System Digitized Voice Card Prompts

Table C-1 lists the prompts available in V1.08 of the Digitized Voice Card (DVC) voice prompts diskette. The prompt number is shown in both decimal (for use in inpulse rules) and hexadecimal (for use in commands). If your voice prompt version differs, contact Cisco TAC.

Table C-1   Digitized Voice Card Prompts

Prompt Number (Decimal)	Prompt Number (Hexadecimal)	Message
1	$01	one
2	$02	two
3	$03	three
4	$04	four
5	$05	five
6	$06	six
7	$07	seven
8	$08	eight
9	$09	nine
10	$0A	zero
11	$0B	oh
12	$0C	hundred
13	$0D	thousand
14	$0E	Your credit card number cannot be used with the carrier you have selected.
15	$0F	Your credit card has expired.
16	$10	Your credit card is invalid.
17	$11	Please dial the number you wish to reach.
18	$12	Please select a carrier.
19	$13	Your call cannot be completed as dialed. Please hang up and call again.
20	$14	Please slide your credit card as shown.
21	$15	Please select another carrier.

Table C-1   Digitized Voice Card Prompts (continued)

Prompt Number (Decimal)	Prompt Number (Hexadecimal)	Message
22	$16	Please slide your credit card again.
23	$17	Your number was dialed incorrectly. Please dial again.
24	$18	The carrier you have selected cannot complete your call.
25	$19	Please wait. We are processing your credit card information.
26	$1A	This telephone can be used for long distance calls only.
27	$1B	Please check the dialing instructions displayed and try your call again.
28	$1C	Please use one of the credit cards shown.
29	$1D	Please hang up and call again.
30	$1E	The credit card that you have selected cannot be used for this call.
31	$1F	You have made an invalid selection.
32	$20	The button that you pressed is not a valid selection.
33	$21	Your credit card number was not received correctly.
34	$22	Please slide your card again or dial your credit card number.
35	$23	Please slide a different card through the slot as shown.
36	$24	Use this telephone to charge your call to one of the pictured credit cards. Simply slide your card through the slot as shown.
37	$25	Then dial your call when requested to do so.
38	$26	Thank you.
39	$27	Your calling card number must be entered manually.
40	$28	Calls within this Area Code can not be presently billed to a credit card.
41	$29	The call you have made will be handled by your local operating company.
42	$2A	unless you select an alternative carrier.
43	$2B	You can save money and pay less than daytime calling card rates by using any of the major credit cards shown above.
44	$2C	This phone does not accept telephone company calling cards.
45	$2D	Your call is being processed.
46	$2E	(three seconds of silence)
47	$2F	We're sorry...
48	$30	...you are not authorized to use this service.

Table C-1   Digitized Voice Card Prompts (continued)

Prompt Number (Decimal)	Prompt Number (Hexadecimal)	Message
49	$31	...the following service is not available for 800 numbers.
50	$32	...this service is not available for...
51	$33	...calls inside the local service area.
52	$34	...operator service is not available through this service.
53	$35	...international calls.
54	$36	...all connections to the selected carriers are busy.
55	$37	Please hang up and call again in a few minutes.
56	$38	For assistance, dial...
57	$39	ten
58	$3A	eleven
59	$3B	twelve
60	$3C	thirteen
61	$3D	fourteen
62	$3E	fifteen
63	$3F	sixteen
64	$40	seventeen
65	$41	eighteen
66	$42	nineteen
67	$43	twenty
68	$44	thirty
69	$45	forty
70	$46	fifty
71	$47	sixty
72	$48	seventy
73	$49	eighty
74	$4A	ninety
75	$4B	At the sound of the tone
76	$4C	please
77	$4D	enter
78	$4E	re-enter
79	$4F	your credit card number
80	$50	the number you are calling
81	$51	For operator assistance
82	$52	press
83	$53	dial

Cisco VCO/4K Standard Programming Reference

Table C-1   Digitized Voice Card Prompts (continued)

Prompt Number (Decimal)	Prompt Number (Hexadecimal)	Message
84	$54	thank you for using...
85	$55	press the star when complete
86	$56	...or pound sign to begin over
87	$57	our service
88	$58	for an operator
89	$59	number
90	$5A	area code
91	$5B	(one second of silence)
92	$5C	(Reserved)
93	$5D	circuits
94	$5E	are busy
95	$5F	all
96	$60	operators
97	$61	Please hang up and try again
98	$62	again
99	$63	later
100	$64	for
101	$65	your credit card
102	$66	(Reserved)
103	$67	...must be entered manually
104	$68	selection
105	$69	Please hold
106	$6A	your call
107	$6B	is being processed
108	$6C	We're sorry, this service is not available.
109	$6D	using a one
110	$6E	before the
111	$6F	or a
112	$70	(Reserved)
113	$71	number
114	$72	(Reserved)
115	$73	to place an international call
116	$74	10288 plus
117	$75	the number
118	$76	operator service

Table C-1   Digitized Voice Card Prompts (continued)

Prompt Number (Decimal)	Prompt Number (Hexadecimal)	Message
119	$77	You have made an invalid
120	$78	Reserved
121	$79	Reserved
122	$7A	Direct
123	$7B	Reserved
124	$7C	International