

Application Note

Alcatel 4400 Release 6.0 using E1 ISO QSIG to Cisco Unified Communications Manager Release 5.0

October 25, 2007 Revision 2

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Introduction

This is an Application Note for connectivity between an Alcatel 4400 Release 6.0 PBX and Cisco Unified CallManager Release 5.0 using a Cisco 3745 voice gateway with MGCP and ISO QSIG protocol.

The network topology diagrams (Figures 1 and 2) show the test setup for end-to-end interoperability with Cisco Unified CallManager Release 5.0 connected to the PBX via the 3745 E1 QSIG link as MGCP gateway. A NM-HDV and VWIC-2MFT-E1 were used for the E1 QSIG interfaces. Calls were made to test basic call, caller ID, conference, transfer, forward, call back, reroute, MWI, and path replacement features.

Connectivity is achieved by using the QSIG ISDN switch type on the MGCP gateway with the Cisco Unified CallManager services parameter "QSIG variant" set to ISO, and ISO switch type on the Alcatel 4400 PBX.

This Application Note uses the 3745 voice gateway. However, the use of other Cisco voice gateways is also an option since CCM QSIG implementation does not depend on the physical interface.

Network Topology

Figure 1. Network Topology or Test Setup - basic calls configuration.





Figure 2. Network Topology or Test Setup – path replacement configuration.

Limitations

Basic Calls – Overlap

Connected number is sent from Cisco Unified CallManager, but not displayed on Alcatel phone when call is placed from PBX to IP phone.

Blind Network/External Transfers

For "trombone" calls originating on Cisco Unified CallManager and ending with a blind transfer from the PBX back to an IP phone on the Cisco Unified CallManager, the transfer is not implemented immediately. Therefore, all caller ID info is updated about 20 seconds after the transfer is completed by the PBX phone, or immediately after the final destination answers, whichever comes first. Also, the originating phone hears a "hold" tone instead of ring-back during this time. This is a result of the Alcatel 6.0 PBX sending a "CallTransferIdentify" Facility IE after the middle party (PBX phone) instigates the blind transfer. The Cisco Unified CallManager does not respond to this Facility IE, and a PBX timer must expire before the transfer is completed. At that point, the PBX issues a "CallTransferAbandon" Facility IE and "CallTransferComplete" Facility IEs, whereupon the transfer is completed, the originating phone hears ringback, and Caller ID information is updated. This phenomenon was not seen in Alcatel Release 5.0/5.1. It is not observed on a 3-node scenario involving a Cisco Unified CallManager and 2 PBXs, as the PBX responds to the "call transfer Identify" message and thus avoids the timeout. It was confirmed that a Cisco Unified CallManager should reply to this "call transfer Identify" message, but is not doing so. A defect (CSCse80285) was opened.

Call Forwards

For most call forwards, the forwarding called number is not displayed on the final destination.

Network/External Call Forward by Join

The Alcatel PBX does not support call forward by join. Instead, the Alcatel PBX performs a reroute.

MWI

Unfortunately, Cisco has not been able to validate MWI function in our labs because we do not have an internal voicemail system on our Alcatel PBX.

Cisco Unified CallManager can not be the message center PINX for stations on the Alcatel 4400 Release 6.0 PBX. This is because MWI across QSIG is not supported by the Alcatel 4400 Release 6.0 PBX.

System Components

Hardware Requirements

Cisco MCS 7800 Unified CallManager Appliance

Cisco 3745 voice gateway

NM-HDV

VWIC-2MFT-E1

Cisco Unified IP phone 7940

Cisco Unified IP phone 7960

(2) Cisco Unified IP phone 7961G

(2) Alcatel 4400 PBXs

(4) PRA2 trunk cards

(4) 4035 Advanced Reflexes digital phones

Software Requirements

Cisco Unified CallManager Release 5.0

Alcatel 4400 software release 6.0

Cisco IOS Release 12.4(3)

Features Supported

Basic Call, ENBLOC Basic Call, Overlap CLIP-Calling Line (Number) Identification Presentation CLIR-Calling Line (Number) Identification Restriction **CNIP-Calling Name Identification Presentation** CNIR-Calling Name Identification Restriction COLP-Connected Line (Number) Identification Presentation COLR- Connected Line (Number) Identification Restriction **CONP-Connected Name Identification Presentation** CONR- Connected Name Identification Restriction Tandem PSTN call Consultation Transfer - Local Consultation Transfer - Network/External Blind Transfer – Local Blind Transfer - Network/External Call Forward Unconditional by Join - Local Call Forward Unconditional by Join - Network/External (See Limitations section for details.) Call Forward Busy by Join – Local Call Forward Busy by Join - Network/External (See Limitations section for details.) Call Forward No Reply by Join - Local Call Forward No Reply by Join - Network/External (See Limitations section for details.) Call Forward Unconditional by Reroute - Network/External Call Forward Busy by Reroute - Network/External Call Forward No Reply by Reroute - Network/External Call Completion to Busy Subscriber (Call Back when Free) Call Completion on No Reply (Call Back Next Used) Path Replacement for Call Transfer by Join Path Replacement for Trombone Connection (accomplished by consultation transfer)

Features Not Supported

List any features that are required, supported, not required or not supported.

Any Call Forward (CFU, CFB, CFNR) by join from PBX. PBX always performs a reroute.

Path Replacement for Call Diversion by Forward Switch

MWI (see Limitations section for details.)

Configuration

Configuration Sequence for the Alcatel 4400 PBX

- 1. Configure Board.
- 2. Configure Digital Access
- 3. Configure "ECMA Function" System Parameter.
- 4. Configure PRI-ABC_F Trunk Group
- 5. Configure PSTN Trunk Group
- 6. Configure Network Routing
- 7. Configure Network Routing "Own Node".
- 8. Configure Routing Prefix.
- 9. Configure Digital Station
- 10. Configure Digital Station Phone Facilities

Configuring the Alcatel 4400 PBX

Circuit Board

Figure 3. Circuit board configuration – 1 of 2.



Figure 4. Circuit board configuration – 2 of 2.



Digital Access

Figure 5. Digital access configuration -1 of 1.

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"ISO Function" System Parameter

Figure 6. ISO function system parameter configuration – 1 of 3.



Figure 7. ISO function system parameter configuration – 2 of 3.

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🔍 🧭 Media Gateway		
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Figure 8. ISO function system parameter configuration - 3 of 3.



PRI ABC_F Trunk Group

Figure 9. PRI ABC_F Trunk configuration – 1 of 7.



Figure 10. PRI ABC_F Trunk configuration – 2 of 7.

File Applications Security Preferences Configuration Windows Help

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👁 🍘 Groups	Remote Network	2
🖭 👰 Speed Dialing	Shared Trunk Group	
🗢 🏈 Phone Book	Auto DTME dialing on outgoing call	YES
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• 1 0 T2 PRI-ABCF 1 No No -1		None
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• 4 T2 PRI-ABCF 1 No No -1	Special Services	Nothing
	Can support UUS in SETUP	v
• 17 T0 BRI-QSIG 1 No No -1	Implicit Priority	
👁 🛅 8 T0 BRI-ABCF 1 No No -1	Activation mode	0
🗢 🛄 9 TO BRI-ISDN 1 No No -1	Activation mode	0
• 10 LIA E M 4W 1 No No -1	Priority Level	U
11 LIA pcm2 1 No No -1 No	Preempter	NO
• 13 T2 VOIP 101 1 No No -	Incoming calls Restriction COS	10
• 14 DPNSS dpnss_NXO 1 N	Outgoing calls Restriction COS	10
🖭 🍻 External Services	Callee number mpt1343	NO
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Figure 11. PRI ABC_F Trunk configuration – 3 of 7.

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🗢 🚱 Trunk group NPD selec	B Channel Choice	YES
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• 3 9 T0 BRHSDN 1 No No -1	Consultation Call On B Channel	NO
TU LIA E M 4W 1 No No -1 O TU LIA E M 4W 1 No No -1 No TU LIA pcm2 1 No No -1 No	Automated Attendent	
• 12 T2 1 No No -1 No No	All Action	
🗣 🛅 13 T2 VOIP_101 1 No No -	rin readin	
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Figure 12. PRI ABC_F Trunk configuration – 4 of 7.

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🗣 🗋 4 T2 PRI-ABCF 1 No No -1	Immediate Trk Listening if VPNCall	YES
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🗣 🛅 8 T0 BRI-ABCF 1 No No -1	TS Distribution on Accesses	YES
🗣 🛄 9 T0 BRI-ISDN 1 No No -1	Use Split Access	NO
• 10 LIA E M 4W 1 No No -1	Heterogeneous Remote Network	NO
•• 11 LIA pcm2 1 No No -1 No •• •• •• •• •• •• •• •• •• •• •• •• ••		
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Figure 13. PRI ABC_F Trunk configuration – 5 of 7.

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1000	💁 🏈 Т2Л1ЛО Acces:	Quality profile for voice over IP	Profile #1
No.	🗢 🏈 Trunk	IP Compression Type	Default
1000	er 🖉 Trunk group NPD selec	Use of volume in system	YES
1000	👁 💾 5 NDDI (BCA) NDDI 1 No N	External Access Server	NO
1000	🗢 🛄 6 NDDI (BCA) NDDI 1 No N	CSTA Tracking MCDU Trk	
1000	• 17 TO BRI-QSIG 1 No No -1	Announcoment for dial tone	NO
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	👁 🖸 10 LIA E M 4W 1 No No -1	Announcement for Ring tone	
	🗣 🛄 11 LIA pcm2 1 No No -1 No	Private to Public Overflow	YES
	12 T2 1 No No -1 No No	All Action	
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1000	19900900000000000000000000000000000000		

Figure 14. PRI ABC_F Trunk configuration – 6 of 7.



