

# Cisco CallManager Release 4.1-PBX Interoperability: Avaya Definity G3 MV1.3 PBX using a Cisco 2621XM Gateway with E1 Q.SIG as a MGCP Gateway

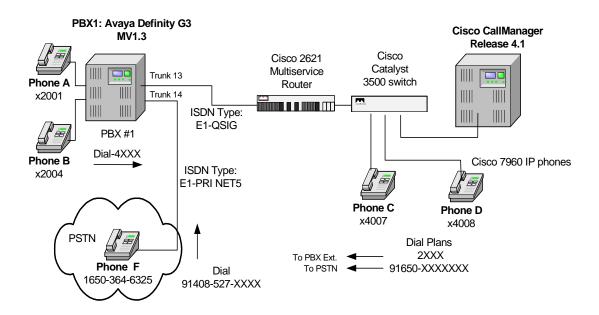
### Introduction

- This is an application note for connectivity of Avaya Definity G3 MV1.3 PBX with Cisco CallManager Release 4.1 using Cisco 2621XM gateway with E1 Q.SIG as an MGCP gateway.
- The network topology diagram (Figure 1) shows the test setup for end-to-end interoperability with the Cisco CallManager connected to the PBX through a Cisco 2621XM-E1 Q.SIG link as MGCP gateway.
- Connectivity is achieved by using the PRI ISO Q.SIG E1 protocol type on the MGCP gateway and ISO Q.SIG switch type on the Avaya Definity G3 MV1.3 PBX.
- This application note uses the Cisco 2621XM-E1 voice gateway, however other Cisco voice gateways are also an option to use since CallManager Q.SIG implementation does not depend on the physical interface.

# **Network Topology**

Figure 1. Network Topology

# **Basic Call Setup End-to-End Configuration**





### Limitations

### **Additional Network Feature Path Replacement for Call Diversion**

The Avaya Call Diversion by Reroute cannot be turned off. When using Call Forwarding (Unconditional, Busy or No Reply) by Join or Path Replacement for forwarded calls (Unconditional, Busy or No Reply) over a Q.SIG network, the Avaya PBX automatically performs a Call Diversion by reroute method to obtain the best route. Path Replacement method is properly executed on an established call after a Call Transfer.

### Additional Network Feature Path Replacement for Tromboned Connection after Call Transfer

Path Replacement on a tromboned connection following a Call Transfer is not successful when the Avaya PBX is the originating and terminating side of a transferred call. The Avaya PBX proposed the Path Replacement, which is passed by the Cisco CallManager as the transferring node back to the Avaya PBX. However, upon receipt of the Path Replacement proposal, the Avaya PBX sends back a retError of "criteriaTemporarilyUnachievable", so no path replacement takes place. The B-channels between the Avaya and the Call Manager is still used throughout the duration of the call.

### **System Components**

## **Hardware Requirements**

- Cisco Hardware:
  - Cisco Catalyst 3500 switch
  - Cisco 2621XM
  - Cisco CallManager 4.1
- Lucent/Avaya Definity G3si MV1.3 PBX Hardware:
  - TN464F, DS1 INTFC 24/32

### **Software Requirements**

- PBX Software MV1.3
- Cisco CallManager 4.1

### **Features**

# **Features Supported**

- CLIP-Calling Line (Number) Identification Presentation
- CLIR-Calling Line (Number) Identification Restriction
- CNIP-Calling Name Identification Presentation
- CNIR-Calling Name Identification Restriction
- COLP-Connected Line (Number) Identification Presentation
- COLR- Connected Line (Number) Identification Restriction
- CONP-Connected Name Identification Presentation
- CONR- Connected Name Identification Restriction



- Sending Alerting Name
- CT-Call Transfer (by join)
- CFU-Call Forwarding Unconditional (by join)
- CFB-Call Forwarding Busy (by join)
- CFNR-Call Forwarding No Reply (by join)
- CFU-Call Forwarding Unconditional (by Reroute)
- CFB-Call Forwarding Busy (by Reroute)
- CFNR-Call Forwarding No Reply (by Reroute)
- CCBS-Call Completion to Busy Subscriber
- CCNR-Call Completion No Reply
- ANF-PR-Additional Network Feature Path Replacement (for Call Transfer by join)
- ANF-PR-Additional Network Feature Path Replacement (for Call Diversion by forward switching)
- ANF-PR-Additional Network Feature Path Replacement (for Trombone connection)
- MWI- Message Waiting Indication (lamp ON, lamp OFF)

## **Features Not Supported**

None

# Configuration

# **Configuration Sequence and Tasks**

Configure in the following sequence:

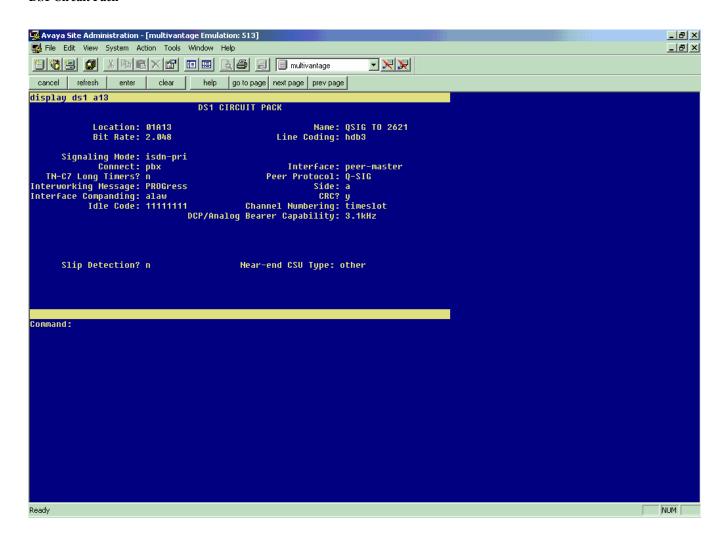
- 1. Add the new circuit pack.
- 2. Add the new signaling group.
- 3. Add the new trunk group.
- 4. Add Uniform Dialing Plan.



## **Configuration Menus and Commands**

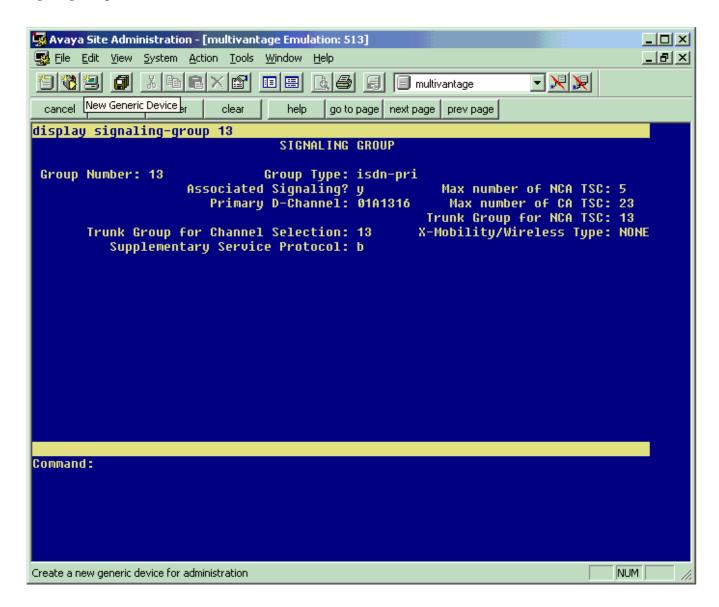
Configuring the Lucent/Avaya Definity G3si MV1.3 PBX

