



Using the ROM Monitor

This appendix describes using the ROM monitor (also called the bootstrap program), which is the firmware that runs when you power on or restart a Cisco Voice Gateway 200 (VG200). During normal operation, the ROM monitor helps to initialize the processor hardware and boot the operating system software. You can also use the ROM monitor to:

- Help you isolate or rule out hardware problems encountered when installing your gateway.
- Recover your gateway's Cisco IOS image if the image becomes corrupted.

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Entering the ROM Monitor Mode

To use the ROM monitor, you must have access to the console port (see the chapter “Overview.”)

Perform the following steps to enter the ROM monitor mode:

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- Step 1** Restart the gateway by entering the following command:
- ```
vg200> reload
```
- Step 2** Force the gateway to stop booting and enter the ROM monitor mode by pressing the Break key in response to the following prompt:
- ```
Press the Break key during the first 60 seconds while the system is starting up
```
-

Verifying that You Are in ROM Monitor Mode

To verify that you are in the ROM monitor mode, check that the prompt displayed on your screen is the ROM monitor mode prompt, as follows:

```
rommon # >
```

The # is the line number and increases incrementally at each prompt.

From the Cisco IOS software, you can configure the gateway to automatically enter the ROM monitor mode the next time the gateway boots by setting virtual configuration register bits 3, 2, 1, and 0 to zero. From the console, enter the following configuration command:

```
rommon # >configuration-register 0x0
```

The new configuration register value, 0x0, is effective after the gateway is rebooted with the **reload** command. The gateway remains in the ROM monitor and does not boot the operating system.

As long as the configuration register value remains 0x0, you must manually boot the operating system from the console. Refer to the **boot** command in the “Command Descriptions” section on page C-4.

ROM Monitor Commands

Enter **?** or **help** at the ROM monitor mode prompt to display a list of available commands. For example:

```
rommon 1 > ?
alias          set and display aliases command
boot           boot up an external process
break         set/show/clear the breakpoint
confreg       configuration register utility
cont          continue executing a downloaded image
context       display the context of a loaded image
cookie        display contents of cookie PROM in hex
dev           list the device table
dir           list files in the file system
dis           display instruction stream
dnld          serial download a program module
frame        print out a selected stack frame
help          monitor builtin command help
history       monitor command history
meminfo      main memory information
repeat       repeat a monitor command
reset        system reset
set          display the monitor variables
stack        produce a stack trace
sync         write monitor environment to NVRAM
sysret       print out info from last system return
tftpdnld     tftp image download
unalias      unset an alias
unset        unset a monitor variable
xmodem       x/ymodem image download
rommon 2 >
```



Note

You can abort any command by pressing the **Break** key at the console.

ROM Monitor Syntax Conventions

The ROM monitor syntax in this appendix uses the following conventions:

- Square brackets [] denote an optional element. In the following example, the element **abc** is not required, but you can specify it if you choose:

```
command [abc]
```

- If a minus option is followed by a colon (for example, [-s:]) , you must provide an argument for the option.
- A term in italics means that you must fill in the appropriate information. In the following example, you replace the term in italics with the interface type you are using:

```
command type interface
```

Command Descriptions

This section lists some useful ROM monitor commands. Refer to the Cisco IOS configuration guides and command references for more information on ROM monitor commands.

- **boot** or **b**—Boots an image.
 - **b** boots the first image in Flash memory.
 - **b flash:[name]** boots the Cisco IOS software from Flash memory.
 - **b filename tftpserver** boots from the specified file over the network from the specified TFTP server. For example:
boot vg200-i6s-mz 172.15.19.11
 - **b filename** boots from the boothelper image because it does not recognize the device ID. This form of the command is used to netboot the image named *filename*.

The Cisco VG200 does not have a dedicated boothelper image ([rx]boot) as used by some other Cisco gateways. With the Cisco VG200, the first image in Flash memory is invoked as the default boothelper image any time the ROM monitor does not recognize the device ID in the **boot** command.

You can override the default boothelper image setting by setting the BOOTLDR monitor environment variable to point to another image. Any system image can be used for this purpose.

Options to the boot command are **-x**, load image but do not execute, and **-v**, verbose.

Use the Cisco IOS commands **show version** and **show hardware** to display the source of the currently running image.