Figure 15. PRI ABC_F Trunk configuration – 7 of 7.



PSTN Trunk Group

Figure 16. PSTN Trunk configuration – 1 of 7.





Figure 17. PSTN Trunk configuration – 2 of 7.





Figure 18. PSTN Trunk configuration – 3 of 7.





Figure 19. PSTN Trunk configuration – 4 of 7.





Figure 20. PSTN Trunk configuration – 5 of 7.





Figure 21. PSTN Trunk configuration – 6 of 7.





Figure 22. PSTN Trunk configuration – 7 of 7.



Network Routing

Figure 23. Network routing configuration – 1 of 1.



Network Routing Own Node

Figure 24. Network Routing Node configuration – 1 of 1.

Image: Configuration: nextiraone Image	
Log on to 4760 Networks PCX Search Users In nextiraone Directory 3123 Direct Speed I - 1 3123 Direct Speed I - 1 4 Routing No. 044 - 1 51 Routing No. 384 - 1 52 Routing No. 384 - 1 53 Routing No. 384 Configuration - 55 Routing No. 304 - 55 Routing No. 434 - 5 66 Routing No. 444 - 1 56 Routing No. 414 - 56 Routing No. 414 - 5 67 Routing No. 454 - 5 68 Routing No. 454 - 1 56 Routing No. 454 - 58 Routing No. 454 - 5 68 Routing No. 454 - 1 56 Routing No. 454 - 1 56 Routing No. 454 - 5 68 Routing No. 456 - 5 68 Routing No. 454 - 1 56 Routing No. 454 - 1 56 Routing No. 454	
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🚱 PiN (Personal Ident.No.	
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er is choups er is Speed Dialing	1
[11:06:35 AM] > Request 26 sent to nextiraone.	<u></u>
<pre>[11:06:37 AM] > Request 26 completed on nextiraone: 101 instance(s) received.</pre>	
6 💫	on: nextiraone

Routing Prefix

Figure 25. Routing prefix configuration – 1 of 1.



Digital Station

Figure 26. Digital station configuration – 1 of 13.



Figure 27. Digital station configuration – 2 of 13.



Figure 28. Digital station configuration – 3 of 13.



Figure 29. Digital station configuration – 4 of 13.



Figure 30. Digital station configuration – 5 of 13.


Figure 31. Digital station configuration – 6 of 13.



Figure 32. Digital station configuration – 7 of 13.



Figure 33. Digital station configuration – 8 of 13.



Figure 34. Digital station configuration – 9 of 13.



Figure 35. Digital station configuration – 10 of 13.



Figure 36. Digital station configuration – 11 of 13.



Figure 37. Digital station configuration – 12 of 13.



Figure 38. Digital station configuration – 13 of 13.





Digital Station Phone Facilities

Figure 39. Digital station facilities configuration – 1 of 17.





Figure 40. Digital station facilities configuration – 2 of 17.





Figure 41. Digital station facilities configuration – 3 of 17.





Figure 42. Digital station facilities configuration – 4 of 17.



Figure 43. Digital station facilities configuration – 5 of 17.





Figure 44. Digital station facilities configuration – 6 of 17.



Figure 45. Digital station facilities configuration – 7 of 17.



Figure 46. Digital station facilities configuration – 8 of 17.





Figure 47. Digital station facilities configuration – 9 of 17.





Figure 48. Digital station facilities configuration – 10 of 17.





Figure 49. Digital station facilities configuration – 11 of 17.





Figure 50. Digital station facilities configuration – 12 of 17.





Figure 51. Digital station facilities configuration – 13 of 17.





Figure 52. Digital station facilities configuration – 14 of 17.





Figure 53. Digital station facilities configuration – 15 of 17.





Figure 54. Digital station facilities configuration – 16 of 17.





Figure 55. Digital station facilities configuration – 17 of 17.



Configuring Cisco Unified CallManager 5.0

Cisco Unified CallManager 5.0 Version

Figure 56. Cisco Unified CallManager 5.0 Version – 1 of 1.





Protocol Service Parameters

Figure 57. Protocol Service Parameters for ISO QSIG – 1 of 1.

Configuring the Cisco 3745 Voice Gateway

Figure 58. All gateways - 1 of 1.

Cisco Unified CallManager Administration For Cisco IP Telecommunication Solutions Setter Call Rotage Media Resource Voice Name Device Name Device Name Device Name Device Name Device Name Status 2 records found Search Options <th></th> <th>Navigation Cisco Unified CallManager Admir</th> <th>nistration 💌 🖸</th>		Navigation Cisco Unified CallManager Admir	nistration 💌 🖸
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2 records found Search Options Find Gateways where Name begins with begins begins with begins begi	Status		
Search Options Find Gateways where Name begins with begins with Hide endpoints Select item or enter search within Results Select item or enter search text Gevice.name begins with any) Search Results Device Name Description Device Pool Calling Search Space Ext. Partition Route Group Priority Port Device Type Status IP Address Prive 374584_E1 MGCP 3745 E1 Cisco 3745 See Endpoints Saz584_E1 382584_E1 3825 To Vindaloo Cisco 3825 See Endpoints Add New Select All Clear All Delete Selected Reset Selected Rows per Page 50 Mathematical Section Secti	2 records found		
Find Gateways where Name Image: begins with Hide endpoints Find Search Within Results (device.name begins with any) Search Results Select item or enter search text Image: Search Results Search Results Device Name Description Device Pool Calling Search Space Ext. Partition Route Group Priority Port Device Type Status IP Address 374584 E1 MGCP 3745 E1 Cisco 3745 See Endpoints 382584 E1 3825 To Vindaloo Cisco 3825 See Endpoints Add New Select All Delete Selected Reset Selected Rows per Page	Search Options		
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ames 3825B4 E1 3825 To Vindaloo Cisco 3825 See Endpoints Add New Select All Clear All Delete Selected Reset Selected Rows per Page 50 Image: Select All Selected	Search Results Device Name Description Device Pool Calling Search Space Ext. Partition Image: State St	ו Route Group Priority Port Device Type Status Cisco 3745 <u>See Endpo</u> i	IP Address
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Figure 59. Cisco 3745 Voice Gateway configuration – 1 of 2.

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Cisco Unified CallManager A	dministration	For Cisco IP Telec	ommunication Soluti	ons		Logged in as:CCMAdministrat	or
System 👻 Call Rotting 👻 Media Resources	👻 Voice Mail 👻	Deulce 👻 Application	👻 User Management 👻	8 tik Administration 👻	Нер 🕶	Log Off	
Gateway Configuration						Related Links; Back To Find/List 💌 Go	
⋳⋧₽₽							
Status Status: Ready							
Gateway Details							
Product Gateway	Cisco 3745 3745B4 E1						
Protocol	MGCP						
Domain Name *	3745B4_E1						
Description	MGCP 3745 8	Ξ1					
Cisco Unified CallManager Group	* Default			•			
Configured Slots, VICs and Endp	oints						7
Mainboard Slot < None >		-					
Module in Slot 1 NM-HDV		-					
Subunit 0 WIC	-2MFT-E1	-	3 3				
Module in Slot 2 NM-HDV		I	0 1/1 0				
Subunit 0 VAA/IC	-2MET-E1	<u> </u>	•				
Module in Slot 3 < None >			E1PRI 2/ 1 E1PRI				
Module in Slot 4 < None >		•					
Product Specific Configuration -				0			
				3			



Figure 60. Cisco 3745 Voice Gateway configuration – 2 of 2.

Gateway Details				
Product	Cisco 3745			
Gateway	3745B4_E1			
Protocol	MGCP			
Domain Name *	3745B4_E1			
Description	MGCP 3745 E1			
Cisco Unified CallManager Grou	P*Dofault	-		
		<u>11</u>		
Configured Slots, VICs and En	dpoints			
Mainboard Slot < None >	•			
Module in Slot 1 NM-HDV				
Subunit 0 Dag		-2		
	1/0 1/0 1	l/1 🖵		
Module In Slot 2 NM-HDV				
Subunit 0 VW	IC-2MFT-E1 2/ 0 📰 2/	2/ 1 EIPRI		
Module in Slot 3 < None >				
Module in Slot 4 / None >				
Product Specific Configuration	·			
			2	
Global ISDN Switch Type	EURO		*	
Switchback Timing *	Graceful		•	
Switchback uptime-delay (min)	10			
Switchback schodulo (bhumm)				
ownedback scheddle (initianit)	12:00			
— Save Delete Reset A	dd New			
🕛 🙂 *- indicates required item.				
-				-
I				

Figure 61. Cisco 3745 trunk 2/0 configuration – 1 of 4.

				Navigatio	on Cisco Ui	nified CallManager Adminis	stration 💌 🖸 Go
Cisco Unified CallMan	ager Administration	For Cisco IP Telecon	munication Solution:			Logged in as:C	CMAdministrator
System 👻 Call Rotting 👻 Med	la Resources 👻 Voice Mail 👻	Deulce 👻 Application 👻	User Management 👻	Back Administration 👻	Нер 🔫		Log Off
ateway Configuration					Related Links	Back to MGCP Configu	ration 👻 Go
					neistes eins.		
Status: Ready							
Device Information							
Product	Cisco MGCP E1 Port						
Gateway	3745B4_E1						
Device Protocol	Digital Access PRI						
Registration	Registered with Cisco l	Jnified CallManager	CM-Vindaloo				
P Address	172.20.221.200						
nd-Point Name *	S2/DS1-0@3745B4_E1						
escription	S2/DS1-0@3745B4_I	E1					
Device Pool*	Default		-				
Call Classification *	Use System Default		•				
NetworkLocale	< None >		•				
Packet Capture Mode [*]	None		•				
Packet Capture Duration	60						
Media Resource Group Lis	t < None >		-				
Location *	Hub_None		•				
AAR Group	< None >		-				
Load Information							
🗌 Transmit UTF-8 for Ca	Illing Party Name						
V150 (subset)							

Figure 62. Cisco 3745 trunk 2/0 configuration – 2 of 4.

