



Preface

This preface describes the objectives and organization of this document and explains how to find additional information on related products and services. This preface contains the following sections:

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Objectives

This document describes the configuration and troubleshooting of modular services cards (MSCs) and shared port adapters (SPAs) that are supported on the Cisco 7304 router.

Organization

This document contains the following chapters:

Chapter	Title	Description
Chapter 1	Using Cisco IOS Software	Provides an introduction to accessing the command-line interface (CLI) and using the Cisco IOS software and related tools.
Chapter 2	Carrier Card and SPA Product Overview	Provides a brief introduction to the MSC and SPA products including compatibility information on Cisco Systems routers.
Chapter 3	Troubleshooting an MSC	Provides information for basic MSC troubleshooting.
Chapter 4	Command Summary for the MSC	Provides summary of commands for the MSC.

Chapter	Title	Description
Chapter 5	Overview of the Fast Ethernet SPA and Gigabit Ethernet SPA	Describes release history, feature and Management Information Base (MIB) support, and an introduction to the SPA architecture for the Fast Ethernet and Gigabit Ethernet SPAs.
Chapter 6	Configuring the Fast Ethernet SPA and Gigabit Ethernet SPA	Describes how to configure the 4-Port 10/100 Fast Ethernet SPA and 2-Port 10/100/1000 Gigabit Ethernet SPA.
Chapter 7	Troubleshooting the Fast Ethernet SPA and Gigabit Ethernet SPA	Provides information about symptoms and recommended actions when investigating errors on the 4-Port 10/100 Fast Ethernet SPA and 2-Port 10/100/1000 Gigabit Ethernet SPA.
Chapter 8	Command Summary for Fast Ethernet and Gigabit Ethernet SPAs	Provides a summary of the commands used to configure and monitor the Fast Ethernet and Gigabit Ethernet SPAs.
Chapter 9	Overview of the POS SPAs	Describes release history, feature and Management Information Base (MIB) support, and an introduction to the SPA architecture for the POS SPAs.
Chapter 10	Configuring the POS SPAs	Describes how to configure the POS SPAs.
Chapter 11	Command Summary for POS SPAs	Provides a summary of the commands used to configure and monitor the POS SPAs.
Chapter 12	Overview of the Serial SPAs	Describes release history, feature and Management Information Base (MIB) support, and an introduction to the SPA architecture for the Serial SPAs.
Chapter 13	Configuring the 2-Port and 4-Port T3/E3 SPAs	Describes how to configure the T3/E3 Serial SPAs.
Chapter 14	Troubleshooting the Serial Interface SPAs	Provides information about symptoms and recommended actions when investigating errors on the Serial SPAs.
Chapter 15	Command Summary for the Serial SPAs	Provides a summary of the commands used to configure and monitor the Serial SPAs.
Chapter 16	Upgrading Field-Programmable Devices	Provides information about upgrading FPD on SPAs and Field-Programmable Gate Array (FPGA) on the Cisco 7304 MSC-100.
Chapter 17	Command Summary for FPDs	Provides a summary of the commands used to configure and monitor FPD.
Chapter 18	Command Reference	Describes Cisco IOS software command reference information including syntax, usage guidelines, and examples for all new and modified commands for the SPAs on the Cisco 7304 Router.

Related Documentation

This section refers you to other documentation that also might be useful as you configure your Cisco 7304 router. The documentation listed below is available online.