### **DS1 Circuit Pack**

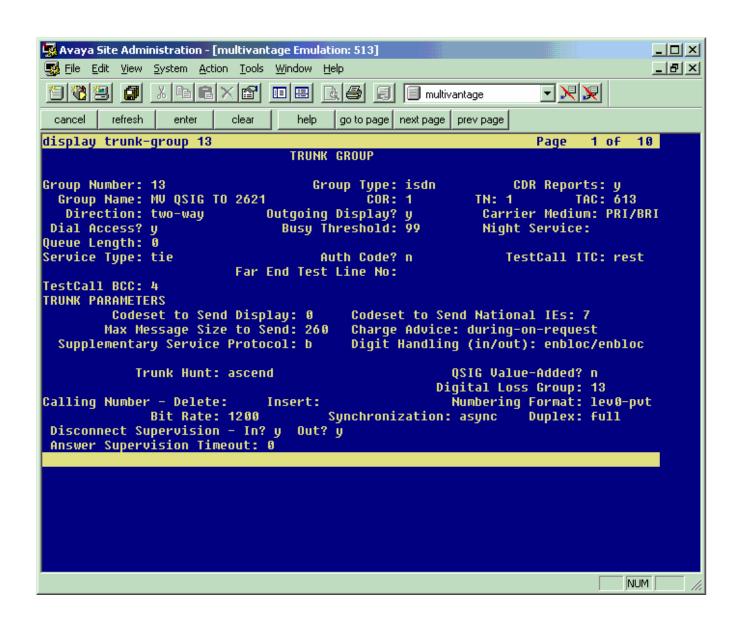




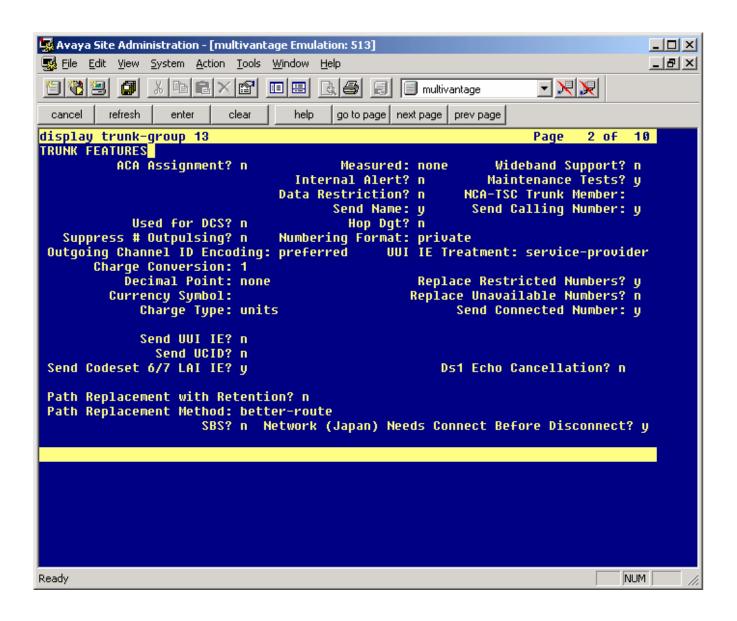
# **Signaling Group**



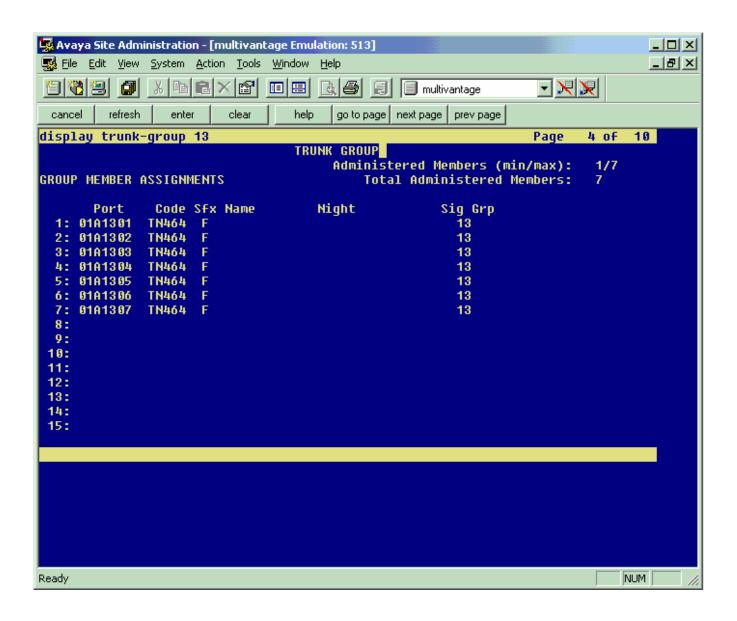






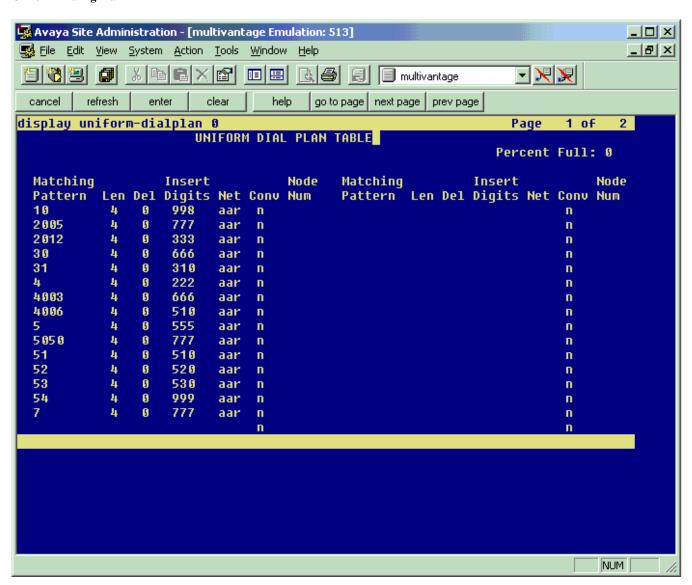






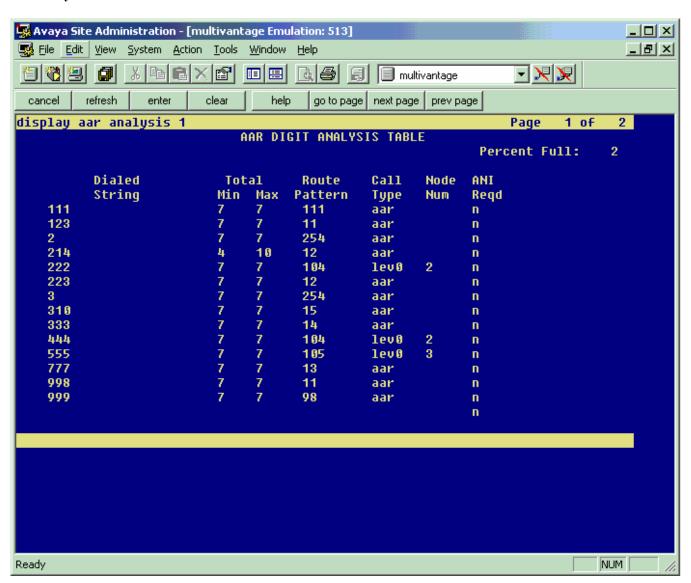


# **Uniform Dialing Plan**



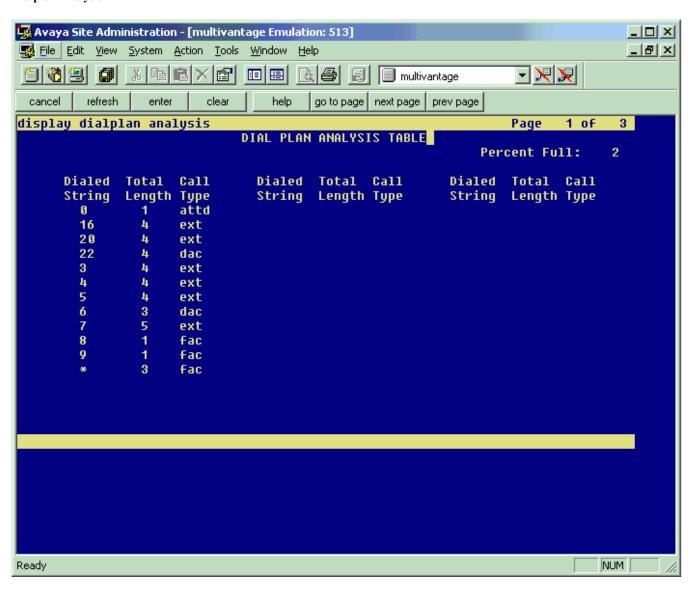


# **AAR Analysis**



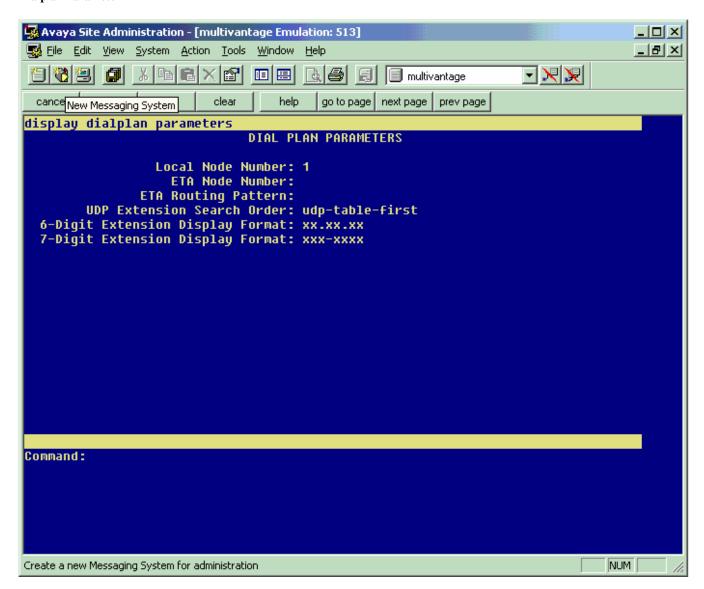


# **Dialplan Analysis**



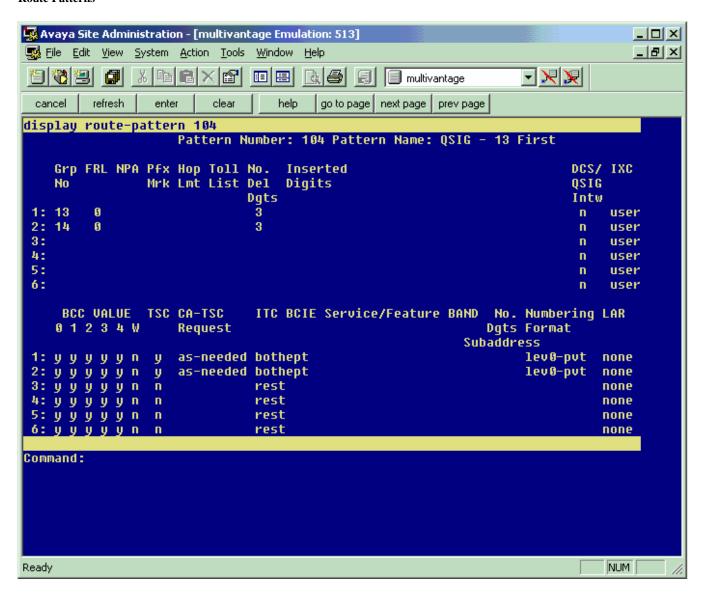


# **Dialplan Parameter**

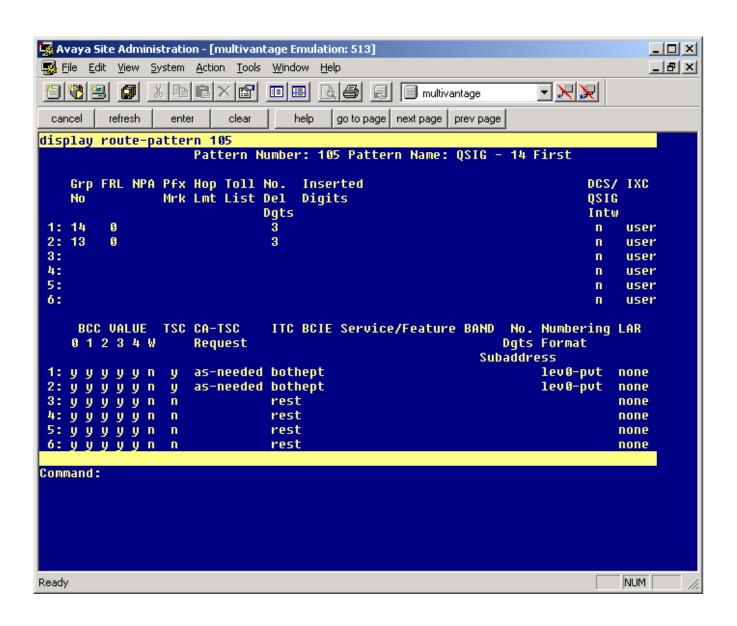




### **Route Patterns**

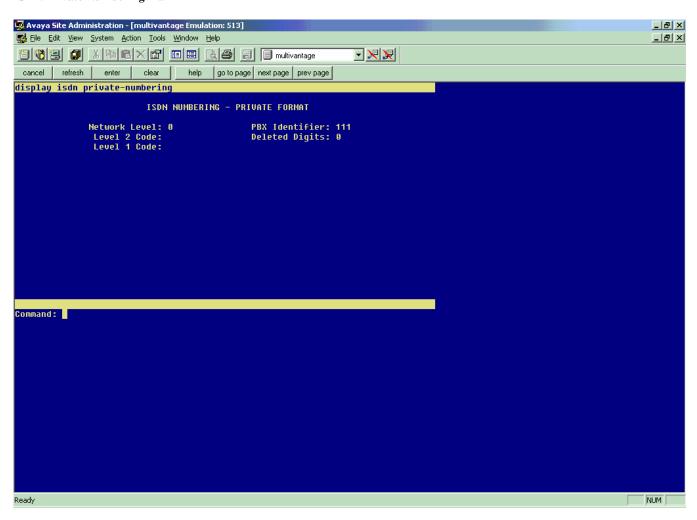






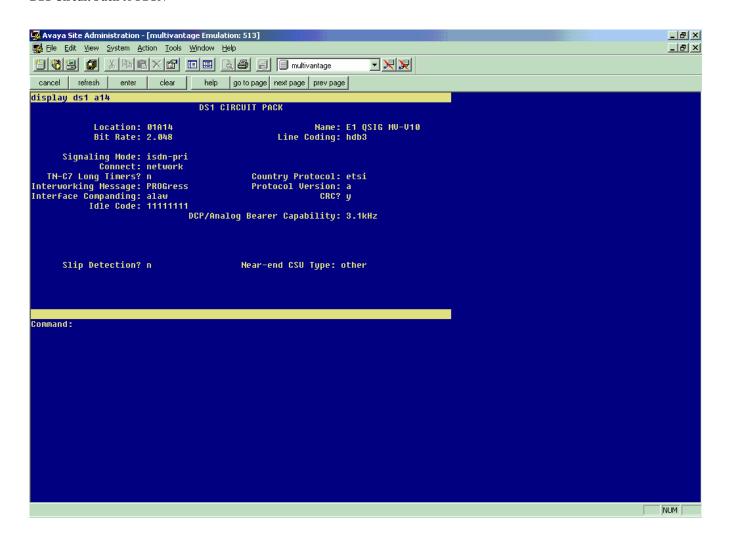