Multilevel Prece	dence and Preemptio	(MLPP) Information	
MLPP Domain	<pre>< None ></pre>	×	
MLPP Indication	Not available on this	evice	
MLPP Preemption	nNot available on this	2vice	
- Interface Infor	mation		
PRI Protocol Type	e*	PRI ISO QSIG E1	
Protocol Side*		Network	
Channel Selection	n Order [*]	Fop Down	
Channel IE Type	*	Timeslot Number 🗾	
РСМ Туре*		A-law	
Delay for first res	start (1/8 sec ticks)*	32	
Delay between re	estarts (1/8 sec ticks)*		
🔽 Inhibit restart	ts at PRI initialization		
🗖 Enable status	poll		
Unattended P	ort		
— Call Routing Inf	ormation - Inbound Ca	5	
Significant Digits	* All	×	
Calling Search Sp	ncoming Tr	ik 🔄	
AAR Calling Sear	ch Space < None >		
Prefix DN			
Calling Party Pres	sentation *	ns Default	
Calling Party Sele	ection*		
Called party IE p	umber tupe upknown*		
s	amber type dirknown	Unknown	
Calling party IE n	umber type unknown"	Unknown	×



Figure 63. Cisco 3745 trunk 2/0 configuration – 3 of 4.

Called Numberies Plac*	and a second
Unknown	<u> </u>
Calling Numbering Plan* Unknown	
Number of digits to strip*	
Caller ID DN	
SMDI Base Port*	
PRI Protocol Type Specific Information	
🗖 Display IE Delivery	
🔽 Redirecting Number IE Delivery - Outbound	
TRedirecting Number IE Delivery - Inbound	
🔲 Send Extra Leading Character in Display IE***	
🗖 Setup non-ISDN Progress Indicator IE Enable ****	
TMCDN Channel Number Extension Bit Set to Zero**	
🗖 Send Calling Name In Facility IE	
Interface Identifier Present**	
Interface Identifier Value**	
Connected Line ID Presentation (QSIG Inbound Call)* Default	
UVIE Configuration	
Passing Precedence Level Through UUIE	
Security Access Level* 2	
Product Specific Configuration	
Line Coding * HDB3	
Framing * Conce	
External	-

Figure 64.	Cisco 3745 trunk 2/0 configuration	– 4 of 4.
rigule 04.	CISCO 3743 ITUTIK 2/0 CONIIGUIAIION	-4014.

r Kearrecang Namber 16 Denvery - Inboana	
Send Extra Leading Character in Display IE***	<u> </u>
Setup non-ISDN Progress Indicator IE Enable ****	
MCDN Channel Number Extension Bit Set to Zero**	
Send Calling Name In Facility IE	
Interface Identifier Present**	
Interface Identifier Value **	
Connected Line ID Presentation (QSIG Inbound Call)* Default	
UUIE Configuration	1
Passing Precedence Level Through UUIE	
Security Access Level* 2	
Product Specific Configuration]
Line Coding * HDB3	
Framing * CRC4	
Clock * External	
- Save Delete Reset	-
indicates required item.	
- applies to Dins-100 protocol only.	
***- applies to DMS-100 protocol and DMS-250 protocol only.	
u ****- may be required to force ringback from some PBXs.	
(i) ****- Device reset is not required for changes to Packet Canture Mode and Packet Canture Duration	
i.	<u></u>

Figure 65. Cisco 3745 trunk 2/1 configuration – 1 of 4.

				Navigati	on Cisco Ui	nified CallManager Adr	ministration 💌 🖸 Go
Cisco Unified CallMana	ager Administration	For Cisco IP Telecon	nmunication Solution	s		Logged in	as:CCMAdministrator
System 👻 Call Rotting 👻 Medi	la Resources 👻 Voice Mail 👻	Deulce 👻 Application 👻	User Management 👻	8 (k Administration 👻	Нер 🕶		Log Off
ateway Configuration					Related Links:	Back to MGCP Con	nfiguration 💌 Go
Status							
🛈 Status: Ready							
Device Information							
Product	Cisco MGCP E1 Port						
Jateway	3745B4_E1						
Device Protocol	Digital Access PRI						
(egistration	Registered with Cisco I	Unified CallManager	CM-Vindaloo				
P Address	1/2.20.221.200						
nd-Point Name *	S2/DS1-1@3745B4_E1						
escription	S2/DS1-1@3745B4	E1					
Device Real*			1000				
Vevice Pool	Default		•				
Call Classification *	Use System Default		•				
NetworkLocale	< None >		•				
Packet Capture Mode [*]	None		-				
Packet Capture Duration	60						
Media Resource Group Lis	t < None >						
Location *	Hub_None						
AAR Group	< None >						
Load Information							
Transmit UTF-8 for Ca	lling Party Name						
🗌 V150 (subset)							

Figure 66.Cisco 3745 trunk 2/1 configuration - 2 of 4.

	24 - 242 - 143					
Multilevel Prece MLPP Domain	dence and Preemptio	(MLPP) Information				
MLPP Indication MLPP Preemption	Not available on this Not available on this	evice evice				
- Interface Infor	nation					
PRI Protocol Type	*	PRI ISO QSIG E1				
Protocol Side*		Network				
Channel Selection	n Order*	Top Down				
Channel IE Type*	k	Timeslot Number				
РСМ Туре*		A-law				
Delay for first res	tart (1/8 sec ticks) *	32				
Delay between restarts (1/8 sec ticks)*						
✓ Inhibit restart	s at PRI initialization					
Enable status	poll					
Unattended P	ort					
— Call Routing Info	ormation - Inbound C	ls				
Significant Digits [*]	All	*				
Calling Search Sp	ace Incoming Tr	nk				
AAR Calling Searc	th Space < None >	*				
Prefix DN	Î					
Call Routing Info	entation - Outbound					
Calling Party Cala	*					
Calling Party Sele	.cuon	Originator				
Called party IE nu	umber type unknown*	National				
Calling party IE n	umber type unknown	National	<u>.</u>			


Figure 67. Cisco 3745 trunk 2/1 configuration – 3 of 4.

Called Numbe	ring Plan [*]	Private	
Calling Numbe	ering Plan*	Private	
Number of dig	its to strip*	0	
Caller ID DN			
SMDI Base Po	rt*	0	
PRI Protocol	Type Specific Informatio	on	
🔲 Display IE	Delivery		
Redirectin	g Number IE Delivery - Ou	utbound	
Redirectine	g Number IE Delivery - In	ibound	
Send Extra	a Leading Character in Dis	splay IE***	
Setup non	-ISDN Progress Indicator	IE Enable****	
MCDN Cha	nnel Number Extension B	sit Set to Zero**	
III Send Calli	ng Name In Facility IE		
Interface I	identifier Present** http://www.stifier.value		
interrote ider			
Connected Lin	e ID Presentation (QSIG	Inbound Call) Default	
UUIE Configu	ration		
Passing Pr	ecedence Level Through	UUIE	
Security Acces	s Level* 2		
Product Spec	ific Configuration	<u></u>	
Line Coding *	новз		
Framing *			
Clock *	Evternel		
x 0: 0 101	External		-

Figure 68.	Cisco 3745 trunk 2/1 configuration	– 4 of 4.
Figure 68.	CISCO 3745 trunk 2/1 configuration	- 4 of 4.

n Kearrecang Namber 16 Derivery - Indoana	
Send Extra Leading Character in Display IE***	<u> </u>
Setup non-ISDN Progress Indicator IE Enable ****	
MCDN Channel Number Extension Bit Set to Zero**	
Send Calling Name In Facility IE	
Interface Identifier Present**	
Interface Identifier Value **	
Connected Line ID Presentation (QSIG Inbound Call)* Default	
UUIE Configuration	1
Passing Precedence Level Through UUIE	
Security Access Level* 2	
Product Specific Configuration	
Line Coding * HDB3	
Framing * CRC4	
Clock * External	
- Save Delete Reset -	-
indicates required item.	
- applies to Diris-100 protocol only.	
***- applies to DMS-100 protocol and DMS-250 protocol only.	
\bigcup ****- may be required to force ringback from some PBXs.	
(i) ****- Device reset is not required for changes to Packet Canture Mode and Packet Canture Duration	
	<u> </u>

Partitions

Figure 69.Partitions configuration – 1 of 3.

