
Calling Numbering Plan*	<input type="text" value=" Cisco CallManager"/>

Done

Local intranet

Start Router - Hy... Gateway C... C:\Documen... Avaya Site ... Clarinet - M... Document1 ... 9:59 AM



## CCM Gateway Configuration 11

Gateway Configuration - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Calling party IE number type unknown\* Cisco CallManager  
Called Numbering Plan\* Cisco CallManager  
Calling Numbering Plan\* Cisco CallManager  
Number of digits to strip\* 0  
Caller ID DN  
SMDI Base Port\* 0

**PRI Protocol Type Specific Information**

Display IE Delivery  
 Redirecting Number IE Delivery - Outbound  
 Redirecting Number IE Delivery - Inbound  
 Send Extra Leading Character in Display IE\*\*\*  
 Setup non-ISDN Progress Indicator IE Enable\*\*\*\*  
 MCDN Channel Number Extension Bit Set to Zero\*\*  
 Send Calling Name In Facility IE  
 Interface Identifier Present\*\*  
Interface Identifier Value\*\* 0  
Connected Line ID Presentation (QSIG Inbound Call)\* Default

**UUIE Configuration**

Passing Precedence Level Through UUIE  
Security Access Level\* 2

**Product Specific Configuration**

Line Coding \* HDB3  
Framing \* CRC4  
Clock \* External  
Input Gain (-6..14 db) \* 0  
Output Attenuation (-6..14 db) \* 0

Done Local intranet

Start Router - Hy... Gateway C... C:\Documen... Avaya Site ... Clarinet - M... Document1 ... 9:59 AM



## CCM Gateway Configuration 12

Gateway Configuration - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Setup non-ISDN Progress Indicator IE Enable\*\*\*\*

MCDN Channel Number Extension Bit Set to Zero\*\*

Send Calling Name In Facility IE

Interface Identifier Present\*\*

Interface Identifier Value\*\*

Connected Line ID Presentation (QSIG Inbound Call)\*

---

**UUIE Configuration**

Passing Precedence Level Through UUIE

Security Access Level\*

---

**Product Specific Configuration**

Line Coding \*

Framing \*

Clock \*

Input Gain (-6..14 db) \*

Output Attenuation (-6..14 db) \*

Echo Cancellation Enable \*

Echo Cancellation Coverage (ms) \*

Save Delete Reset

**i** \*- indicates required item.

**i** \*\* - applies to DMS-100 protocol only.

**i** \*\*\* - applies to DMS-100 protocol and DMS-250 protocol only.

**i** \*\*\*\* - may be required to force ringback from some PBXs.

**i** \*\*\*\*\* - Device reset is not required for changes to Packet Capture Mode and Packet Capture Duration.

Done

Local intranet

Start Router - Hy... Gateway C... C:\Documen... Avaya Site ... Clarinet - M... Document1 ... 9:59 AM



## Phone Configuration 1

Find and List Phones - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Navigation Cisco Unified CallManager Administration

Cisco Unified CallManager Administration For Cisco IP Telecommunication Solutions Logged in as: CCM

System Call Routing Media Resources Voice Mail Device Application User Management Bulk Administration Help

Find and List Phones Related Links: CAPF Report i

+ [Grid] [Refresh] [Delete]

**Status**  
4 records found

**Search Options**  
Find Phone where Device Name begins with Find  Search Within Results  
Select item or enter search text  
(device.name begins with any)

**Search Results**

	Device Name(Line)	Description	Device Pool	Device Protocol	Status	IP Address	Copy	Copy
<input type="checkbox"/>	<a href="#">SEP00124362145B</a>	Auto 7001	<a href="#">Default</a>	SCCP	Registered with CM-SATURN	<a href="#">172.20.235.101</a>		
<input type="checkbox"/>	<a href="#">SEP00124362B4C5</a>	Auto 7000	<a href="#">Default</a>	SCCP	Registered with CM-SATURN	<a href="#">172.20.235.100</a>		
<input type="checkbox"/>	<a href="#">SEP00170EEE3279</a>	Auto 7004	<a href="#">Default</a>	SIP	Registered with CM-SATURN	<a href="#">172.20.235.102</a>		
<input type="checkbox"/>	<a href="#">SEP00170EEE3284</a>	Auto 7005	<a href="#">Default</a>	SIP	Registered with CM-SATURN	<a href="#">172.20.235.103</a>		

Add New Select All Clear All Delete Selected Reset Selected Rows per Page 50

Done Local intranet 9:50 AM





## Phone Configuration 2 (SCCP Phone)

The screenshot displays the Cisco Unified CallManager Administration web interface in Microsoft Internet Explorer. The page title is "Phone Configuration - Microsoft Internet Explorer". The main header shows "Cisco Unified CallManager Administration" with the subtitle "For Cisco IP Telecommunication Solutions" and "Logged in as: CCM". A navigation menu includes "System", "Call Routing", "Media Resources", "Voice Mail", "Device", "Application", "User Management", "Bulk Administration", and "Help". The current page is "Phone Configuration" with a "Related Links" section containing "Back To Find/List".

The interface is divided into several sections:

- Status:** Status: Ready
- Association Information:** A list of 11 items for association, including "Line [1] - 7000 (no partition)", "Line [2] - Add a new DN", and "Add a new SD" (items 3-6). A section for "Unassigned Associated Items" includes "Add a new SURL" (item 8) and "Add a new BLF SD" (item 9). Item 10 is "Privacy" and item 11 is "None". A "Modify Button Items" button is also present.
- Phone Type:** Product Type: Cisco 7960, Device Protocol: SCCP
- Device Information:** A table of configuration parameters:

Registration	Registered with Cisco Unified CallManager CM-SATURN
IP Address	172.20.235.100
MAC Address*	00124362B4C5
Description	Auto 7000
Device Pool*	Default
Phone Button Template*	Standard 7960 SCCP
Softkey Template	Standard User With Callback
Common Phone Profile*	Standard Common Phone Profile
Calling Search Space	< None >
AAR Calling Search Space	< None >
Media Resource Group List	< None >
User Hold Audio Source	< None >
Network Hold Audio Source	< None >
Location*	Hub_None
User Locale	< None >

The Windows taskbar at the bottom shows the Start button, several open applications (Router - Hy..., Phone Con..., C:\Documen..., Avaya Site..., Clarinet - M..., Document1 ...), and the system tray with the time 9:50 AM.



### Phone Configuration 3 (SCCP Phone)

Phone Configuration - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Network Hold Audio Source	< None >
Location*	Hub_None
User Locale	< None >
Network Locale	< None >
Built In Bridge*	Default
Privacy*	Default
Owner User ID	< None >
Phone Load Name	

Retry Video Call as Audio  
 Ignore Presentation Indicators (internal calls only)  
 Allow Control of Device from CTI

**Protocol Specific Information**

Packet Capture Mode*	None
Packet Capture Duration	0
Presence Group*	Standard Presence group
SCCP Phone Security Profile*	Standard SCCP Profile for Auto Registration
SUBSCRIBE Calling Search Space	< None >

Unattended Port  
 Require DTMF Reception  
 RFC2833 Disabled

**Expansion Module Information**

Module 1	< None >
Module 1 Load Name	
Module 2	< None >
Module 2 Load Name	

**External Data Locations Information (Leave blank to use default)**

Information

Done Local intranet

Start Router - Hy... Phone Con... C:\Documen... Avaya Site ... Clarinet - M... Document1 ... 9:50 AM



## Phone Configuration 4 (SCCP Phone)

Phone Configuration - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Module 2 < None >  
Module 2 Load Name

**External Data Locations Information (Leave blank to use default)**

Information  
Directory  
Messages  
Services  
Authentication Server  
Proxy Server  
Idle  
Idle Timer (seconds)

**Extension Information**

Enable Extension Mobility  
Log Out Profile -- Not Selected --  
Log in User ID < None >  
Log in Time < None >  
Log out Time < None >

**Certification Authority Proxy Function (CAPF) Information**

Certificate Operation\* No Pending Operation  
Authentication String  
Generate String  
Operation Completes By 2006 : 6 : 22 : 12 (YYYY:MM:DD:HH)  
Certificate Operation Status: None

**MLPP Information**

MLPP Domain < None >  
MLPP Indication\* Default  
MLPP Preemption\* Default

Done Local intranet  
Start Router - Hy... Phone Con... C:\Documen... Avaya Site ... Clarinet - M... Document1 ... 9:50 AM



## Phone Configuration 5 (SCCP Phone)

Phone Configuration - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Generate String

Operation Completes By  :  :  :  (YYYY:MM:DD:HH)

Certificate Operation Status: None

**MLPP Information**

MLPP Domain

MLPP Indication\*

MLPP Preemption\*

**Secure Shell Information**

Secure Shell User

Secure Shell Password

**Product Specific Configuration Layout**

Disable Speakerphone

Disable Speakerphone and Headset

PC Port \*

Settings Access\*

Gratuitous ARP\*

PC Voice VLAN Access\*

Video Capabilities\*

Auto Line Select\*

Web Access\*

Save Delete Copy Reset Add New

**i** \*- indicates required item.

**i** \*\*- Device reset is not required for changes to Packet Capture Mode and Packet Capture Duration.

Done Local intranet

Start Router - Hy... Phone Con... C:\Documen... Avaya Site ... Clarinet - M... Document1 ... 9:50 AM



## Phone Configuration 6 (SIP Phone)

The screenshot displays the Cisco Unified CallManager Administration web interface in Microsoft Internet Explorer. The page title is "Phone Configuration - Microsoft Internet Explorer". The main header shows "Cisco Unified CallManager Administration" with the subtitle "For Cisco IP Telecommunication Solutions" and "Logged in as: CCM". A navigation menu includes "System", "Call Routing", "Media Resources", "Voice Mail", "Device", "Application", "User Management", "Bulk Administration", and "Help". The current page is "Phone Configuration" with a "Related Links" section containing "Back To Find/List".

The interface is divided into several sections:

- Status:** Status: Ready
- Association Information:** A list of 11 items for configuration:
  - Line [1] - 7004 (no partition)
  - Line [2] - Add a new DN
  - Add a new SD
  - Add a new SD
  - Add a new SD
  - Add a new SD
  - Unassigned Associated Items
  - Add a new SURL
  - Add a new BLF SD
  - Privacy
  - None
- Phone Type:** Product Type: Cisco 7961, Device Protocol: SIP
- Device Information:** A table of configuration parameters:

Registration	Registered with Cisco Unified CallManager CM-SATURN
IP Address	172.20.235.102
MAC Address*	00170EEE3279
Description	Auto 7004
Device Pool*	Default
Phone Button Template*	Standard 7961 SIP
Softkey Template	Standard User With Callback
Common Phone Profile*	Standard Common Phone Profile
Calling Search Space	< None >
AAR Calling Search Space	< None >
Media Resource Group List	< None >
User Hold Audio Source	1-SampleAudioSource
Network Hold Audio Source	1-SampleAudioSource
Location*	Hub_None
User Locale	< None >

The Windows taskbar at the bottom shows the Start button, several open applications (Router - Hy..., Phone Con..., C:\Documen..., Avaya Site..., Clarinet - M..., Document1 ...), and the system tray with the time 9:51 AM.



## Phone Configuration 7 (SIP Phone)

Phone Configuration - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Network Hold Audio Source	1-SampleAudioSource
Location*	Hub_None
User Locale	< None >
Network Locale	< None >
Built In Bridge*	Default
Privacy*	Default
Owner User ID	< None >
Phone Load Name	

Ignore Presentation Indicators (internal calls only)  
 Allow Control of Device from CTI

**Protocol Specific Information**

Packet Capture Mode*	None
Packet Capture Duration	0
Presence Group*	Standard Presence group
SIP Dial Rules	< None >
MTP Preferred Originating Codec*	711ulaw
SIP Phone Security Profile*	Standard SIP Profile for Auto Registration
Rerouting Calling Search Space	< None >
SUBSCRIBE Calling Search Space	< None >
SIP Profile*	Standard SIP Profile
Digest User	< None >

Media Termination Point Required  
 Unattended Port  
 Require DTMF Reception

**External Data Locations Information (Leave blank to use default)**

Information	
Directory	

Local intranet

Start Router - Hy... Phone Con... C:\Documen... Avaya Site ... Clarinet - M... Document1 ... 9:57 AM



## Phone Configuration 8 (SIP Phone)

Phone Configuration - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Requires SSL Reception

**External Data Locations Information (Leave blank to use default)**

Information

Directory

Messages

Services

Authentication Server

Proxy Server

Idle

Idle Timer (seconds)

**Extension Information**

Enable Extension Mobility

Log Out Profile

Login in User ID

Log in Time

Log out Time

**Certification Authority Proxy Function (CAPF) Information**

Certificate Operation\*

Authentication String

Operation Completes By  :  :  :  (YYYY:MM:DD:HH)

Certificate Operation Status: None

**MLPP Information**

MLPP Domain

**Secure Shell Information**

Secure Shell User

Secure Shell Password

Start | Router - Hy... | Phone Con... | C:\Documen... | Avaya Site ... | Clarinet - M... | Document1 ... | Local intranet | 9:57 AM



## Phone Configuration 9 (SIP Phone)

Phone Configuration - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Operation Completed by: |2006| : |6| : |22| : |12| (YYYY:MM:DD:HH)  
Certificate Operation Status: None

**MLPP Information**  
MLPP Domain: < None >

**Secure Shell Information**  
Secure Shell User:   
Secure Shell Password:

**Product Specific Configuration Layout** ?

Disable Speakerphone  
 Disable Speakerphone and Headset

PC Port *	Enabled
Settings Access*	Enabled
Gratuitous ARP*	Enabled
PC Voice VLAN Access*	Enabled
Video Capabilities*	Disabled
Auto Line Select*	Disabled
Web Access*	Enabled
Span to PC Port*	Disabled
Logging Display*	PC Controlled
Load Server	<input type="text"/>

Save Delete Copy Reset Add New

**i** \*- indicates required item.  
**i** \*\*- Device reset is not required for changes to Packet Capture Mode and Packet Capture Duration.

Start Router - Hy... Phone Con... C:\Documen... Avaya Site ... Clarinet - M... Document1 ... Local intranet 9:58 AM





## Directory Number Configuration 1 (SCCP Phone)

The screenshot displays the Cisco Unified CallManager Administration web interface in Microsoft Internet Explorer. The page title is "Directory Number Configuration 1 (SCCP Phone)". The navigation menu includes System, Call Routing, Media Resources, Voice Mail, Device, Application, User Management, Bulk Administration, and Help. The user is logged in as CCM.

