



## Preface

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## Audience

This guide is for the networking or computer technician responsible for installing and configuring a Catalyst 2900 series XL switch. We assume that you are familiar with the concepts and terminology of Ethernet and local area networking.

## Purpose

The *Catalyst 2900 Series XL Hardware Installation Guide* documents the hardware features of Catalyst 2900 series XL switches. It describes the physical and performance characteristics of the switches, explains how to install a switch, and provides troubleshooting information and specifications.

# Organization

This guide is organized into the following chapters:

[Chapter 1, “Product Overview,”](#) summarizes the switch features, and describes the ports, the standards they support, and the LEDs.

[Chapter 2, “Installation,”](#) provides the procedures for installing a switch in a rack, on a desk, or on a wall.

[Chapter 3, “Troubleshooting,”](#) describes how to identify and resolve some of the problems that might arise when you are installing the switch.

[Appendix A, “Technical Specifications,”](#) lists the physical and environmental specifications for the switches and the regulatory agency approvals.

[Appendix B, “Connectors and Cable Specifications,”](#) describes the connectors, cables, and adapters that can be used to connect to the switch.

[Appendix C, “Translated Safety Warnings,”](#) provides translations in various languages of the warnings in this guide.

# Conventions

This guide uses the following conventions to convey instructions and information:

Command descriptions use these conventions:

- Commands and keywords are in **boldface**.
- Arguments for which you supply values are in *italic*.

Examples use these conventions:

- Terminal sessions and system displays are in `screen` font.
- Information you enter is in **boldface** `screen` font.
- Nonprinting characters, such as passwords or tabs, are in angle brackets (<>).

Notes, cautions, and warnings use the following conventions and symbols:

**Note**

Means *reader take note*. Notes contain helpful suggestions or references to materials not contained in this manual.

**Caution**

Means *reader be careful*. In this situation, you might do something that could result in equipment damage or loss of data.

**Warning**

This warning symbol means danger. You are in a situation that could cause bodily injury. Before you work on any equipment, be aware of the hazards involved with electrical circuitry and be familiar with standard practices for preventing accidents. (To see translations of the warnings that appear in this publication, refer to the [Appendix C, "Translated Safety Warnings."](#))

**Waarschuwing**

Dit waarschuwingssymbool betekent gevaar. U verkeert in een situatie die lichamelijk letsel kan veroorzaken. Voordat u aan enige apparatuur gaat werken, dient u zich bewust te zijn van de bij elektrische schakelingen betrokken risico's en dient u op de hoogte te zijn van standaard maatregelen om ongelukken te voorkomen. (Voor vertalingen van de waarschuwingen die in deze publicatie verschijnen, kunt u het aanhangsel C "Translated Safety Warnings" (Vertalingen van veiligheidsvoorschriften) raadplegen.)

**Varoitus**

Tämä varoitusmerkki merkitsee vaaraa. Olet tilanteessa, joka voi johtaa ruumiinvammaan. Ennen kuin työskentelet minkään laitteiston parissa, ota selvää sähkökyrköihin liittyvistä vaaroista ja tavanomaisista onnettomuuksien ehkäisykeinoista. (Tässä julkaisussa esiintyvien varoitusten käänökset löydät liitteestä C "Translated Safety Warnings" (käännetyt turvallisuutta koskevat varoitukset).)

Attention	Ce symbole d'avertissement indique un danger. Vous vous trouvez dans une situation pouvant entraîner des blessures. Avant d'accéder à cet équipement, soyez conscient des dangers posés par les circuits électriques et familiarisez-vous avec les procédures courantes de prévention des accidents. Pour obtenir les traductions des mises en garde figurant dans cette publication, veuillez consulter l'annexe intitulée C « Translated Safety Warnings » (Traduction des avis de sécurité).
Warnung	Dieses Warnsymbol bedeutet Gefahr. Sie befinden sich in einer Situation, die zu einer Körperverletzung führen könnte. Bevor Sie mit der Arbeit an irgendeinem Gerät beginnen, seien Sie sich der mit elektrischen Stromkreisen verbundenen Gefahren und der Standardpraktiken zur Vermeidung von Unfällen bewußt. (Übersetzungen der in dieser Veröffentlichung enthaltenen Warnhinweise finden Sie im Anhang mit dem Titel C "Translated Safety Warnings" (Übersetzung der Warnhinweise).)
Avvertenza	Questo simbolo di avvertenza indica un pericolo. Si è in una situazione che può causare infortuni. Prima di lavorare su qualsiasi apparecchiatura, occorre conoscere i pericoli relativi ai circuiti elettrici ed essere al corrente delle pratiche standard per la prevenzione di incidenti. La traduzione delle avvertenze riportate in questa pubblicazione si trova nell'appendice C, "Translated Safety Warnings" (Traduzione delle avvertenze di sicurezza).
Advarsel	Dette varselsymbolet betyr fare. Du befinner deg i en situasjon som kan føre til personskade. Før du utfører arbeid på utstyr, må du være oppmerksom på de faremomentene som elektriske kretser innebærer, samt gjøre deg kjent med vanlig praksis når det gjelder å unngå ulykker. (Hvis du vil se oversettelser av de advarslene som finnes i denne publikasjonen, kan du se i vedlegget C "Translated Safety Warnings" [Oversatte sikkerhetsadvarsler].)

