

Release Notes for Cisco LocalDirector Version 4.2.4

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Introduction

Use these release notes with the Cisco LocalDirector Configuration and Command Reference Guide, Version 4.2.

Caveats

Caveats describe unexpected behavior in Cisco LocalDirector (LD) software releases. This section lists the open and resolved caveats for LD software, Version 4.2.4.

Open Caveats - LocalDirector Software Version 4.2.4

This section describes open caveats in LD software version 4.2.4.

CSCdx07160

With two LDs configured for stateful failover and sticky and with spanning tree enabled on the LD ports, a system reload causes the primary active LD to fail over. The new active LD sends HTTP requests to a different server for about 30 seconds after booting up the primary LD. Workaround: Disable spanning tree completely.

CSCdy08259

With **reassign** set to a value of 2, the LD does not reassign a new server until the fourth SYN packet fails to get a response for the same connection. The LD should reassign a server on receipt of the third SYN packet.

CSCin08842

If you configure a non-port-bound real server on an LD, but then use it as a port-bound real server with the **probe real** command, the LD reboots.

CSCdx13773

With generic sticky configured (but not SSL sticky), occasionally an SSL session hangs. When an SSL session is about to end, the LD sends a reset (RST) to the client, but not to the real server. The next time the same client (source address) establishes a new connection (with a new source port) to the same VIP on the Local Director, the LD sends the request to the same server, which considers the new connection the same as the old connection. After a number of unsuccessful attempts, the LD tries another server, without marking the first server as Failed. As a result, the client application terminates.

CSCdy16810

When you are using the LD in cookie-insert mode, the day of the week is not RFC-compliant in the cookie expiration time.

CSCdy16926

LD generates traps with conflicting information for version and protocol data unit (PDU) type. This may cause problems for network management applications because the trap may not get processed or may get processed improperly, depending on the application behavior. There is no workaround.

CSCdv21441

The LD snmpwalk operation with the MIB variable cldexVirtualTotalBytes does not show all the virtual servers.

CSCdx28331

Sticky SSL does not work correctly when each real server IP address is the same, but the ports are different. The LD sends SSL packets originating from the same client with the same session ID to different real servers.

CSCdy37648

For defined UDP static translations, the LD does not translate fragmented packets.

CSCdy37674

For UDP static translations, the UDP real server must be defined for packets to flow.

CSCdx47615

The LD running software 4.2.3.106 stops operation and reboots unexpectedly.

CSCdm62909

The LD **snmpwalk** operation fails to fully traverse nodes in lexicographical order when starting at some nonleaf nodes. However, you can use **snmpwalk** to traverse the entire tree.

CSCdx71253

SSL sticky works only when the browser is Internet Explorer 5.5.

CSCdx85558

The LD does not respond to UDP traceroute queries.

Resolved Caveats - LocalDirector Software Version 4.2.4

All caveats listed in this section are resolved in LD software version 4.2.4.

CSCdw64918

The Local Director contains vulnerabilities in the processing of Simple Network Management Protocol (SNMP) messages. The vulnerabilities can be repeatedly exploited to produce a denial of service. In most cases, workarounds are available that may mitigate the impact.

This advisory is available at

http://www.cisco.com/warp/public/707/cisco-malformed-snmp-msgs-non-ios-pub.shtml, and it describes this vulnerability as it applies to Cisco products that do not run Cisco IOS software.

CSCdx00651

The LD does not properly send the maximum segment size (MSS) to the server for proxy code.

CSCdx01304

LocalDirector does not pass UDP fragmented packets when an interface has been secured using the **secure** command and the real servers the fragmented packets are arriving for have a bindid of 666.

CSCin01718

Configuring **cookie-insert sticky** causes the LD to load balance a client to an incorrect real server within the sticky time.

CSCdx07813

If you enter the **show tech** command, even from user mode, password information is visible. Password information should not be displayed.

CSCdy09651

The LD reboots unexpectedly when you enter a **backup config** command to back up an HTTPS VIP. Do not back up a VIP that has a redirect URL similar to 192.168.12.7:443:0:tcp.

CSCin12776

The **probe real** and the **probe virt** commands do not allow the default values of *real_id* and *virtual_id*, respectively. You must also provide the values for port, bind_id, and protocol field for *real_id* and *virtual_id*.