**Directory Number Configuration**

Navigation: Cisco Unified CallManager Administration  
Logged in as: CCM

System ▾ Call Routing ▾ Media Resources ▾ Voice Mail ▾ Device ▾ Application ▾ User Management ▾ Bulk Administration ▾ Help ▾

Directory Number Configuration Related Links: Back To Find/List

Status  
Status: Ready

Note: Changes to Line or Directory Number settings require restart.

**Directory Number Information**

Directory Number*	7000
Route Partition	< None >
Description	
Alerting Name	SAT-0-ALT
ASCII Alerting Name	SAT-0-ALT

Allow Control of Device from CTI

Associated Devices

SEP00124362B4C5	<a href="#">Edit Device</a>
-----------------	-----------------------------

[Edit Line Appearance](#)

Dissociate Devices

**Directory Number Settings**

Voice Mail Profile	< None >	(Choose <None> to use system default)
--------------------	----------	---------------------------------------

Done

Local intranet

Start Router - Hy... Directory ... C:\Documen... Avaya Site ... Clarinet - M... NortelE1QSI... 10:01 AM



## Directory Number Configuration 2 (SCCP Phone)

Directory Number Configuration - Microsoft Internet Explorer

File Edit View Favorites Tools Help

---

**Directory Number Settings**

Voice Mail Profile  (Choose <None> to use system default)

Calling Search Space

Presence Group\*

AAR Group

User Hold Audio Source

Network Hold Audio Source

Auto Answer\*

---

**Call Forward and Call Pickup Settings**

Forward All	<input type="checkbox"/> or <input type="text"/>	Calling Search Space <input type="text" value="&lt; None &gt;"/>	
Secondary Calling Search Space for Forward All		<input type="text" value="&lt; None &gt;"/>	<input type="button" value="Find"/>
Forward Busy Internal	<input type="checkbox"/> or <input type="text"/>	<input type="text" value="&lt; None &gt;"/>	
Forward Busy External	<input type="checkbox"/> or <input type="text"/>	<input type="text" value="&lt; None &gt;"/>	
Forward No Answer Internal	<input type="checkbox"/> or <input type="text"/>	<input type="text" value="&lt; None &gt;"/>	
Forward No Answer External	<input type="checkbox"/> or <input type="text"/>	<input type="text" value="&lt; None &gt;"/>	
Forward No Coverage Internal	<input type="checkbox"/> or <input type="text"/>	<input type="text" value="&lt; None &gt;"/>	
Forward No Coverage External	<input type="checkbox"/> or <input type="text"/>	<input type="text" value="&lt; None &gt;"/>	
Forward on CTI Failure	<input type="checkbox"/> or <input type="text"/>	<input type="text" value="&lt; None &gt;"/>	
No Answer Ring Duration (seconds)	<input type="text"/>		
Call Pickup Group	<input type="text" value="&lt; None &gt;"/>		

---

**MLPP Alternate Party Settings**

Target (Destination)

MLPP Calling Search Space

MLPP No Answer Ring Duration (seconds)

---

Done

Start Router - Hy... Directory ... C:\Documen... Avaya Site ... Clarinet - M... NortelE1QSI... Local intranet 10:02 AM



### Directory Number Configuration 3 (SCCP Phone)

Directory Number Configuration - Microsoft Internet Explorer

File Edit View Favorites Tools Help

**MLPP Alternate Party Settings**

Target (Destination)

MLPP Calling Search Space

MLPP No Answer Ring Duration (seconds)

**Line 1 on Device SEP00124362B4C5**

Display (Internal Caller ID)  Display text for a line appearance is intended for displaying text such as a name instead of a directory number for internal calls. If you specify a number, the person receiving a call may not see the proper identity of the caller.

ASCII Display (Internal Caller ID)

Line Text Label

ASCII Line Text Label

External Phone Number Mask

Message Waiting Lamp Policy\*

Ring Setting (Phone Idle)\*

Ring Setting (Phone Active)  Applies to this line when any line on the phone has a call in progress.

**Multiple Call/Call Waiting Settings on Device SEP00124362B4C5**

Note: The range to select the Max Number of calls is: 1-200

Maximum Number of Calls\*

Busy Trigger\*  (Less than or equal to Max. Calls)

**Forwarded Call Information Display on Device SEP00124362B4C5**

Caller Name

Caller Number

Redirected Number

Dialed Number

Save Delete Copy Reset Add New

Done

Start Router - Hy... Directory ... C:\Documen... Avaya Site ... Clarinet - M... NortelE1QSI... Local intranet 10:02 AM



## Directory Number Configuration 4 (SIP Phone)

The screenshot displays the Cisco Unified CallManager Administration web interface in Microsoft Internet Explorer. The page title is "Directory Number Configuration - Microsoft Internet Explorer". The navigation bar includes "Navigation" and "Cisco Unified CallManager Administration". The main header shows "Cisco Unified CallManager Administration For Cisco IP Telecommunication Solutions" and "Logged in as: CCM". The breadcrumb trail is: System > Call Routing > Media Resources > Voice Mail > Device > Application > User Management > Bulk Administration > Help.

The main content area is titled "Directory Number Configuration" and includes a "Related Links" section with a "Back To Find/List" button. Below this is a status section showing "Status: Ready" and a note: "Note: Changes to Line or Directory Number settings require restart.".

The "Directory Number Information" section contains the following fields:

- Directory Number\*: 7004
- Route Partition: < None >
- Description: 7004 SIP
- Alerting Name: SAT-4-ALT
- ASCII Alerting Name: SAT-4-ALT

There is a checked option for "Allow Control of Device from CTI". Below this is a table of "Associated Devices" with one entry: SEP00170EEE3279. To the right of this table are buttons for "Edit Device" and "Edit Line Appearance". Below the table are "Dissociate Devices" controls.

The "Directory Number Settings" section includes a "Voice Mail Profile" dropdown menu set to "< None >" with a note: "(Choose <None> to use system default)".

The Windows taskbar at the bottom shows the Start button, several open applications (Router - Hy..., Directory..., C:\Documen..., Avaya Site..., Clarinet - M..., NortelE1QSI...), and the system tray with the time 10:09 AM.



## Directory Number Configuration 5 (SIP Phone)

Directory Number Configuration - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back Forward Home Search Favorites Media Print

---

**Directory Number Settings**

Voice Mail Profile  (Choose <None> to use system default)

Calling Search Space

Presence Group\*

AAR Group

User Hold Audio Source

Network Hold Audio Source

Auto Answer\*

---

**Call Forward and Call Pickup Settings**

	Voice Mail Destination	Calling Search Space
Forward All	<input type="checkbox"/> or <input type="text"/>	<input type="text" value="&lt; None &gt;"/>
Secondary Calling Search Space for Forward All		<input type="text" value="&lt; None &gt;"/> <b>Find</b>
Forward Busy Internal	<input type="checkbox"/> or <input type="text"/>	<input type="text" value="&lt; None &gt;"/>
Forward Busy External	<input type="checkbox"/> or <input type="text"/>	<input type="text" value="&lt; None &gt;"/>
Forward No Answer Internal	<input type="checkbox"/> or <input type="text"/>	<input type="text" value="&lt; None &gt;"/>
Forward No Answer External	<input type="checkbox"/> or <input type="text"/>	<input type="text" value="&lt; None &gt;"/>
Forward No Coverage Internal	<input type="checkbox"/> or <input type="text"/>	<input type="text" value="&lt; None &gt;"/>
Forward No Coverage External	<input type="checkbox"/> or <input type="text"/>	<input type="text" value="&lt; None &gt;"/>
Forward on CTI Failure	<input type="checkbox"/> or <input type="text"/>	<input type="text" value="&lt; None &gt;"/>
No Answer Ring Duration (seconds)	<input type="text"/>	
Call Pickup Group	<input type="text" value="&lt; None &gt;"/>	

---

**MLPP Alternate Party Settings**

Target (Destination)

---

Done Local intranet

Start | [Icons] | [Taskbar] | 2:04 PM



## Directory Number Configuration 6 (SIP Phone)

Directory Number Configuration - Microsoft Internet Explorer

File Edit View Favorites Tools Help

### MLPP Alternate Party Settings

Target (Destination)

MLPP Calling Search Space

MLPP No Answer Ring Duration (seconds)

---

### Line 1 on Device SEP00170EEE3279

Display (Internal Caller ID)  Display text for a line appearance is intended for displaying text such as a name instead of a directory number for internal calls. If you specify a number, the person receiving a call may not see the proper identity of the caller.

ASCII Display (Internal Caller ID)

Line Text Label

ASCII Line Text Label

External Phone Number Mask

Message Waiting Lamp Policy\*

Ring Setting (Phone Idle)\*

Ring Setting (Phone Active)  Applies to this line when any line on the phone has a call in progress.

---

### Multiple Call/Call Waiting Settings on Device SEP00170EEE3279

Note: The range to select the Max Number of calls is: 1-200

Maximum Number of Calls\*

Busy Trigger\*  (Less than or equal to Max. Calls)

---

### Forwarded Call Information Display on Device SEP00170EEE3279

Caller Name

Caller Number

Redirected Number

Dialed Number

Save Delete Copy Reset Add New

Done

Start Router - Hy... Directory ... C:\Documen... Avaya Site ... Clarinet - M... NortelE1QSI... Local intranet 10:09 AM



## Route Pattern Configuration 1

Find and List Route Patterns - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Navigation Cisco Unified CallManager Administration

Cisco Unified CallManager Administration For Cisco IP Telecommunication Solutions Logged in as: CCM

System Call Routing Media Resources Voice Mail Device Application User Management Bulk Administration Help

### Find and List Route Patterns

+ [Grid Icon] [Close Icon]

**Status**  
7 records found

**Search Options**  
Find Route Patterns where  begins with    Search Within Results  
(numplan.dnorpattern begins with any)

**Search Results**

Pattern	Description	Partition	Route Filter	Associated Device
<input type="checkbox"/> <a href="#">22XX</a>				<a href="#">S1/SU1/DS1-0@3845 West</a>
<input type="checkbox"/> <a href="#">2444</a>				
<input type="checkbox"/> <a href="#">25XX</a>				<a href="#">S1/SU1/DS1-0@3845 West</a>
<input type="checkbox"/> <a href="#">52XX</a>				<a href="#">S2/SU0/DS1-0@3845 West</a>
<input type="checkbox"/> <a href="#">5444</a>				
<input type="checkbox"/> <a href="#">8.2</a>				<a href="#">S1/SU1/DS1-0@3845 West</a>
<input type="checkbox"/> <a href="#">91650XXXXXXX</a>				<a href="#">S1/SU1/DS1-0@3845 West</a>

Rows per Page

Done Local intranet

Start Router - Hy... Find and Li... C:\Documen... Avaya Site ... Clarinet - M... NortelE1QSI...

10:13 AM



## Route Pattern Configuration 2 (ENBLOC Mode)

The screenshot displays the Cisco Unified CallManager Administration web interface in Internet Explorer. The page title is "Route Pattern Configuration - Microsoft Internet Explorer". The navigation bar includes "Cisco Unified CallManager Administration" and "For Cisco IP Telecommunication Solutions". The user is logged in as "CCM". The main content area is titled "Route Pattern Configuration" and shows the configuration for a route pattern named "22XX".

**Status:** Ready

**Pattern Definition:**

- Route Pattern\*: 22XX
- Route Partition: < None >
- Description:
- Numbering Plan: -- Not Selected --
- Route Filter: < None >
- MLPP Precedence\*: Default
- Gateway/Route List\*: S1/SU1/DS1-0@3845\_West (Edit) Find
- Route Option:
  - Route this pattern
  - Block this pattern No Error
- Call Classification\*: OffNet
- Allow Device Override
- Provide Outside Dial Tone
- Allow Overlap Sending
- Urgent Priority
- Require Forced Authorization Code
- Authorization Level\*: 0
- Require Client Matter Code

**Calling Party Transformations:**

- Use Calling Party's External Phone Number Mask
- Calling Party Transform Mask:
- Prefix Digits (Outgoing Calls):

The taskbar at the bottom shows the Start button, several open applications (Router - Hy..., Route Patt..., C:\Documen..., Avaya Site..., Clarinet - M..., NortelE1QSI...), and the system clock showing 10:10 AM.





### Route Pattern Configuration 3 (ENBLOC Mode)

Route Pattern Configuration - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Allow Device Override  Provide Outside Dial Tone  Allow Overlap Sending  Urgent Priority

Require Forced Authorization Code

Authorization Level\*

Require Client Matter Code

---

**Calling Party Transformations**

Use Calling Party's External Phone Number Mask

Calling Party Transform Mask

Prefix Digits (Outgoing Calls)

Calling Line ID Presentation\*

Calling Name Presentation\*

---

**Connected Party Transformations**

Connected Line ID Presentation\*

Connected Name Presentation\*

---

**Called Party Transformations**

Discard Digits

Called Party Transform Mask

Prefix Digits (Outgoing Calls)

---

**ISDN Network-Specific Facilities Information Element**

Network Service Protocol

Carrier Identification Code

Network Service	Service Parameter Name	Service Parameter Value
<input type="text" value="-- Not Selected --"/>	<input type="text" value="&lt; Not Exist &gt;"/>	<input type="text"/>

Save Delete Copy Add New

\*- indicates required item.

Done

Router - Hy... Route Patt... C:\Documen... Avaya Site ... Clarinet - M... NortelE1QSI...

Local Intranet

10:10 AM



## Route Pattern Configuration 4 (ENBLOC Mode)

The screenshot displays the Cisco Unified CallManager Administration web interface in Microsoft Internet Explorer. The page title is "Route Pattern Configuration - Microsoft Internet Explorer". The navigation bar includes "Navigation" and "Cisco Unified CallManager Administration". The main header shows "Cisco Unified CallManager Administration For Cisco IP Telecommunication Solutions" and "Logged in as: CCM". The breadcrumb trail is "System > Call Routing > Media Resources > Voice Mail > Device > Application > User Management > Bulk Administration > Help".

The main content area is titled "Route Pattern Configuration" and includes a "Related Links" section with a "Back To Fin" button. Below this are icons for save, delete, and add. The configuration is organized into sections:

- Status:** Status: Ready
- Pattern Definition:**
  - Route Pattern\*: 52XX
  - Route Partition: < None >
  - Description: (empty)
  - Numbering Plan: -- Not Selected --
  - Route Filter: < None >
  - MLPP Precedence\*: Default
  - Gateway/Route List\*: S2/SU0/DS1-0@3845\_West (Edit) Find
  - Route Option:
    - Route this pattern
    - Block this pattern No Error
  - Call Classification\*: OffNet
  - Allow Device Override
  - Provide Outside Dial Tone
  - Allow Overlap Sending
  - Urgent Priority
  - Require Forced Authorization Code
  - Authorization Level\*: 0
  - Require Client Matter Code
- Calling Party Transformations:**
  - Use Calling Party's External Phone Number Mask
  - Calling Party Transform Mask: (empty)
  - Prefix Digits (Outgoing Calls): (empty)

The Windows taskbar at the bottom shows the Start button, several application icons, and the system tray with the time 10:34 AM.