Call Routing Nedta Resources Wode Mail Deube Application User Management Bitk Administration Help Log Off Call Routing Nedta Resources Wode Mail Deube Application User Management Bitk Administration Help Log Off ist Partitions				i va vigación poisso		
Call Rothing * Hedia Resources * Volce Hall * Deulce * Application * User Hanagement * Bitk Administration * Heip * Log Off List Partitions Cords found Options retition Name * begins with * Find * Search Within Results Partition Name * Description Incoming Trunk Incoming Trunk Phones d New Select All Clear All Delete Selected Rows per Page 50 *	Unified	CallManager Administratio	N For Cisco IP Telecommunication Solutio	ns	Logged in as:CC	MAdministrator
List Partitions	Call Routh	ng 👻 Media Resources 👻 Voice Mail	🗢 Deulce 🗢 Application 👻 User Management 👻	BikAdministration 👻 Help 👻		Log Off
cords found Options rtition where Partition Name begins with any) Results Partition Name Description Incoming Trunk Phones Phones d New Select All Clear All Delete Selected Rows per Page	List Part	itions				
cords found Options rtition where Partition Name begins with Find Search Within Results begins with any Results Partition Name Description Incoming Trunk Description Incoming Trunk Phones New Select All Clear All Delete Selected Rows per Page 50		¢				
cords found Options rtition where Partition Name begins with Partition Name Partition Name Partition Name Partition Trunk Incoming Trunk Phones Phones Id New Select All Clear All Delete Selected Rows per Page 50	s					
A Options rtition where Partition Name begins with any Results Partition Name Description Incoming Trunk Incoming Trunk Phones Id New Select All Clear All Delete Selected	cords fou	ind				
rtition where Partition Name begins with Find Search Within Results begins with any) Results Partition Name	h Option:					
Account of large provided and provided a	artition wh	Partition Name 🔻 begi	ns with 💌	Find Search Within R	oculte	
Partition Name Description Incoming Trunk Incoming Trunk Phones Phones Id New Select All Clear All	begins w	ith any)		Search within K	esuits	
Partition Name Description Incoming Trunk Incoming Trunk Phones Phones Id New Select All Clear All	L n b					
Incoming Trunk Incoming Trunk Phones Id New Select All Clear All Delete Selected Rows per Page 50	n kesults	Partition Name		Description		
Phones Phones Id New Select All Clear All Delete Selected Rows per Page 50 💌		Incoming Trunk		Incoming Trunk		
Id New Select All Clear All Delete Selected Rows per Page 50 💌						
		Phones		Phones		
	□ □ dd New	Phones Select All Clear All	Delete Selected Bows per P	Phones		
	dd New	Phones Select All Clear All	Delete Selected Rows per P	Phones age 50 💌		
	dd New	Phones Select All Clear All	Delete Selected Rows per P	Phones age 50 💌		
	dd New	Phones Select All Clear All	Delete Selected Rows per P	Phones age 50 💌		
	dd New	Phones Select All Clear All	Delete Selected Rows per P	Phones age 50 💌		
	dd New	Phones Select All Clear All	Delete Selected Rows per P	Phones age 50 💌		
	dd New	Phones Select All Clear All	Delete Selected Rows per P	Phones age 50 💌		
	dd New	Phones Select All Clear All	Delete Selected Rows per P	Phones age 50 💌		
	dd New	Phones Select All Clear All	Delete Selected Rows per P	Phones age 50 💌		
	dd New	Phones Select All Clear All	Delete Selected Rows per P	Phones age 50 💌		



Figure 70.Partitions configuration – 2 of 3.

	Navigation Cisco Unified CallMana	ger Administration 💌 🖸 Go
Cisco Unified CallManager	r Administration For Cisco IP Telecommunication Solutions Lo	gged in as:CCMAdministrator
System 👻 Call Rottlig 👻 Media Reso	olirces 🕶 Voice Mail 🛥 Deuice 🛥 Application 🛥 User Management 🛥 Bitk Administration 🛥 Help 🛥	Log Off
artition Configuration	Related Links: Back	To Find/List 🗾 Go
⋻╳⋻ᆉ		
Status Status: Ready		
artition Name*	Incoming Trunk	
Description	Incoming Trunk	
Fime Schedule	< None >	
Fime Zone 💿 Originating	ig Device	
C Specific Tir	ime zone Greenwich Standard Time	
- Save Delete Reset	Add New	
0		
i *- indicates required iten	n.	
) *- indicates required iten	m.	
i *- indicates required iten	m.	
*- indicates required iten	m.	
i *- indicates required iten	m	
*- indicates required iten	m	
*- indicates required iten	m	



Figure 71.Partitions configuration – 3 of 3.

				Navigati	ion Cisco Unified	l CallManager Administr	ration 💌 Go	
Cisco Unified CallManage	er Administration	For Cisco IP Teleco	mmunication Solutio	ns		Logged in as:CCI	MAdministrator	
System 👻 Call Rottlig 👻 Hedia Res	cources 👻 Voice Mail 👻	Deulce 👻 Application 🤜	🕶 User Management 👻	Bitk Administration 👻	Help 🔻		Log Off	
artition Configuration					Related Li	nks: Back To Find/List	Go Go	
⋳╳⋻₽								
Status								
artition Name*								
Description	Phones							
Fime Schedule	<pre>Phones</pre>				-			
Fime Zone 🕟 Originatir	g Device							
C Specific T	ime zone Greenwic	h Standard Time			X			
- Save Delete Reset	Add New							
<u> </u>								
(i) *- indicates required ite	m.							

Calling Search Space

Figure 72.Calling Search Space – 1 of 4.

Cisco Unified CallManager Administ		vavigation persee ennied eannanager na	ministration 🗾 🖸
Cisco onnied Calimanager Administ	ration For Cisco IP Telecommunication Solutions	Logged in	as:CCMAdministrator
System 👻 Call Rotting 👻 Media Resources 👻 Volc	🗴 Mall 👻 Deulce 🛩 Application 🛩 User Management 🛩 Birk Admir	istration → Help →	Log Off
ind and List Calling Search Spaces			
Status 3 records found			
- Search Options Find where Name The begins with any)	Find Search V	Within Results	
Search Results	Description 3745 F1		Сору
Path ReplacementCCS	Path Replacemen	tccs	ю Гл
Add New Select All Clear,	7960 and 7940 All Delete Selected Rows per Page 50		^C



Figure 73. Calling Search Space – 2 of 4.

	Navigati	ion Cisco Unified Ca	IIManager Administr	ation 💌 Go
Cisco Unified CallManager Administration For Cisco IP Telecommunication Solu	utions		Logged in as:CCN	1Administrator
System 👻 Call Rotting 👻 Hedia Resources 👻 Voice Mail 💌 Deuice 👻 Application 👻 User Management	👻 🛛 8 t K Administration 👻	Help 🔻		Log Off
alling Search Space Configuration		Related Links:	Back To Find/List	✓ Go
Calling Search Space Information				
Name* Incoming Trunk				
>escription 3745 E1				
- Route Partitions for this Calling Search Space Available Partitions Phones				
× *				
Selected Partitions (Ordered by highest priority)		×		
Save Delete Copy Add New				<u>.</u>
*- indicates required item.				



Figure 74.Calling Search Space – 3 of 4.

	Navigatio	Cisco Unified CallManager Ad	ministration 💌 🖸 Go
Cisco Unified CallManager Administration For Cisco IP Telecommunication Solutions		Logged in	as:CCMAdministrator
System 👻 Call Rotting 👻 Nedla Resources 👻 Volce Mall 💌 Deulce 💌 Application 💌 User Management 💌 B	Biik Administration 👻	Нер 🔻	Log Off
Calling Search Space Configuration		Related Links Back To Fir	nd/List 🔽 Go
Status			
Valling Search Space Information Name* Path ReplacementCCS			
Description Path ReplacementCCS			
Available Partitions			
Selected Partitions (Ordered by highest priority) Incoming Trunk Phones		×	
- Save Delete Copy Add New			
*- indicates required item.			



Figure 75. Calling Search Space – 4 of 4.

					Navigat	ion Cisco	o Unified Ca	allManager Admin	istration 💌 🖸 Go	
Cisco Unified CallManage	er Administrat	iON For Cisc	o IP Telecom	munication Solutio	ns			Logged in as:	CCMAdministrator	
System 👻 Call Rotting 👻 Media Rea	tources 👻 Voice Ma	ll 👻 Deukce 👻	Application 👻	User Management 🔻	Bitk Administration 👻	Help 👻			Log Off	
alling Search Space Configura	ation					F	Related Links:	Back To Find/L	ist 💽 Go	
Status										1
Jotatus: Ready	81									
Calling Search Space Inform	nation									[
Description 7960 and 7940										
										i .
Route Partitions for this Cal	ling Search Spa	ce								1
	Incoming Trun	¢								
			2							
Selected Partitions	Phones		2							
Ordered by highest priority)						•	~			
						•	^			
2										l
Save Delete Copy	Add New -									
D										
*- indicates required ite	m.									

Route Patterns

Figure 76. Route Patterns – 1 of 1.

stem •	 Call Routing LEast Pourto 	✓ Media Resources Voice Mail Deulce Applic DetHouse	andon ★ User Management ★	Bitk Administration 👻	нер 🕶	Log Off
		Pattenis				
State	15	2				
1)6 r	ecords toun					
Seam	ch Options -	15 IV II				
Find R	oute Patteri	ns where 🛛 Pattern 🔄 begins with 💌 🗍		Find 🗖 s,	earch Within Results	
nump	olan. dnorpat	tern begins with any)				
Seam	h Results -		Second and the		197	
_	Pattern 3100	Description CCM-Vindaloo to NextiraOne	Partition	Route Filter	Associated Device	Сору
-	3888	CCM-Vindaloo to NextiraOne			52/DS1-1@374584_E1	40 Ba
-	6100	CCM-Vindaloo to Compidea			52/DS1-0@374584_F1	ß
-	6222	CCM-Vindaloo to Compidea			52/DS1-0@374584_E1	43
-	9.3	CCM-Vindaloo to NextiraOpe			52/DS1-1@374584_E1	4. B
-	9.6	CCM-Vindaloo to Compidea			52/DS1-0@374584_F1	4. G
1			. 1		02/001 00074004 01	43
	Add New	Select All Clear All Delete Selecte	ed RowsperPa	₃ge 50 💌		



Figure 77. 3XXX Route Pattern – 1 of 2.