CSCdt14979

The **configuration net** command causes the LD to reboot if the configuration file on the TFTP server lists both virtual and real servers.

CSCdw19342

When you configure **sticky ssl** on the LD, entering **oos real** *real-id* **sticky** causes the subsequent client connections to be reset. Also, when HTTP to HTTPS redirection is configured, entering **oos real/dip** causes the subsequent client connections to be reset. The LD is denying the connections. When the real server or the dip are placed back in-service (IS), the LD operates properly.

CSCdx22427

When running HTTP to HTTPS redirection and with the **backup** command set to backup DIP1 with DIP2 and DIP2 with DIP1, the LD reboots without a stack trace if the real servers are out of service. Workaround: If you use the real IP address as the backup, the LD does not reboot.

CSCdx24026

If you configure **leastconns** with the default slowstart method of **roundrobin**, use the **predictor** command to configure **slowstart** to **none**, then use the **predictor** command again to reset **slowstart** to **roundrobin**, the LD generates the CLI error Too many arguments.

CSCdu24361

Both the DFP agent and the DFP manager are not functional.

CSCdv29680

In SSL sticky mode, the LD may drop the first data packet following the packet that contains the SSL session ID. This is because the unit is transitioning the connection from a proxied connection to an unproxied connection. During this transition phase, the LD drops packets from the server. The server resends the packet based on the behavior of TCP, but this causes a noticeable delay to the client.

CSCdx30008

If you add a port-bound real server to a probe when the LD configuration does not contain port-bound real servers, the LD reboots with a stack trace.

CSCdu36452

Documentation: A domain name for the DNS **boomerang client** command can have a maximum of 212 characters.

CSCdw37702

If you configure **cookie-insert** on the LD and the LD receives HTTP packets that contain cookie information that spans more than two packets, the LD does not transmit the HTTP sequence in the correct order.

CSCdw39088

Under certain circumstances (for example, if a PIX is involved), port/passive FTP fails with FTP proxy. The reason is that the LD does not add a CR+LF to the 227 answer sent back to the client.

CSCdw39115

The LD fails to accept a telnet session behind a SYN-defender feature available from a third-party firewall solution. The LD tries to move a TCP connection from SYN-RCVD to ESTABLISHED by sending an acknowledgement on behalf of the client with TCP Window=0. A real client packet is expected to continue the connection, but the LD does not send the password prompt.

CSCdt39374

If you issue the **out-of-service** command for a URL, then reload the LD, the update to the URL using the **out-of-service** command is lost. When rebooting the LD, the status of a URL depends on the status of the DIP that it is linked to, and not on, the last status given by the **out-of-service** command.

CSCdu41822

A failed standby LD reboots while it is trying to access configurations from the active LD.

CSCdw44399

The LD verifies all SNTP broadcast messages from specified servers. If the LD is configured to accept messages only from specified servers, it will update its clock only from those servers. However, if there is an error in messages from an unconfigured server, the LD sends an error message to syslog.

For example, if there is an SNTP host that is broadcasting messages that are not of the version supported by the LD, it will verify the message as a first step. Then, the LD sends an error message to syslog stating that it received an unsupported version message.

CSCds45864

Documentation: The **no channel** command restores only the primary interface. The other interfaces are shut down to prevent a bridge loop. For example:

channel 0 four - Channels four interfaces to one at interface 0.

no channel 0 four - Undoes the previous command, but restores only interface 0. Interfaces 1, 2, and 3 are shut down to prevent a bridge loop. You must use the **no shutdown** command to restore interfaces 1, 2, and 3.

CSCds47214

Documentation: The **sticky** command is allowed on DIP virtual servers for completeness and to reduce the CLI complexity. However, it is not practical to have a sticky association on a virtual machine that can be bound to only one real server. To reduce unnecessary processing overhead in the LD, Cisco recommends that you do not specify a sticky association on a DIP.

CSCdv49047

The cookie passive hash table entries are not being replicated to the standby LD after it completes a reboot. This behavior occurs only with the LD-420 platform.

· CSCds51092

Documentation: The **bind** command Usage Guidelines section of the Release Notes for Cisco LocalDirector 4.1 has incorrect examples of the **url** command usage. The URL specification requires the http:// prefix for a URL string.

CSCdw61150

If you configure virt:443 and virt:0 on the LD, when the LD reboots and comes into operation, it sends TCP RSTs to connections to virt:0. If you configure a **cookie-[insert|passive] sticky** association on the virt:0 and then remove the sticky association immediately, all subsequent connections to virt:0 work properly.