## Route Pattern Configuration 5 (ENBLOC Mode)

Route Pattern Configuration - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Allow Device Override  Provide Outside Dial Tone  Allow Overlap Sending  Urgent Priority

Require Forced Authorization Code

Authorization Level\*

Require Client Matter Code

---

**Calling Party Transformations**

Use Calling Party's External Phone Number Mask

Calling Party Transform Mask

Prefix Digits (Outgoing Calls)

Calling Line ID Presentation\*

Calling Name Presentation\*

---

**Connected Party Transformations**

Connected Line ID Presentation\*

Connected Name Presentation\*

---

**Called Party Transformations**

Discard Digits

Called Party Transform Mask

Prefix Digits (Outgoing Calls)

---

**ISDN Network-Specific Facilities Information Element**

Network Service Protocol

Carrier Identification Code

Network Service	Service Parameter Name	Service Parameter Value
<input type="text" value="-- Not Selected --"/>	<input type="text" value="&lt; Not Exist &gt;"/>	<input type="text"/>

Save Delete Copy Add New

\*- indicates required item.

Done

Start Router - Hy... Route Patt... C:\Documen... Avaya Site ... Clarinet - M... NortelE1QSI... Local Intranet 10:34 AM



## Route Pattern Configuration 6 (OVERLAP Mode)

The screenshot displays the Cisco Unified CallManager Administration web interface in Microsoft Internet Explorer. The page title is "Route Pattern Configuration - Microsoft Internet Explorer". The navigation bar includes "Cisco Unified CallManager Administration" and "For Cisco IP Telecommunication Solutions". The user is logged in as "CCM".

The main content area is titled "Route Pattern Configuration" and includes a "Related Links" section with a "Back To Fin" button. Below this, there are icons for save, delete, and add.

**Status:** Status: Ready

**Pattern Definition**

- Route Pattern\*: 3.2
- Route Partition: < None >
- Description:
- Numbering Plan: -- Not Selected --
- Route Filter: < None >
- MLPP Precedence\*: Default
- Gateway/Route List\*: S1/SU1/DS1-0@3845\_West (Edit) Find
- Route Option:
  - Route this pattern
  - Block this pattern No Error
- Call Classification\*: OffNet
- Allow Device Override
- Provide Outside Dial Tone
- Allow Overlap Sending
- Urgent Priority
- Require Forced Authorization Code
- Authorization Level\*: 0
- Require Client Matter Code

**Calling Party Transformations**

- Use Calling Party's External Phone Number Mask
- Calling Party Transform Mask:
- Prefix Digits (Outgoing Calls):

The Windows taskbar at the bottom shows the Start button, several open applications (Router - Hy..., Route Patt..., C:\Documen..., Avaya Site ..., Clarinet - M..., NortelE1QSI...), and the system tray with the time 10:35 AM.



## Route Pattern Configuration 7 (OVERLAP Mode)

Route Pattern Configuration - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Allow Device Override  Provide Outside Dial Tone  Allow Overlap Sending  Urgent Priority

Require Forced Authorization Code

Authorization Level\*

Require Client Matter Code

---

**Calling Party Transformations**

Use Calling Party's External Phone Number Mask

Calling Party Transform Mask

Prefix Digits (Outgoing Calls)

Calling Line ID Presentation\*

Calling Name Presentation\*

---

**Connected Party Transformations**

Connected Line ID Presentation\*

Connected Name Presentation\*

---

**Called Party Transformations**

Discard Digits

Called Party Transform Mask

Prefix Digits (Outgoing Calls)

---

**ISDN Network-Specific Facilities Information Element**

Network Service Protocol

Carrier Identification Code

Network Service	Service Parameter Name	Service Parameter Value
<input type="text" value="-- Not Selected --"/>	<input type="text" value="&lt; Not Exist &gt;"/>	<input type="text"/>

Save Delete Copy Add New

\*- indicates required item.

Done Local intranet

Start Router - Hy... Route Patt... C:\Documen... Avaya Site ... Clarinet - M... NortelE1QSI... Document2 ... 10:35 AM



## Connected Name and Number Restriction 1

### Translation Pattern for Incoming Calls

The screenshot displays the Cisco Unified CallManager Administration web interface in Microsoft Internet Explorer. The page title is "Translation Pattern Configuration - Microsoft Internet Explorer". The navigation bar includes "Navigation" and "Cisco Unified CallManager Admini...". The main header shows "Cisco Unified CallManager Administration For Cisco IP Telecommunication Solutions" and "Logged in as: CCM". A menu bar contains "System", "Call Routing", "Media Resources", "Voice Mail", "Device", "Application", "User Management", "Bulk Administration", and "Help".

The main content area is titled "Translation Pattern Configuration" and includes a "Related Links" section with a "Back To Fin" link. Below this is a "Status" section showing "Status: Ready".

The "Pattern Definition" section contains the following fields and options:

- Translation Pattern: 709X
- Partition: < None >
- Description: (empty)
- Numbering Plan: < None >
- Route Filter: < None >
- MLPP Precedence\*: Default
- Calling Search Space: < None >
- Route Option:  Route this pattern,  Block this pattern (No Error)
- Provide Outside Dial Tone,  Urgent Priority

The "Calling Party Transformations" section includes:

- Use Calling Party's External Phone Number Mask
- Calling Party Transform Mask: (empty)
- Prefix Digits (Outgoing Calls): (empty)
- Calling Line ID Presentation\*: Default
- Calling Name Presentation\*: Default

The "Connected Party Transformations" section is currently collapsed.

The Windows taskbar at the bottom shows the Start button, several open applications (Router - Hy..., Translatio..., C:\Documen..., Avaya Site ..., Clarinet - M..., NortelE1QSI...), and the system tray with the time 10:37 AM.



## Connected Name and Number Restriction 2

### Translation Pattern for Incoming Calls

The screenshot shows the 'Translation Pattern Configuration' web page in Microsoft Internet Explorer. The page is divided into several sections:

- General Settings:** Includes fields for Description, Numbering Plan, Route Filter, MLPP Precedence\* (Default), Calling Search Space, and Route Option (Route this pattern selected). There are also checkboxes for 'Provide Outside Dial Tone' and 'Urgent Priority'.
- Calling Party Transformations:** Includes 'Use Calling Party's External Phone Number Mask' (unchecked), Calling Party Transform Mask, Prefix Digits (Outgoing Calls), Calling Line ID Presentation\* (Default), and Calling Name Presentation\* (Default).
- Connected Party Transformations:** Includes Connected Line ID Presentation\* (Restricted) and Connected Name Presentation\* (Restricted). Two arrows point from these fields to a callout box.
- Called Party Transformations:** Includes Discard Digits, Called Party Transform Mask (700X), and Prefix Digits (Outgoing Calls).

At the bottom of the configuration area, there are buttons for 'Save', 'Delete', 'Copy', and 'Add New'. A note below the buttons states: '\* - indicates required item.'

A callout box on the right side of the 'Connected Party Transformations' section contains the text 'Connected Name and Number Restriction', with two arrows pointing to the 'Connected Line ID Presentation\*' and 'Connected Name Presentation\*' fields.

The Windows taskbar at the bottom shows the Start button, several open applications (Router, Translatio..., C:\Documen..., Avaya Site ..., Clarinet - M..., NortelE1QSI..., Document3 ...), and the system tray with the time 10:37 AM.



## Calling Name and Number Restriction 1

The screenshot displays the Cisco Unified CallManager Administration web interface in Microsoft Internet Explorer. The page title is "Route Pattern Configuration". The navigation menu includes System, Call Routing, Media Resources, Voice Mail, Device, Application, User Management, Bulk Administration, and Help. The user is logged in as CCM.

**Route Pattern Configuration**

Related Links: [Back To Fin](#)

**Status**  
Status: Ready

**Pattern Definition**

Route Pattern\*: 22XX  
Route Partition: < None >  
Description:  
Numbering Plan: -- Not Selected --  
Route Filter: < None >  
MLPP Precedence\*: Default  
Gateway/Route List\*: S1/SU1/DS1-0@3845\_West (Edit) Find  
Route Option:  
 Route this pattern  
 Block this pattern No Error  
Call Classification\*: OffNet  
 Allow Device Override  Provide Outside Dial Tone  Allow Overlap Sending  Urgent Priority  
 Require Forced Authorization Code  
Authorization Level\*: 0  
 Require Client Matter Code

**Calling Party Transformations**

Use Calling Party's External Phone Number Mask  
Calling Party Transform Mask:  
Prefix Digits (Outgoing Calls):

Taskbar: Start, Router - Hy..., Route Patt..., C:\Documen..., Avaya Site ..., Clarinet - M..., NortelE1QSI..., Document3..., Local intranet, 10:40 AM





## Calling Name and Number Restriction 2

Route Pattern Configuration - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Allow Device Override  Provide Outside Dial Tone  Allow Overlap Sending  Urgent Priority

Require Forced Authorization Code

Authorization Level\*

Require Client Matter Code

---

**Calling Party Transformations**

Use Calling Party's External Phone Number Mask

Calling Party Transform Mask

Prefix Digits (Outgoing Calls)

Calling Line ID Presentation\*

Calling Name Presentation\*

---

**Connected Party Transformations**

Connected Line ID Presentation\*

Connected Name Presentation\*

---

**Called Party Transformations**

Discard Digits

Called Party Transform Mask

Prefix Digits (Outgoing Calls)

---

**ISDN Network-Specific Facilities Information Element**

Network Service Protocol

Carrier Identification Code

Network Service	Service Parameter Name	Service Parameter Value
<input type="text" value="-- Not Selected --"/>	<input type="text" value="&lt; Not Exist &gt;"/>	<input type="text"/>

Save Delete Copy Add New

\*- indicates required item.

Done Local intranet

Start Router - Hy... Route Patt... C:\Documen... Avaya Site ... Clarinet - M... NortelE1QSI... Document3 ... 10:40 AM



## Call Forward on Busy and No Reply 1

Directory Number Configuration - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Navigation Cisco Unified CallManager Administration

Cisco Unified CallManager Administration For Cisco IP Telecommunication Solutions Logged in as: CCM

System Call Routing Media Resources Voice Mail Device Application User Management Bulk Administration Help

Directory Number Configuration Related Links: Back To Find/List

Status  
Status: Ready

Note: Changes to Line or Directory Number settings require restart.

**Directory Number Information**

Directory Number*	7000
Route Partition	< None >
Description	
Alerting Name	SAT-0-ALT
ASCII Alerting Name	SAT-0-ALT

Allow Control of Device from CTI

Associated Devices

SEP00124362B4C5	<a href="#">Edit Device</a>
-----------------	-----------------------------

[Edit Line Appearance](#)

▼ ▲  
Dissociate Devices

**Directory Number Settings**

Voice Mail Profile	< None >	(Choose <None> to use system default)
--------------------	----------	---------------------------------------

Done

Start Router - Hy... Directory ... C:\Documen... Avaya Site ... Clarinet - M... NortelE1QSI...

Local intranet

10:42 AM



## Call Forward on Busy and No Reply 2

Directory Number Configuration - Microsoft Internet Explorer

File Edit View Favorites Tools Help

---

**Directory Number Settings**

Voice Mail Profile  (Choose <None> to use system default)

Calling Search Space

Presence Group\*

AAR Group

User Hold Audio Source

Network Hold Audio Source

Auto Answer\*

---

**Call Forward and Call Pickup Settings**

Forward All	<input type="checkbox"/> or <input type="text" value=""/>	Calling Search Space <input type="text" value="&lt; None &gt;"/>
Secondary Calling Search Space for Forward All		<input type="text" value="&lt; None &gt;"/> <b>Find</b>
Forward Busy Internal	<input type="checkbox"/> or <input type="text" value="2216"/>	<input type="text" value="&lt; None &gt;"/>
Forward Busy External	<input type="checkbox"/> or <input type="text" value="2216"/>	<input type="text" value="&lt; None &gt;"/>
Forward No Answer Internal	<input type="checkbox"/> or <input type="text" value="2216"/>	<input type="text" value="&lt; None &gt;"/>
Forward No Answer External	<input type="checkbox"/> or <input type="text" value="2216"/>	<input type="text" value="&lt; None &gt;"/>
Forward No Coverage Internal	<input type="checkbox"/> or <input type="text" value=""/>	<input type="text" value="&lt; None &gt;"/>
Forward No Coverage External	<input type="checkbox"/> or <input type="text" value=""/>	<input type="text" value="&lt; None &gt;"/>
Forward on CTI Failure	<input type="checkbox"/> or <input type="text" value=""/>	<input type="text" value="&lt; None &gt;"/>
No Answer Ring Duration (seconds)	<input type="text" value=""/>	
Call Pickup Group	<input type="text" value="&lt; None &gt;"/>	

---

**MLPP Alternate Party Settings**

Target (Destination)

MLPP Calling Search Space

MLPP No Answer Ring Duration (seconds)

---

Done

Start Router - Hy... Directory ... C:\Documen... Avaya Site ... Clarinet - M... NortelE1QSI... Document4 ... Local intranet 10:43 AM



### Call Forward on Busy and No Reply 3

Directory Number Configuration - Microsoft Internet Explorer

File Edit View Favorites Tools Help

**MLPP Alternate Party Settings**

Target (Destination)

MLPP Calling Search Space

MLPP No Answer Ring Duration (seconds)

**Line 1 on Device SEP00124362B4C5**

Display (Internal Caller ID)  Display text for a line appearance is intended for displaying text such as a name instead of a directory number for internal calls. If you specify a number, the person receiving a call may not see the proper identity of the caller.

ASCII Display (Internal Caller ID)

Line Text Label

ASCII Line Text Label

External Phone Number Mask

Message Waiting Lamp Policy\*

Ring Setting (Phone Idle)\*

Ring Setting (Phone Active)  Applies to this line when any line on the phone has a call in progress.