	Navigation Cisco Unified CallM	1anager Administration 💌 Go
Cisco Unified Cal	IManager Administration For Cisco IP Telecommunication Solutions	Logged in as:CCMAdministrator
System 👻 Call Rottlig 👻	- Media Resources 🕶 Voice Maili 🖝 Deuice 🖛 Application 🖝 User Management 🖝 Birk Administration 💌 Help 💌	Log Off
oute Pattern Config	guration Related Link	s Back To Find/List 💌 Go
-Status		
🛈 Status: Ready		
-Pattern Definition		
Route Pattern*	зххх	
Route Partition	< None >	
Description	CCM-Vindaloo to NextiraOne	
Numbering Plan	Not Selected	
Route Filter	< None >	
MLPP Precedence*	Default	
Gateway/Route List	* S2/DS1-1@3745B4 E1 V (Edit) Find	
Route Option	Route this pattern	
	O Block this pattern No Error	
Call Classification *	OffNet	
Allow Device Ove	erride 🗹 Provide Outside Dial Tone 🗖 Allow Overlap Sending 🗍 Urgent Priority	
Require Forced A	Authorization Code	
Authorization Level*	* 0	
🗖 Require Client M	natter Code	
- Calling Party Trans	itomations	

Figure 78. 3XXX Route Pattern – 2 of 2.

Require Client Matter Code			
Calling Party Transformations			1
🗖 Use Calling Party's External Phone Number Mask			
Calling Party Transform Mask			
Prefix Digits (Outgoing Calls)			
Calling Line ID Presentation* Default	•		
Calling Name Presentation* Default			
Connected Party Transformations Connected Line ID Presentation [*] Default Connected Name Presentation [*] Default	×		
Called Party Transformations Discard Digits Called Party Transform Mask Prefix Digits (Outgoing Calls)		×	
ISDN Network-Specific Facilities Information Elemen Network Service Protocol Not Selected Carrier Identification Code	nt		
Network Service	Service Parameter Name	Service Parameter Value	
Not Selected	Not Exist >		
- Save Delete Copy Add New			
			<u> </u>

Figure 79. 3XXX Route Pattern configured for Calling Name and Number Restriction (compare with Figure 78.) – 1 of 1.

🗌 Require Client Matter Code			
Calling Party Transformations			
Calling Party Transform Mask	ask		
Prefix Digits (Outgoing Calls)			
Calling Line ID Presentation Restricted	•		
Calling Name Presentation* Restricted			
Connected Party Transformations			7
Connected Line ID Presentation Default	•		
Connected Name Presentation* Default			
Called Party Transformations			
<pre>None ></pre>		<u>v</u>	
Called Party Transform Mask			
Prefix Digits (Outgoing Calls)			
ISDN Network-Specific Facilities Information El	ement		
Network Service Protocol Not Selected	×		
Carrier Identification Code			
Network Service	Service Parameter Name	Service Parameter Value	6
Not Selected	Not Exist >		
- Save Delete Copy Add New			
U *- indicates required item.			

Figure 80. 6XXX Route Pattern – 1 of 2.

			Navigati	on Cisco Unit	fied CallManager Ad	ministration 💌 🖸 Go	
Cisco Unified Call	Manager Administration For Cisco IP Teleco	mmunication Solutior			Logged in	as:CCMAdministrator	
System 👻 Call Routing 👻	Media Resources 👻 Voice Mail 👻 Deulce 👻 Application 🤟	🕶 User Management 👻	Back Administration 👻	Help 🔫		Log Off	
oute Pattern Configu	Iration			Re	elated Links: Back To	Find/List 🔻 Go	
Status							
) Status: Ready							
Pattern Definition -							
Route Pattern "	6XXX						
Route Partition	< None >	-					
escription	CCM-Vindaloo to Compidea						
lumbering Plan	Not Selected	-					
Route Filter	< None >	-					
1LPP Precedence*	Default						
3ateway/Route List *	S2/DS1-0@3745B4 E1 + (Edit) Find						
Route Option	Route this pattern						
	C Block this pattern No Error	-					
Call Classification *	OffNet	-					
Allow Device Over	rride 🔽 Provide Outside Dial Tone 🗖 Allow Ove	erlap Sending 🗖 Ur	gent Priority				
Require Forced A	uthorization Code						
, Authorization Level*	0						
Require Client M.	, atter Code						
Calling Party Transf	ormations						

Figure 81. 6XXX Route Pattern – 2 of 2.

Require Client Matter Code			
Calling Party Transformations	Y		7
🗌 🔲 Use Calling Party's External Phone Number Mas	k		
Calling Party Transform Mask			
Prefix Digits (Outgoing Calls)			
Calling Line ID Presentation* Default	•		
Calling Name Presentation* Default			
Connected Party Transformations Connected Line ID Presentation* Default Connected Name Presentation* Default	• •		
Called Party Transformations Discard Digits < None > Called Party Transform Mask			
Prefix Digits (Outgoing Calls) — ISDN Network-Specific Facilities Information Elem	nent		
Network Service Protocol Not Selected	*		
Carrier Identification Code			
Network Service	Service Parameter Name	Service Parameter Value	
Not Selected	Not Exist >		
Save Delete Copy Add New			-
			-
			1.000 (1.000)



Figure 82. 9.3 Route Pattern – 1 of 2.

	Navigation Cisco Unified C	CallManager Administration 💌 🖸 Go
Cisco Unified Cal	IManager Administration For Cisco IP Telecommunication Solutions	Logged in as:CCMAdministrator
System 👻 Call Rotting 👻	Nedla Resources 💌 Voice Mail 💌 Deuice 🖛 Application 🐨 User Management 🖛 Birk Administration 👻 Help 💌	Log Off
Route Pattern Config	uration Related	Links: Back To Find/List 💌 Go
Status		
Status: Ready		
- Pattern Definition - Route Pattern*	b a	
Route Partition	p.s	
Description	COMVindeles to NextinoOpe	
Numbering Plan	Not Selected	
Route Filter	< None >	
MLPP Precedence*	Default	
Gateway/Route List	* S2/DS1-1@3745B4_E1 Find	
Route Option		
	O Block this pattern No Error	
Call Classification *	OffNet	
C Allow Device Ove	erride 🔽 Provide Outside Dial Tone 🔽 Allow Overlap Sending 🗖 Urgent Priority	
Require Forced A	Authorization Code	
Authorization Level*	0	
🗖 Require Client M	latter Code	
- Calling Party Trans	formations	

Figure 83. 9.3 Route Pattern – 2 of 2.

Require Client Matter Code			-
Calling Party Transformations			7
Use Calling Party's External Phone Number Mask	<		
Calling Party Transform Mask			
Prefix Digits (Outgoing Calls)			
Calling Line ID Presentation*	•		
Calling Name Presentation*			
Delaut			
Connected Party Transformations			7
Connected Line ID Presentation * Default	-		
Connected Name Presentation* Default			
Called Party Transformations			7
PreDot			
Called Party Transform Mask			
Prefix Digits (Outgoing Calls)			
ISDN Network-Specific Facilities Information Elem Natural Service Protocol	ent		
I Not Selected			
Carrier Identification Code			
Network Service	Service Parameter Name	Service Parameter Value	
Not Selected	Not Exist >		
			-
- Save Delete Copy Add New			-
U *- indicates required item.			
			-

Translation Pattern for Incoming Calls

Figure 84. Translation Patterns – 1 of 1.

		Navigation Cis	co Unified CallManager A	dministration 💌 Go
Cisco Unified CallManager Administr	ation For Cisco IP Telecommunication S	Solutions	Logged i	in as:CCMAdministrator
ystem 👻 Call Rottlig 👻 Media Resources 👻 Voice	Mall 👻 Deuke 👻 Application 👻 User Managem	ient 👻 Birk Administration 👻 Help 👻		Log Off
nd and List Translation Patterns				
Status 1 records found				
Search Options		1411 F		
ind Translation patterns where Pattern	💌 begins with 💌	Find Searc	h Within Results	
numplan.dnorpattern begins with any)				
Search Results Translation Pattern	Partition	Description	Route Filter	Сору
	Incoming Trunk		1	۲۵ I
Add New Select All Clear A	II Delete Selected Rows	per page 50 💌		



Figure 85. 4XXX Translation Pattern – 1 of 2.

					Navigat	ion Cisco	Unified CallManager Admir	nistration 💌 🖸 Go	
Cisco Unified Call	Manager Admini	stration	For Cisco IP Tele	communication Solutio	ns		Logged in as	CCMAdministrator	
System 👻 Call Rottlig 👻	Media Resources 👻	Voice Mail 🔻	Deulce 👻 Application	👻 User Management 👻	Bilk Administration 👻	Help 🔻		Log Off	
Translation Pattern Co	onfiguration						Related Links: Back To F	ind/List 💌 Go	
Status (j) Status: Ready									
-Pattern Definition -									
Translation Pattern	4XXX								
Partition	Incoming Trunk			•					
Description									
Numbering Plan	< None >			*					
Route Filter	< None >			-					
MLPP Precedence*	Default			•					
Calling Search Space	Phones			•					
Route Option	 Route this pa 	ttern							
	C Block this pat	tern No E	rror		-				
Provide Outside	Dial Tone 🕅 Urg	, ent Priority							
Calling Party Transf	formations								
🗌 🗌 Use Calling Parts	y's External Phone	Number M	ask						
Calling Party Transfo	irm Mask								
Prefix Digits (Outgoir	ng Calls)								
Calling Line ID Prese	entation * Default								•

Figure 86. 4XXX Translation Pattern – 2 of 2.

