

Introduction

This publication lists and describes system error messages for the router and communication server products, and the protocol translator feature. The system software sends these error messages to the console (and, optionally, to a logging server on another system) during operation. Not all system error messages indicate problems with your system. Some are purely informational, while others may help diagnose problems with communications lines, internal hardware, or the system software.

How to Read System Error Messages

System error messages begin with a percent sign and are structured as follows:

```
%FACILITY-SEVERITY-MNEMONIC: Message-text
```

FACILITY is a code consisting of two or more uppercase letters that indicate the facility to which the message refers. A facility can be a hardware device, a protocol, or a module of the system software. Table 1 lists the system facilities codes.

SEVERITY is a single-digit code from 0 to 7 that reflects the severity of the condition. The lower the number, the more serious the situation. Table 2 lists the severity levels.

MNEMONIC is a code that uniquely identifies the error message.

Message-text is a text string describing the condition. This portion of the message sometimes contains detailed information about the event, including terminal port numbers, network addresses, or addresses that correspond to locations in the system memory address space. Because the information in these variable fields changes from message to message, it is represented here by short strings enclosed in square brackets ([]). A decimal number, for example, is represented as [dec]. Table 3 lists the representations of variable fields and the type of information in them.

The following is a sample system error message:

```
%LINK-2-BADVCALL: Ints. TDR=[dec]
```

How This Guide Is Organized

The “System Error Messages” main section provides descriptions of error messages organized according to the particular system facility that produces the messages. Within each system facility section, messages are listed alphabetically by mnemonic. Each error message is followed by an explanation and a recommended action. If several error messages share the same explanation and recommended action, the messages are presented as a group followed by the common explanation and recommended action.

The last main section, “Miscellaneous Error Messages,” covers error messages that cannot be categorized as system error messages because they appear when the system image crashes. System error messages appear only when the system remains operational.

The index of system error messages is alphabetized by facility-severity-mnemonic.

Table 1 Facility Codes

Code	Facility
ALIGN	Memory optimization in RISC processor
ARAP	Apple Remote Access Protocol
AT	AppleTalk
BGP	Border Gateway Protocol
BRI	ISDN Basic Rate Interface
CBUS	ciscoBus controller
CIP FACILITY:	Channel Interface Processor
ADAPTER	Adapter processing
BSQ	Buffer status queue processing
CBUS_ATTEN	ciscoBus controller statistics
CBUS_WRITE	ciscoBus controller write support
CCA	Channel card adapter
CLAW	Common Link Access to Workstation
CONFIG	Configuration processing
DIAG	Diagnostic processing
DMA	Direct memory access
INT	Interrupt handler
LOVE	CIP-to-Router statistics
MEMD	Memory device
NEVADA	Internal controller
SCB	Storage control block
SCHED	Multitasking scheduler
SLC	Serial link controller
CLNS	OSI Connectionless Network Services
COMP	Point-to-point compression
CONTROLLER	Controller
CSC2	CSC2/CSC3 CPU cards
DBUS	dBus

Code	Facility
DLSW	Data Link Switching
DNET	DECnet
DSPU	Downstream physical unit
DUAL	Enhanced Interior Gateway Routing Protocol
EGP	Exterior Gateway Protocol
ENV	Environmental monitor card for AGS+
ENVM	Environmental Monitor for Cisco 7000 Series
FDDI	Fiber Distributed Data Interface
FDDISTAT	FDDI state
FR	Frame Relay
GRIP	XNS Routing Protocol
HD	HD64570 serial controller
IGRP	Interior Gateway Routing Protocol
IP	Internet Protocol
IPRT	Internet Protocol routing
IPX	Internetwork Packet Exchange Protocol
LANCE	STS-10X or IGS Ethernet interface
LANMGR	IBM LAN Network Manager
LAPB	X.25 Link Access Protocol, Balanced
LAT	DEC LAT (Local Area Transport)
LINEPROTO	Line Protocol
LINK	Data link
MAILBOX	ChipCom mailbox support
MCI	Multiport Communications Interface
MK5	MK5025 serial controller
NIM	Network interface module
OIR	Online insertion and removal
OSPF	Open Shortest Path First
PAD	X.25 packet assembler/disassembler

Code	Facility
PARSER	Parser
PPP	Point-to-Point Protocol
QLLC	Qualified Logical Link Control
RCMD	Remote commands
REGEXP	Regular expression parser
REMIF	Remote interface
RIP	IP Routing Information Protocol
RSRB	Remote source-routing bridge
SDLC	Synchronous Data Link Control
SDLLC	SDLC/LLC2 translation
SEC	IP security
SLIP	Serial Line IP
SNMP	Simple Network Management Protocol
SSE	Silicon switching engine
STANDBY	Hot Standby Router protocol
STUN	Serial tunneling
SUBSYS	Software subsystems
SYS	Operating system
TAC	Terminal Access Control protocol
TCP	Transmission Control Protocol
TMQ	Inbound Terminal Port Queuing
TN	Telnet
TR	Token Ring
TUN	Tunnel
UCODE	Microcode
UTIL	Utility
VINES	Banyan VINES
X25	X.25
XNS	Xerox Network Services

Table 2 Error Message Severity Levels

Level	Description
0 – emergency	System unusable
1 – alert	Immediate action needed
2 – critical	Critical condition
3 – error	Error condition
4 – warning	Warning condition
5 – notification	Normal but significant condition
6 – informational	Informational message only
7 – debugging	Appears during debugging only

Error message severity levels correspond to the keywords assigned by the **logging** global configuration commands that define where and at what level these messages appear. The default is to log messages to the console at the debugging level (7). For more information, see the system configuration chapter and descriptions of the **logging** command in the appropriate configuration guide and command reference publications.

Table 3 Representation of Variable Fields in Error Messages

Representation	Type of Information
[dec]	Decimal number
[hex]	Hexadecimal number
[char]	Single character
[chars]	Character string
[node]	Address or node name
[atalk_address]	AppleTalk address
[atalk_net]	AppleTalk network, either 600 or 600-601
[enet]	Ethernet address (for example, 0000.DEAD.00C0)
[inet]	Internet address (for example, 12.128.2.16)
[t-line]	Terminal line number in octal (or decimal if the decimal-TTY service is enabled)
[v-name]	VINES name; or number (hex or decimal)

Error Message Traceback Reports

Some messages describe internal errors and contain traceback information. This information is very important and should be included when you report a problem to your technical support representative.

The following sample message includes traceback information:

```
-Process= "Exec", level= 0, pid= 17  
-Traceback= 1A82 1AB4 6378 A072 1054 1860
```