**Multiple Call/Call Waiting Settings on Device SEP00124362B4C5**

Note: The range to select the Max Number of calls is: 1-200

Maximum Number of Calls\*

Busy Trigger\*  (Less than or equal to Max. Calls)

**Forwarded Call Information Display on Device SEP00124362B4C5**

Caller Name

Caller Number

Redirected Number

Dialed Number

Save Delete Copy Reset Add New

Done

Start Router - Hy... Directory ... C:\Documen... Avaya Site ... Clarinet - M... NortelE1QSI... Document4 ... Local intranet 10:43 AM



## Service Parameters Configuration 1

The screenshot shows the Cisco Unified CallManager Administration interface in Microsoft Internet Explorer. The page title is "Service Parameter Configuration - Microsoft Internet Explorer". The navigation bar includes "Navigation" and "Cisco Unified CallManager Administration". The main header displays "Cisco Unified CallManager Administration For Cisco IP Telecommunication Solutions" and "Logged in as: CCM". A menu bar contains "System", "Call Routing", "Media Resources", "Voice Mail", "Device", "Application", "User Management", "Bulk Administration", and "Help". The page content is titled "Service Parameter Configuration" with a "Related Links" section containing "Parameters for All S...".

**Status**  
Status: Ready

**Select Server and Service**  
Server \*   
Service \*   
All parameters apply only to the current server except parameters that are in the Clusterwide group(s).

**Cisco CallManager (Active) Parameters on server CM-SATURN (Active)**

Parameter Name	Parameter Value	Suggested Value
<b>CCM Call Throttling</b>		
<a href="#">Code Yellow Entry Latency *</a>	<input type="text" value="20"/>	20
<a href="#">Code Yellow Exit Latency Calculation *</a>	<input type="text" value="40"/>	40
<a href="#">Code Yellow Duration *</a>	<input type="text" value="99999"/>	99999
<a href="#">Max Events Allowed *</a>	<input type="text" value="2000"/>	2000
<a href="#">System Throttle Sample Size *</a>	<input type="text" value="10"/>	10
<b>System</b>		
<a href="#">CDR Enabled Flag *</a>	<input type="text" value="False"/>	False
<a href="#">CDR Log Calls with Zero Duration Flag *</a>	<input type="text" value="False"/>	False
<a href="#">Digit Analysis Complexity *</a>	<input type="text" value="StandardAnalysis"/>	StandardAnalysis
<a href="#">Database Debounce Timer *</a>	<input type="text" value="0"/>	0

The Windows taskbar at the bottom shows the Start button, several open applications (Router - Hy..., Service Pa..., C:\Documen..., Avaya Site..., Clarinet - M..., Document6 ...), and the system tray with the time 11:18 AM.



## Service Parameters Configuration 2

Service Parameter Configuration - Microsoft Internet Explorer

File Edit View Favorites Tools Help

<a href="#">CDR Enabled Flag</a>	False	False
<a href="#">CDR Log Calls with Zero Duration Flag *</a>	False	False
<a href="#">Digit Analysis Complexity *</a>	StandardAnalysis	StandardAnalysis
<a href="#">Database Debounce Timer *</a>	0	0
<a href="#">Maximum Phone Fallback Queue Depth *</a>	10	10
<a href="#">Maximum Number of Registered Devices *</a>	5000	5000

There are hidden parameters in this group. Click on Advanced button to see hidden parameters.

**SDL Trace**

<a href="#">SDL Trace Data Flags *</a>	0x00000111	0x00000111
<a href="#">SDL Trace Flush Immediately *</a>	True	True
<a href="#">SDL Trace Data Size *</a>	0	0
<a href="#">SDL Trace Flag *</a>	True	True
<a href="#">SDL TraceType Flags *</a>	0x8000EB15	0x8000EB15
<a href="#">SDL XML Trace Flag *</a>	False	False

There are hidden parameters in this group. Click on Advanced button to see hidden parameters.

**Clusterwide Parameters (Device - General)**

<a href="#">Call Diagnostics Enabled *</a>	Disabled	Disabled
<a href="#">CTI New Call Accept Timer *</a>	4	4
<a href="#">CTI Generate Digits Interval *</a>	250	250
<a href="#">CTI Dial Digits Interval *</a>	250	250
<a href="#">Retain Media on Disconnect with PI for Active Call *</a>	False	False
<a href="#">Station and Backup Server KeepAlive Interval *</a>	60	60
<a href="#">Station KeepAlive Interval *</a>	30	30
<a href="#">Status Enquiry Poll Flag *</a>	False	False
<a href="#">Strip # Sign from Called Party Number *</a>	True	True

Done Local intranet

Start Router - Hy... Service Pa... C:\Documen... Avaya Site ... Clarinet - M... Document6 ... 11:18 AM



### Service Parameters Configuration 3

Service Parameter Configuration - Microsoft Internet Explorer

File Edit View Favorites Tools Help

<a href="#">Station KeepAlive Interval</a> *	30	30
<a href="#">Status Enquiry Poll Flag</a> *	False	False
<a href="#">Strip # Sign from Called Party Number</a> *	True	True
<a href="#">T301 Timer</a> *	180000	180000
<a href="#">T302 Timer</a> *	15000	15000
<a href="#">T303 Timer</a> *	4000	4000
<a href="#">T304 Timer</a> *	30000	30000
<a href="#">T305 Timer</a> *	30000	30000
<a href="#">T306 Timer</a> *	30000	30000
<a href="#">T308 Timer</a> *	4000	4000
<a href="#">T309 Timer</a> *	90000	90000
<a href="#">T310 Timer</a> *	60000	60000
<a href="#">T313 Timer</a> *	4000	4000
<a href="#">T316 Timer</a> *	120000	120000
<a href="#">T317 Timer</a> *	100000	100000
<a href="#">T321 Timer</a> *	30000	30000
<a href="#">T322 Timer</a> *	4000	4000
<a href="#">Tone on Hold Timer</a> *	10	10
<a href="#">Unknown Caller ID Flag</a> *	True	True
<a href="#">Call Classification</a> *	OffNet	OffNet

There are hidden parameters in this group. Click on Advanced button to see hidden parameters.

**Clusterwide Parameters (Device - Phone)**

<a href="#">Always Use Prime Line</a> *	False	False
<a href="#">Always Use Prime Line for Voice Message</a> *	False	False

Done

Local intranet

Start Router - Hy... Service Pa... C:\Documen... Avaya Site ... Clarinet - M... Document6 ... 11:18 AM



## Service Parameters Configuration 4

Service Parameter Configuration - Microsoft Internet Explorer

File Edit View Favorites Tools Help

There are hidden parameters in this group. Click on Advanced button to see hidden parameters.

### Clusterwide Parameters (Device - Phone)

<a href="#">Always Use Prime Line *</a>	False	False
<a href="#">Always Use Prime Line for Voice Message *</a>	False	False
<a href="#">Builtin Bridge Enable *</a>	Off	Off
<a href="#">Auto Answer Timer *</a>	1	1
<a href="#">Extension Display on Cisco IP Phone Model 7910 *</a>	False	False
<a href="#">Alternate Idle Phone Auto Answer Behavior *</a>	False	False
<a href="#">Hold Type *</a>	False	False
<a href="#">Line State Update Enabled *</a>	True	True
<a href="#">Off-hook to First Digit Timer *</a>	15000	15000
<a href="#">Override Auto Answer If Speaker Is Disabled *</a>	True	True
<a href="#">Out-of-Bandwidth Text *</a>	Not Enough Bandwidth	Not Enough Bandwidth
<a href="#">Forced Authorization Code Prompt Text *</a>	Enter Authorization Code	Enter Authorization Code
<a href="#">Client Matter Code Prompt Text *</a>	Enter Client Matter Code	Enter Client Matter Code
<a href="#">AAR Network Congestion Rerouting Text *</a>	Network Congestion. Rerouting.	Network Congestion. Rerouting.
<a href="#">Ring Setting of Busy Station Policy *</a>	Only Apply Ring Setting of Busy Station When Incoming Call Arrives	Only Apply Ring Setting of Busy Station When Incoming Call Arrives
<a href="#">Transfer On-hook Enabled *</a>	False	False
<a href="#">Ring Setting of Busy Station *</a>	Beep Only	Beep Only
<a href="#">Ring Setting of Idle Station *</a>	Ring	Ring
<a href="#">Privacy Setting *</a>	True	True
<a href="#">SIP Station KeepAlive Interval *</a>	120	120
<a href="#">SIP Station Realm *</a>	ccmsipline	ccmsipline
<a href="#">Speed Dial Await Further Digits *</a>	False	False
<a href="#">Display CTI Route Point Name or DN *</a>	False	False

Done

Local intranet

Start Router - Hy... Service Pa... C:\Documen... Avaya Site ... Clarinet - M... Document6 ... 11:18 AM





## Service Parameters Configuration 5

Service Parameter Configuration - Microsoft Internet Explorer

File Edit View Favorites Tools Help

<a href="#">SIP Station Realm *</a>	ccmsipline	ccmsipline
<a href="#">Speed Dial Await Further Digits *</a>	False	False
<a href="#">Display CTI Route Point Name or DN *</a>	False	False

There are hidden parameters in this group. Click on Advanced button to see hidden parameters.

**Clusterwide Parameters (Device - PRI and MGCP Gateway)**

<a href="#">Calling Party Number Screening Indicator *</a>	CallManager sets the screening indicator value - Default setting	CallManager sets the screening indicator value - Default setting
<a href="#">Clear Calls Flag When Datalink Is Down *</a>	True	True
<a href="#">Device Status Poll Interval *</a>	3000	3000
<a href="#">Disable Alerting Progress Indicator *</a>	False	False
<a href="#">Discard Non Inband Progress in Overlap Sending *</a>	False	False
<a href="#">Disable Resume from Shared-line MGCP FXS Port *</a>	True	True
<a href="#">DTMF Silence Tone Flag *</a>	False	False
<a href="#">Enable Display IE in Codeset 6 *</a>	False	False
<a href="#">Enable Sending PRI NI2 Service Message *</a>	False	False
<a href="#">Flash Hook Duration *</a>	500	500
<a href="#">Gateway Poll Timer *</a>	10	10
<a href="#">Location In PRI Progress Indicator IE (User Side Only) *</a>	Use the Network Side PRI progress indicator IE	Use the Network Side PRI progress indicator IE
<a href="#">Matching Calling Party with Attendant Flag *</a>	False	False
<a href="#">MGCP Database Query Delay Timer *</a>	1000	1000
<a href="#">MGCP FXS On-Hook Pending Timer *</a>	3	3
<a href="#">MGCP Response Timer *</a>	30	30
<a href="#">MGCP Timer *</a>	3	3
<a href="#">Numbering Plan Info *</a>	1	1

Done Local intranet

Start Router - Hy... Service Pa... C:\Documen... Avaya Site ... Clarinet - M... Document6 ... 11:19 AM



## Service Parameters Configuration 6

Service Parameter Configuration - Microsoft Internet Explorer

File Edit View Favorites Tools Help

<a href="#">MGCP Response Timer *</a>	30	30
<a href="#">MGCP Timer *</a>	3	3
<a href="#">Numbering Plan Info *</a>	1	1
<a href="#">Overlap Receiving Flag for PRI *</a>	True	True
<a href="#">Port Release Timer *</a>	0	0
<a href="#">SMDI Call Delay Timer *</a>	0	0
<a href="#">Stable in State 4 Flag *</a>	False	False
<a href="#">Suppress Out-of-Channels Alarms *</a>	True	True
<a href="#">I-Frame Timer *</a>	2000	2000
<a href="#">User-to-User IE Status *</a>	False	False
<a href="#">Convert European Progress Message to Alerting *</a>	False	False
<a href="#">Enable DMS PRI Notify Message from User to Network *</a>	True	True

There are hidden parameters in this group. Click on Advanced button to see hidden parameters.

**Clusterwide Parameters (Device - H323)**

<a href="#">Accept Unknown TCP Connection *</a>	False	False
<a href="#">BRQ Enabled *</a>	False	False
<a href="#">Call Present Disconnect Flag *</a>	False	False
<a href="#">H225 Block Setup Destination *</a>	False	False
<a href="#">H225 DB Retry Timer *</a>	0	0
<a href="#">H225 Device Connect Timer *</a>	0	0
<a href="#">H225 DTMF Duration *</a>	100	100
<a href="#">H225 TspReq Retry *</a>	2	2
<a href="#">H225 Intercluster Call Throttle Timer *</a>	30	30
<a href="#">H225 T301 Timer *</a>	180000	180000

Done Local intranet

Start Router - Hy... Service Pa... C:\Documen... Avaya Site ... Clarinet - M... Document6 ... 11:19 AM



## Service Parameters Configuration 7

Service Parameter Configuration - Microsoft Internet Explorer

File Edit View Favorites Tools Help

<a href="#">H225 TspReq Retry *</a>	<input type="text" value="2"/>	2
<a href="#">H225 Intercluster Call Throttle Timer *</a>	<input type="text" value="30"/>	30
<a href="#">H225 T301 Timer *</a>	<input type="text" value="180000"/>	180000
<a href="#">H225 T302 Timer *</a>	<input type="text" value="15000"/>	15000
<a href="#">H225 T303 Timer *</a>	<input type="text" value="4000"/>	4000
<a href="#">H225 T304 Timer *</a>	<input type="text" value="30000"/>	30000
<a href="#">H225 T305 Timer *</a>	<input type="text" value="30000"/>	30000
<a href="#">H225 T310 Timer *</a>	<input type="text" value="60000"/>	60000
<a href="#">H225 TCP Timer *</a>	<input type="text" value="5"/>	5
<a href="#">H245 TCS Timeout *</a>	<input type="text" value="10"/>	10
<a href="#">H323 Calling Party Number Screening Indicator *</a>	<input type="text" value="Calling number screened and passed"/>	Calling number screened and passed
<a href="#">Tone on Connect *</a>	<input type="text" value="False"/>	False
<a href="#">RAS ARQ Timer *</a>	<input type="text" value="3"/>	3
<a href="#">RAS BRQ Timer *</a>	<input type="text" value="3"/>	3
<a href="#">RAS DRQ Timer *</a>	<input type="text" value="3"/>	3
<a href="#">RAS RRQ Timer *</a>	<input type="text" value="3"/>	3
<a href="#">Ras URQ Timer *</a>	<input type="text" value="3"/>	3
<a href="#">Retry Count for ARQ *</a>	<input type="text" value="2"/>	2
<a href="#">Retry Count for BRQ *</a>	<input type="text" value="2"/>	2
<a href="#">Retry Count for DRQ *</a>	<input type="text" value="2"/>	2
<a href="#">Retry Count for RRQ *</a>	<input type="text" value="2"/>	2
<a href="#">Retry Count for URQ *</a>	<input type="text" value="1"/>	1
<a href="#">Send Product ID and Version ID *</a>	<input type="text" value="False"/>	False
<a href="#">Send Progress Timer *</a>	<input type="text" value="3000"/>	3000

Done Local intranet

Start Router - Hy... Service Pa... C:\Documen... Avaya Site ... Clarinet - M... Document6 ... 11:19 AM



## Service Parameters Configuration 8

Service Parameter Configuration - Microsoft Internet Explorer

File Edit View Favorites Tools Help

<a href="#">Retry Count for URQ *</a>	1	1
<a href="#">Send Product ID and Version ID *</a>	False	False
<a href="#">Send Progress Timer *</a>	3000	3000
<a href="#">Send H225 User Info Message *</a>	User Info for Call Progress Tone	User Info for Call Progress Tone
<a href="#">Status Enquiry Poll Timer *</a>	10000	10000
<a href="#">Device Name of GK-controlled Trunk That Will Use Port 1720 *</a>	None	None
<a href="#">Host Name/IP Address of GK That Will Use RAS UDP Port 1719 *</a>	None	None
<a href="#">Fail Call If MTP Allocation Fails *</a>	False	False

There are hidden parameters in this group. Click on Advanced button to see hidden parameters.

