

# Release Notes for Cisco ONS 15530 ESCON Aggregation Card Functional Image Release 2.38

December 8, 2003

Cisco ONS 15530 ESCON aggregation card (15530-LCMB-0200) functional image release 2.38 Text Part Number: OL-5259-01

This document describes the features and caveat for the functional image, release 2.38, for the ESCON aggregation cards used with the Cisco ONS 15530 DWDM multiservice aggregation platform.

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## Introduction

The ESCON aggregation card is a 10-port card for ESCON (Enterprise Systems Connection) traffic. The ESCON card converts the 10 client signals from optical to electrical and then aggregates them into a single 2.5-Gbps signal. This aggregated signal is sent through the backplane and the active switch fabric to either a 2.5-Gbps ITU trunk card, 10-Gbps ITU trunk card, or 10-Gbps uplink card. The cross connection between the two cards is configured using the CLI (command-line interface). The ESCON aggregation card has a redundant backplane connection.



## **Determining the Release of Your ESCON Aggregation Card Functional Image**

This section describes the process you use to determine the existing functional image version installed on your ESCON aggregation card.

To display the functional image version in an ESCON aggregation card, use the following command in privileged EXEC mode:

Command	Purpose
show hardware linecard slot	Displays the functional image information.

#### **Example**

The following example shows the functional image information for the ESCON aggregation card in slot 9:

Switch# show hardware linecard 9

```
_____
```

Slot Number :9/\*
Controller Type :0x1101

On-Board Description :ONS 15530 10-port ESCON Multiplexing Line Card

Orderable Product Number:15530-LCMB-0200
Board Part Number :800-16715-03
Board Revision :A0
Serial Number :CAB0602M9PY
Manufacturing Date :11/12/2002

Hardware Version :3.4
RMA Number :0
RMA Failure Code :0
Functional Image Version:2.38

## **Updating to a New Release**

For detailed functional image upgrade instructions, refer to the *Cisco ONS 15530 Software Upgrade Guide*. To download the ESCON aggregation card functional image, go to the following URL:

http://www.cisco.com/cgi-bin/tablebuild.pl/ons15530-fpga.



A functional image download cannot revert once the download is started. Do not interrupt the download procedure. Wait until it has finished before attempting any commands on the switch. Confirm that the download is done in binary mode and check file sizes before and after the download. A failure during reprogramming can result in the card being unusable.

### **Caveats**

This section describes the resolved caveat for this release of the ESCON aggregation card functional image.

CSCec35804

**Symptom:** ESCON clients experience link errors caused by CRC errors originating in the Cisco ONS 15530 chassis. The incrementing CRC errors and code violations can be observed using the **show interface portgroup** x/0/0 command.

**Workaround:** Upgrade the ESCON aggregation card FPGA image to a functional version of 2.38 or later.

### **Related Documentation**

Refer to the following documents for more information about the Cisco ONS 15530:

- Regulatory Compliance and Safety Information for the Cisco ONS 15500 Series
- Cisco ONS 15530 Planning Guide
- Cisco ONS 15530 Hardware Installation Guide
- Cisco ONS 15530 Cleaning Procedures for Fiber Optic Connections
- Cisco ONS 15530 Optical Transport Turn-Up and Test Guide
- Cisco ONS 15530 Configuration Guide and Command Reference
- Quick Reference for the Cisco ONS 15530 TL1 Commands
- Cisco ONS 15530 System Alarms and Error Messages
- Cisco ONS 15530 Troubleshooting Guide
- Network Management for the Cisco ONS 15530
- Cisco ONS 15530 MIB Quick Reference

## **Obtaining Documentation**

Cisco provides several ways to obtain documentation, technical assistance, and other technical resources. These sections explain how to obtain technical information from Cisco Systems.

#### Cisco.com

You can access the most current Cisco documentation on the World Wide Web at this URL:

http://www.cisco.com/univercd/home/home.htm

You can access the Cisco website at this URL:

http://www.cisco.com

International Cisco websites can be accessed from this URL:

http://www.cisco.com/public/countries\_languages.shtml

#### **Documentation CD-ROM**

Cisco documentation and additional literature are available in a Cisco Documentation CD-ROM package, which may have shipped with your product. The Documentation CD-ROM is updated regularly and may be more current than printed documentation. The CD-ROM package is available as a single unit or through an annual or quarterly subscription.

Registered Cisco.com users can order a single Documentation CD-ROM (product number DOC-CONDOCCD=) through the Cisco Ordering tool:

 $http://www.cisco.com/en/US/partner/ordering/ordering\_place\_order\_ordering\_tool\_launch.html$ 

All users can order annual or quarterly subscriptions through the online Subscription Store:

http://www.cisco.com/go/subscription

Click Subscriptions & Promotional Materials in the left navigation bar.