Route Filter	< None >	
MLPP Precedence*	Default 👻	
Calling Search Space	Phones	
Route Option	© Route this pattern	
	C Block this pattern No Error	
🔽 Provide Outside	Dial Tone 🔽 Urgent Priority	
Calling Party Transf	formations	-
🔲 Use Calling Part	ty's External Phone Number Mask	
Calling Party Transfo	orm Mask	
Prefix Digits (Outgoi	ing Calls)	
Calling Line ID Prese	entation* Default	
Calling Name Preser	ntation* Default	
Connected Party Tr	ransformations	
Connected Line ID P	Presentation* Default	
Connected Name Pre	esentation* Default	
— Called Party Transf	formations	
Discard Digits	< None >	
Called Party Transfo	orm Mask	
Prefix Digits (Outgoi	ing Calls)	
		-
- Save Delete C	Copy Add New	-
(i) .		
*- indicates req	quired item.	

Figure 87. 4XXX Translation Pattern configured for Connected Name and Number Restriction (compare with Figure 86.) – 1 of 1.

Route Filter	< None >	
MLPP Precedence*	Default 👻	
Calling Search Space	Phones 👻	
Route Option	© Route this pattern	
	C Block this pattern No Error	
🔽 Provide Outside [Dial Tone 🔽 Urgent Priority	
— Calling Party Transfe	prmations	
🛛 Use Calling Party	's External Phone Number Mask	
Calling Party Transfor	m Mask	
Prefix Digits (Outgoin	g Calls)	
Calling Line ID Preser	ntation * Default	
Calling Name Present	ation* Default	
Connected Party Tra	insformatiop	
Connected Line ID Pr	esentation Restricted	
Connected Name Pres	sentation* Restricted	
Called Party Transfo	rmations	
Discard Digits	< None >	
Called Party Transfor	n Mask	
Prefix Digits (Outgoin	g Calls)	
- Save Delete C	Add New	
(i) *		
- maicates requ	irreu iven.	

Call Back Softkey

Figure 88. Softkey layout - 1 of 2.

System → Call Rottlig → Nedla Resources → Voice Mall → De	ulce 🕶 Application 🕶 User Management 🕶 Birk Administration	r → Help →	Log Off
oftkey Template Configuration		Related Links: Softkey Template	Configuration V Go
			
Status DStatus: Ready			
Softkey Layout Configuration Softkey Template: Standard Feature-CB			
Select a call state to configure On Hook	_		
Conference List (ConfList) Direct Transfer (DirTrff) Group Pick Up (GPickUp) Immediate Divert (iDivert) Join (Join) Meet Me (MeetMe) Other Pickup (oPickup) Pick Up (PickUp) Quality Report Tool (QRT) Remove Last Conference Party (RmLstC) Select (Select) Undefined (Undefined) Video Mode Command (VidMode)	Redial (Redial) **NewCall (NewCall) Forward All (CfwdAll) Call Back (CallBack)	<u>`</u>	

Figure 89. Softkey layout - 2 of 2.

	Navigation Cisco U	nified CallManager Administration 💌 🖸 🖉	
Cisco Unified CallManager Administration For Cisc	o IP Telecommunication Solutions	Logged in as:CCMAdministrator	
System 👻 Call Rotting 👻 Media Resources 👻 Voice Mail 👻 Deulce 👻	Application 👻 User Management 🗢 Birk Administration 👻 Help 👻	Log Off	
Softkey Template Configuration	Related Links:	Softkey Template Configuration 🚽 Go	
Status Status: Ready			
Softkey Layout Configuration Softkey Template: Standard Feature-CB			
Select a call state to configure Ring Out			
Unselected Softkeys	Selected Softkeys (ordered by position)**	-	
	Call Call (EndCall) Direct Transfer (DirTrfr) Call Back (CallBack)	\$	
- Save Reset			_

Figure 90. Call Back Softkey – 1 of 1.

Navigation Cisco Unified CallManager Administra	ion 💌 Go
Cisco Unified CallManager Administration For Cisco IP Telecommunication Solutions Logged in as:CCM/	Administrator
System 🖝 Call Routing 🖝 Media Resources 🖝 Voice Mail 👻 Deulce 🛩 Application 🖝 User Management 🕶 Birk Administration 🖝 Help 🕶	Log Off
Softkey Template Configuration Related Links: Configure Softkey Layo	ut 🗾 Go
Status Status: Ready	
Softkey Template Information	
Name * Standard Feature-CB	
Applications* Co: Co und	
Applications Cisco CallManager Add Application	
Keniove Apprication	
- Save Delete Copy Add New Reset	
1 *- indicates required item.	
	*
	and program prover



Service Parameters

Figure 91. Feature - Forward Service Parameters (showing Reroute enabled) – 1 of 1.

orward Maximum Hop Count *	10	12
	112	
rward No Answer Timer.*	12	12
× Forward Hops to DN *	12	12
tain Forward Information *	True	- False
ward By Reroute Enabled *	True	False
nsform Forward by Reroute Destination *	True	True
vays Forward Switch Voice Mail Calls *	True	True
rward By Reroute T1 Timer *	10	10
dude Original Called Info for Q.SIG Call Diversions	Only after the first diversion	 Only after the first diversion

Figure 92. Path Replacement Service Parameters (showing Path Replacement enabled) – 1 of 1.

Clusterwide Parameters (Feature - Path Replacen	ent)		-1	
Path Replacement Enabled *	True	False		
Path Replacement on Tromboned Calls *	True	True		
Start Path Replacement Minimum Delay Time *	2	0		
Start Path Replacement Maximum Delay Time *	10	0		
Path Replacement T1 Timer *	30	30		
Path Replacement T2 Timer *	15	15		
Path Replacement PINX ID	4100			
Path Replacement Calling Search Space	< None >	×		

Figure 93. Call Back Service Parameters – 1 of 1.

Call Back Enabled Flag *	True	True
Call Back Notification Audio File Name *	CallBack.raw	CallBack.raw
Connection Proposal Type *	Connection Retention	Connection Retention
Connection Response Type *	Default to Connection Retention	Default to Connection Retention
Call Back Request Protection T1 Timer *	10	10
Call Back Recall T3 Timer.*	20	20
Call Back Calling Search Space	< None >	×
No Path Reservation *	True	True
et Private Numbering Plan for Call Back *	False	

IP phones

Figure 94. IP phones - 1 of 1.

500 01	inieu ca	illiviariager /	Kummistration	T FOR CISCO I	Pitelecom	munication	Solutions		Logi	geu in as	CCMAdministrator
m 🔻 1	Call Routing	🕶 Media Resourc	es 🔻 Voice Mail 🤜	🖝 Deulce 🖝 A	Abbilication 🔺	User Manage	ament 🔻 Bika	Administration 👻 Help 👻			Log Off
and Lie	st Phones	;							Related Links: CAP	F Repo	t in File 🗾 Go
		6									
status –											
)4 recor	rds found										
Search C	ptions -							and the second s			
ind Phon	e where	Device Nam	e 🗾 I	begins with	-			Find Search W	ithin Results		
dawiga a		na with new)					Se	lect item or enter se:	arch text 💌		
evice.na	ame begi	ns with any)									2
Search R	Device 1	lame(Line)	Description	Device Pool	Device	Protocol	Status		IP Address	Сору	Copy w/Lines
7960	SEPOOD	24BCCE045	Auto 4001	Default	SCCP		Registered	with CM-Vindaloo	172.20.221.100	ß	C)
□ ¹ / ₇₉₄₀	SEPOOD	1427D3FFF7	Auto 4000	Default	SCCP		Registered	with CM-Vindaloo	172.20.221.101	6	
7961	SEPOOL	70EEE2F9E	Auto 4002	Default	SIP		Registered	with CM-Vindaloo	172.20.221.103	5	
7961	<u>SEPOUL</u>			Deraule D. L. D. L	510				172.20.221.102	43	425
	New	Select All	Clear All	Delete Sele	cted	Reset	Selected	Rows per Page 50) 💌		

Figure 95. IP extension 4000 – 1 of 7.





Figure 96. IP extension 4000 – 2 of 7.

Location*	lub_None	•	-
User Locale	inglish United States	•	
Network Locale	: None >	•	
Built In Bridge*)efault	•	
Privacy*)efault	•	
Owner User ID	None >	•	
Phone Load Name			
Retry Video Call as Audio			
🗌 Ignore Presentation India	ators (internal calls only)		
Allow Control of Device fr	om CTI		
Protocol Specific Informati	on		
Packet Capture Mode*	None	•	
Packet Capture Duration	o		
Presence Group*	Standard Presence group	•	
SCCP Phone Security Profile*	Standard SCCP Profile for Auto Registrat	ion 💽	
SUBSCRIBE Calling Search Sp	oace < None >	_	
Unattended Port			
Require DTMF Reception			
RFC2833 Disabled			
External Data Locations Int	formation (Leave blank to use default)		
Directory			
Messages			
Services			•



Figure 97. IP extension 4000 – 3 of 7.

	Authentication Server	-
	Proxy Server	
	Idle	
	Idle Timer (seconds)	
	Extension Information	
	Enable Extension Mobility	
	Log Out Profile Not Selected	
	Login in User ID < None >	
	Log in Time < None > Log out Time < None >	
	Certification Authority Proxy Function (CAPF) Information	
	No Pending Operation	
	Authentication String	
	Generate String	
	Operation Completes By 2006 , 7 , 7 , 12 (YYYY:MM:DD:HH)	
	Certificate Operation Status: None	
	MLPP Information	
	MLPP Indication*	
	Secure Shell Information	
	Secure Shell User	
	Secure Shell Password	
	Product Specific Configuration Layout	-
han and a second se	·	



Figure 98. IP extension 4000 – 4 of 7.