# **ISDN Private Numbering Plan**



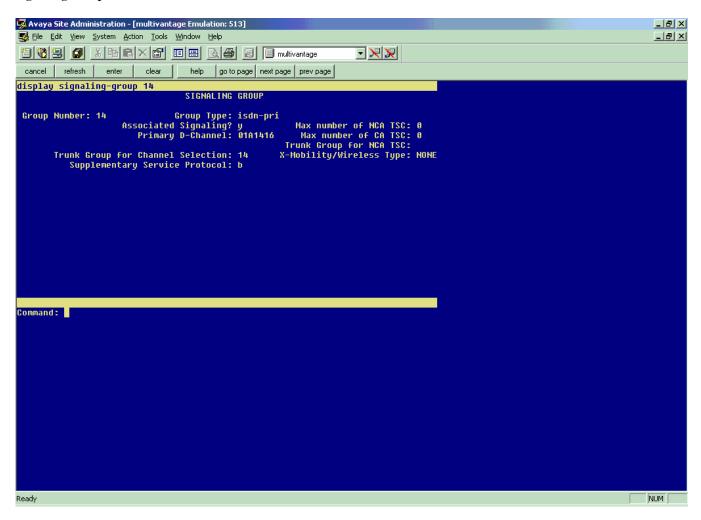


### **DS1** Circuit Pack to PSTN



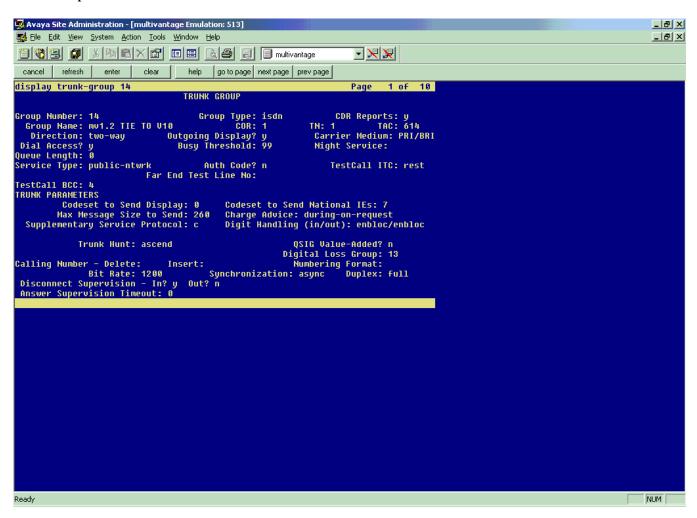


# **Signalling Group to PSTN**

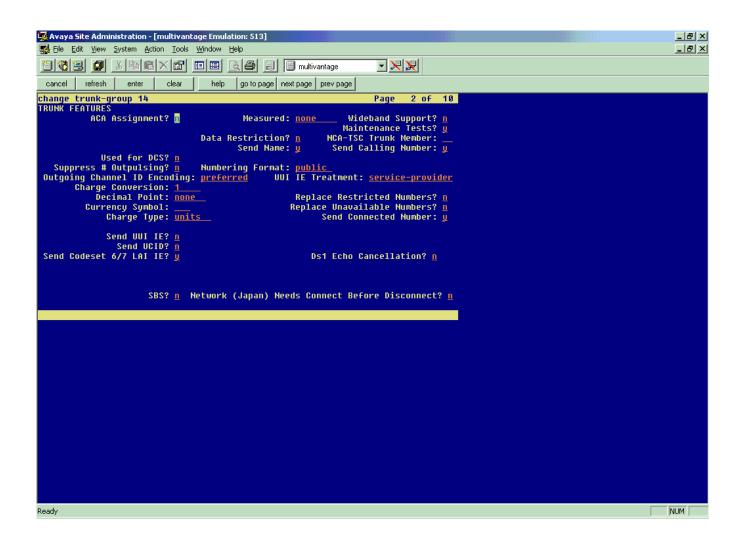




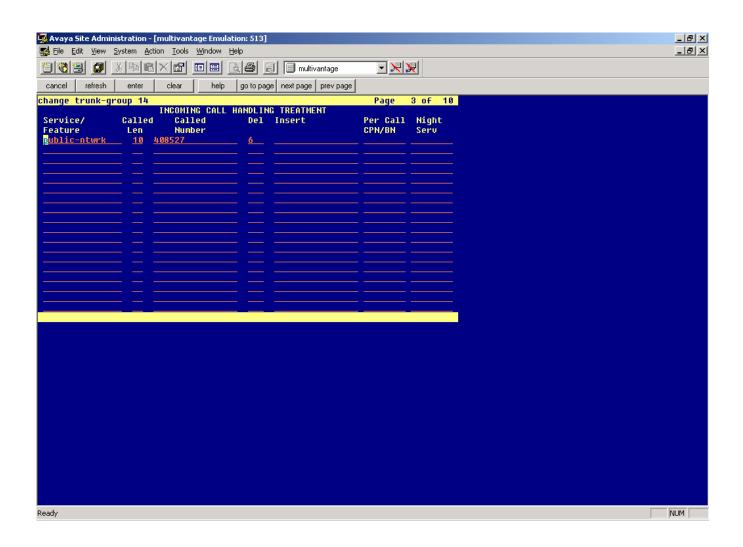
## **Trunk Group to PSTN**



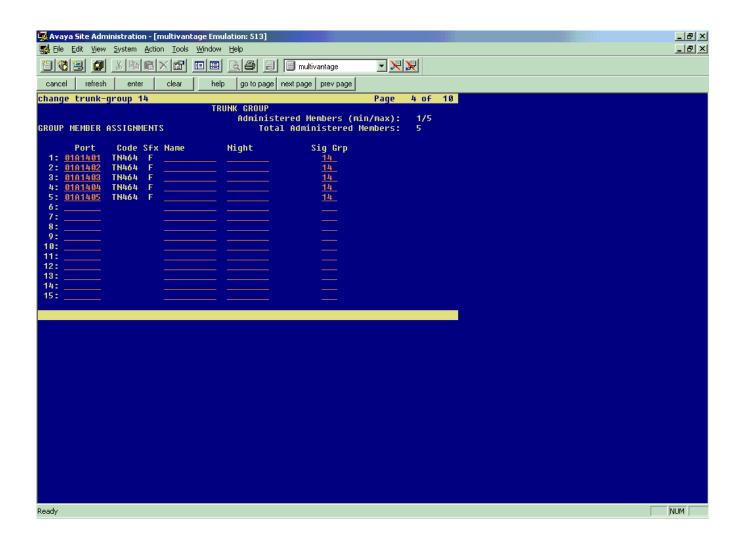






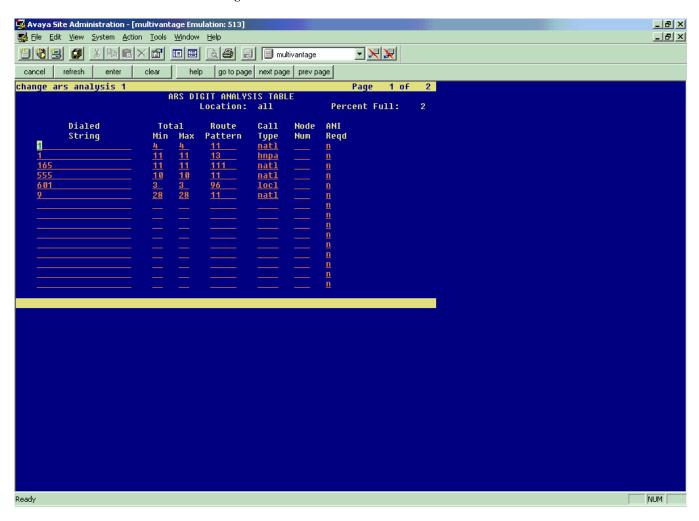






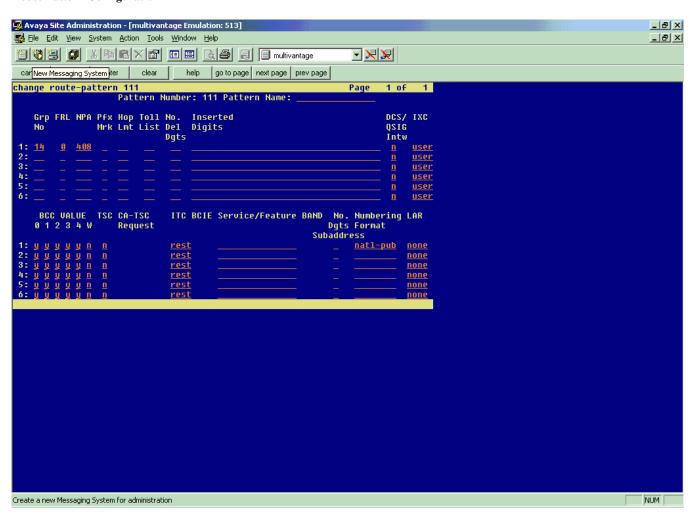


# ARS ANALYSIS to route 1650 dialed string



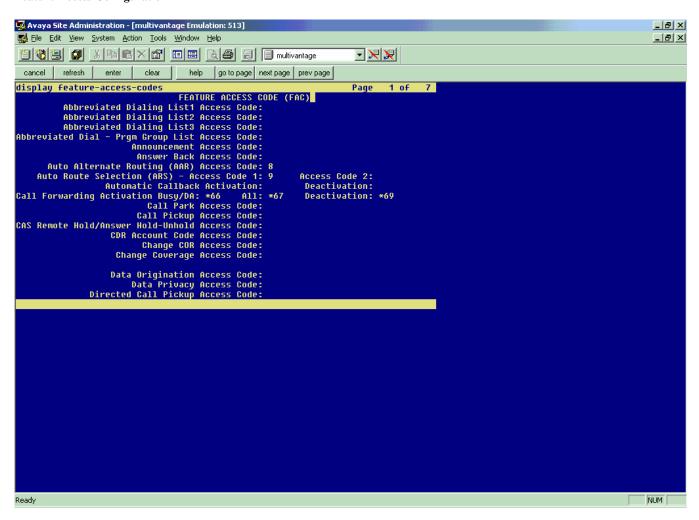


## **Route Pattern Configuration**





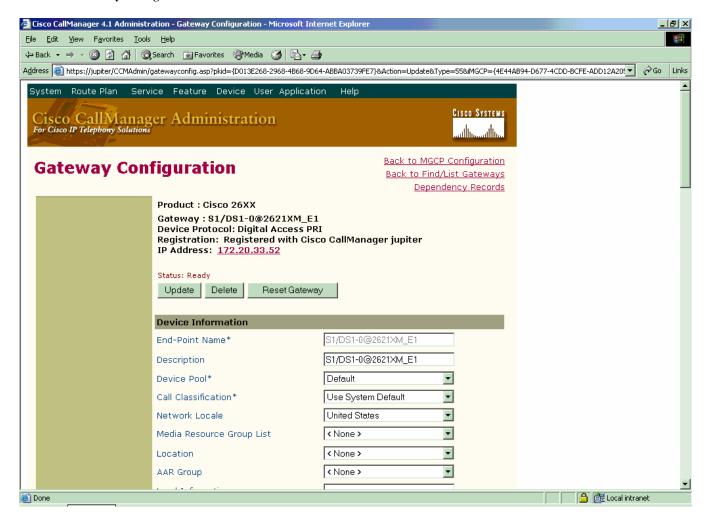