## **Ordering Documentation**

You can find instructions for ordering documentation at this URL:

http://www.cisco.com/univercd/cc/td/doc/es\_inpck/pdi.htm

You can order Cisco documentation in these ways:

 Registered Cisco.com users (Cisco direct customers) can order Cisco product documentation from the Networking Products MarketPlace:

http://www.cisco.com/en/US/partner/ordering/index.shtml

 Nonregistered Cisco.com users can order documentation through a local account representative by calling Cisco Systems Corporate Headquarters (California, USA) at 408 526-7208 or, elsewhere in North America, by calling 800 553-NETS (6387).

## **Documentation Feedback**

You can submit e-mail comments about technical documentation to bug-doc@cisco.com.

You can submit comments by using the response card (if present) behind the front cover of your document or by writing to the following address:

Cisco Systems Attn: Customer Document Ordering 170 West Tasman Drive San Jose, CA 95134-9883

We appreciate your comments.

## **Obtaining Technical Assistance**

For all customers, partners, resellers, and distributors who hold valid Cisco service contracts, the Cisco Technical Assistance Center (TAC) provides 24-hour-a-day, award-winning technical support services, online and over the phone. Cisco.com features the Cisco TAC website as an online starting point for technical assistance. If you do not hold a valid Cisco service contract, please contact your reseller.

### Cisco TAC Website

The Cisco TAC website provides online documents and tools for troubleshooting and resolving technical issues with Cisco products and technologies. The Cisco TAC website is available 24 hours a day, 365 days a year. The Cisco TAC website is located at this URL:

http://www.cisco.com/tac

Accessing all the tools on the Cisco TAC website requires a Cisco.com user ID and password. If you have a valid service contract but do not have a login ID or password, register at this URL:

http://tools.cisco.com/RPF/register/register.do

## Opening a TAC Case

Using the online TAC Case Open Tool is the fastest way to open P3 and P4 cases. (P3 and P4 cases are those in which your network is minimally impaired or for which you require product information.) After you describe your situation, the TAC Case Open Tool automatically recommends resources for an immediate solution. If your issue is not resolved using the recommended resources, your case will be assigned to a Cisco TAC engineer. The online TAC Case Open Tool is located at this URL:

http://www.cisco.com/tac/caseopen

For P1 or P2 cases (P1 and P2 cases are those in which your production network is down or severely degraded) or if you do not have Internet access, contact Cisco TAC by telephone. Cisco TAC engineers are assigned immediately to P1 and P2 cases to help keep your business operations running smoothly.

To open a case by telephone, use one of the following numbers:

Asia-Pacific: +61 2 8446 7411 (Australia: 1 800 805 227)

EMEA: +32 2 704 55 55 USA: 1 800 553-2447

For a complete listing of Cisco TAC contacts, go to this URL:

http://www.cisco.com/warp/public/687/Directory/DirTAC.shtml

## **TAC Case Priority Definitions**

To ensure that all cases are reported in a standard format, Cisco has established case priority definitions.

Priority 1 (P1)—Your network is "down" or there is a critical impact to your business operations. You and Cisco will commit all necessary resources around the clock to resolve the situation.

Priority 2 (P2)—Operation of an existing network is severely degraded, or significant aspects of your business operation are negatively affected by inadequate performance of Cisco products. You and Cisco will commit full-time resources during normal business hours to resolve the situation.

Priority 3 (P3)—Operational performance of your network is impaired, but most business operations remain functional. You and Cisco will commit resources during normal business hours to restore service to satisfactory levels.

Priority 4 (P4)—You require information or assistance with Cisco product capabilities, installation, or configuration. There is little or no effect on your business operations.

## **Obtaining Additional Publications and Information**

Information about Cisco products, technologies, and network solutions is available from various online and printed sources.

- The Cisco Product Catalog describes the networking products offered by Cisco Systems, as well as ordering and customer support services. Access the Cisco Product Catalog at this URL:
  - http://www.cisco.com/en/US/products/products\_catalog\_links\_launch.html
- Cisco Press publishes a wide range of general networking, training and certification titles. Both new
  and experienced users will benefit from these publications. For current Cisco Press titles and other
  information, go to Cisco Press online at this URL:
  - http://www.ciscopress.com
- Packet magazine is the Cisco quarterly publication that provides the latest networking trends, technology breakthroughs, and Cisco products and solutions to help industry professionals get the most from their networking investment. Included are networking deployment and troubleshooting tips, configuration examples, customer case studies, tutorials and training, certification information, and links to numerous in-depth online resources. You can access Packet magazine at this URL:
  - http://www.cisco.com/packet
- iQ Magazine is the Cisco bimonthly publication that delivers the latest information about Internet business strategies for executives. You can access iQ Magazine at this URL:
  - http://www.cisco.com/go/iqmagazine
- Internet Protocol Journal is a quarterly journal published by Cisco Systems for engineering professionals involved in designing, developing, and operating public and private internets and intranets. You can access the Internet Protocol Journal at this URL:
  - http://www.cisco.com/en/US/about/ac123/ac147/about\_cisco\_the\_internet\_protocol\_journal.html
- Training—Cisco offers world-class networking training. Current offerings in network training are listed at this URL:
  - http://www.cisco.com/en/US/learning/index.html

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