· CSCdv61279

If you perform an snmpwalk of any column of the table enterprises.cisco.ciscoMgmt.ciscoLocalDirectorMIB.ciscoLocalDirectorMIBObjects. cldRealMachine.cldeRealTable (.1.3.6.1.4.1.9.9.99.1.2.2), the walk starts looping as soon as the LD returns an entry with a non-zero bindid value.

CSCdv63786

The LD does not fail the real server even when the data threshold is exceeded.

CSCdu66091

Documentation: The description of the **name** command in the Command Reference section of the *LocalDirector Configuration Guide* does not state the limit of the name length allowed. Currently the Name description is: Name assigned to the IP address. It should state that all names must be less than 32 characters in length.

CSCdw72992

If you configure the LD with an IP address and TFTP server, the LD will reboot if you enter the **conf net** command and the network config file being loaded contains the following two lines:

```
failover
failover ip address 0.0.0.0
```

CSCdw79604

If you configure **cookie-passive** on the LD, enable debug level syslog messages, and are running Microsoft[®] Internet Explorer version 5.5 on Windows[®] 2000, the LD delays the second continuation marking, which causes IE to pause for several seconds before answering the next request.

CSCdw85676

For outbound traffic, the LD changes the source IP address for all real servers when using the **static** command, regardless of the port that has been defined. For L4 flows, only the defined port should be NATed with the VIP for outbound traffic.

CSCdw87752

When you configure the LD in front of a multicast firewall cluster, the LD duplicates the responses from the server.

CSCdv90797

If CLB is enabled while the LD is under heavy load, the LD may reboot.

CSCdt93431

If you enter an invalid interface number when using the **shutdown ethernet** or **no shutdown ethernet** command, the LD interprets it as interface 0.

Related Documentation

The following documents provide additional information and should be used in conjunction with these release notes:

- Cisco LocalDirector Configuration and Command Reference Guide, Version 4.2
- · Cisco LocalDirector Hardware Installation Guide
- Cisco LocalDirector 417 Hardware Installation Guide
- Release Notes for Cisco LocalDirector 417G
- Regulatory Compliance and Safety Information for Cisco LocalDirector
- Cisco Content Router 4400 User Guide

Obtaining Documentation

These sections explain how to obtain documentation from Cisco Systems.

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http://www.cisco.com/public/countries_languages.shtml

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Cisco TAC inquiries are categorized according to the urgency of the issue:

- Priority level 4 (P4)—You need information or assistance concerning Cisco product capabilities, product installation, or basic product configuration.
- Priority level 3 (P3)—Your network performance is degraded. Network functionality is noticeably impaired, but most business operations continue.
- Priority level 2 (P2)—Your production network is severely degraded, affecting significant aspects of business operations. No workaround is available.
- Priority level 1 (P1)—Your production network is down, and a critical impact to business operations will occur if service is not restored quickly. No workaround is available.

The Cisco TAC resource that you choose is based on the priority of the problem and the conditions of service contracts, when applicable.

Cisco TAC Web Site

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http://www.cisco.com/tac

All customers, partners, and resellers who have a valid Cisco service contract have complete access to the technical support resources on the Cisco TAC Web Site. The Cisco TAC Web Site requires a Cisco.com login ID and password. If you have a valid service contract but do not have a login ID or password, go to this URL to register:

http://www.cisco.com/register/

If you are a Cisco.com registered user, and you cannot resolve your technical issues by using the Cisco TAC Web Site, you can open a case online by using the TAC Case Open tool at this URL:

http://www.cisco.com/tac/caseopen

If you have Internet access, we recommend that you open P3 and P4 cases through the Cisco TAC Web Site.

Cisco TAC Escalation Center

The Cisco TAC Escalation Center addresses priority level 1 or priority level 2 issues. These classifications are assigned when severe network degradation significantly impacts business operations. When you contact the TAC Escalation Center with a P1 or P2 problem, a Cisco TAC engineer automatically opens a case.

To obtain a directory of toll-free Cisco TAC telephone numbers for your country, go to this URL:

http://www.cisco.com/warp/public/687/Directory/DirTAC.shtml

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This document is to be used in conjunction with the documents listed in the "Related Documentation" section.

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