Cisco 7304 Router Documentation

As you configure MSCs and SPAs on your Cisco 7304 router, you should also refer to the following companion publication for important hardware installation information:

- *Cisco 7304 Router Modular Services Card and Shared Port Adapter Hardware Installation Guide*

Some of the other Cisco 7304 router publications might be useful to you as you configure your Cisco 7304 router. The following documents can be found at this URL:

<http://www.cisco.com/univercd/cc/td/doc/product/core/cis7300/>

- *Cisco 7304 Router Installation and Configuration Guide*
- *Cisco 7304 Quick Start Guide*
- *Cisco 7300 Series Platform-Specific Commands*
- *Cisco 7304 FPGA Bundling and Update*
- *Cisco 7304 Router MIB Specifications Guide*

Several other publications are also related to the Cisco 7304 router. For a complete reference of related documentation, refer to the *Cisco 7304 Internet Router Documentation Roadmap* located at the following URL:

<http://www.cisco.com/univercd/cc/td/doc/product/core/cis7300/3515.htm>

Cisco IOS Software Publications

Your router, switch, or gateway and the Cisco IOS software running on it contain extensive features. You can find documentation for Cisco IOS software features at the following URL:

<http://www.cisco.com/univercd/cc/td/doc/product/software/index.htm>

Cisco IOS Release 12.2S Software Publications

Documentation for Cisco IOS Release 12.2S, including release notes and system error messages, can be found at the following URL:

<http://www.cisco.com/univercd/cc/td/doc/product/software/ios122s/index.htm>

Document Conventions

Within the MSC and SPA software configuration guide, the term *router* is generally used to refer to a variety of Cisco products (for example, routers, access servers, and switches). Routers, access servers, and other networking devices that support Cisco IOS software are shown interchangeably within examples. These products are used only for illustrative purposes; that is, an example that shows one product does not necessarily indicate that other products are not supported.

This documentation uses the following conventions:

Convention	Description
^ or Ctrl	The ^ and Ctrl symbols represent the Control key. For example, the key combination ^D or Ctrl-D means hold down the Control key while you press the D key. Keys are indicated in capital letters but are not case sensitive.
<i>string</i>	A string is a nonquoted set of characters shown in italics. For example, when setting an SNMP <i>community</i> string to <i>public</i> , do not use quotation marks around the string or the string will include the quotation marks.

Command syntax descriptions use the following conventions:

Convention	Description
bold	Bold text indicates commands and keywords that you enter literally as shown.
<i>italics</i>	Italic text indicates arguments for which you supply values.
[x]	Square brackets enclose an optional element (keyword or argument).
	A vertical line indicates a choice within an optional or required set of keywords or arguments.
[x y]	Square brackets enclosing keywords or arguments separated by a vertical line indicate an optional choice.
{x y}	Braces enclosing keywords or arguments separated by a vertical line indicate a required choice.

Nested sets of square brackets or braces indicate optional or required choices within optional or required elements. For example:

Convention	Description
[x {y z}]	Braces and a vertical line within square brackets indicate a required choice within an optional element.

Examples use the following conventions:

Convention	Description
screen	Examples of information displayed on the screen are set in Courier font.
bold screen	Examples of text that you must enter are set in Courier bold font.
< >	Angle brackets enclose text that is not printed to the screen, such as passwords.
!	An exclamation point at the beginning of a line indicates a comment line. (Exclamation points are also displayed by the Cisco IOS software for certain processes.)
[]	Square brackets enclose default responses to system prompts.

The following conventions are used to attract the attention of the reader:



Caution

Means *reader be careful*. In this situation, you might do something that could result in equipment damage or loss of data.

**Note**

Means *reader take note*. Notes contain helpful suggestions or references to materials not contained in this manual.

Obtaining Documentation

Cisco documentation and additional literature are available on Cisco.com. Cisco also provides several ways to obtain technical assistance and other technical resources. These sections explain how to obtain technical information from Cisco Systems.

Cisco.com

You can access the most current Cisco documentation at this URL:

<http://www.cisco.com/univercd/home/home.htm>

You can access the Cisco website at this URL:

<http://www.cisco.com>

You can access international Cisco websites at this URL:

http://www.cisco.com/public/countries_languages.shtml

Documentation DVD

Cisco documentation and additional literature are available in a Documentation DVD package, which may have shipped with your product. The Documentation DVD is updated regularly and may be more current than printed documentation. The Documentation DVD package is available as a single unit.

