



# Release Notes for CiscoWorks LMS Portal 1.0 on Windows

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The Release Notes contain information about key features on CiscoWorks LMS Portal 1.0 and provide pointers to information on product documentation.

They also give details about the known problems in this release.

These release notes apply to CiscoWorks LMS Portal 1.0, running on a Windows platform and include:

- [Key Features](#)
- [Support Information](#)
- [Product Documentation](#)
- [Related Documentation](#)
- [Known Problems in CiscoWorks LMS Portal 1.0](#)
- [Obtaining Documentation, Obtaining Support, and Security Guidelines](#)



# Key Features

This section describes the key and important features in CiscoWorks LMS Portal 1.0

- Easy access to information

You can view the important features of all installed applications on the CiscoWorks server. To do this you can click the corresponding Views in CiscoWorks LMS Portal, instead of launching each application separately.

For example, in LMS 3.0, using Portal you can access the Change Audit report (RME) with only two clicks, whereas in the earlier versions of LMS 2.6, it required seven clicks to launch the details. Easy Customization

You can modify and personalize your application, using options and icons such as Layout, Look and Feel, and Configuration in CiscoWorks LMS Portal

- Lightweight GUI

Eliminates the need to install any plug-ins to launch the application.

- Multi-server support

Lists all the portlets based on the applications installed on remote server.

For more details about CiscoWorks LMS Portal 1.0, see the *User Guide for CiscoWorks LMS Portal 1.0*.

# Support Information

CiscoWorks LMS Portal 1.0 supports only US-English and Japanese versions of Windows Operating Systems. It does not support any other language version. Set the default locale to US-English for US-English version and Japanese for Japanese version.

# Product Documentation


**Note**

We sometimes update the printed and electronic documentation after original publication. Therefore, you should also review the documentation on Cisco.com for any updates.

Table 1 describes the product documentation that is available.

**Table 1**      *Product Documentation*

Document Title	Available Formats
<i>Installing and Getting Started with CiscoWorks LAN Management Solution 3.0</i>	<ul style="list-style-type: none"> <li>Printed document that is included with the product.</li> <li>PDF on the product DVD and on the documentation CD-ROM.</li> <li>On Cisco.com at: <a href="http://www.cisco.com/en/US/products/sw/cscowork/ps2425/prod_installation_guides_list.html">http://www.cisco.com/en/US/products/sw/cscowork/ps2425/prod_installation_guides_list.html</a></li> </ul>
<i>Data Migration Guide for LMS 3.0</i>	<ul style="list-style-type: none"> <li>PDF on the product DVD and on the documentation CD-ROM.</li> <li>On Cisco.com at: <a href="http://www.cisco.com/en/US/products/sw/cscowork/ps2425/prod_installation_guides_list.html">http://www.cisco.com/en/US/products/sw/cscowork/ps2425/prod_installation_guides_list.html</a></li> </ul>
<i>User Guide for CiscoWorks LMS Portal 1.0</i>	<ul style="list-style-type: none"> <li>PDF on the product DVD and on the documentation CD-ROM.</li> <li>On Cisco.com at: <a href="http://www.cisco.com/en/US/products/sw/cscowork/ps1008/products_user_guide_list.html">http://www.cisco.com/en/US/products/sw/cscowork/ps1008/products_user_guide_list.html</a></li> </ul>
<i>Release Notes for CiscoWorks LMS Portal 1.0 on Windows</i>	<ul style="list-style-type: none"> <li>PDF on the product DVD and on the documentation CD-ROM.</li> <li>On Cisco.com at: <a href="http://www.cisco.com/en/US/products/sw/cscowork/ps1008/prod_release_notes_list.html">http://www.cisco.com/en/US/products/sw/cscowork/ps1008/prod_release_notes_list.html</a></li> </ul>
<i>Release Notes for CiscoWorks LMS Portal 1.0 on Solaris</i>	<ul style="list-style-type: none"> <li>PDF on the product DVD and on the documentation CD-ROM.</li> <li>On Cisco.com at: <a href="http://www.cisco.com/en/US/products/sw/cscowork/ps1008/prod_release_notes_list.html">http://www.cisco.com/en/US/products/sw/cscowork/ps1008/prod_release_notes_list.html</a></li> </ul>
<i>Context-sensitive Online help</i>	<ul style="list-style-type: none"> <li>Select an option from the navigation tree and click <b>Help</b>.</li> <li>Click the <b>Help</b> button in the dialog box.</li> </ul>

# Related Documentation


**Note**

We sometimes update the printed and electronic documentation after original publication. Therefore, you should also review the documentation on Cisco.com for any updates.

[Table 2](#) describes the additional documentation that is available.

