



Viewing and Exporting Reports with Cisco EPOM

With Cisco EPOM, you can access Cisco BTS 10200 EMS reporting parameters that include performance and billing reports (call detail records created on the system through the `billing_record` function). You can also export report data to a comma-delimited file.

This chapter contains the following topics:

- [Viewing Reports, page 7-1](#)
- [Exporting a Report to a File, page 7-2](#)

Viewing Reports

- Step 1** From a Domain window, navigate to the desired Cisco BTS 10200 EMS server.
- Step 2** Click **Reports**. The Cisco BTS 10200 Component Reports window opens.
- Step 3** In the Reports tree, under Performance or Billing, select the type of report you want.
A report query form opens.

Report on: `call_trace_summary` OK Cancel

[Clear Form](#)

<code>call_date</code>	<input type="text"/>	
<code>calling_dn</code>	<input type="text"/>	
<code>customer_dn</code>	<input type="text"/>	
<code>end_time</code>	<input type="text"/>	
<code>privacy_status</code>	<input type="text"/>	
<code>start_time</code>	<input type="text"/>	
<code>sub_id</code>	<input type="text"/>	
<code>term_id</code>	<input type="text"/>	
<code>trace_date</code>	<input type="text"/>	

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- Step 4** Specify the criteria for the report and click **OK**.
The window changes to display the requested report.

**Note**

- For detailed information on performance (traffic) reports, refer to the *Cisco BTS 10200 Softswitch Operations Manual*.
- For detailed information on billing reports, refer to the *Cisco BTS 10200 Softswitch Billing Interface Guide*.

Exporting a Report to a File

You can export a report to a comma-delimited .csv file.

- Step 1** Generate the report. See the [“Viewing Reports” section on page 7-1](#).

- Step 2** Click **Output**. Enter a name for the file.

Cisco BTS 10200 writes the data to an output file named `Tm_filename.csv` which is then stored in the report directory located at `http://<ems-server>:10200/report/Tm_filename.csv`.