**Clusterwide Parameters (Device - SIP)**

<a href="#">Retry Count for SIP Bye *</a>	10	10
<a href="#">Retry Count for SIP Cancel *</a>	10	10
<a href="#">Retry Count for SIP Invite *</a>	6	6
<a href="#">Retry Count for SIP PRACK *</a>	6	6
<a href="#">Retry Count for SIP Rel1XX *</a>	10	10
<a href="#">Retry Count for SIP Response *</a>	6	6
<a href="#">SIP Connect Timer *</a>	500	500
<a href="#">SIP Disconnect Timer *</a>	500	500
<a href="#">SIP Expires Timer *</a>	180000	180000
<a href="#">SIP PRACK Timer *</a>	500	500
<a href="#">SIP Rel1XX Timer *</a>	500	500
<a href="#">SIP Trying Timer *</a>	500	500
<a href="#">SIP Rel1XX Enabled *</a>	False	False

Done

Local intranet

Start Router - Hy... Service Pa... C:\Documen... Avaya Site ... Clarinet - M... Document6 ... 11:19 AM



## Service Parameters Configuration 9

Service Parameter Configuration - Microsoft Internet Explorer

<a href="#">SIP Rel1XX Timer *</a>	500	500
<a href="#">SIP Trying Timer *</a>	500	500
<a href="#">SIP Rel1XX Enabled *</a>	False	False
<a href="#">SIP Min-SE Value *</a>	1800	1800
<a href="#">SIPS URI Handling *</a>	Reject	Reject
<a href="#">SIP statistics Periodic update Timer *</a>	2	2
<a href="#">SIP Session Expires Timer *</a>	1800	1800
<a href="#">SIP Trunk TspReq Retry *</a>	2	2

**Clusterwide Parameters (Feature - General)**

<a href="#">Call Park Display Timer *</a>	10	10
<a href="#">Call Park Reversion Timer *</a>	60	60
<a href="#">Maximum Call Duration Timer *</a>	720	720
<a href="#">Maximum Hold Duration Timer *</a>	360	360
<a href="#">Party Entrance Tone *</a>	True	True
<a href="#">Suppress MOH to Conference Bridge *</a>	True	True
<a href="#">Message Waiting Lamp Policy *</a>	Primary Line - Light and Prompt	Primary Line - Light and Prompt
<a href="#">Message Waiting Indicator Inbound Calling Search Space</a>	< None >	
<a href="#">Multiple Tenant MWI Modes *</a>	False	False
<a href="#">MWI Non Message Center Signaling Call Duration *</a>	0	0
<a href="#">Message Waiting Indicator APDU Digit Translation CSS</a>	< None >	
<a href="#">Block OffNet To OffNet Transfer *</a>	False	False
<a href="#">Drop Ad Hoc Conference *</a>	Never	Never

**Clusterwide Parameters (Feature - Forward)**

<a href="#">Forward Maximum Hop Count *</a>	12	12
---	----	----

Done Local intranet

Start Router - Hy... Service Pa... C:\Documen... Avaya Site ... Clarinet - M... Document6 ... 11:19 AM



## Service Parameters Configuration 10

Service Parameter Configuration - Microsoft Internet Explorer

File Edit View Favorites Tools Help

[Drop Ad Hoc Conference](#) \* Never Never

**Clusterwide Parameters (Feature - Forward)**

[Forward Maximum Hop Count](#) \* 12 12

[Forward No Answer Timer](#) \* 12 12

[Max Forward Hops to DN](#) \* 12 12

[Retain Forward Information](#) \* False False

[Forward By Reroute Enabled](#) \* False **Set TRUE to enable Forward by Reroute**

[Transform Forward by Reroute Destination](#) \* True True

[Always Forward Switch Voice Mail Calls](#) \* True True

[Forward By Reroute T1 Timer](#) \* 10 10

[Include Original Called Info for Q.SIG Call Diversions](#) \* Only after the first diversion Only after the first diversion

There are hidden parameters in this group. Click on Advanced button to see hidden parameters.

**Clusterwide Parameters (Feature - Call Pickup)**

[Auto Call Pickup Enabled](#) \* False False

[Call Pickup Locating Timer](#) \* 1 1

[Call Pickup No Answer Timer](#) \* 12 12

**Clusterwide Parameters (Feature - Refer)**

[Validate Refer-to URL](#) \* Validate Except for Anonymous Users Validate Except for Anonymous User

**Clusterwide Parameters (Feature - Replaces)**

[Block OffNet To OffNet Replaces](#) \* False False

**Clusterwide Parameters (Feature - Redirection [3xx])**

[Redirection Ring No Answer Reversion Timer](#) \* 24 24

[Maximum Redirection Count](#) \* 70 70

Clusterwide Parameters (Feature - Multicast Queues and Queues)

Done Local intranet

Start Router - My... Service Pa... C:\Documen... Avaya Site ... Clarinet - M... Document6 ... 11:19 AM



## Service Parameters Configuration 11

The screenshot displays the 'Service Parameter Configuration' page in Microsoft Internet Explorer. The page is organized into several sections, each containing configuration parameters for different features. Two callouts are present: one pointing to 'Path Replacement Enabled' and another pointing to 'Call Back Enabled Flag'.

Parameter	Value	Default
Redirection Ring No Answer Reversion Timer *	24	24
Maximum Redirection Count *	70	70
<b>Clusterwide Parameters (Feature - Multilevel Precedence and Preemption)</b>		
Locations-based MLPP Enable *	False	False
Executive Override Call Preemptable *	False	False
<b>Clusterwide Parameters (Feature - Path Replacement)</b>		
Path Replacement Enabled *	False	False
Path Replacement on Tromboned Calls *	True	True
Start Path Replacement Minimum Delay Time *	0	0
Start Path Replacement Maximum Delay Time *	0	0
Path Replacement T1 Timer *	30	30
Path Replacement T2 Timer *	15	15
Path Replacement PINX ID	6009	
Path Replacement Calling Search Space	< None >	
<b>Clusterwide Parameters (Feature - Call Back)</b>		
Call Back Enabled Flag *	True	True
Call Back Notification Audio File Name *	CallBack.raw	CallBack.raw
Connection Proposal Type *	Connection Retention	Connection Retention
Connection Response Type *	Default to Connection Retention	Default to Connection Retention
Call Back Request Protection T1 Timer *	10	10
Call Back Recall T3 Timer *	10	20
Call Back Calling Search Space	< None >	
No Path Reservation *	True	True
Set Private Numbering Plan for Call Back *	False	False



## Service Parameters Configuration 12

Service Parameter Configuration - Microsoft Internet Explorer

File Edit View Favorites Tools Help

<a href="#">Call Back Calling Search Space</a>	< None >	
<a href="#">No Path Reservation *</a>	True	True
<a href="#">Set Private Numbering Plan for Call Back *</a>	False	False
<b>Clusterwide Parameters (Route Plan)</b>		
<a href="#">Stop Routing on Out of Bandwidth Flag *</a>	False	False
<a href="#">Stop Routing on Unallocated Number Flag *</a>	True	True
<a href="#">Stop Routing on User Busy Flag *</a>	True	True
<b>Clusterwide Parameters (Hunt List)</b>		
<a href="#">Stop Hunting on Out of Bandwidth Flag *</a>	False	False
<b>Clusterwide Parameters (Service)</b>		
<a href="#">Default Network Hold MOH Audio Source ID *</a>	1	1
<a href="#">Default User Hold MOH Audio Source ID *</a>	1	1
<a href="#">Duplex Streaming Enabled *</a>	False	False
<a href="#">Maximum Ad Hoc Conference *</a>	4	4
<a href="#">Maximum MeetMe Conference Unicast *</a>	4	4
<a href="#">Media Exchange Interface Capability Timer *</a>	8	8
<a href="#">Media Exchange Timer *</a>	12	12
<a href="#">Media Exchange Stop Streaming Timer *</a>	8	8
<a href="#">Media Resource Allocation Timer *</a>	12	12
<a href="#">Intercluster Capabilities Mismatch Timer *</a>	1000	1000
<a href="#">Silence Suppression *</a>	False	False
<a href="#">Silence Suppression for Gateways *</a>	False	False
<a href="#">Strip G.729 Annex B (Silence Suppression) from Capabilities *</a>	False	False

Done Local intranet

Start Router - Hy... Service Pa... C:\Documen... Avaya Site ... Clarinet - M... Document6 ... 11:20 AM





## Service Parameters Configuration 13

Service Parameter Configuration - Microsoft Internet Explorer

File Edit View Favorites Tools Help

<a href="#">Silence Suppression</a>	False	False
<a href="#">Silence Suppression for Gateways *</a>	False	False
<a href="#">Strip G.729 Annex B (Silence Suppression) from Capabilities *</a>	False	False

**Clusterwide Parameters (System - General)**

<a href="#">Always Use Dial Tone Setting *</a>	Default	Default
<a href="#">Max Simultaneous Cisco CallManager Initializations *</a>	0	0
<a href="#">Restart Cisco CallManager on Initialization Exception *</a>	True	True
<a href="#">Call Control Initialization Timer *</a>	90	90
<a href="#">Calling Search Space Initialization Timer *</a>	900	900
<a href="#">Digit Analysis Initialization Timer *</a>	900	900
<a href="#">Database Initialization Timer *</a>	900	900
<a href="#">Device Initialization Timer *</a>	360	360
<a href="#">Digit Analysis Timer *</a>	6	6
<a href="#">Directory Initialization Timer *</a>	90	90
<a href="#">Media Initialization Timer *</a>	90	90
<a href="#">Route Plan Initialization Timer *</a>	600	600
<a href="#">Supplementary Services Initialization Timer *</a>	900	900
<a href="#">Statistics Enabled *</a>	True	True
<a href="#">Time Of Day Initialization Timer *</a>	900	900

There are hidden parameters in this group. Click on Advanced button to see hidden parameters.

**Clusterwide Parameters (System - QOS)**

<a href="#">Priority Class *</a>	Normal Priority	Normal Priority
<a href="#">DSCP for Audio Calls *</a>	EF DSCP (101110)	EF DSCP (101110)
<a href="#">DSCP for Video Calls *</a>	AF41 DSCP (100010)	AF41 DSCP (100010)

Done

Local intranet

Start Router - Hy... Service Pa... C:\Documen... Avaya Site ... Clarinet - M... Document6 ... 11:20 AM



## Service Parameters Configuration 14

Service Parameter Configuration - Microsoft Internet Explorer

File Edit View Favorites Tools Help

<a href="#">Priority Class *</a>	Normal Priority	Normal Priority
<a href="#">DSCP for Audio Calls *</a>	EF DSCP (101110)	EF DSCP (101110)
<a href="#">DSCP for Video Calls *</a>	AF41 DSCP (100010)	AF41 DSCP (100010)
<a href="#">DSCP for Audio Calls when RSVP Fails *</a>	default DSCP (000000)	default DSCP (000000)
<a href="#">DSCP for Video Calls when RSVP Fails *</a>	default DSCP (000000)	default DSCP (000000)
<a href="#">DSCP for ICCP Protocol Links *</a>	CS3(precedence 3) DSCP (011000)	CS3(precedence 3) DSCP (011000)

**Clusterwide Parameters (System - SDL)**

<a href="#">SDL Listening Port Number *</a>	8002	8002
<a href="#">SDL Max Router Latency *</a>	20	20
<a href="#">Suppress Debug Info for Router Death *</a>	0	0

**Clusterwide Parameters (System - Location and Region)**

<a href="#">Enforce Millisecond Packet Size *</a>	True	True
<a href="#">Locations Initialization Timer *</a>	90	90
<a href="#">Locations Trace Details Enabled *</a>	False	False
<a href="#">Preferred G711 Millisecond Packet Size *</a>	20	20
<a href="#">Preferred G723 Millisecond Packet Size *</a>	30	30
<a href="#">Preferred G729 Millisecond Packet Size *</a>	20	20
<a href="#">Preferred GSM EFR Bytes Packet Size *</a>	31	31
<a href="#">Regions Initialization Timer *</a>	120	120
<a href="#">Intraregion Audio Codec Default *</a>	G711	G711
<a href="#">Interregion Audio Codec Default *</a>	G729	G729
<a href="#">Intraregion Video Call Bandwidth Default *</a>	384	384
<a href="#">Interregion Video Call Bandwidth Default *</a>	384	384

**Clusterwide Parameters (System - CCM Automated Alternate Routing)**

Done Local intranet

Start Router - Hy... Service Pa... C:\Documen... Avaya Site ... Clarinet - M... Document6 ... 11:20 AM



## Service Parameters Configuration 15

Service Parameter Configuration - Microsoft Internet Explorer

File Edit View Favorites Tools Help

<a href="#">Intraregion Video Call Bandwidth Default</a>	384	384
<a href="#">Interregion Video Call Bandwidth Default *</a>	384	384

**Clusterwide Parameters (System - CCM Automated Alternate Routing)**

<a href="#">Automated Alternate Routing Enable *</a>	False	False
<a href="#">AAR Groups Initialization Timer *</a>	90	90