- Aviso** Este símbolo de aviso indica perigo. Encontra-se numa situação que lhe poderá causar danos físicos. Antes de começar a trabalhar com qualquer equipamento, familiarize-se com os perigos relacionados com circuitos eléctricos, e com quaisquer práticas comuns que possam prevenir possíveis acidentes. (Para ver as traduções dos avisos que constam desta publicação, consulte o apêndice C "Translated Safety Warnings" - "Traduções dos Avisos de Segurança").
- ¡Advertencia!** Este símbolo de aviso significa peligro. Existe riesgo para su integridad física. Antes de manipular cualquier equipo, considerar los riesgos que entraña la corriente eléctrica y familiarizarse con los procedimientos estándar de prevención de accidentes. (Para ver traducciones de las advertencias que aparecen en esta publicación, consultar el apéndice titulado C "Translated Safety Warnings.")
- Varning!** Denna varningssymbol signalerar fara. Du befinner dig i en situation som kan leda till personskada. Innan du utför arbete på någon utrustning måste du vara medveten om farorna med elkretsar och känna till vanligt förfarande för att förebygga skador. (Se förklaringar av de varningar som förekommer i denna publikation i appendix C "Translated Safety Warnings" [Översatta säkerhetsvarningar].)

# Related Publications

You can order printed copies of documents with a DOC-xxxxxx= number.

The following publications provide more information about the switches:

- *Release Notes for the Catalyst 2900 Series XL and Catalyst 3500 Series XL, Cisco IOS Release 12.0(5)WC(1)*
- Catalyst 2900 XL and Catalyst 3500 XL Documentation CD



**Note** This product-specific CD contains only the Catalyst 2900 XL and Catalyst 3500 XL switch documents and related hardware documents. This CD is not the same as the Cisco Documentation CD-ROM, which contains the documentation for all Cisco products and is shipped with all Cisco products.

This CD is shipped with the switch and has the following publications:

- This *Catalyst 2900 Series XL Hardware Installation Guide* (order number DOC-786461=)
- *Catalyst 2900 Series XL and Catalyst 3500 Series XL Software Configuration Guide, Cisco IOS Release 12.0(5)WC(1)* (order number DOC-786511=)
- *Catalyst 2900 Series XL and Catalyst 3500 Series XL Command Reference, Cisco IOS Release 12.0(5)WC(1)* (order number DOC-7812155=)
- *Catalyst 2900 Series XL Modules Installation Guide* (order number DOC-CAT2900-IG=)
- *Catalyst 2900 Series XL ATM Modules Installation and Configuration Guide* (order number DOC-785472=)
- *1000BASE-T Gigabit Interface Converter Installation Note* (not orderable but is available on Cisco.com)
- *Catalyst GigaStack Gigabit Interface Converter Hardware Installation Guide* (order number DOC-786460=)

- *Cisco 575 LRE CPE Hardware Installation Guide* (order number DOC-7811469=)
- *Installation Notes for the Cisco LRE 48 POTS Splitter* (order number DOC-7812250=)

# Obtaining Documentation

The following sections provide sources for obtaining documentation from Cisco Systems.

## World Wide Web

You can access the most current Cisco documentation on the World Wide Web at the following sites:

- <http://www.cisco.com>
- <http://www-china.cisco.com>
- <http://www-europe.cisco.com>

## Cisco Documentation CD-ROM

Cisco documentation and additional literature are available in a CD-ROM package, which ships with your product. The Cisco Documentation CD-ROM is updated monthly and may be more current than printed documentation. The CD-ROM package is available as a single unit or as an annual subscription.