**Table 2**      *Related Documentation*

Document Title	Available Formats
<i>User Guide for CiscoWorks Common Services 3.1</i>	<p>Describes the CiscoWorks Common Service 3.1. It gives an overview of the applications that comprise Common Services 3.1 and provides conceptual information about network management.</p> <p>This also describes common tasks you can accomplish with Common Services. This document is available in the following formats:</p> <ul style="list-style-type: none"> <li>• PDF on the product DVD and on the documentation CD-ROM</li> <li>• On Cisco.com at :  <a href="http://www.cisco.com/en/US/products/sw/cscowork/ps3996/products_user_guide_list.html">http://www.cisco.com/en/US/products/sw/cscowork/ps3996/products_user_guide_list.html</a> </li> </ul>
<i>User Guide for CiscoWorks Assistant 1.0</i>	<p>Describes CiscoWorks Assistant 1.0. It gives an overview of the applications that comprises CiscoWorks Assistant and provides conceptual information about the product.</p> <ul style="list-style-type: none"> <li>• PDF on the product DVD and on the documentation CD-ROM.</li> <li>• On Cisco.com at:  <a href="http://www.cisco.com/en/US/products/ps7212/tsd_products_support_series_home.html">http://www.cisco.com/en/US/products/ps7212/tsd_products_support_series_home.html</a> </li> </ul>
<i>User Guide for CiscoView 6.1.6</i>	<p>Describes CiscoView 6.1.6 . It is a graphical SNMP-based device management tool that provides real-time views of networked Cisco System devices.</p> <ul style="list-style-type: none"> <li>• PDF on the product DVD and on the documentation CD-ROM.</li> <li>• On Cisco.com at :  <a href="http://www.cisco.com/en/US/products/sw/cscowork/ps4565/products_user_guide_list.html">http://www.cisco.com/en/US/products/sw/cscowork/ps4565/products_user_guide_list.html</a> </li> </ul>

# Known Problems in CiscoWorks LMS Portal 1.0

This section explains the known problems in CiscoWorks LMS Portal 1.0:

**Table 3** *Known Problems in CiscoWorks LMS Portal 1.0*

Bug ID	Summary	Explanation
CSCsh59261	RME Hardware summary graph is not shown in Remote portlet.	<p>While adding RME Hardware summary portlet to the remote portlet, you can only view the RME Hardware Summary details and not the RME Summary graph.</p> <p>Workaround: None</p>
CSCsg76235	Portlets do not appear if you launch the server before some application is registered.	<p>This problem occurs when the Portal engine is not started and ready. However, Tomcat and other daemons are started.</p> <p>When Tomcat or the daemons are restarted, the application will get registered with the portal engine and if you try to launch the server before this then the application will not appear.</p> <p>Workaround: Wait for sometime and the portlets will appear..</p>
CSCsi52867	Some portlets display message such as “No Role” for SysAdmin in ACS.	<p>Some portlets display messages that you do not have the required role to access a portlet. This happens even if you have System Administrator privileges. This problem could occur when you have opened multiple sessions.</p> <p>Workaround: Refresh the screen to view the details.</p>
CSCsg54946	If you configure mail.yahoo.com or http:// in IFrame and click <b>Back</b> , it launches in a full window.	<p>After configuring the URL, if you click <b>Back</b>, the screen occupies the entire window.</p> <p>Hence delete the IFrame portlets.</p> <p>Workaround: Use the following URL to remove all the IFrame portlets in the view protocol://servername:portno/cwportal/c/portal/RemoveIFrame.</p>
CSCsh71141	N-Hop View Portlet shows wrong device icon for MSFC Switch.	<p>N-Hop View Portlet shows wrong device icon for switches with Multilayer Switch Feature Card (MSFC), if</p> <ul style="list-style-type: none"> <li>The device is on the edge of the network</li> <li>The device is on the edge of the topology map displayed in the N-Hop view portlet.</li> </ul> <p>In the above case, no options are displayed when you right click the device. That prevents you from Telnetting to the device or launching other applications, as you do for other devices.</p> <p>Workaround: None</p>

Table 3 Known Problems in CiscoWorks LMS Portal 1.0

Bug ID	Summary	Explanation
CSCsh94522	Portlet menu options may not appear correctly	<p>The portlets may appear however the submenu options may not appear.</p> <p>This can occur if the browser's cache has stale data for the server in question.</p> <p>Since the portal web pages do not specify any caching pragmas, browsers will cache the content, and thus this problem can occur.</p> <p>Workaround:</p> <p>Clearing the browser cache will fix the problem.</p>
CSCsg55419	Launching the Portlet using URL is not working properly in same window.	<p>This problem occurs when you launch the portal page, when there are many jobs running and the CPU usage is maximum. This is one of the rarest scenario.</p> <p>This can also occur if you do the following:</p> <p>Go to CiscoWorks LMS Portal and configure any portlet.</p> <p>Copy the url present in the address bar in an other browser and logout from CiscoWorks LMS Portal.</p> <p>The URL that is displayed in a different browser shows the CiscoWorks LMS Portal with improper images and details.</p> <p>Workaround:</p> <p>Refresh the screen.</p>
CSCsi96540	Some portlets are missing in Functional view after Remote Migration.	<p>After you migrate some portlets do not appear in the Functional View.</p> <p>For instance, you have installed RME application and the RME portlets are missing in the Functional View.</p> <p>Workaround:</p> <p>Unregister the missing application and re-register the application.</p> <p>To re-register the application do the following:</p> <p>Go to <b>Common Services &gt; Server &gt; Home Page Admin &gt; Application Register</b>.</p> <p>Click the Register button.</p>
CSCsj10667	Error 500 is thrown in the RME Hardware and Software Summary portlet	<p>This error is thrown when you click the device count in RME Hardware Summary or RME Software Summary portlet.</p> <p>This problem occurs when the DCR contains the space in the display name.</p> <p>Workaround:</p> <p>Remove the white spave in the display name in the DCR as display name should not contain white space.</p>

# Obtaining Documentation, Obtaining Support, and Security Guidelines

For information on obtaining documentation, obtaining support, providing documentation feedback, security guidelines, and also recommended aliases and general Cisco documents, see the monthly *What's New in Cisco Product Documentation*, which also lists all new and revised Cisco technical documentation, at:

<http://www.cisco.com/en/US/docs/general/whatsnew/whatsnew.html>

This document is to be used in conjunction with the documents listed in the [Product Documentation](#) section.

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