**Clusterwide Parameters (System - RSVP)**

<a href="#">Default inter-location RSVP Policy *</a>	No Reservation	No Reservation
<a href="#">RSVP Retry Timer *</a>	60	60
<a href="#">Mandatory RSVP Mid-call Retry Counter *</a>	1	1
<a href="#">Mandatory RSVP mid-call error handle option *</a>	Call becomes best effort	Call becomes best effort
<a href="#">RSVP Video Tspec Burst Size Factor *</a>	5	5
<a href="#">MLPP EXECUTIVE_OVERRIDE To RSVP Priority Mapping *</a>	65535	65535
<a href="#">MLPP FLASH_OVERRIDE To RSVP Priority Mapping *</a>	65534	65534
<a href="#">MLPP FLASH To RSVP Priority Mapping *</a>	65533	65533
<a href="#">MLPP IMMEDIATE To RSVP Priority Mapping *</a>	65532	65532
<a href="#">MLPP PL_PRIORITY To RSVP Priority Mapping *</a>	65531	65531
<a href="#">MLPP PL_ROUTINE To RSVP Priority Mapping *</a>	65530	65530
<a href="#">RSVP Audio Application ID *</a>	AudioStream	AudioStream
<a href="#">RSVP Video Application ID *</a>	VideoStream	VideoStream
<a href="#">QoS Policy Initialization Timer *</a>	120	120
<a href="#">RSVP Session Manager Initialization Timer *</a>	120	120
<a href="#">RSVP Response Timer *</a>	2	2

**TLS Packet Capture Configurations**

<a href="#">Packet Capture Enable *</a>	False	False
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Done Local intranet

Start Router - Hy... Service Pa... C:\Documen... Avaya Site ... Clarinet - M... Document6 ... 11:20 AM



## Service Parameters Configuration 16

Service Parameter Configuration - Microsoft Internet Explorer

File Edit View Favorites Tools Help

<a href="#">RSVP Audio Application ID</a>	AudioStream	AudioStream
<a href="#">RSVP Video Application ID *</a>	VideoStream	VideoStream
<a href="#">QoS Policy Initialization Timer *</a>	120	120
<a href="#">RSVP Session Manager Initialization Timer *</a>	120	120
<a href="#">RSVP Response Timer *</a>	2	2

**TLS Packet Capture Configurations**

<a href="#">Packet Capture Enable *</a>	False	False
<a href="#">Packet Capture Max File Size (MB) *</a>	2	2

**Clusterwide Parameters (System - Presence)**

<a href="#">Presence Subscription Throttling Threshold *</a>	90000	90000
<a href="#">Presence Subscription Resume Threshold *</a>	80	80
<a href="#">Default Inter-Presence Group Subscription *</a>	Disallow Subscription	Disallow Subscription

**Clusterwide Parameters (System - Dual Mode Mobility)**

<a href="#">Integrated Dual-Mode Feature Enable *</a>	False	False
<a href="#">H1 (Graceful) Handoff Number</a>		
<a href="#">H1 Handoff Number Partition</a>	< None >	
<a href="#">H2 Handoff Number</a>		
<a href="#">H2 Handoff Number Partition</a>	< None >	
<a href="#">Minimum Ring Timer *</a>	2	2
<a href="#">Mobility Cisco CallManager Group</a>	< None >	

Save Set to Default Advanced

- indicates required item.

Done Local intranet

Start Router - Hy... Service Pa... C:\Documen... Avaya Site ... Clarinet - M... Document6 ... 11:20 AM



## Call Pickup Group Configuration 1

Find and List Call Pickup Groups - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Navigation Cisco Unified CallManager Administration

Cisco Unified CallManager Administration For Cisco IP Telecommunication Solutions Logged in as: CCM

System Call Routing Media Resources Voice Mail Device Application User Management Bulk Administration Help

### Find and List Call Pickup Groups

+ [Grid Icon] [Close Icon]

**Status**  
1 records found

**Search Options**  
Find Call Pickup Group where Call Pickup Group Name begins with  **Find**  Search Within Results

**Search Results**

Call Pickup Group Name	Call Pickup Group Number	Partition	Description
<input type="checkbox"/> <a href="#">QSIG_PINX</a>	7009		QSIG_PINX_ID

Add New Select All Clear All Delete Selected Rows per Page 50

Start Router - HyperTerminal Find and List Call Picku... C:\Documents and Sett... Clarinet - Manager Dialog ... 1:46 PM



## Call Pickup Group Configuration 2

Call Pickup Group Configuration - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Navigation Cisco Unified CallManager Administration

Cisco Unified CallManager Administration For Cisco IP Telecommunication Solutions Logged in as: CCM

System Call Routing Media Resources Voice Mail Device Application User Management Bulk Administration Help

Call Pickup Group Configuration Related Links: Back To Find/Li

**Status**  
Status: Ready

**Call Pickup Group Information**

Call Pickup Group Name\* QSIG\_PINX  
Call Pickup Group Number\* 7009  
Description QSIG\_PINX\_ID  
Partition < None >

**Associated Call Pickup Group Information**

**Find Pickup Numbers by Numbers/Partition**

Partition < None >  
Call Pickup Group Numbers Contain  **Find**  
Available Call Pickup Groups (No Matches Found)

**Add to Associated Call Pickup Groups**

**Current Associated Call Pickup Groups**

**Reverse Order of Selected Numbers**

Selected Call Pickup Groups 7009

Start Router - HyperTermi... Call Pickup Group ... C:\Documents and S... Clarinet - Manager D... E1QSIGCCMScreen... 1:47 PM



### Call Pickup Group Configuration 3

Call Pickup Group Configuration - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Call Pickup Group Number\* 7009  
Description QSIG\_PINX\_ID  
Partition < None >

**Associated Call Pickup Group Information**

**Find Pickup Numbers by Numbers/Partition**

Partition < None >  
Call Pickup Group Numbers Contain  **Find**  
Available Call Pickup Groups (No Matches Found)  
**Add to Associated Call Pickup Groups**

**Current Associated Call Pickup Groups**

**Reverse Order of Selected Numbers**

Selected Call Pickup Groups 7009  
Removed Call Pickup Groups (to be removed when you click Save)

Save Delete Copy Add New

**i** \*- indicates required item.

Start Router - HyperTermi... Call Pickup Group ... C:\Documents and S... Clarinet - Manager D... E1QSIGCCscreen... 1:47 PM



## CallBack Softkey Template 1

Find and List Softkey Templates - Microsoft Internet Explorer

Address: https://172.20.235.254/ccmadmin/softkeyTemplateFindList.do

Navigation Cisco Unified CallManager Administration

Cisco Unified CallManager Administration For Cisco IP Telecommunication Solutions Logged in as: CCM

System Call Routing Media Resources Voice Mail Device Application User Management Bulk Administration Help

### Find and List Softkey Templates

Status  
6 records found

Search Options  
Find Softkey Template where Name begins with Find Search Within Results  
and where Softkey Template is Both  
(softkeytemplate.name begins with any)

Search Results

Name	Description
<a href="#">Standard Feature</a>	Standard Softkey Template for CM Combined Feature
<a href="#">Standard IPMA Assistant</a>	Standard template for IPMA assistant interface
<a href="#">Standard IPMA Manager</a>	Standard template for IPMA manager interface
<a href="#">Standard IPMA Shared Mode Manager</a>	Standard template for IPMA shared mode manager
<a href="#">Standard User</a>	Standard Softkey Template for CallManager only
<input type="checkbox"/> <a href="#">Standard User With Callback</a>	Standard Softkey with CallBack Template

Add New Select All Clear All Delete Selected Rows per Page 50

8:53 AM





## CallBack Softkey Template 2

The screenshot shows the Cisco Unified CallManager Administration web interface in Microsoft Internet Explorer. The browser title is "Softkey Template Configuration - Microsoft Internet Explorer". The address bar shows the URL: <https://172.20.235.254/ccmadmin/softkeyTemplateEdit.do?key=2ccfd772-206d-2a91-cf58-49b0dbe383e4>. The page header includes "Cisco Unified CallManager Administration" and "Logged in as: CCM". A navigation menu is visible with options like System, Call Routing, Media Resources, Voice Mail, Device, Application, User Management, Bulk Administration, and Help. The main content area is titled "Softkey Template Configuration" and includes a "Related Links" section with "Configure Softkey L". Below this, there are icons for file operations (Save, Delete, Copy, Add New, Reset). The "Status" section shows "Status: Ready". The "Softkey Template Information" section contains the following fields:

- Name\*: Standard User With Callback
- Description: Standard Softkey with CallBack Template
- Applications\*: Cisco CallManager

There are two buttons: "Add Application" and "Remove Application". At the bottom, a note states: "i \*- indicates required item." The Windows taskbar at the bottom shows the Start button, several application icons, and the system tray with the time 8:56 AM.



### CallBack Softkey Template 3

The screenshot shows the Cisco Unified CallManager Administration web interface in Microsoft Internet Explorer. The browser address bar shows the URL: `https://172.20.235.254/ccmadmin/softkeyTemplateLayoutEdit.do?key=2ccfd772-206d-2a91-cf58-49b0dbe383e4`. The page title is "Softkey Template Configuration".

The interface includes a navigation menu with options like System, Call Routing, Media Resources, Voice Mail, Device, Application, User Management, Bulk Administration, and Help. The user is logged in as "CCM".

The main content area is titled "Softkey Template Configuration" and shows the following details:

- Status:** Status: Ready
- Softkey Layout Configuration:** Softkey Template: Standard User With Callback. Select a call state to configure: **On Hook**.
- Unselected Softkeys:**
  - Conference List (ConfList)
  - Direct Transfer (DirTrfr)
  - Group Pick Up (GPickUp)
  - Immediate Divert (iDivert)
  - Join (Join)
  - Meet Me (MeetMe)
  - Other Pickup (oPickup)
  - Pick Up (PickUp)
  - Quality Report Tool (QRT)
  - Remove Last Conference Party (RmLstC)
  - Select (Select)
  - Undefined (Undefined)
  - Video Mode Command (VidMode)
- Selected Softkeys (ordered by position)\*\*:**
  - Redial (Redial)
  - \*\*NewCall (NewCall)
  - Forward All (CfwdAll)
  - Call Back (CallBack)

At the bottom of the configuration area, there are "Save" and "Reset" buttons.



## CallBack Softkey Template 4

**Softkey Template Configuration** - Microsoft Internet Explorer

Address: <https://172.20.235.254/ccmadmin/softkeyTemplateLayoutEdit.do?key=2ccfd772-206d-2a91-cf58-49b0dbe383e4&callState=1>

**Cisco Unified CallManager Administration** For Cisco IP Telecommunication Solutions  
Logged in as: CCM

System ▾ Call Routing ▾ Media Resources ▾ Voice Mail ▾ Device ▾ Application ▾ User Management ▾ Bulk Administration ▾ Help ▾

**Softkey Template Configuration** Related Links: [Softkey Template Configu](#)

**Status**  
Status: Ready

**Softkey Layout Configuration**  
Softkey Template: Standard User With Callback  
Select a call state to configure: **Connected**

Unselected Softkeys	Selected Softkeys (ordered by position)**
Immediate Divert (iDivert)	Hold (Hold)
Quality Report Tool (QRT)	**End Call (EndCall)
Undefined (Undefined)	Transfer (Trnsfer)
	Park (Park)
	Conference (Confrn)
	Conference List (ConfList)
	Select (Select)
	Join (Join)
	Direct Transfer (DirTrfr)
	Video Mode Command (VidMode)
	Toggle Malicious Call Trace (MCID)
	Remove Last Conference Party (RmLstC)

Save Reset

Done Local intranet 8:57 AM



## CallBack Softkey Template 5

The screenshot shows the Cisco Unified CallManager Administration web interface in Microsoft Internet Explorer. The browser title is "Softkey Template Configuration - Microsoft Internet Explorer". The address bar shows the URL: <https://172.20.235.254/ccmadmin/softkeyTemplateLayoutEdit.do?key=2ccfd772-206d-2a91-cf58-49b0dbe383e4&callState=2>. The page title is "Cisco Unified CallManager Administration" with the subtitle "For Cisco IP Telecommunication Solutions". The user is logged in as "CCM".

The main content area is titled "Softkey Template Configuration" and includes a "Related Links" section with "Softkey Template Configu". Below this, there is a "Status" section showing "Status: Ready".

The "Softkey Layout Configuration" section is active, showing "Softkey Template: Standard User With Callback" and "Select a call state to configure" set to "On Hold".

Two columns of softkeys are displayed:

- Unselected Softkeys:**
  - Immediate Divert (iDivert)
  - Undefined (Undefined)
- Selected Softkeys (ordered by position)\*\*:**
  - \*\*Resume (Resume)
  - NewCall (NewCall)
  - Direct Transfer (DirTrfr)
  - Select (Select)
  - Join (Join)

Navigation arrows are present between the two columns. At the bottom of the configuration area, there are "Save" and "Reset" buttons.

The Windows taskbar at the bottom shows the Start button, several application icons, and the system tray with the time "8:58 AM".



## CallBack Softkey Template 6

The screenshot shows the Cisco Unified CallManager Administration web interface in Microsoft Internet Explorer. The browser title is "Softkey Template Configuration - Microsoft Internet Explorer". The address bar shows the URL: <https://172.20.235.254/ccmadmin/softkeyTemplateLayoutEdit.do?key=2ccfd772-206d-2a91-cf58-49b0dbe383e4&callState=3>. The page header includes "Cisco Unified CallManager Administration" and "Logged in as: CCM". A navigation menu is visible with options like System, Call Routing, Media Resources, Voice Mail, Device, Application, User Management, Bulk Administration, and Help. The main content area is titled "Softkey Template Configuration" and shows a status of "Ready". Under "Softkey Layout Configuration", the "Softkey Template" is set to "Standard User With Callback" and the "Call state" is "Ring In". There are two columns: "Unselected Softkeys" containing "Immediate Divert (iDivert)" and "Undefined (Undefined)", and "Selected Softkeys (ordered by position)\*\*" containing "Answer (Answer)". Navigation arrows are present between the columns. At the bottom, there are "Save" and "Reset" buttons. The Windows taskbar at the bottom shows the Start button, several application icons, and the system tray with the time "8:58 AM".



## CallBack Softkey Template 7

The screenshot displays the Cisco Unified CallManager Administration web interface in Microsoft Internet Explorer. The browser title is "Softkey Template Configuration - Microsoft Internet Explorer". The address bar shows the URL: <https://172.20.235.254/ccmadmin/softkeyTemplateLayoutEdit.do?key=2ccfd772-206d-2a91-cf58-49b0dbe383e4&callState=4>. The page header includes "Cisco Unified CallManager Administration" and "Logged in as: CCM". A navigation menu is visible with options like System, Call Routing, Media Resources, Voice Mail, Device, Application, User Management, Bulk Administration, and Help. The main content area is titled "Softkey Template Configuration" and shows a status of "Ready". Under "Softkey Layout Configuration", the "Softkey Template" is set to "Standard User With Callback" and the "Call state" is "Off Hook". Two columns of softkeys are shown: "Unselected Softkeys" (Other Pickup (oPickup), Undefined (Undefined)) and "Selected Softkeys (ordered by position)\*\*" (Redial (Redial), \*\*End Call (EndCall), Forward All (CfwdAll), Pick Up (PickUp), Group Pick Up (GPickUp), Meet Me (MeetMe)). Navigation arrows are present between the columns. At the bottom, there are "Save" and "Reset" buttons. The Windows taskbar at the bottom shows the Start button, several application icons, and the system clock at 8:59 AM.



