



About This Guide

The “About This Guide” section discusses the objectives of the manual, the intended audience, the organization, documentation conventions, and related documentation.

Cisco documentation and additional literature are available in a CD-ROM package, which ships with your product. The Documentation CD-ROM, a member of the Cisco Connection Family, is updated monthly. Therefore, it might be more current than printed documentation. To order additional copies of the Documentation CD-ROM, contact your local sales representative or call customer service. The CD-ROM package is available as a single package or as an annual subscription. You can also access Cisco documentation on the World Wide Web at <http://www.cisco.com>, <http://www-china.cisco.com>, or <http://www-europe.cisco.com>.

If you are reading Cisco product documentation on the World Wide Web, you can submit comments electronically. Click **Feedback** in the toolbar and select **Documentation**. After you complete the form, click **Submit** to send it to Cisco. We appreciate your comments.

Document Objective

This guide introduces the features of CiscoWorks Windows, Configuration Builder, Show Commands, and Health Monitor and provides information on performing minor troubleshooting tasks. Previous versions of this document were titled *Overview for CiscoWorks Windows* and *CiscoWorks Windows Getting Started Guide*.

Audience

This guide is designed for system administrators who are responsible for using Configuration Builder to set up and configure routers, access servers, hubs, and switches and for using the Show Commands and Health Monitor applications to manage these devices.

You should be familiar with the basic concepts and terminology used in internetworking and understand your network topology and the protocols that the devices in your network must handle. You should also have a working knowledge of the Microsoft Windows environment.

If you are using Castle Rock's SNMPc, you should also become familiar with the SNMPc environment by reading Castle Rock's *SNMPc Network Management Reference Guide*.

If you are using HP OpenView Network Node Manager, you should become familiar with the HP OpenView Network Node Manager environment by reading the HP's OpenView Network Node Manager documentation.

If you are using HP OpenView Professional Suite, you should become familiar with the HP OpenView for Windows Workgroup Node Manager environment by reading the HP OpenView for Windows Professional Suite Reference.

Summary of Contents

Chapter 1, “Introducing CiscoWorks Windows,” describes the CiscoWorks Windows structure and the devices it supports.

Chapter 2, “Using Configuration Builder, Show Commands, and Health Monitor,” introduce the Configuration Builder, Show Commands, and Health Monitor applications.

Chapter 3, “Troubleshooting,” provides solutions to problems you might encounter using CiscoWorks Windows and suggestions on where to go for help.

Note For information on using CiscoWorks Windows applications to configure, monitor, and control your internetworks, see the context-sensitive online help. This comprehensive help system provides procedures, overview material, and links to related information.

For CiscoWorks Windows release-specific information, see the *Readme* file.

Document Conventions

This guide uses the following conventions:

- Commands and keywords are in **boldface**.
- Filenames, directory names, and arguments for which you supply values are in *italics*.
- Terminal sessions are printed in a `screen` font.
- Information you need to enter is in a **boldface screen** font.

Note Means *reader take note*. Notes contain helpful suggestions or references to material not contained in this guide.

Related Documentation

For additional information, refer to the following Cisco System publications:

- Cisco IOS configuration guides and command references
- Cisco IOS Command Summary
- System error messages
- *Internetworking Terms and Acronyms*
- *Cisco Management Information Base (MIB) User Quick Reference*
- *Cisco Product Catalog*
- Hardware installation and maintenance publications for your product
- Configuration notes for your product, if applicable
- *Cisco Works Windows Release Notes* and *CiscoView Release Notes* (available on Cisco Connection Online (CCO), the Cisco Connection Documentation CD-ROM, and the Network Management Support CD-ROM)
- Device package *Readme* files on CCO

Note Document titles might vary slightly, depending on the software release.