## **Feature Access Configuration**



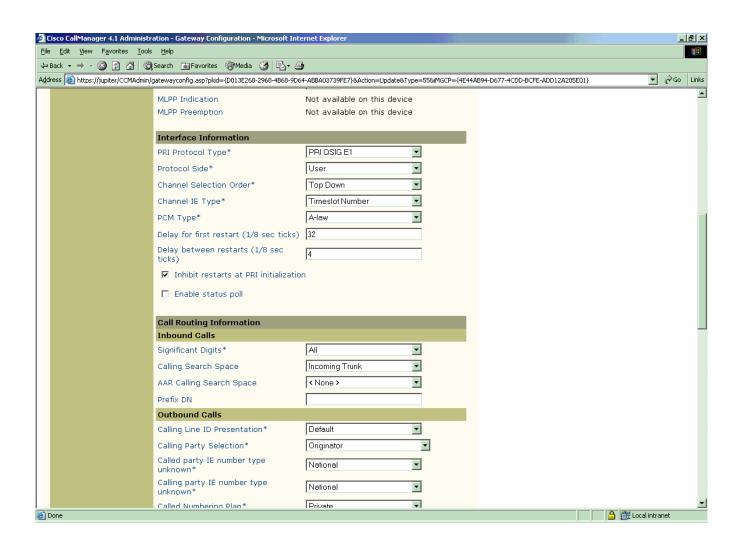


# Configuring Cisco CallManager

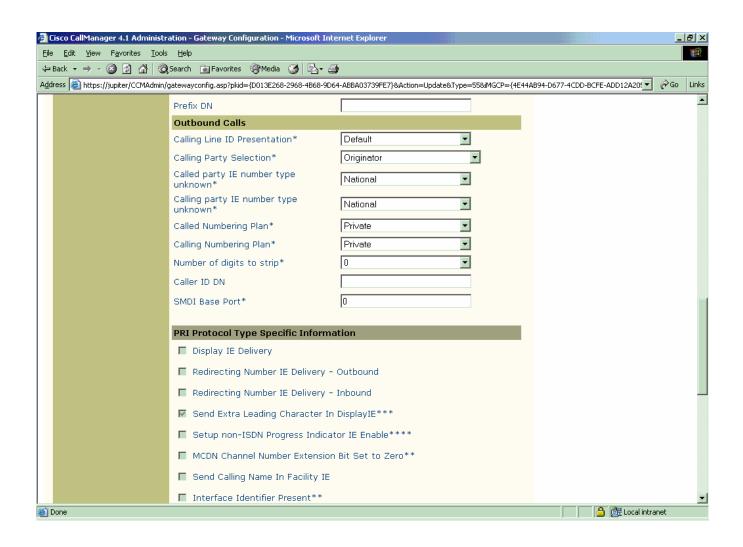
## CM4.1-E1 Gateway Configuration



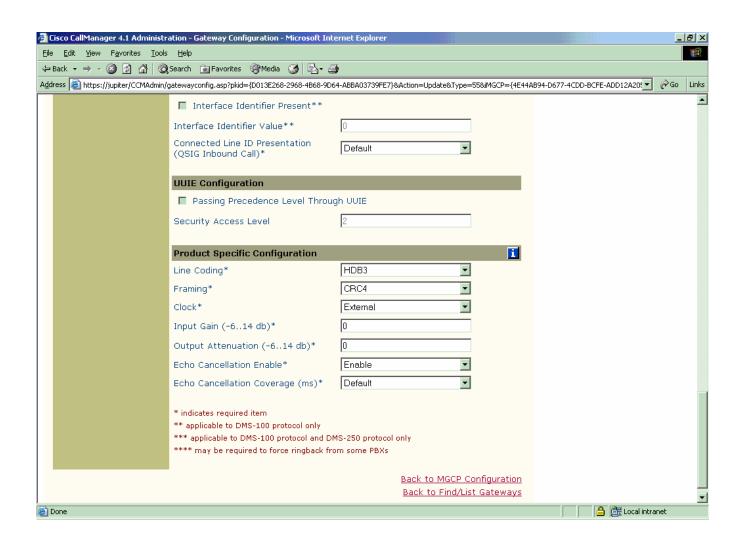






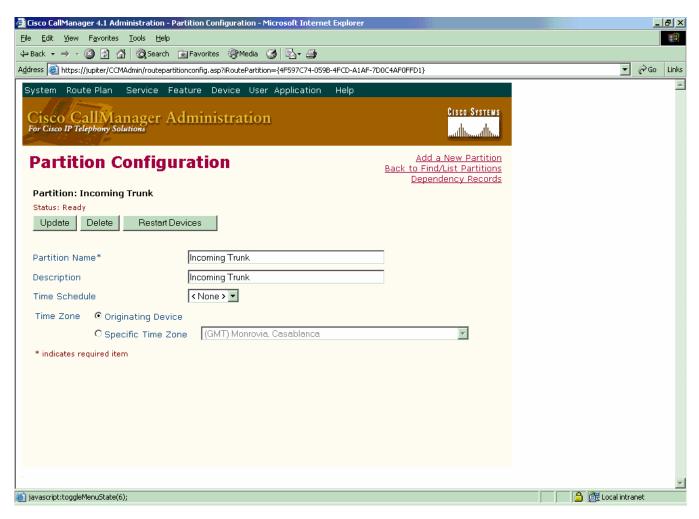




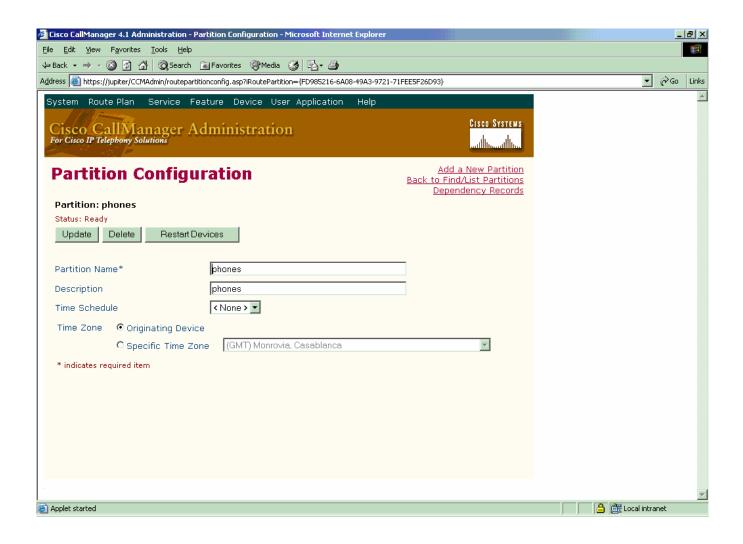




# **Partitions Configuration**

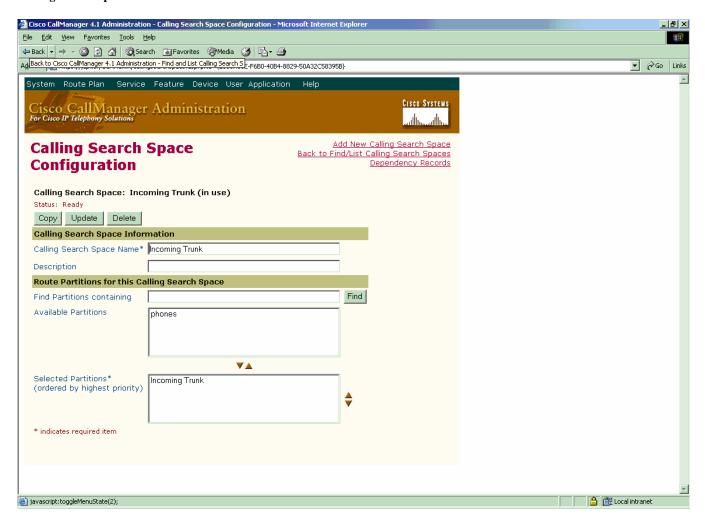




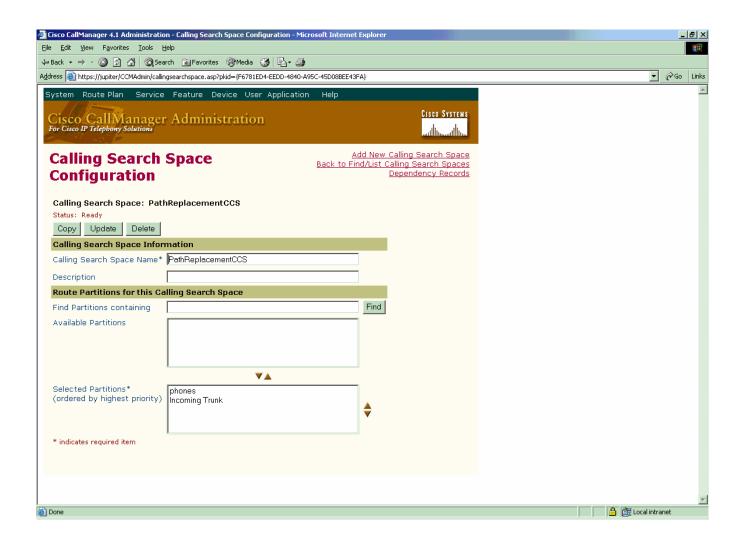




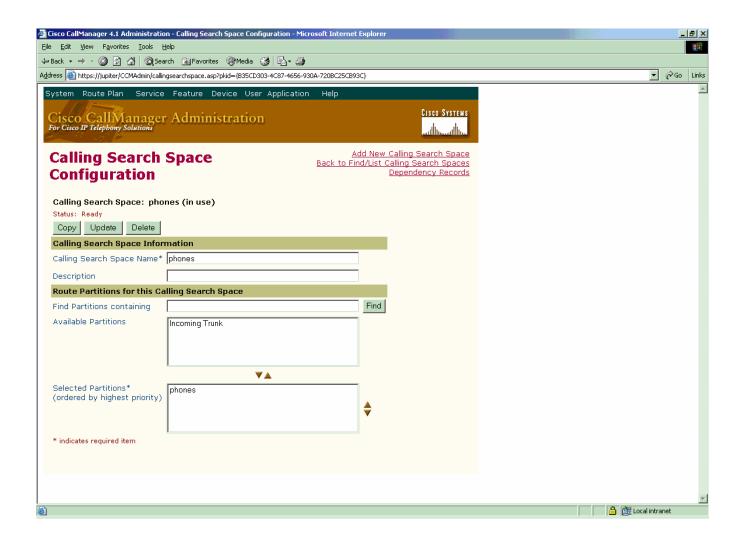
# **Calling Search Space**





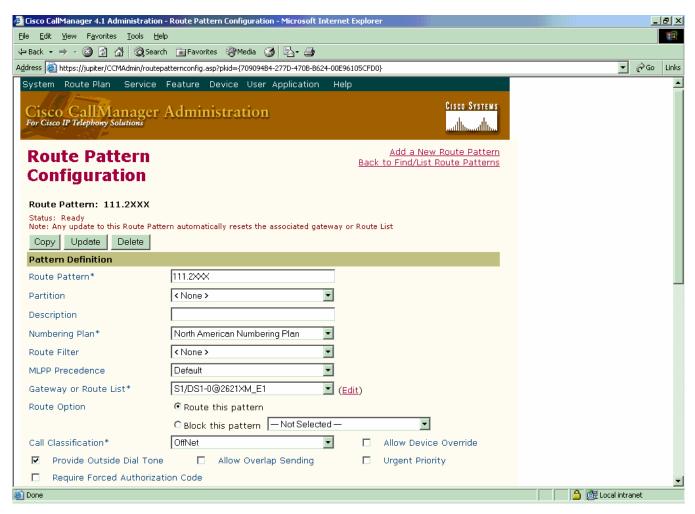




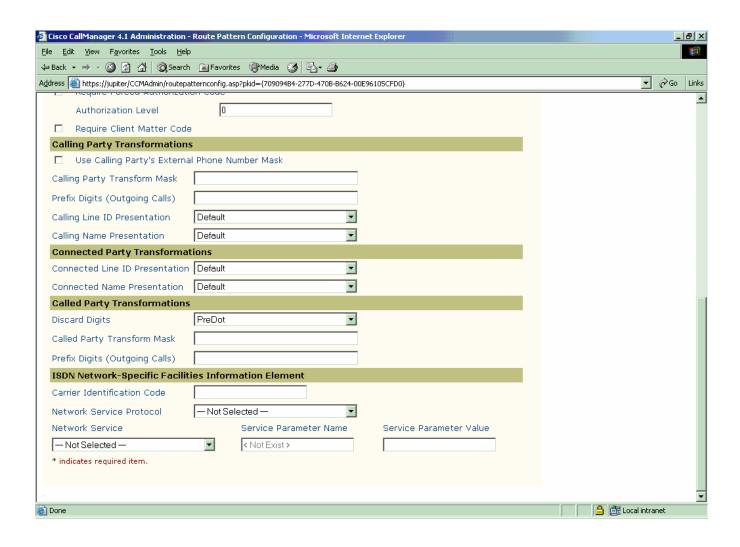




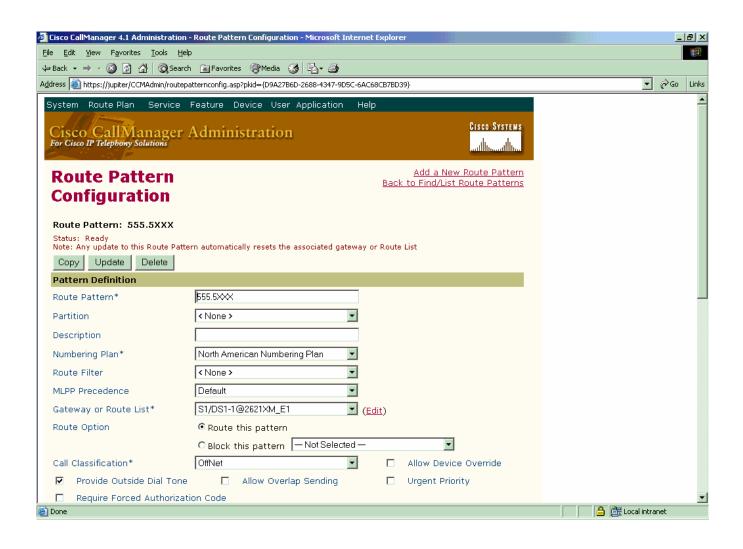
# **Enbloc Route Pattern Configuration**