- **dir device:[partition:]**—Lists the files on the named device. For example:

```
rommon 8 > dir flash:
      File size                Checksum   File name
2229799 bytes (0x220627)    0x469e   vg200-i6s-mz
```

- **help**—Displays a summary of ROM monitor commands (equivalent to ?).
- **meminfo**—Displays size in bytes, starting address, available range of main memory, the starting point and size of packet memory, and size of nonvolatile random-access memory (NVRAM). The following example shows the **meminfo** command:

```
rommon 9 > meminfo

Main memory size: 32 MB.
Available main memory starts at 0xa000e000, size 32704KB
IO (packet) memory size: 25 percent of main memory.
NVRAM size: 32KB
```

- **meminfo [-l]**—The **meminfo** command with the **-l** option displays supported DRAM configurations. The following example shows an example of the **meminfo -l** command:

```
rommon 10 > meminfo -l

Supported memory configurations:

DIMM 0          DIMM 1
-----
                4M
                8M-DUAL
                16M
                32M-DUAL
4M
4M              4M
4M              8M-DUAL
4M              16M
4M              32M-DUAL
8M-DUAL
8M-DUAL        4M
8M-DUAL        8M-DUAL
8M-DUAL        16M
8M-DUAL        32M-DUAL
16M
16M            4M
16M            8M-DUAL
16M            16M
16M            32M-DUAL
32M-DUAL
```

```

32M-DUAL      4M
32M-DUAL      8M-DUAL
32M-DUAL      16M
32M-DUAL      32M-DUAL

```

- **reset** or **i**—Resets and initializes the gateway, similar to power on.
- **tftpdnld**—Downloads an image using TFTP from a remote server.

Debugging Commands

Most debugging commands are functional only when Cisco IOS software has crashed or is aborted. If you enter a debugging command and Cisco IOS crash information is not available, the following error message appears:

```
"xxx: kernel context state is invalid, can not proceed."
```

- **stack** or **k**—Produces a stack trace.
- **context**—Displays processor context.
- **frame**—Displays an individual stack frame.
- **sysret**—Displays return information from the last booted system image. This information includes the reason for terminating the image, a stack dump of up to eight frames, and, if an exception is involved, the address where the exception occurred. For example:

```

rommon 8 > sysret
System Return Info:
count: 19, reason: a SegV exception
pc:0x802b1040, error address: 0x802b1040
Stack Trace:
FP: 0x80908398, PC: 0x802b102c
FP: 0x809083b0, PC: 0x802b0b88
FP: 0x809083d8, PC: 0x8017039c
FP: 0x809083e8, PC: 0x8016f764

```

Configuration Register Commands

The virtual configuration register resides in NVRAM. You can display or modify the virtual configuration register from either the ROM monitor or the operating system software.

To change the virtual configuration register from the ROM monitor, enter **confreg** by itself for menu mode, or enter the new value of the register in hexadecimal.

- **confreg** [*hexnum*]
—Changes the virtual configuration register to the value specified. The value is always interpreted as hexadecimal. Entering **confreg** without an argument displays the contents of the virtual configuration register and prompts you to alter the contents by describing the meaning of each bit.

In either case, the new virtual configuration register value is written into NVRAM, but is not effective until you reset or power-cycle the gateway.

The following display shows an example of the **confreg** command:

```
rommon 7 > confreg

Configuration Summary
enabled are:
break/abort has effect
console baud: 9600
boot: the ROM Monitor

do you wish to change the configuration? y/n [n]: y
enable "diagnostic mode"? y/n [n]: y
enable "use net in IP bcast address"? y/n [n]:
enable "load rom after netboot fails"? y/n [n]:
enable "use all zero broadcast"? y/n [n]:
disable "break/abort has effect"? y/n [n]:
enable "ignore system config info"? y/n [n]:
change console baud rate? y/n [n]: y
enter rate: 0 = 9600, 1 = 4800, 2 = 1200, 3 = 2400
           4 = 19200, 5 = 38400, 6 = 57600, 7 = 115200 [0]: 0
change the boot characteristics? y/n [n]: y
enter to boot:
 0 = ROM Monitor
 1 = the boot helper image
2-15 = boot system
[0]: 0
```

```

Configuration Summary
enabled are:
diagnostic mode
break/abort has effect
console baud: 9600
boot: the ROM Monitor

do you wish to change the configuration? y/n [n]:

You must reset or power cycle for new config to take effect

```

Procedures for Recovering Boot and System Images

If your Cisco VG200 experiences difficulties and no longer contains a valid Cisco IOS software image in Flash memory, you can recover the Cisco IOS image using one of the following ROM monitor commands:

- **xmodem**—Use this if the computer attached to your console has a terminal emulator that has Xmodem capability.
- **tftpdnld**—Use this if you have a TFTP server directly connected to the Ethernet 0 port.