MLPP Information MLPP Domain MLPP Indication* MLPP Preemption* De	None > efault efault		
Secure Shell Informa Secure Shell User Secure Shell Password	tion		
Product Specific Conf	figuration Layout	?	
I_ Disable Speakerph PC Port *	one and Headset Enabled	×	
Settings Access* Gratuitous ARP*	Enabled Enabled	× ×	
PC Voice VLAN Access* Video Capabilities*	Enabled	<u> </u>	
Auto Line Select*	Disabled		
Web Access*	Enabled		
- Save Delete Copy Reset Add New •- indicates required item. •*- Device reset is not required for changes to Packet Capture Mode and	Packet Capture Duration.		
4			•

Figure 99. IP extension 4000 – 5 of 7.

	Navigation Cisco Unified CallManager Administration 💌 🙆 📤
Cisco Unified CallManager Administration For Cisco IP Telecommunication Solutions	Logged in as:CCMAdministrator
System 💌 Call Rortlig 👻 Hedia Resources 💌 Voice Hall 👻 Deuice 💌 Application 👻 User Management 💌 Birk Administration 💌 Help	▼ Log Off
Directory Number Configuration	Related Links: Back To Find/List 🗾 Go
Status Status: Ready	
Note: Changes to Line or Directory Number settings require restart.	
Directory Number Information	
Directory Number* 4000	
Route Partition Phones	
Description	
Alerting Name V-00(Alert)	
ASCII Alerting Name	
Allow Control of Device from CTI	
Associated Devices	
SEP000427D3FFF7 Edit Device	
Edit Line Appearance	
**	
Dissociate Devices	

Figure 100. IP extension 4000 – 6 of 7.

Directory Number Setting	gs			
Voice Mail Profile	< None >	Choose <none> to</none>	use system default)	
Calling Search Space	Phones	•		
Presence Group*	Standard Presence group	•		
AAR Group	< None >	•		
User Hold Audio Source	< None >	•		
Network Hold Audio Source	<pre></pre>			
Auto Answer [*]	Auto Answer Off	•		
Call Forward and Call Pick	kup Settings			
Forward All		Phones	-	
Secondary Calling Search :	Space for Forward All	< None >	→ Find	
Forward Busy Internal	🗆 or	Phones	•	
Forward Busy External	or 🗌	Phones		
Forward No Answer Interna	il 🗆 or	Phones	•	
Forward No Answer Externa	al 🗆 or	Phones	•	
Forward No Coverage Inter	rnal 🗆 or	< None >	•	
Forward No Coverage Exte	rnal 🗖 or	< None >	•	
Forward on CTI Failure	🗆 or	< None >		
No Answer Ring Duration (seconds) 5			
Call Pickup Group	< None >			
MLPP Alternate Party Se	ttings			
raiger (Deschauton)				
MLPP Calling Search Space	Phones	<u>×</u>		Z

Figure 101. IP extension 4000 – 7 of 7.

MLPP No Answer R	ing Duration (seconds)		_		
Line 1 on Device	SEP000427D3FFF7				
Display (Internal	√-00		Display text for a line appearan	ce is intended for displaving text such as a name instead of a	
Caller ID)	directory number for internal calls.	If you specify a numbe	er, the person receiving a call may r	not see the proper identity of the caller.	
ASCII Display (Internal Caller ID)	V-00				
Line Text Label	V-00				
ASCII Line Text Label	V-00				
External Phone Number Mask					
Message Waiting Lamp Policy*	Use System Policy	•			
Ring Setting (Phone Idle)*	Ring	•			
Ring Setting (Phone Active)	Use System Default	•	Applies to this line when any line o	in the phone has a call in progress.	
	Waiting Settings on Device SEP000	427D3FFF7			
Note: The range to	select the Max Number of calls is:	1-200			
Maximum Number	r of Calls	4			
Busy Trigger [*]		2		(Less than or equal to Max. Calls)	
Forwarded Call In	nformation Display on Device SEP0	00427D3FFF7			_
🔽 Caller Name					
🗹 Caller Number					
🔽 Redirected Nur	nber				
🗹 Dialed Number					
— Save Delete	Copy Reset Add New				
(i) *- indicates r	required item.				

Figure 102. IP extension 4000 configured for call forwarding (CFB and CFNR) to PBX extension 3004 (Compare to Figure 100.

voice Man'r rome	< None	>				(Choose <none> to use system default)</none>			
Calling Search Space	Phones	ć.			•				
Presence Group *	Standar	d Pr	resence group		•				
AAR Group	< None	>			•				
User Hold Audio Source	< None	>			•				
Network Hold Audio Source	< None	>			•				
Auto Answer*	Auto Ar	ISWE	er Off		•				
— Call Forward and Call Pick	cup Settin	gs Mail	10		o - II:				
Forward All		or			Phones	rch space	•		
Secondary Calling Search S	Space for	Forw	vard All		< None >		•	Find	
Forward Busy Internal		or	3004		Phones		•		
Forward Busy External		or	3004		Phones		T		
Forward No Answer Interna		or	3004	Í	Phones		•		
Forward No Answer Externa		or	3004		Phones		•		
Forward No Coverage Inter	mal 🗖	or			< None >		•		
Forward No Coverage Exter	^{rnal}	or			< None >				
Forward on CTI Failure		or			< None >		•		
No Answer Ring Duration (seconds)	5							
Call Pickup Group	Í	< N	lone >			•			
MLPP Alternate Party Se Target (Destination)	ttings		Γ						
MLPP Calling Search Space	•		, Phones						
MLPP No Answer Ring Dura	ition (seco	onds	i)						-

Figure 103. IP extension 4002 – 1 of 7.





Figure 104. IP extension 4002 – 2 of 7.

	Location*	None		
	User Locale < No	ne >	•	
	Network Locale	ne >	•	
	Built In Bridge [*] Defa	ult	•	
	Privacy* Defa	ult	•	
	Owner User ID	one >	•	
	Phone Load Name			
	🗖 Ignore Presentation Indicato	rs (internal calls only)		
	☑ Allow Control of Device from	сті		
	Protocol Specific Information	No		
	Packet Capture Mode*	None	•	
	Packet Capture Duration	0		
	Presence Group*	Standard Presence group	•	_
	SIP Dial Rules	< None >	•	
	MTP Preferred Originating Codeo	* 711ulaw	*	
	SIP Phone Security Profile*	Standard SIP Profile for Auto Registration	-	
	Rerouting Calling Search Space	< None >		
	SUBSCRIBE Calling Search Space	° < None >		
	SIP Profile*	Standard SIP Profile		
	Digest User	< None >	•	
	🗌 Media Termination Point Required			
	Unattended Port			
	Require DTMF Reception			
External Data Locations Information (Leave blank to use default)				


Figure 105. IP extension 4002 – 3 of 7.

	External Data Locations Information (Leave blank to use default)	
	Information	
	Directory	
	Messages	
	Services	
	Authentication Server	
	Provi Server	
	Idle	
	Idle Timer (seconds)	
	Extension Information Enable Extension Mobility	
	Log Out Profile Nat Selected	
	Login in User ID < None >	
	Log in Time < None >	
	Certification Authority Proxy Function (CAPF) Information	
	Certificate Operation No Pending Operation	
	Authentication String	
	Generate String	
	Operation Completes By 2006 ; 7 ; 7 ; 12 (YYYY:MM:DD:HH)	
	Certificate Operation Status: None	
	MLPP Information	
	MLPP Domain < None >	
	Secure Shell Information Secure Shell User	-
11 7		



Figure 106. IP extension 4002 – 4 of 7.

MLPP Domain < None	ə >		
Secure Shell Informa Secure Shell User Secure Shell Password	ation		
Product Specific Con	figuration Layout	Ş	
Disable Speakerph	none and Headset		
PC Port "	Enabled		
Settings Access"	Enabled		
Gratuitous ARP*	Enabled		
PC Voice VLAN Access	* Enabled		
Video Capabilities*	Disabled	-	
Auto Line Select*	Disabled		
Web Access*	Enabled		
Span to PC Port*	Disabled		
Logging Display*	PC Controlled		
Load Server			
	86		1
- Save Delete Copy Reset Add New			-
 indicates required item. **- Device reset is not required for changes to Packet Capture Mode and I 	Packet Capture Duration.		_
and the second se			<u></u>



Figure 107. IP extension 4002 – 5 of 7.

		Navigation Cisco Unified CallMana	ger Administration 💌 🗔 📥
Cisco Unified CallManager Administration For Cisco IP Telecom	munication Solutions	Lo	gged in as:CCMAdministrator
System 👻 Call Rotting 👻 Media Resources 👻 Volce Mail 👻 Deulce 👻 Application 👻	User Management 👻 🛛 81k Administration 👻 Help 👻		Log Off
Directory Number Configuration		Related Links: Back To Find/List	✓ Go
Status Status: Ready			
Note: Changes to Line or Directory Number settings require restart.			
Directory Number Information			
Directory Number*	4002		
Route Partition	Phones	•	
Description	SIP		
Alerting Name	V-SIP-02(Alert)		
ASCII Alerting Name	V-SIP-02(Alert)		
Allow Control of Device from CTI			
Associated Devices			
SEP00170EEE2F9E	Edit Device		
	Edit Line Appearance		
~~			
Dissociate Devices			
	7		
1			



Figure 108. IP extension 4002 – 6 of 7.