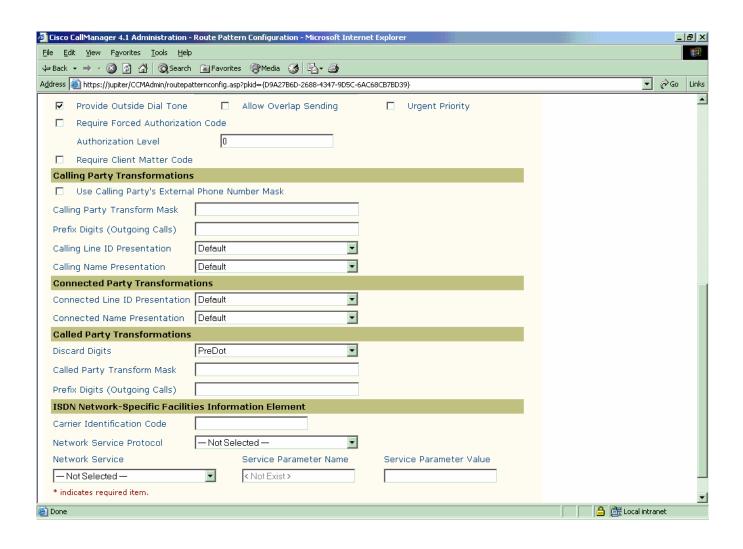






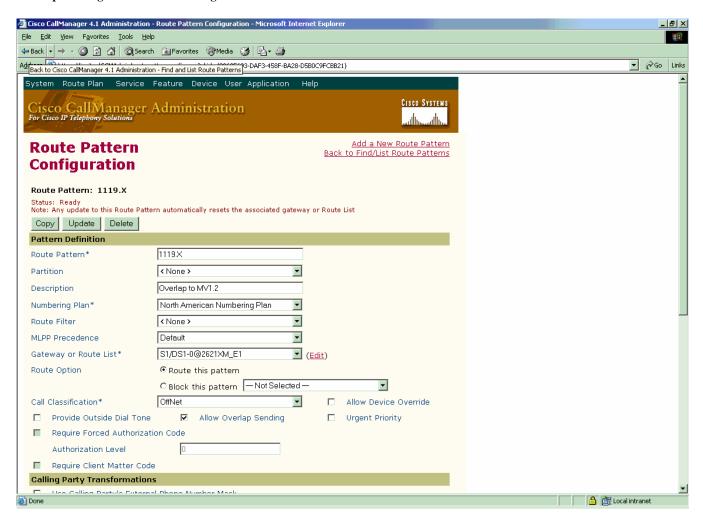






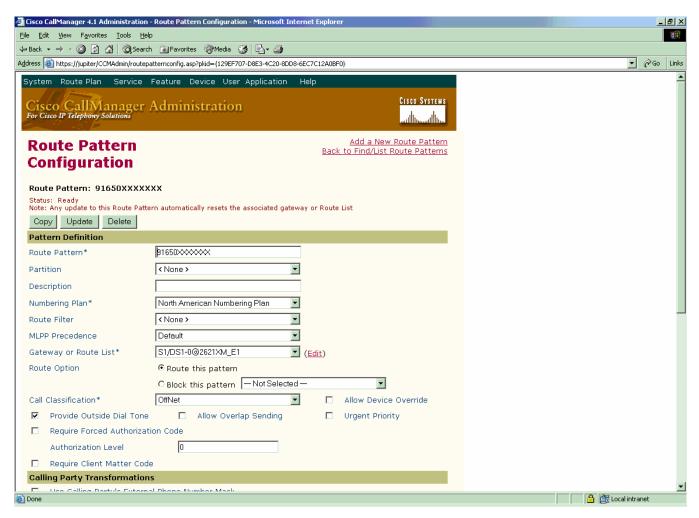


### **Overlap Sending Route Pattern Configuration**

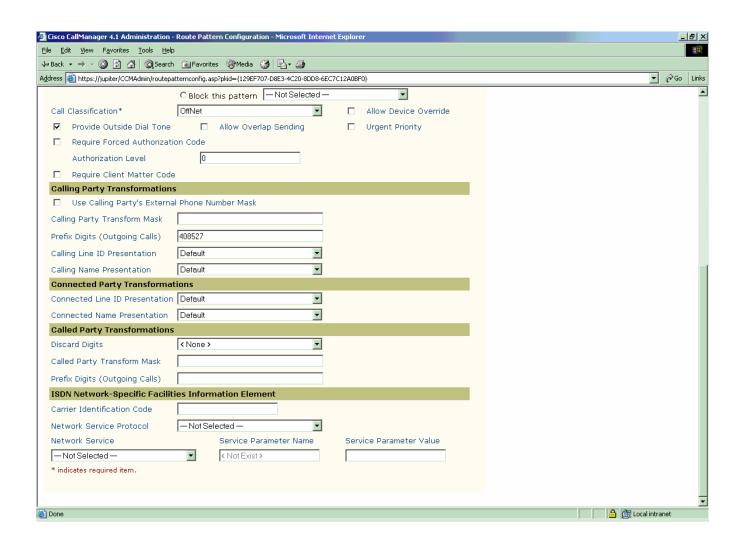




### **PSTN Route Pattern Configuration**

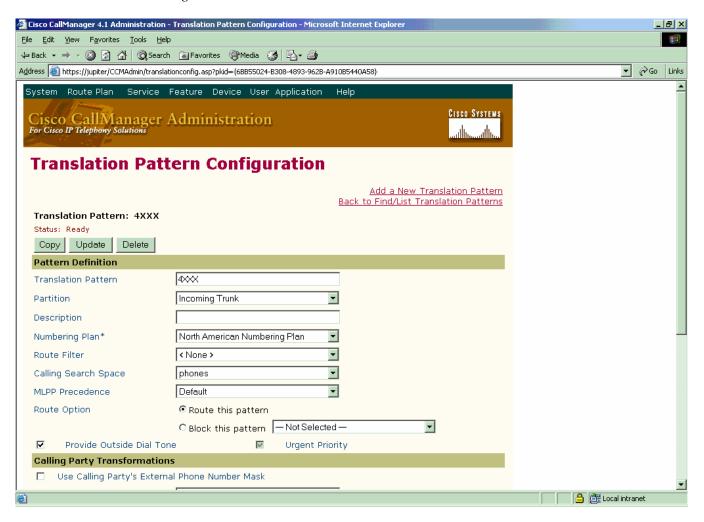




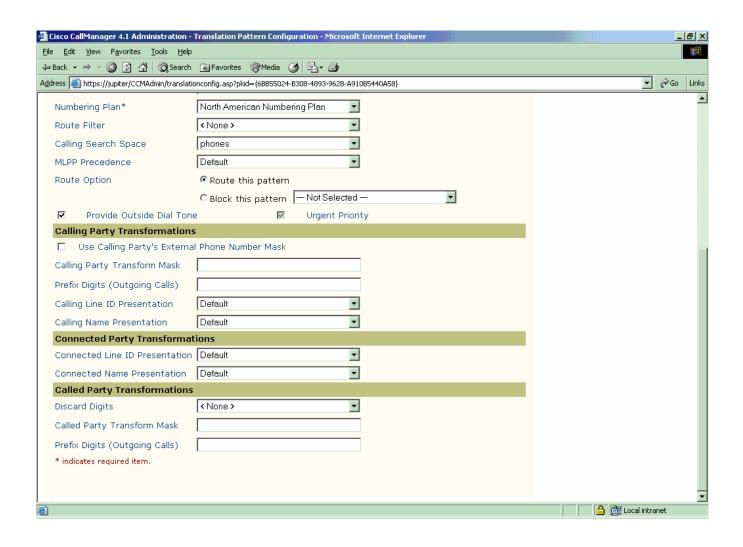




### **Translation Pattern for Incoming Calls**

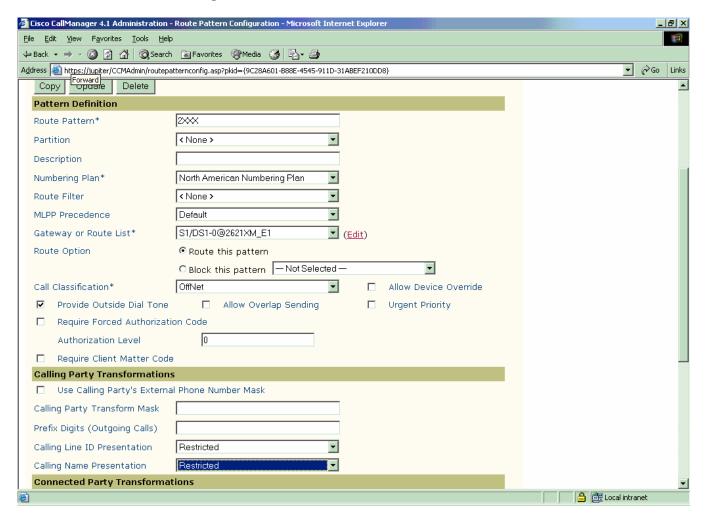






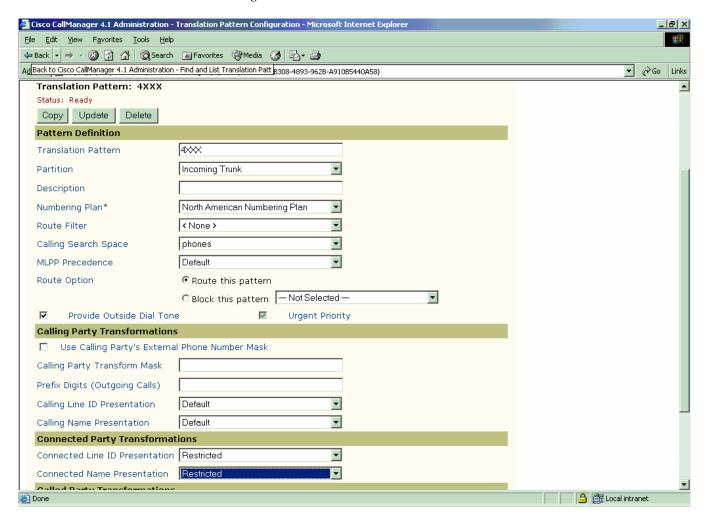


### **CLIR and CNIR Route Pattern Configuration**



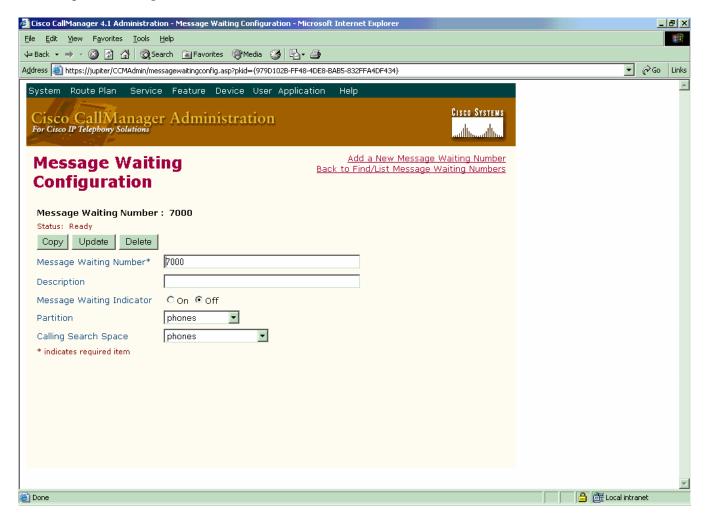


### **COLR and CONR Translation Pattern Configuration**

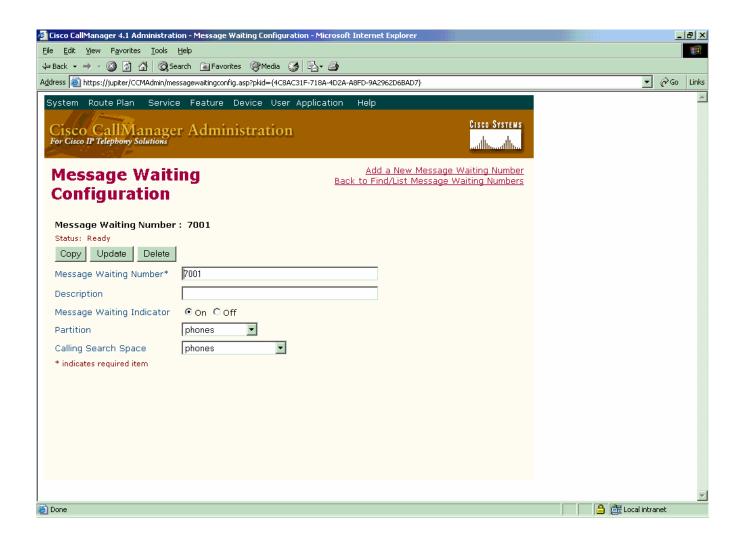




### MWI lamp On/Off Configuration

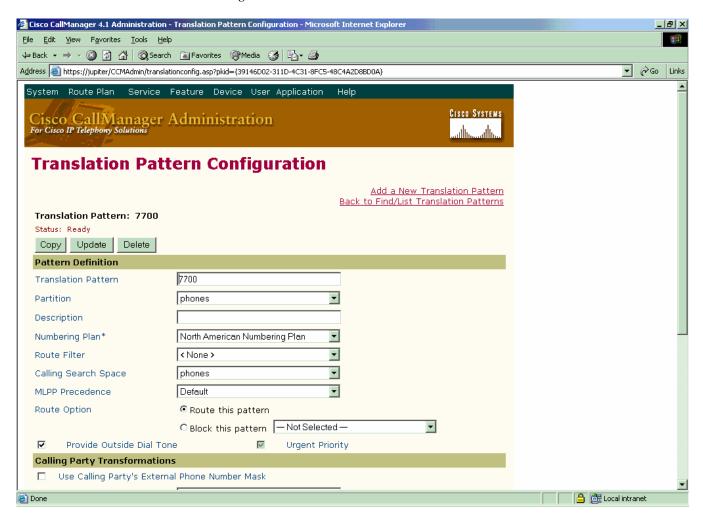




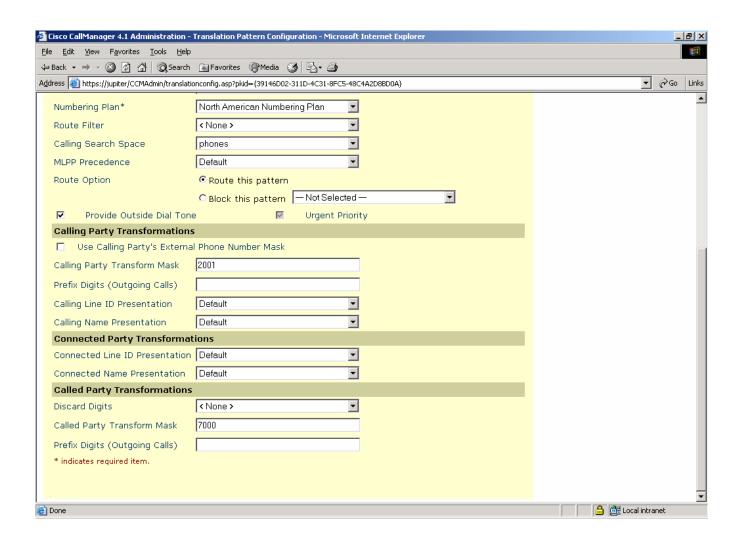




### **MWI Deactivate Translation Pattern Configuration**

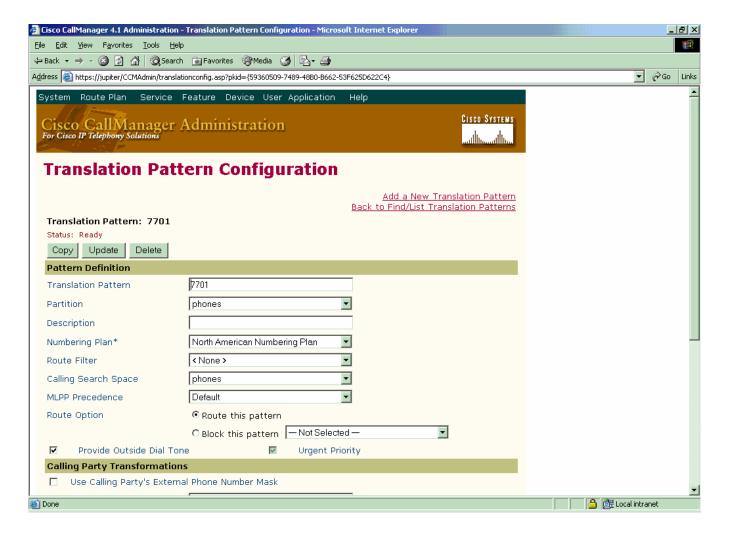




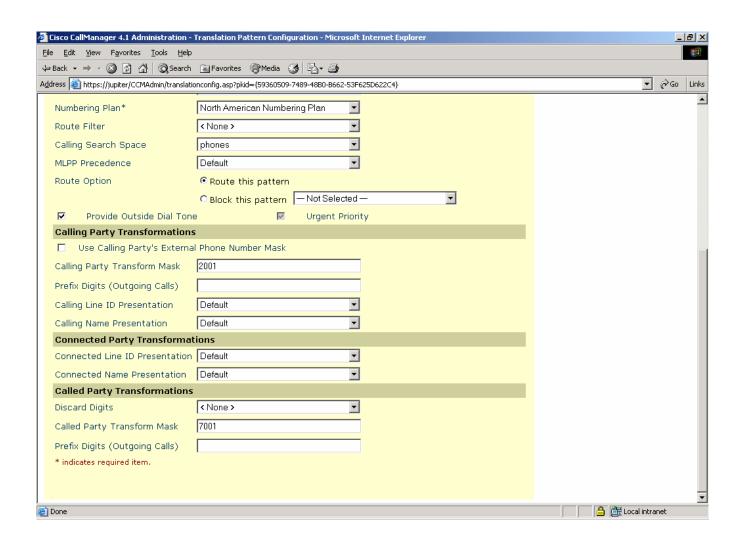




### **MWI Activate Translation Pattern Configuration**

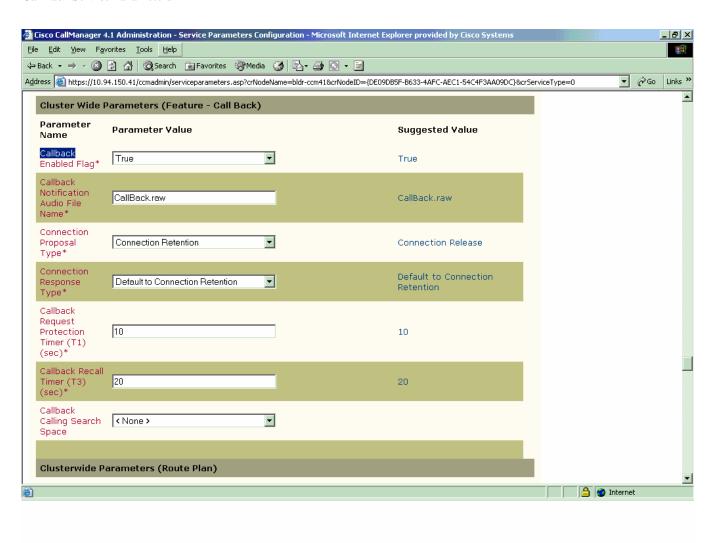






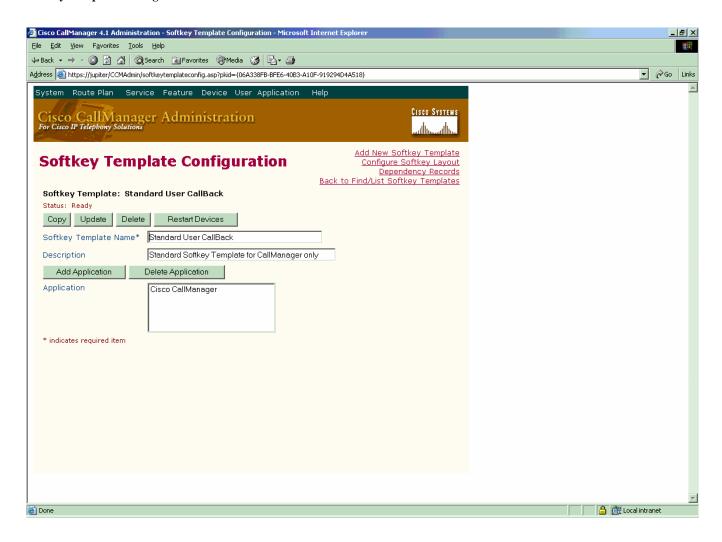


### **CallBack Service Parameters**



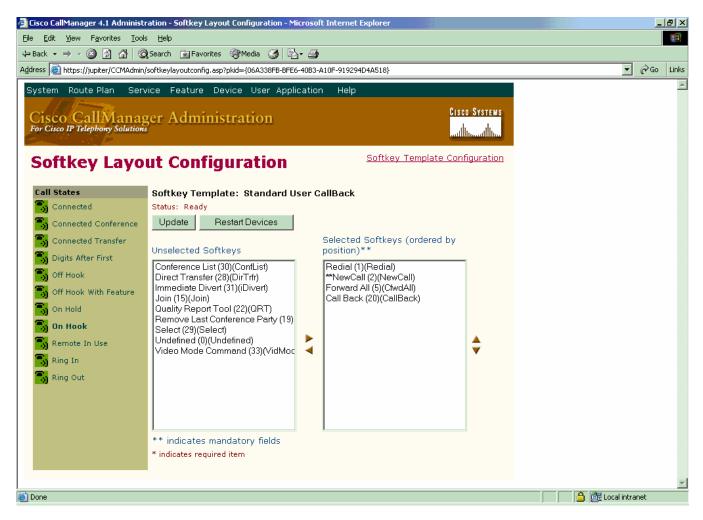


### **Softkey Template Comfiguration**

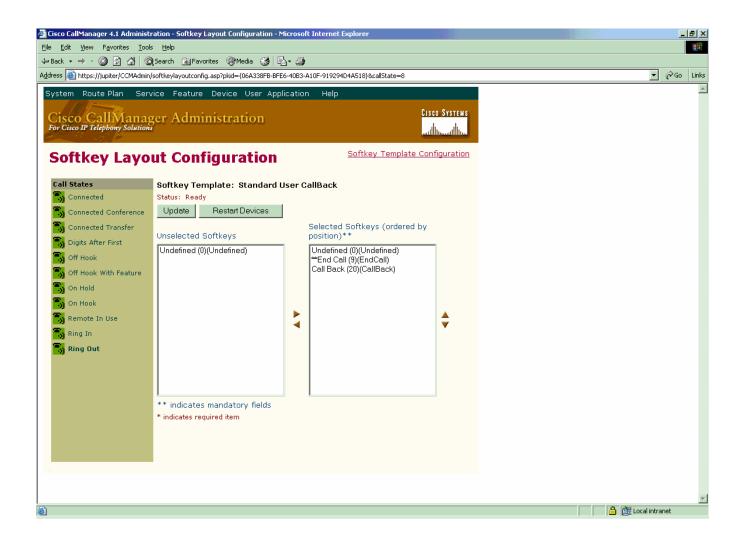