Registered Cisco.com users (Cisco direct customers) can order a Cisco Documentation DVD (product number DOC-DOCDVD=) from the Ordering tool or Cisco Marketplace.

Cisco Ordering tool:

<http://www.cisco.com/en/US/partner/ordering/>

Cisco Marketplace:

<http://www.cisco.com/go/marketplace/>

Ordering Documentation

You can find instructions for ordering documentation at this URL:

http://www.cisco.com/univercd/cc/td/doc/es_inpk/pdi.htm

You can order Cisco documentation in these ways:

- Registered Cisco.com users (Cisco direct customers) can order Cisco product documentation from the Ordering tool:

<http://www.cisco.com/en/US/partner/ordering/>

- Nonregistered Cisco.com users can order documentation through a local account representative by calling Cisco Systems Corporate Headquarters (California, USA) at 408 526-7208 or, elsewhere in North America, by calling 1 800 553-NETS (6387).

Documentation Feedback

You can send comments about technical documentation to bug-doc@cisco.com.

You can submit comments by using the response card (if present) behind the front cover of your document or by writing to the following address:

Cisco Systems
Attn: Customer Document Ordering
170 West Tasman Drive
San Jose, CA 95134-9883

We appreciate your comments.

Cisco Product Security Overview

Cisco provides a free online Security Vulnerability Policy portal at this URL:

http://www.cisco.com/en/US/products/products_security_vulnerability_policy.html

From this site, you can perform these tasks:

- Report security vulnerabilities in Cisco products.
- Obtain assistance with security incidents that involve Cisco products.
- Register to receive security information from Cisco.

A current list of security advisories and notices for Cisco products is available at this URL:

<http://www.cisco.com/go/psirt>

If you prefer to see advisories and notices as they are updated in real time, you can access a Product Security Incident Response Team Really Simple Syndication (PSIRT RSS) feed from this URL:

http://www.cisco.com/en/US/products/products_psirt_rss_feed.html

Reporting Security Problems in Cisco Products

Cisco is committed to delivering secure products. We test our products internally before we release them, and we strive to correct all vulnerabilities quickly. If you think that you might have identified a vulnerability in a Cisco product, contact PSIRT:

- Emergencies—security-alert@cisco.com
- Nonemergencies—psirt@cisco.com



Tip

We encourage you to use Pretty Good Privacy (PGP) or a compatible product to encrypt any sensitive information that you send to Cisco. PSIRT can work from encrypted information that is compatible with PGP versions 2.x through 8.x.

Never use a revoked or an expired encryption key. The correct public key to use in your correspondence with PSIRT is the one that has the most recent creation date in this public key server list:

<http://pgp.mit.edu:11371/pks/lookup?search=psirt%40cisco.com&op=index&exact=on>

In an emergency, you can also reach PSIRT by telephone:

- 1 877 228-7302
- 1 408 525-6532

Obtaining Technical Assistance

For all customers, partners, resellers, and distributors who hold valid Cisco service contracts, Cisco Technical Support provides 24-hour-a-day, award-winning technical assistance. The Cisco Technical Support Website on Cisco.com features extensive online support resources. In addition, Cisco Technical Assistance Center (TAC) engineers provide telephone support. If you do not hold a valid Cisco service contract, contact your reseller.

Cisco Technical Support Website

The Cisco Technical Support Website provides online documents and tools for troubleshooting and resolving technical issues with Cisco products and technologies. The website is available 24 hours a day, 365 days a year, at this URL:

<http://www.cisco.com/techsupport>

Access to all tools on the Cisco Technical Support Website requires a Cisco.com user ID and password. If you have a valid service contract but do not have a user ID or password, you can register at this URL:

<http://tools.cisco.com/RPF/register/register.do>



Note

Use the Cisco Product Identification (CPI) tool to locate your product serial number before submitting a web or phone request for service. You can access the CPI tool from the Cisco Technical Support Website by clicking the **Tools & Resources** link under Documentation & Tools. Choose **Cisco Product Identification Tool** from the Alphabetical Index drop-down list, or click the **Cisco Product Identification Tool** link under Alerts & RMAs. The CPI tool offers three search options: by product ID or model name; by tree view; or for certain products, by copying and pasting **show** command output. Search results show an illustration of your product with the serial number label location highlighted. Locate the serial number label on your product and record the information before placing a service call.