Voice Mail Profile	(None >		and the second			
	< None >		hoose <none> to use system default)</none>			
Calling Search Space	Phones 💌					
Presence Group*	Standard Presence group	•				
AAR Group	< None >	*				
User Hold Audio Source	< None >	-				
Network Hold Audio Source	e < None >	•				
Auto Answer [*]	Auto Answer Off	•				
— Call Forward and Call Pic	kup Settings					
Forward All	Voice Mail Destination	Calling Searc	n Space			
Forward An	Li or	Phones		-		
Secondary Calling Search	Space for Forward All	< None >		•	Find	
Forward Busy Internal	🗆 or	Phones		•		
Forward Busy External	🗋 or	Phones		•		
Forward No Answer Interna	al 🗖 or	Phones		•		
Forward No Answer Extern	al 🗖 or	Phones		•		
Forward No Coverage Inte	ernal 🗔 or	< None >		•		
Forward No Coverage Exte	ernal 🗖 or	< None >		•		
Forward on CTI Failure		<pre></pre>		•		
No Answer Ring Duration ((seconds) 7					
Call Pickup Group	< None >		•			
MLPP Alternate Party Se	ettings					_
Target (Destination)						
MLPP Calling Search Spac	e < None >		-			-

Figure 109. IP extension 4002 – 7 of 7.

MLPP No Answer R	ing Duration (seconds)		
Line 1 on Device	SEP00170EEE2F9E		
Display (Internal Colley ID)	V-SIP-02		- Display text for a line appearance is intended for displaying text such as a name instead of a
Caller ID)	directory number for internal calls. I	f you specify a number	, the person receiving a call may not see the proper identity of the caller.
ASCII Display (Internal Caller ID)	V-SIP-02		
Line Text Label	V-SIP-02		
ASCII Line Text Label	V-SIP-02		
External Phone Number Mask			
Message Waiting Lamp Policy*	Use System Policy	•	
Ring Setting (Phone Idle)*	Ring	•	
Ring Setting (Phone Active)	Use System Default	A	applies to this line when any line on the phone has a call in progress.
— Multiple Call/Call	Waiting Settings on Device SEP0017	OEEE2F9E	
Note:The range to	select the Max Number of calls is: 1	-200	
Maximum Number	of Calls "	4	
Busy Trigger [*]		2	(Less than or equal to Max. Calls)
Forwarded Call Ir	nformation Display on Device SEP00	170EEE2F9E	
🔽 Caller Name			
🗹 Caller Number			
🔽 Redirected Nur	nber		
🔽 Dialed Number			
- Save Delete	Copy Reset Add New		
(i) *- indicates r	equired item.		



Configuring the Cisco 3745

3745B4_E1#sho ver
Cisco IOS Software, 3700 Software (C3745-IPVOICE-M), Version 12.4(3), RELEASE SO
FTWARE (fc2)
Technical Support: http://www.cisco.com/techsupport
Copyright (c) 1986-2005 by Cisco Systems, Inc.
Compiled Fri 22-Jul-05 03:09 by hqluong
ROM: System Bootstrap, Version 12.2(8r)T2, RELEASE SOFTWARE (fc1)

3745B4_E1 uptime is 4 weeks, 2 days, 30 minutes

System returned to ROM by power-on

System image file is "flash:c3745-ipvoice-mz.124-3.bin"

Cisco 3745 (R7000) processor (revision 2.0) with 241664K/20480K bytes of memory.

Processor board ID JMX0715L08P

R7000 CPU at 350MHz, Implementation 39, Rev 3.3, 256KB L2,

2 FastEthernet interfaces

124 Serial interfaces

- 4 Channelized E1/PRI ports
- 2 Voice FXS interfaces

DRAM configuration is 64 bits wide with parity disabled.

151K bytes of NVRAM.

125184K bytes of ATA System CompactFlash (Read/Write)

62592K bytes of ATA Slot0 CompactFlash (Read/Write)

Configuration register is 0x2102

3745B4_E1# 3745B4_E1#sho run Building configuration... Current configuration : 3787 bytes ! version 12.4 service timestamps debug datetime msec service timestamps log datetime msec no service password-enc ! hostname 3745B4_E1 ! boot-start-marker boot system flash:c3745-ipvoice-mz.124-3.bin boot-end-marker ! logging buffered 1000000 debugging ! no aaa new-model ! resource policy ! no network-clock-participate slot 1 no network-clock-participate slot 2 voice-card 1 dspfarm !

սիսիս CISCO.

!

```
voice-card 2
dspfarm
!
ip subnet-zero
ip cef
ip tcp synwait-time 13
!
no ip dhcp use vrf connected
ip dhcp excluded-address 192.168.10.0 192.168.10.60
ip dhcp excluded-address 192.168.11.0 192.168.11.10
!
ip dhcp pool hq-pool-phones
 network 192.168.10.0 255.255.255.0
 option 150 ip 192.168.10.50
 default-router 192.168.10.1
!
ip dhcp pool hq-pool-data
 network 192.168.11.0 255.255.255.0
 default-router 192.168.11.1
!
!
no ip domain lookup
ip host whiz 171.69.1.162
ip host dirt 171.69.1.129
ip host danube 171.69.17.14
ip host CM-VINDALOO 172.20.221.254
ip name-server 172.20.221.254
ip dhcp-server 192.168.10.1
```



```
isdn switch-type primary-net5
!
!
voice call carrier capacity active
!
!
!
controller E1 1/0
pri-group timeslots 1-3
!
controller E1 1/1
pri-group timeslots 1-31 service mgcp
!
controller E1 2/0
pri-group timeslots 1-31 service mgcp
!
controller E1 2/1
pri-group timeslots 1-31 service mgcp
!
!
interface FastEthernet0/0
ip address 172.20.221.200 255.255.255.0
duplex auto
speed auto
!
interface FastEthernet0/0.10
encapsulation dot1Q 10
no snmp trap link-status
!
```



!

!

!

interface FastEthernet0/0.11 encapsulation dot1Q 11 ip address 192.168.11.1 255.255.255.0 no snmp trap link-status interface FastEthernet0/1 no ip address shutdo duplex auto speed auto interface Serial1/0:15 no ip address isdn switch-type primary-net5 isdn incoming-voice voice isdn bind-13 ccm-manager no cdp enable interface Serial1/1:15 no ip address isdn switch-type primary-net5 isdn protocol-emulate network isdn incoming-voice voice

isdn bind-13 ccm-manager

no cdp enable

!

interface Serial2/0:15

no ip address

isdn switch-type primary-qsig

isdn protocol-emulate network isdn incoming-voice voice isdn T310 120000 isdn bind-13 ccm-manager no cdp enable ! interface Serial2/1:15 no ip address isdn switch-type primary-qsig isdn protocol-emulate network isdn incoming-voice voice isdn T310 120000 isdn bind-13 ccm-manager no cdp enable ! ip classless ip route 0.0.0.0 0.0.0.0 FastEthernet0/0 ip route 0.0.0.0 0.0.0.0 172.20.221.1 ! ip http server ! dialer-list 1 protocol ip permit ! ! ! control-plane

!

!

!

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```
voice-port 1/0:15
!
voice-port 1/1:15
!
voice-port 2/0:15
!
voice-port 2/1:15
!
voice-port 3/0/0
!
voice-port 3/0/1
!
ccm-manager mgcp
ccm-manager music-on-hold
ccm-manager config server CM-VINDALOO
ccm-manager config
!
mgcp
mgcp call-agent CM-Vindaloo 2427 service-type mgcp version 0.1
mgcp dtmf-relay voip codec all mode out-of-band
mgcp rtp unreachable timeout 1000 action notify
mgcp modem passthrough voip mode nse
mgcp package-capability rtp-package
no mgcp package-capability res-package
mgcp package-capability sst-package
no mgcp package-capability fxr-package
```

mgcp package-capability pre-package

no mgcp timer receive-rtcp

mgcp sdp simple



```
mgcp fax t38 inhibit
```

mgcp rtp payload-type g726r16 static

```
!
```

mgcp profile default

- !
- !

dial-peer cor custom

- !
- .
- !
- !

dial-peer voice 1 pots

service mgcpapp

port 2/0:15

```
!
```

dial-peer voice 2 pots

service mgcpapp

port 2/1:15

!

dial-peer voice 3 pots

service mgcpapp

port 3/0/0

!

dial-peer voice 4 pots

service mgcpapp

port 3/0/1

!

dial-peer voice 999300 pots

service mgcpapp

port 3/0/0

!
dial-peer voice 999301 pots
service mgcpapp
port 3/0/1
!
dial-peer voice 5 pots
service mgcpapp
!
!
line con 0
line aux 0
line vty 0 4
login
!
!
end

3745B4_E1#



Acronyms

Acronym	Definitions
BRI	Basic Rate ISDN
САМА	Centralized Automatic Message Accounting
CAS	Channel Associated Signaling
CFB	Call Forward when Busy
CFNR	Call Forward when No Reply
CFU	Call Forward Unconditional
СО	Central Office
FGD	Feature Group "D"
FXO	Foreign Exchange – Office
FXS	Foreign Exchange – Station
IOS	Internetworking Operating System
MCID	Malicious Caller ID
MGCP	Media Gateway Control Protocol
МоН	Music on Hold
MWI	Message Waiting Indication
PBX	Private Branch Exchange
PRI	Primary Rate ISDN
PSAP	Public Service Access Point
SIP	Session Initiation Protocol
ТоН	Tone on Hold



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