Using the xmodem Command

The **xmodem** command establishes a connection between a console and the gateway console port for disaster recovery if both the boot and system images are erased from Flash memory.

xmodem [*filename*]—Establishes an Xmodem connection between the console and the gateway. The optional parameter *filename* specifies the source file containing the Cisco IOS image.

Other options include the following:

- **c**—Uses cyclic redundancy check (CRC-16).
- **y**—Uses Ymodem transfer protocol.
- **r**—Copies the image to dynamic random-access memory (DRAM) for launch.

- **x**—Does not launch image on completion of download.

Using the `tftpdnld` Command

The `tftpdnld` command downloads a Cisco IOS software image from a remote server accessible from an Ethernet network interface on a Cisco VG200. The `tftpdnld` command downloads the Cisco IOS software image into Flash memory using TFTP.

The following software restriction applies when using the `tftpdnld` command: (the Ethernet platform only accepts and sends Ethernet V2.0 data packets).

`tftpdnld [-h] [-r]`—Begins the TFTP copy procedure.

Options include the following:

- **h**—Displays the `tftpdnld` command help screen.
- **r**—Loads the Cisco IOS software image only to DRAM and launches the image without writing the image into Flash memory.

The `tftpdnld` command requires that you specify certain variables when you issue the command. The syntax for specifying the variables is:

```
VARIABLE_NAME=value
```

The variables that you must specify include the following:

- `IP_ADDRESS`—IP address for the VG200 gateway.
- `IP_SUBNET_MASK`—Subnet mask for the VG200 gateway.
- `DEFAULT_GATEWAY`—Default gateway for the VG200.
- `TFTP_SERVER`—IP address of the server from which you want to download the image file.
- `TFTP_FILE`—Name of the file that you want to download.

The following `tftpdnld` command variables are optional:

- `TFTP_VERBOSE`—Print setting. The default is 1.
 - 0 = quiet—After you enter the `tftpdnld` command

The prompt `Do you wish to continue? y/n:` is the only information that displays until the command completes successfully or fails.

- 1 = progress—Displays the state of the required **tftpdnld** command variables. Also displays progress characters to indicate successful and lost packet transmissions.
- 2 = verbose—Displays all progress print setting messages, along with error information. The information provided by this print setting may be useful when debugging interface link and configuration problems that may prevent connecting to the TFTP server.
- TFTP_RETRY_COUNT—Number of times from 1 to 65535 that the ROM monitor will retry ARP and ACK. The default is 7.
- TFTP_TIMEOUT—Overall timeout of the download operation, in seconds. The range is from 1 to 65535 seconds. The default is 7200 seconds.
- TFTP_CHECKSUM—Performs a checksum test on the image. 0 = checksum off, 1 = checksum on. The default is 1.
- FE_SPEED_MODE—Sets the Fast Ethernet speed and duplex mode: 0 = 10-Mbps half-duplex mode, 1 = 10-Mbps full-duplex mode, 2 = 100-Mbps half-duplex mode, 3 = 100-Mbps full-duplex mode, 4 = auto-negotiation. The default is 4.

Specify the FE_SPEED_MODE variable for the Fast Ethernet network interface. After you specify the variables, you must re-enter the **tftpdnld** command. For example:

```
rommon 1 > IP_ADDRESS=172.15.19.11
rommon 2 > IP_SUBNET_MASK=255.255.255.0
rommon 3 > DEFAULT_GATEWAY=172.16.19.1
rommon 4 > TFTP_SERVER=172.15.20.10
rommon 5 > TFTP_FILE=/tftpboot/vg200-i6s-mz
rommon 6 > tftpdnld
```

```
IP_ADDRESS=172.15.19.11
IP_SUBNET_MASK=255.255.255.0
DEFAULT_GATEWAY=172.16.19.1
TFTP_SERVER=172.15.20.10
TFTP_FILE=/tftpboot/vg200-i6s-mz
```

Invoke this command for disaster recovery only.

WARNING: all existing data in all partitions on flash will be lost!

Do you wish to continue? y/n: [n]:

Enter **y** to begin downloading the Cisco IOS software image. When the process is complete, the ROM monitor mode prompt appears on your screen.