### **CallBack Softkey Template Configuration**

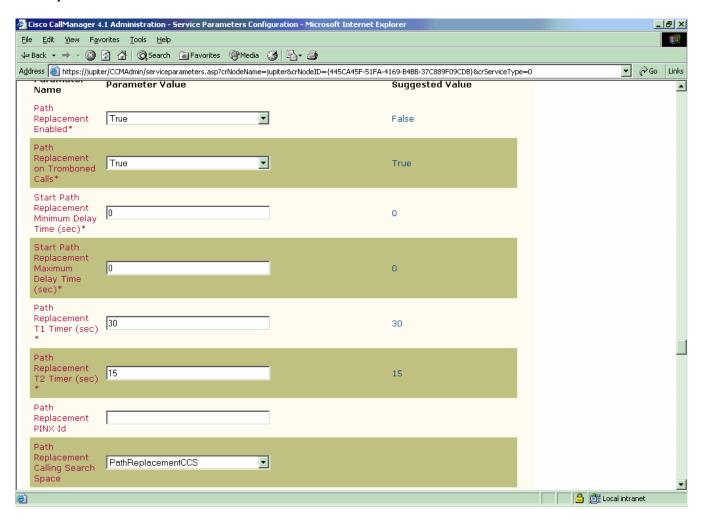






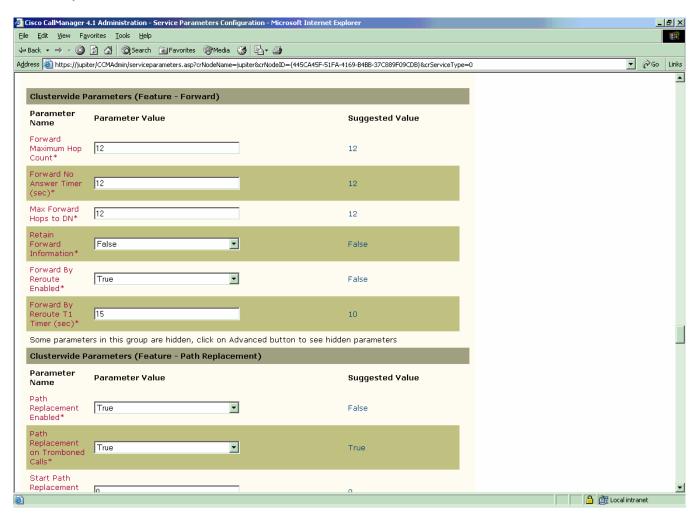


### **Path Replacement Service Parameters**



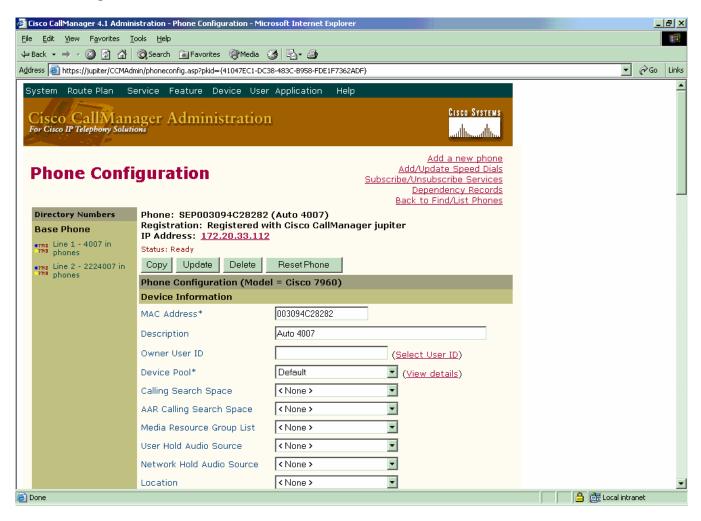


## Forward by Reroute Service Parameter

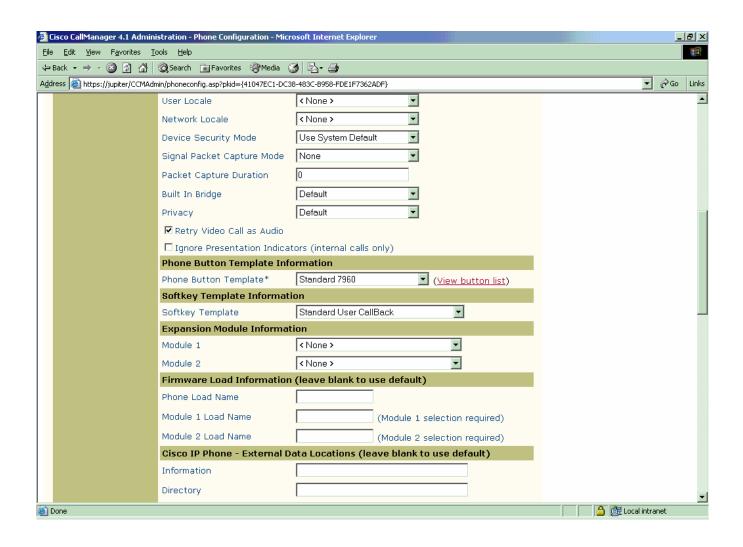




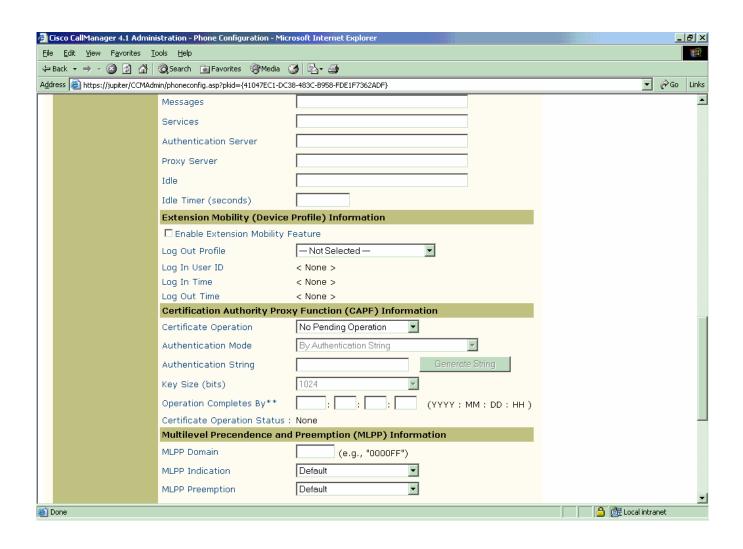
### **IP Phone Configuration**



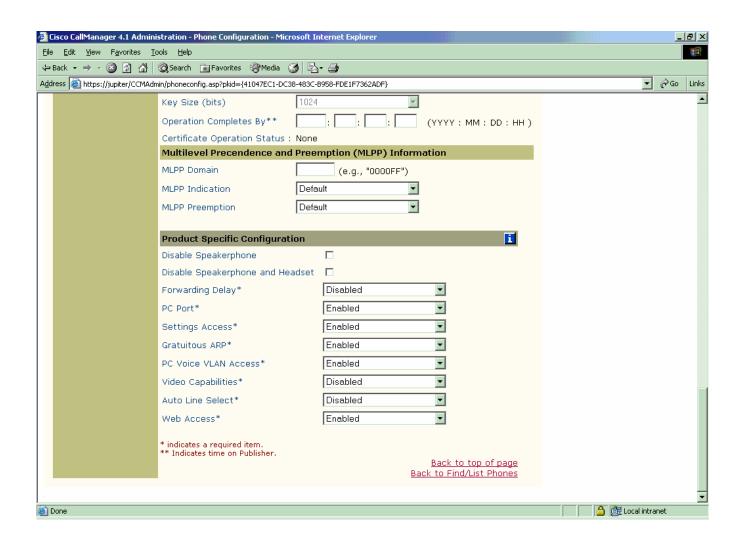






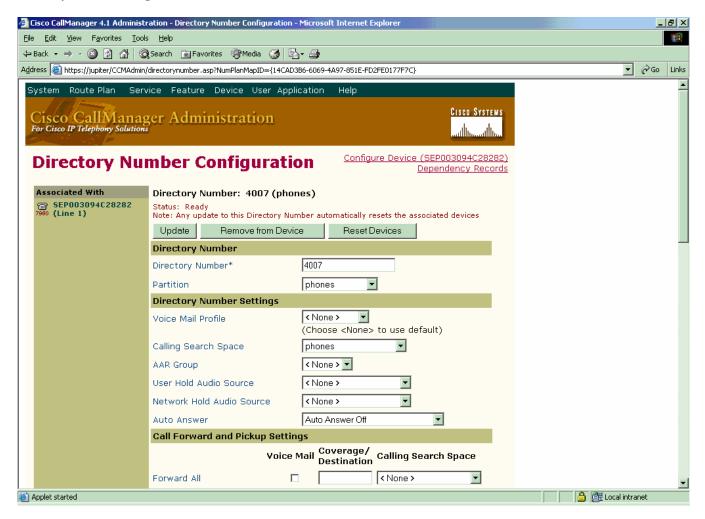




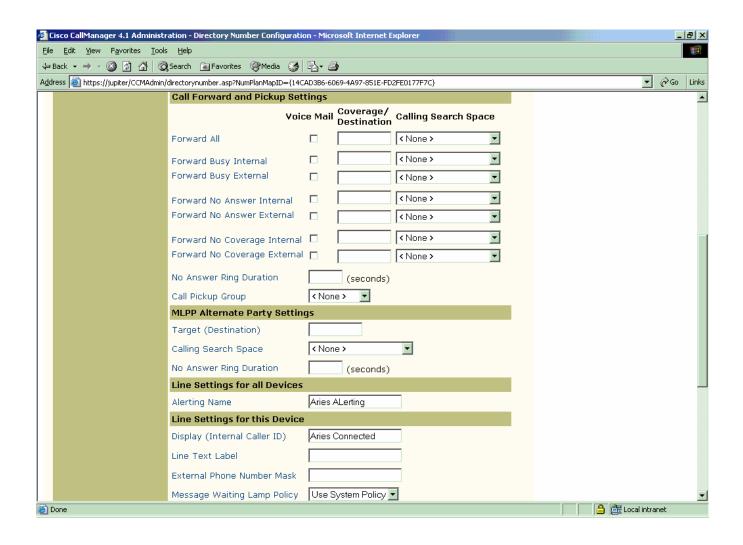




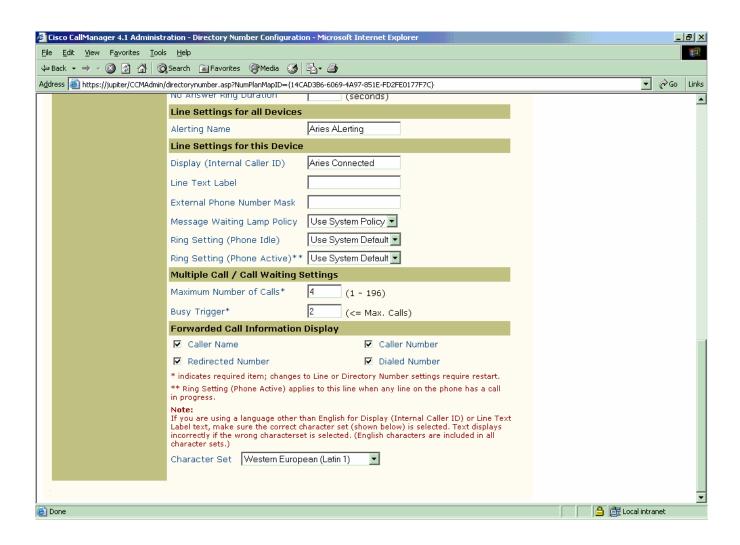
#### **Directory Number Configuration**





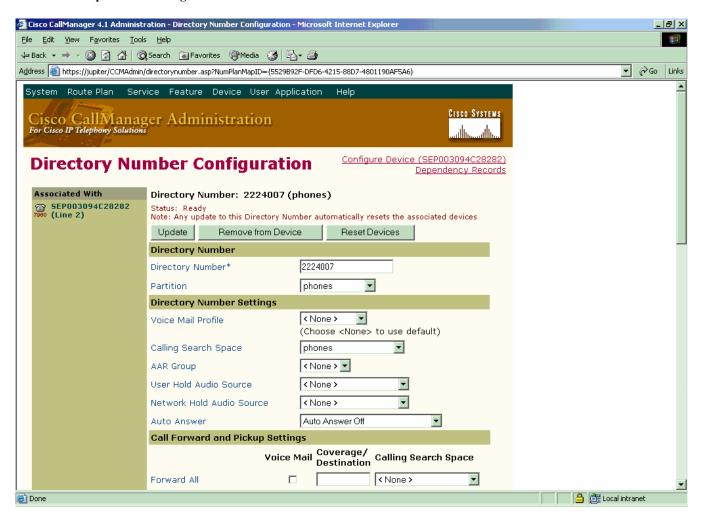




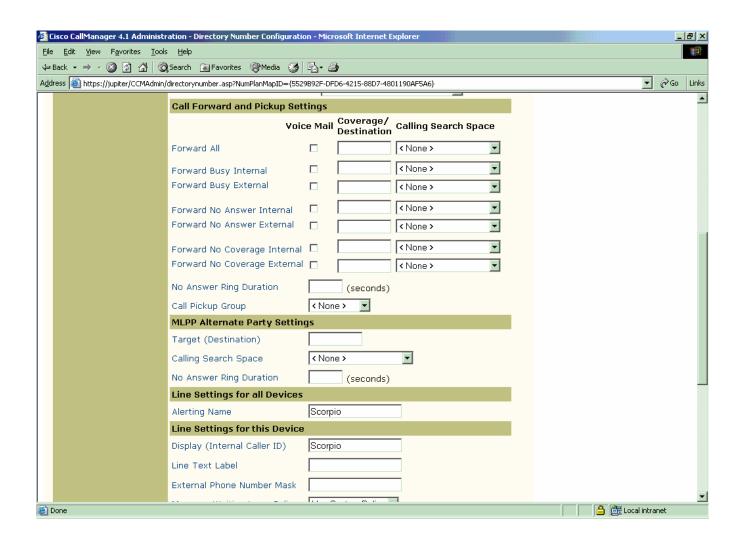




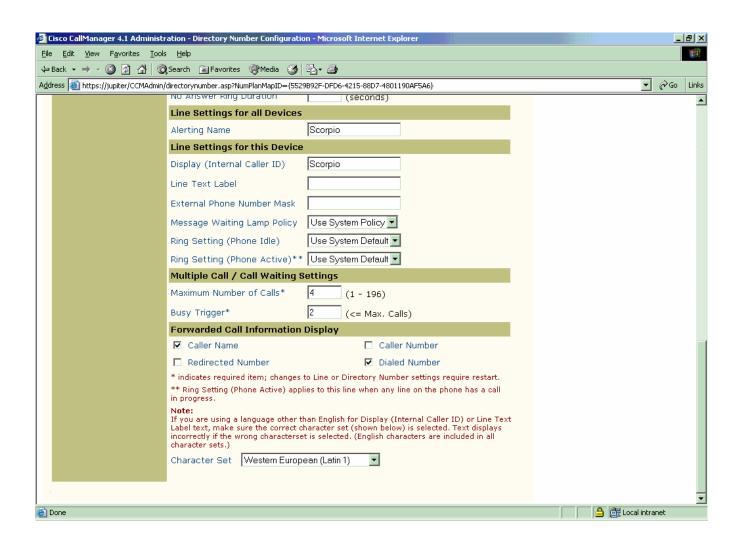
### **DN** for Path Replacement Configuration













### Configuring the Cisco 2621XM Gateway

```
Current configuration : 2035 bytes
version 12.3
service timestamps debug uptime
service timestamps log uptime
no service password-encryption
hostname 2621XM_E1
enable password cisco
voice-card 1
ip subnet-zero
ip tcp synwait-time 13
ip cef
ip host JUPITER 172.20.33.254
ip name-server 172.20.33.254
isdn switch-type primary-qsig
1
no voice hpi capture buffer
no voice hpi capture destination
!
ccm-manager mgcp
ccm-manager music-on-hold
ccm-manager config server JUPITER
ccm-manager config
!