Submitting a Service Request

Using the online TAC Service Request Tool is the fastest way to open S3 and S4 service requests. (S3 and S4 service requests are those in which your network is minimally impaired or for which you require product information.) After you describe your situation, the TAC Service Request Tool provides recommended solutions. If your issue is not resolved using the recommended resources, your service request is assigned to a Cisco TAC engineer. The TAC Service Request Tool is located at this URL:

<http://www.cisco.com/techsupport/servicerequest>

For S1 or S2 service requests or if you do not have Internet access, contact the Cisco TAC by telephone. (S1 or S2 service requests are those in which your production network is down or severely degraded.) Cisco TAC engineers are assigned immediately to S1 and S2 service requests to help keep your business operations running smoothly.

To open a service request by telephone, use one of the following numbers:

Asia-Pacific: +61 2 8446 7411 (Australia: 1 800 805 227)

EMEA: +32 2 704 55 55

USA: 1 800 553-2447

For a complete list of Cisco TAC contacts, go to this URL:

<http://www.cisco.com/techsupport/contacts>

Definitions of Service Request Severity

To ensure that all service requests are reported in a standard format, Cisco has established severity definitions.

Severity 1 (S1)—Your network is “down,” or there is a critical impact to your business operations. You and Cisco will commit all necessary resources around the clock to resolve the situation.

Severity 2 (S2)—Operation of an existing network is severely degraded, or significant aspects of your business operation are negatively affected by inadequate performance of Cisco products. You and Cisco will commit full-time resources during normal business hours to resolve the situation.

Severity 3 (S3)—Operational performance of your network is impaired, but most business operations remain functional. You and Cisco will commit resources during normal business hours to restore service to satisfactory levels.

Severity 4 (S4)—You require information or assistance with Cisco product capabilities, installation, or configuration. There is little or no effect on your business operations.

Obtaining Additional Publications and Information

Information about Cisco products, technologies, and network solutions is available from various online and printed sources.

- Cisco Marketplace provides a variety of Cisco books, reference guides, and logo merchandise. Visit Cisco Marketplace, the company store, at this URL:

<http://www.cisco.com/go/marketplace/>

- *Cisco Press* publishes a wide range of general networking, training and certification titles. Both new and experienced users will benefit from these publications. For current Cisco Press titles and other information, go to Cisco Press at this URL:

<http://www.ciscopress.com>

- *Packet* magazine is the Cisco Systems technical user magazine for maximizing Internet and networking investments. Each quarter, Packet delivers coverage of the latest industry trends, technology breakthroughs, and Cisco products and solutions, as well as network deployment and troubleshooting tips, configuration examples, customer case studies, certification and training information, and links to scores of in-depth online resources. You can access Packet magazine at this URL:

<http://www.cisco.com/packet>

- *iQ Magazine* is the quarterly publication from Cisco Systems designed to help growing companies learn how they can use technology to increase revenue, streamline their business, and expand services. The publication identifies the challenges facing these companies and the technologies to help solve them, using real-world case studies and business strategies to help readers make sound technology investment decisions. You can access iQ Magazine at this URL:

<http://www.cisco.com/go/iqmagazine>

- *Internet Protocol Journal* is a quarterly journal published by Cisco Systems for engineering professionals involved in designing, developing, and operating public and private internets and intranets. You can access the Internet Protocol Journal at this URL:

<http://www.cisco.com/ipj>

- World-class networking training is available from Cisco. You can view current offerings at this URL:

<http://www.cisco.com/en/US/learning/index.html>