## CallBack Softkey Template 8

**Softkey Template Configuration** - Microsoft Internet Explorer

Address: <https://172.20.235.254/ccadmin/softkeyTemplateLayoutEdit.do?key=2ccfd772-206d-2a91-cf58-49b0dbe383e4&callState=5>

**Cisco Unified CallManager Administration** For Cisco IP Telecommunication Solutions  
Logged in as: CCM

System ▾ Call Routing ▾ Media Resources ▾ Voice Mail ▾ Device ▾ Application ▾ User Management ▾ Bulk Administration ▾ Help ▾

**Softkey Template Configuration** Related Links: [Softkey Template Configu](#)

**Status**  
Status: Ready

**Softkey Layout Configuration**  
Softkey Template: Standard User With Callback  
Select a call state to configure: **Connected Transfer**

Unselected Softkeys	Selected Softkeys (ordered by position)**
Quality Report Tool (QRT) Undefined (Undefined)	Undefined (Undefined) End Call (EndCall) **Transfer (Trnsfer) Call Back (CallBack)

Save Reset



## CallBack Softkey Template 9

The screenshot shows the Cisco Unified CallManager Administration web interface in Microsoft Internet Explorer. The browser address bar shows the URL: <https://172.20.235.254/ccmadmin/softkeyTemplateLayoutEdit.do?key=2ccfd772-206d-2a91-cf58-49b0dbe383e4&callState=6>. The page title is "Softkey Template Configuration".

The interface includes a navigation menu with options: System, Call Routing, Media Resources, Voice Mail, Device, Application, User Management, Bulk Administration, and Help. The user is logged in as "CCM".

The main content area is titled "Softkey Template Configuration" and includes a "Related Links" section with "Softkey Template Configu".

The configuration section is titled "Softkey Layout Configuration" and shows "Softkey Template: Standard User With Callback". A dropdown menu is set to "Digits After First".

There are two panes for softkey configuration:

- Unselected Softkeys:** Contains one entry: "Undefined (Undefined)".
- Selected Softkeys (ordered by position)\*\*:** Contains two entries: "\*\*Backward (<<)" and "End Call (EndCall)".

Navigation arrows between the panes allow moving softkeys between the unselected and selected lists. At the bottom of the configuration area are "Save" and "Reset" buttons.

The Windows taskbar at the bottom shows the Start button, several application icons, and the system tray with the time "8:59 AM".





## CallBack Softkey Template 10

The screenshot shows the Cisco Unified CallManager Administration web interface in Microsoft Internet Explorer. The browser address bar shows the URL: `https://172.20.235.254/ccadmin/softkeyTemplateLayoutEdit.do?key=2ccfd772-206d-2a91-cf58-49b0dbe383e4&callState=7`. The page title is "Softkey Template Configuration".

The navigation bar includes "Cisco Unified CallManager Administration" and "Logged in as: CCM". A menu bar contains: System, Call Routing, Media Resources, Voice Mail, Device, Application, User Management, Bulk Administration, and Help.

The main content area is titled "Softkey Template Configuration" and includes a "Related Links" section with "Softkey Template Configu".

**Status:** Status: Ready

**Softkey Layout Configuration:** Softkey Template: Standard User With Callback. Select a call state to configure: **Connected Conference**.

**Unselected Softkeys:**

- Quality Report Tool (QRT)
- Undefined (Undefined)

**Selected Softkeys (ordered by position)\*\*:**

- Undefined (Undefined)
- End Call (EndCall)
- \*\*Conference (Confrn)

At the bottom of the configuration area are "Save" and "Reset" buttons.

The Windows taskbar at the bottom shows the Start button, several application icons, and the system tray with the time 9:00 AM.



## CallBack Softkey Template 11

The screenshot shows the Cisco Unified CallManager Administration web interface in Microsoft Internet Explorer. The browser address bar shows the URL: `https://172.20.235.254/ccmadmin/softkeyTemplateLayoutEdit.do?key=2ccfd772-206d-2a91-cf58-49b0dbe383e4&callState=8`. The page title is "Softkey Template Configuration".

The interface includes a navigation menu with options: System, Call Routing, Media Resources, Voice Mail, Device, Application, User Management, Bulk Administration, and Help. The user is logged in as "CCM".

The main content area is titled "Softkey Template Configuration" and shows the following configuration details:

- Status:** Status: Ready
- Softkey Layout Configuration:** Softkey Template: Standard User With Callback. Select a call state to configure: Ring Out.
- Unselected Softkeys:** Undefined (Undefined)
- Selected Softkeys (ordered by position)\*\*:** Undefined (Undefined), \*\*End Call (EndCall), Call Back (CallBack), Direct Transfer (DirTrf).

At the bottom of the configuration area, there are "Save" and "Reset" buttons.

The Windows taskbar at the bottom shows the Start button, several application icons, and the system tray with the time 9:00 AM.



## CallBack Softkey Template 12

The screenshot displays the Cisco Unified CallManager Administration web interface in Microsoft Internet Explorer. The browser title is "Softkey Template Configuration - Microsoft Internet Explorer". The address bar shows the URL: <https://172.20.235.254/ccmadmin/softkeyTemplateLayoutEdit.do?key=2ccfd772-206d-2a91-cf58-49b0dbe383e4&callState=9>. The page header includes "Cisco Unified CallManager Administration" and "Logged in as: CCM". A navigation menu is visible with options like System, Call Routing, Media Resources, Voice Mail, Device, Application, User Management, Bulk Administration, and Help. The main content area is titled "Softkey Template Configuration" and shows a status of "Ready". Under "Softkey Layout Configuration", the "Softkey Template" is set to "Standard User With Callback" and the "Call state" is "Off Hook With Feature". Two panes are shown: "Unselected Softkeys" containing "Undefined (Undefined)" and "Selected Softkeys (ordered by position)\*\*" containing "Redial (Redial)" and "\*\*End Call (EndCall)". Navigation arrows are present between the panes. At the bottom, there are "Save" and "Reset" buttons. The Windows taskbar at the bottom shows the Start button, several application icons, and the system tray with the time "9:01 AM".



## CallBack Softkey Template 13

The screenshot shows the Cisco Unified CallManager Administration web interface in Microsoft Internet Explorer. The browser title is "Softkey Template Configuration - Microsoft Internet Explorer". The address bar shows the URL: <https://172.20.235.254/ccadmin/softkeyTemplateLayoutEdit.do?key=2ccfd772-206d-2a91-cf58-49b0dbe383e4&callState=10>. The page header includes "Cisco Unified CallManager Administration" and "Logged in as: CCM". A navigation menu is visible with options like System, Call Routing, Media Resources, Voice Mail, Device, Application, User Management, Bulk Administration, and Help. The main content area is titled "Softkey Template Configuration" and shows a status of "Ready". Under "Softkey Layout Configuration", the "Softkey Template" is set to "Standard User With Callback" and the "Call state" is "Remote In Use". Two columns of softkeys are displayed: "Unselected Softkeys" containing "Conference Barge (cBarge)" and "Selected Softkeys (ordered by position)\*\*" containing "Barge (Barge)" and "NewCall (NewCall)". Navigation arrows are present between the columns. At the bottom, there are "Save" and "Reset" buttons. The Windows taskbar at the bottom shows the Start button, several application icons, and the system tray with the time "9:01 AM".



## PSTN Route Pattern Configuration (Screen 1)

The screenshot displays the Cisco Unified CallManager Administration web interface in Microsoft Internet Explorer. The browser address bar shows the URL: `https://172.20.235.254/ccmadmin/routePattern2Edit.do?key=e8ee644d-6929-6e8e-fffb-8496ad2a9b7e`. The page title is "Route Pattern Configuration - Microsoft Internet Explorer".

The interface includes a navigation bar with the following menu items: System, Call Routing, Media Resources, Voice Mail, Device, Application, User Management, Bulk Administration, and Help. The user is logged in as "CCM".

The main content area is titled "Route Pattern Configuration" and includes a "Related Links" section with a "Back To Fin" link. Below this, there are icons for Save, Delete, and Add.

The configuration is organized into sections:

- Status:** Status: Ready
- Pattern Definition:**
  - Route Pattern\*: 91650XXXXXX
  - Route Partition: < None >
  - Description: (empty)
  - Numbering Plan: -- Not Selected --
  - Route Filter: < None >
  - MLPP Precedence\*: Default
  - Gateway/Route List\*: S1/SU1/DS1-0@3845\_West (Edit) Find
  - Route Option:
    - Route this pattern
    - Block this pattern No Error
  - Call Classification\*: OnNet
  - Allow Device Override
  - Provide Outside Dial Tone
  - Allow Overlap Sending
  - Urgent Priority
  - Require Forced Authorization Code
  - Authorization Level\*: 0
  - Require Client Matter Code
- Calling Party Transformations:** (partially visible)

The Windows taskbar at the bottom shows the Start button, several application icons, and the system tray with the time 2:51 PM.



## PSTN Configuration (Screen 2)

Route Pattern Configuration - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Address <https://172.20.235.254/ccadmin/routePattern2Edit.do?key=e8ee644d-6929-6e8e-ffff-8496ad2a9b7e>

Require Client Matter Code

**Calling Party Transformations**

Use Calling Party's External Phone Number Mask

Calling Party Transform Mask

Prefix Digits (Outgoing Calls)

Calling Line ID Presentation\*

Calling Name Presentation\*

**Connected Party Transformations**

Connected Line ID Presentation\*

Connected Name Presentation\*

**Called Party Transformations**

Discard Digits

Called Party Transform Mask

Prefix Digits (Outgoing Calls)

**ISDN Network-Specific Facilities Information Element**

Network Service Protocol

Carrier Identification Code

Network Service	Service Parameter Name	Service Parameter Value
<input type="text" value="-- Not Selected --"/>	<input type="text" value="&lt; Not Exist &gt;"/>	<input type="text"/>

Save Delete Copy Add New

\*- indicates required item.

Done Local intranet

Start Micros... Prese... Route... Avay... Remo... Cisco ... Rout... C:\Do... 41543... Docu... 2:52 PM



## Voice Mail Profile Configuration 1

The screenshot shows the Cisco Unified CallManager Administration web interface in Microsoft Internet Explorer. The browser address bar shows the URL: `https://172.20.235.254/ccadmin/vmProfileFindList.do`. The page title is "Find and List Voice Mail Profiles".

**Navigation:** Cisco Unified CallManager Administration

**System:** System | Call Routing | Media Resources | Voice Mail | Device | Application | User Management | Bulk Administration | Help

**Find and List Voice Mail Profiles**

**Status:** 2 records found

**Search Options:** Find Voice Mail Profile where Voice Mail Profile Name begins with [ ] **Find**  Search Within Results (voicemessagingprofile.name begins with any)

**Search Results:**

Name	Description	Pilot	Calling Search Space
<a href="#">Default</a>	Default voice messaging profile	<a href="#">6090</a>	
<a href="#">NoVoiceMail</a>	No Voice Mail		

Buttons: Add New | Select All | Clear All | Delete Selected | Rows per Page: 50

Windows: Start | Find and List Voice Mai... | Untitled - Notepad | CS101\_Nortel Configurati... | 10:21 AM



## Voice Mail Profile Configuration 2

The screenshot displays the Cisco Unified CallManager Administration web interface in Microsoft Internet Explorer. The browser address bar shows the URL: `https://172.20.235.254/ccmadmin/vmProfileEdit.do?key=16c584ea-6a81-4138-9ea1-af452de8f75a`. The page title is "Voice Mail Profile Configuration - Microsoft Internet Explorer".

The main content area is titled "Voice Mail Profile Configuration" and includes a "Navigation" menu with "Cisco Unified CallManager Administration" selected. The user is logged in as "CCM". The navigation menu includes: System, Call Routing, Media Resources, Voice Mail, Device, Application, User Management, Bulk Administration, and Help.

The "Voice Mail Profile Configuration" section shows the following details:

- Status:** Ready
- Voice Mail Profile Information:**
  - Voice Mail Profile: Default (used by 4 devices)
  - Voice Mail Profile Name\*: Default
  - Description: Default voice messaging profile
  - Voice Mail Pilot\*\*: 6090/<None >
  - Voice Mail Box Mask: (empty)
  - Make this the default Voice Mail Profile for the System

Buttons for "Save", "Delete", "Copy", "Reset", and "Add New" are visible below the configuration fields.

Help text at the bottom of the configuration area:

- \*- indicates required item.
- \*\*-. The Voice Mail Pilot is comprised of the Voice Mail Pilot Number and it's corresponding Calling Search Space Name (< Voice Mail Pilot Number >/< Callir Space >).

The Windows taskbar at the bottom shows the Start button, several application icons, and the system tray with the time 10:24 AM.





## Voice Mail Pilot Configuration

The screenshot shows the Cisco Unified CallManager Administration web interface in Microsoft Internet Explorer. The browser title is "Voice Mail Pilot Configuration - Microsoft Internet Explorer". The address bar shows the URL: <https://172.20.235.254/ccmadmin/vmPilotEdit.do?key=88c24a06-1a2e-4007-83f8-c8c433695852>. The page header includes "Cisco Unified CallManager Administration" and "For Cisco IP Telecommunication Solutions". The user is logged in as "CCM". The navigation menu includes: System, Call Routing, Media Resources, Voice Mail, Device, Application, User Management, Bulk Administration, and Help. The main content area is titled "Voice Mail Pilot Configuration" and includes a "Related Links" section with a link to "Back To Find/Li". The configuration form contains the following fields and options:

- Status:** Status: Ready
- Voice Mail Pilot Information:**
  - Voice Mail Pilot Number: 6090
  - Calling Search Space: < None >
  - Description: Default
  - Make this the default Voice Mail Pilot for the system

Buttons for "Save", "Delete", and "Add New" are located below the form. A note at the bottom states: "i \*- indicates required item." The taskbar at the bottom shows the Start button, several open applications including "Voice Mail Pilot Config...", "Untitled - Notepad", and "CS101\_Nortel Configurati...", and the system clock showing 10:24 AM.