controller E1 1/0
pri-group timeslots 1-31 service mgcp
controller E1 1/1
pri-group timeslots 1-31 service mgcp
!
!
interface FastEthernet0/0
```



```
ip address 172.20.33.52 255.255.255.0
 duplex auto
 speed auto
interface FastEthernet0/1
no ip address
 shutdown
 duplex auto
 speed auto
interface Serial1/0:15
no ip address
no logging event link-status
 isdn switch-type primary-qsig
 isdn incoming-voice voice
 isdn bind-13 ccm-manager
 isdn bchan-number-order ascending
no cdp enable
interface Serial1/1:15
no ip address
no logging event link-status
 isdn switch-type primary-qsig
 isdn protocol-emulate network
 isdn incoming-voice voice
 isdn bind-13 ccm-manager
no cdp enable
ip http server
ip classless
ip route 0.0.0.0 0.0.0.0 172.20.31.1
ip route 0.0.0.0 0.0.0.0 FastEthernet0/0
ip route 0.0.0.0 0.0.0.0 172.20.33.1
voice-port 1/0:15
voice-port 1/1:15
!
mgcp
mgcp call-agent jupiter 2427 service-type mgcp version 0.1
mgcp dtmf-relay voip codec all mode out-of-band
mgcp rtp unreachable timeout 1000 action notify
mgcp package-capability rtp-package
no mgcp package-capability res-package
mgcp package-capability sst-package
no mgcp package-capability fxr-package
no mgcp timer receive-rtcp
mgcp sdp simple
mgcp fax t38 inhibit
mgcp rtp payload-type g726r16 static
!
!
```



```
dial-peer cor custom
!