### Note

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This CD contains the documentation for all Cisco products and is shipped with all Cisco products. This CD is not the same as the Catalyst 2900 XL and Catalyst 3500 XL Documentation CD, which contains only the Catalyst 2900 XL and Catalyst 3500 XL switch documents and related hardware documents.

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## Ordering Documentation

Cisco documentation is available in the following ways:

- Registered Cisco Direct Customers can order Cisco Product documentation from the Networking Products MarketPlace:  
[http://www.cisco.com/cgi-bin/order/order\\_root.pl](http://www.cisco.com/cgi-bin/order/order_root.pl)
- Registered Cisco.com users can order the Documentation CD-ROM through the online Subscription Store:  
<http://www.cisco.com/go/subscription>
- Nonregistered CCO users can order documentation through a local account representative by calling Cisco corporate headquarters (California, USA) at 408 526-7208 or, in North America, by calling 800 553-NETS(6387).

## Documentation Feedback

If you are reading Cisco product documentation on the World Wide Web, you can send us your comments by completing the online survey. When you display the document listing for this platform, click **Give Us Your Feedback**. If you are using the product-specific CD and you are connected to the Internet, click the pencil-and-paper icon in the toolbar to display the survey. After you display the survey, select the manual that you wish to comment on. Click **Submit** to send your comments to the Cisco documentation group.

You can e-mail your comments to [bug-doc@cisco.com](mailto:bug-doc@cisco.com).

To submit your comments by mail, for your convenience many documents contain a response card behind the front cover. Otherwise, you can mail your comments to the following address:

Cisco Systems, Inc.  
Document Resource Connection  
170 West Tasman Drive  
San Jose, CA 95134-9883

We appreciate your comments.

# Obtaining Technical Assistance

Cisco provides Cisco.com as a starting point for all technical assistance. Customers and partners can obtain documentation, troubleshooting tips, and sample configurations from online tools. For Cisco.com registered users, additional troubleshooting tools are available from the TAC website.

## Cisco.com

Cisco.com is the foundation of a suite of interactive, networked services that provides immediate, open access to Cisco information and resources at anytime, from anywhere in the world. This highly integrated Internet application is a powerful, easy-to-use tool for doing business with Cisco.

Cisco.com provides a broad range of features and services to help customers and partners streamline business processes and improve productivity. Through Cisco.com, you can find information about Cisco and our networking solutions, services, and programs. In addition, you can resolve technical issues with online technical support, download and test software packages, and order Cisco learning materials and merchandise. Valuable online skill assessment, training, and certification programs are also available.

Customers and partners can self-register on Cisco.com to obtain additional personalized information and services. Registered users can order products, check on the status of an order, access technical support, and view benefits specific to their relationships with Cisco.

To access Cisco.com, go to the following website:

<http://www.cisco.com>

## Technical Assistance Center

The Cisco TAC website is available to all customers who need technical assistance with a Cisco product or technology that is under warranty or covered by a maintenance contract.

## Contacting TAC by Using the Cisco TAC Website

If you have a priority level 3 (P3) or priority level 4 (P4) problem, contact TAC by going to the TAC website:

<http://www.cisco.com/tac>

P3 and P4 level problems are defined as follows:

- P3—Your network performance is degraded. Network functionality is noticeably impaired, but most business operations continue.
- P4—You need information or assistance on Cisco product capabilities, product installation, or basic product configuration.

In each of the above cases, use the Cisco TAC website to quickly find answers to your questions.

To register for Cisco.com, go to the following website:

<http://www.cisco.com/register/>

If you cannot resolve your technical issue by using the TAC online resources, Cisco.com registered users can open a case online by using the TAC Case Open tool at the following website:

<http://www.cisco.com/tac/caseopen>

## Contacting TAC by Telephone

If you have a priority level 1 (P1) or priority level 2 (P2) problem, contact TAC by telephone and immediately open a case. To obtain a directory of toll-free numbers for your country, go to the following website:

<http://www.cisco.com/warp/public/687/Directory/DirTAC.shtml>

P1 and P2 level problems are defined as follows:

- P1—Your production network is down, causing a critical impact to business operations if service is not restored quickly. No workaround is available.
- P2—Your production network is severely degraded, affecting significant aspects of your business operations. No workaround is available.