## Voice Mail Port Configuration 1

The screenshot displays the Cisco Unified CallManager Administration web interface in Microsoft Internet Explorer. The browser address bar shows the URL: `https://172.20.235.254/ccadmin/vmPortFindList.do?lookup=false&multiple=true&recCnt=0&colCnt=7`. The page title is "Find and List Voice Mail Ports".

The interface includes a navigation menu with options: System, Call Routing, Media Resources, Voice Mail, Device, Application, User Management, Bulk Administration, and Help. The user is logged in as "CCM".

The main section is titled "Find and List Voice Mail Ports". It shows a status of "4 records found". The search options are set to "Device Name" and "begins with". A search button labeled "Find" is present, along with a checkbox for "Search Within Results" and a dropdown for "Select item or enter search text".

The search results are displayed in a table with the following columns: Device Name, Description, Device Pool, SCCP Security Profile, Status, and IP Address.

Device Name	Description	Device Pool	SCCP Security Profile	Status	IP Address
<input type="checkbox"/> <a href="#">SaturnUM1-V11</a>	Cisco Unity VM	<a href="#">Default</a>	<a href="#">Standard SCCP Profile for Auto Registration</a>	Registered with CM-SATURN	172.20.239.2
<input type="checkbox"/> <a href="#">SaturnUM1-V12</a>	Cisco Unity VM	<a href="#">Default</a>	<a href="#">Standard SCCP Profile for Auto Registration</a>	Registered with CM-SATURN	172.20.239.2
<input type="checkbox"/> <a href="#">SaturnUM1-V13</a>	Cisco Unity VM	<a href="#">Default</a>	<a href="#">Standard SCCP Profile for Auto Registration</a>	Registered with CM-SATURN	172.20.239.2
<input type="checkbox"/> <a href="#">SaturnUM1-V14</a>	Cisco Unity VM	<a href="#">Default</a>	<a href="#">Standard SCCP Profile for Auto Registration</a>	Registered with CM-SATURN	172.20.239.2

Below the table, there are buttons for "Add New", "Select All", "Clear All", "Delete Selected", and "Reset Selected". The "Rows per Page" is set to 50.

The taskbar at the bottom shows the Start button, several application icons, and the system tray with the time 10:25 AM.



## Voice Mail Port Configuration 2

Voice Mail Port Configuration - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Navigation Cisco Unified CallManager Administration

Cisco Unified CallManager Administration For Cisco IP Telecommunication Solutions Logged in as: CCM

System Call Routing Media Resources Voice Mail Device Application User Management Bulk Administration Help

Voice Mail Port Configuration Related Links: Back To Find/Link

Status  
Status: Ready

**Device Information**

Registration	Registered with Cisco Unified CallManager CM-SATURN
IP Address	172.20.239.252
Port Name*	SaturnUM1-V11
Description	Cisco Unity VM
Device Pool*	Default
Calling Search Space	< None >
AAR Calling Search Space	< None >
Location*	Hub_None
SCCP Phone Security Profile*	Standard SCCP Profile for Auto Registration

**Directory Number Information**

Directory Number*	6091
Partition	< None >
Calling Search Space	< None >
AAR Group	< None >
Internal Caller ID Display	VoiceMail
Internal Caller ID Display (ASCII format)	VoiceMail
External Number Mask	

Done Local intranet

Page 4 Sec 1 4/4 At 5.5" Ln 2 Col 31 REC TRK EXT OVR

Start Voice Mail Port Config... Untitled - Notepad CS101\_Nortel Configurati... Document1 - Microsoft W... 10:26 AM



### Voice Mail Port Configuration 3

Voice Mail Port Configuration - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Status  
Status: Ready

**Device Information**

Registration Registered with Cisco Unified CallManager CM-SATURN  
IP Address 172.20.239.252  
Port Name\* SaturnUM1-V11  
Description Cisco Unity VM  
Device Pool\* Default  
Calling Search Space < None >  
AAR Calling Search Space < None >  
Location\* Hub\_None  
SCCP Phone Security Profile\* Standard SCCP Profile for Auto Registration

**Directory Number Information**

Directory Number\* 6091  
Partition < None >  
Calling Search Space < None >  
AAR Group < None >  
Internal Caller ID Display VoiceMail  
Internal Caller ID Display (ASCII format) VoiceMail  
External Number Mask

Save Delete Copy Reset Add New

\*- indicates required item.

Done Local intranet

Page 5 Sec 1 5/5 At 1" Ln 1 Col 2 REC TRK EXT OVR

Start Voice Mail Port Config... Untitled - Notepad CS101\_Nortel Configurati... Document1 - Microsoft W... 10:27 AM



## MWI Configuration 1

The screenshot shows the Cisco Unified CallManager Administration web interface. The page title is "Find and List Message Waiting Numbers". The navigation menu includes System, Call Routing, Media Resources, Voice Mail, Device, Application, User Management, Bulk Administration, and Help. The user is logged in as CCM.

**Find and List Message Waiting Numbers**

**Status**  
2 records found

**Search Options**  
Find Message Waiting Numbers where  Directory Number begins with  and where Message Waiting Indicator is  Both (numplan.dnorpattern begins with any)   Search Within Results

**Search Results**

	Directory Number	Description	Partition	Calling Search Space
<input type="checkbox"/>	6098	MWI On		
<input type="checkbox"/>	6099	MWI Off		

Rows per Page

Done  
Page 6 Sec 1 6/6 At 1" Ln 1 Col 2 REC TRK EXT OVR  
Start Find and List Message ... Untitled - Notepad CS101\_Nortel Configurati... Document1 - Microsoft W... 10:29 AM



## MWI Configuration 2

The screenshot shows the Cisco Unified CallManager Administration web interface in Microsoft Internet Explorer. The page title is "Message Waiting Configuration - Microsoft Internet Explorer". The navigation bar includes "Navigation" and "Cisco Unified CallManager Administration". The main header displays "Cisco Unified CallManager Administration For Cisco IP Telecommunication Solutions" and "Logged in as: CCM". A menu bar contains "System", "Call Routing", "Media Resources", "Voice Mail", "Device", "Application", "User Management", "Bulk Administration", and "Help". The main content area is titled "Message Waiting Configuration" and includes a "Related Links" section with a "Back To Fir" link. Below this, there are icons for Save, Delete, Copy, and Add New. The "Status" section shows "Status: Ready". The "Message Waiting Information" section contains the following fields:

- Message Waiting Number\*: 3098
- Partition: < None >
- Description: MWI On
- Message Waiting Indicator\*:  On  Off
- Calling Search Space: < None >

Below the fields are buttons for "Save", "Delete", "Copy", and "Add New". A note at the bottom left states: "i \*- indicates required item." The taskbar at the bottom shows the Start button, several application icons, and the system tray with the time 10:30 AM.



### MWI Configuration 3

The screenshot shows the Cisco Unified CallManager Administration interface for Message Waiting Configuration. The page title is "Message Waiting Configuration - Microsoft Internet Explorer". The navigation bar includes "Cisco Unified CallManager Administration" and "For Cisco IP Telecommunication Solutions". The user is logged in as "CCM". The main content area is titled "Message Waiting Configuration" and includes a "Status" section showing "Ready". Below this is the "Message Waiting Information" section with the following fields:

Message Waiting Number*	6099
Partition	< None >
Description	MWI Off
Message Waiting Indicator*	<input type="radio"/> On <input checked="" type="radio"/> Off
Calling Search Space	< None >

Below the form are buttons for "Save", "Delete", "Copy", and "Add New". A note indicates that asterisks (\*) denote required items. The browser's address bar shows the URL: <https://172.20.235.254/ccmadmin/messageWaitingEdit.do?key=419f1bf6-17de-a954-0915-5038461ec69a#navskip>. The taskbar at the bottom shows several open applications, including "Message Waiting Confi...", "Untitled - Notepad", and "CS101\_Nortel Configurati...".



## Cisco 3845 Configuration

```
version 12.4
service timestamps debug datetime msec
service timestamps log datetime msec
no service password-encryption
!
hostname 3845_West
!
boot-start-marker
boot system flash:c3845-ipvoice-mz.124-5.13.T2
boot-end-marker
!
logging buffered 51200 warnings
enable secret 5 $1$MFhi$AqqpDsFeO4Sb/Ikzkrco/
!
no aaa new-model
!
resource policy
!
no network-clock-participate slot 1
no network-clock-participate slot 4
voice-card 0
no dspfarm
!
voice-card 1
no dspfarm
!
voice-card 4
dspfarm
!
ip cef
ip tcp synwait-time 13
!
!
!
no ip domain lookup
ip host CM-SATURN 172.20.235.254
ip name-server 172.20.235.254
isdn switch-type primary-4ess
!
!
no voice call carrier capacity active
!
!
voice class codec 1
codec preference 3 g711alaw
!
!
!
!
!
!
!
```





```
!  
!  
controller E1 1/1/0  
pri-group timeslots 1-31 service mgcp  
!  
controller E1 1/1/1  
!  
controller E1 4/0/0  
pri-group timeslots 1-31 service mgcp  
!  
controller E1 4/0/1  
!  
!  
!  
!  
interface GigabitEthernet0/0  
description $ETH-LAN$$ETH-SW-LAUNCH$$INTF-INFO-GE 0/0$  
ip address 10.10.10.1 255.255.255.248  
shutdown  
duplex auto  
speed auto  
media-type rj45  
negotiation auto  
!  
interface GigabitEthernet0/1  
ip address 172.20.33.120 255.255.255.0  
duplex auto  
speed auto  
media-type rj45  
negotiation auto  
!  
interface Serial1/1/0:15  
no ip address  
encapsulation hdlc  
no logging event link-status  
isdn switch-type primary-qsig  
isdn incoming-voice voice  
isdn bind-13 ccm-manager  
no cdp enable  
!  
interface Serial4/0/0:15  
no ip address  
encapsulation hdlc  
no logging event link-status  
isdn switch-type primary-qsig  
isdn protocol-emulate network  
isdn incoming-voice voice  
isdn T310 120000  
isdn bind-13 ccm-manager  
no cdp enable  
!  
ip route 0.0.0.0 0.0.0.0 GigabitEthernet0/1  
ip route 0.0.0.0 0.0.0.0 172.20.33.1  
!  
ip http server  
ip http authentication local  
!  
!  
!
```



```
!  
control-plane  
!  
!  
!  
voice-port 0/1/0  
!  
voice-port 0/1/1  
!  
voice-port 1/1/0:15  
!  
voice-port 4/0/0:15  
!  
ccm-manager mgcp  
ccm-manager music-on-hold  
ccm-manager config server 172.20.235.254  
ccm-manager config  
!  
mgcp  
mgcp call-agent CM-SATURN 2427 service-type mgcp version 0.1  
mgcp dtmf-relay voip codec all mode out-of-band  
mgcp rtp unreachable timeout 1000 action notify  
mgcp modem passthrough voip mode nse  
mgcp package-capability rtp-package  
no mgcp package-capability res-package  
mgcp package-capability sst-package  
no mgcp package-capability fxr-package  
mgcp package-capability pre-package  
no mgcp timer receive-rtcp  
mgcp sdp simple  
mgcp fax t38 inhibit  
mgcp rtp payload-type g726r16 static  
!  
mgcp profile default  
!  
!  
dial-peer cor custom  
!  
!  
!  
dial-peer voice 1 pots  
service mgcpapp  
!  
dial-peer voice 2 pots  
service mgcp  
!  
dial-peer voice 3 pots  
service mgcp  
!  
banner login ^C  
-----  
Cisco Router and Security Device Manager (SDM) is installed on this device. This  
feature requires the one time use, initial credentials, of username "cisco"  
with password "cisco".  
  
Please change these publicly known initial credentials through SDM or IOS CLI.  
Here's the Cisco IOS command:
```



```
no username cisco
```

NOTE: Please add a new username to be able to launch SDM for router management.

For more information about SDM please follow the instructions in the QUICK START GUIDE for your router or at <http://www.cisco.com/go/sdm>

```
-----  
^C  
!  
line con 0  
  stopbits 1  
line aux 0  
  stopbits 1  
line vty 0 4  
  privilege level 15  
  login  
  transport input telnet  
line vty 5 15  
  privilege level 15  
  login local  
  transport input telnet  
!  
scheduler allocate 20000 1000  
!  
end
```





```
!  
controller T1 4/0  
framing esf  
linecode b8zs  
pri-group timeslots 1-24  
!  
!  
!  
interface FastEthernet0/0  
ip address 172.20.33.52 255.255.255.0  
duplex auto  
speed auto  
!  
interface FastEthernet0/1  
no ip address  
shutdown  
duplex auto  
speed auto  
!  
interface Serial4/0:23  
no ip address  
no logging event link-status  
isdn switch-type primary-dms100  
isdn protocol-emulate network  
isdn incoming-voice voice  
isdn channel-id invert extend-bit  
no cdp enable  
!  
ip classless  
ip route 0.0.0.0 0.0.0.0 172.20.31.1  
ip route 0.0.0.0 0.0.0.0 FastEthernet0/0  
ip route 0.0.0.0 0.0.0.0 172.20.33.1  
!  
ip http server  
!  
!  
!  
control-plane  
!  
!  
!  
voice-port 2/0/0  
station-id name PSTN_PHONE  
!  
voice-port 2/0/1  
!  
voice-port 4/0:23  
!  
!  
no mgcp package-capability res-package  
no mgcp package-capability fxr-package  
no mgcp timer receive-rtcp  
!  
!  
!  
dial-peer voice 1 pots  
destination-pattern 16503646325  
port 2/0/0
```



```
!  
dial-peer voice 2 pots  
destination-pattern 91408527....  
direct-inward-dial  
port 4/0:23  
prefix 91408527  
!  
!  
line con 0  
line aux 0  
line vty 0 4  
exec-timeout 0 0  
password CISCO  
login  
!  
!  
end  
  
3745E1#
```



## Acronyms

<b>Acronym</b>	<b>Definitions</b>
ANF-PR	Additional Network Feature Path Replacement
CCM	Cisco CallManager
CCBS	Call Completion to Busy Subscriber
CCNR	Call Completion on No Reply
CFB	Call Forwarding on Busy
CFNR	Call Forwarding No Reply
CFU	Call Forwarding Unconditional
CLIP	Calling Line (Number) Identification Presentation
CLIR	Calling Line (Number) Identification Restriction
CNIP	Calling Name Identification Presentation
CNIR	Calling Name Identification Restriction
COLP	Connected Line (Number) Identification Presentation
COLR	Connected Line (Number) Identification Restriction
CONP	Connected Name Identification Presentation
CONR	Connected Name Identification Restriction
CT	Call Transfer
MWI	Message Waiting Indicator
PSTN	Public Switched Telephone Network



## Important Information

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