dial-peer voice 1 pots
application mgcpapp
port 1/0:15
dial-peer voice 2 pots
application mgcpapp
port 1/1:15
!
!
line con 0
line aux 0
line vty 0 4
exec-timeout 0 0
password cisco
login
!
!
end
```

# **Acronyms**

Definitions
Additional Network Feature Path Replacement
Advice-of-charge. Information element is sent with the connection setup information for incoming Euro-ISDN connections. The AOC IE is used for call charge calculation.
Cisco CallManager
Call Completion to Busy Subscriber
Call Completion on No Reply
Call Forwarding on Busy
Call Forwarding No Reply
Call Forwarding Unconditional
Calling Line (Number) Identification Presentation
Calling Line (Number) Identification Restriction
Communication Media Module (CMM) is a Cisco Catalyst <sup>®</sup> 6500 Series and Cisco 7600 Series line card that provides flexible and high-density T1/E1 gateways
Calling Name Identification Presentation
Calling Name Identification Restriction
Connected Line (Number) Identification Presentation



COLR	Connected Line (Number) Identification Restriction
CONP	Connected Name Identification Presentation
CONR	Connected Name Identification Restriction
СТ	Call Transfer
MWI	Message Waiting Indicator
PSTN	Public Switched Telephone Network

### **Important Information**

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