



Requires Immediate Attention Card for Cisco Building Broadband Service Manager Server

Change Software Password



Note

For security purposes, change the Building Broadband Service Manager (BBSM) default passwords *immediately!*

If you use a Cisco Building Broadband Service Director (BBSD) Server to manage the BBSM Server, you must also change the BBSD account passwords on the BBSM Server. The BBSM software comes with the following defaults:

Table 1 BBSM Software Defaults

Account	Username	Password
BBSM Administrator	Administrator	changeme
MSDE System Admin	sa	changeme2
BBSD Windows Client	bbsd-client	changeme2
BBSD MSDE Client	bbsd-client	NULL



Note

The BBSD Windows Client password *must* match the BBSD MSDE Client password. Be sure that you use the same password for both BBSD accounts.

To change the MSDE System Admin password, type the following from the command prompt:
`osql -E -Q "exec sp_password 'changeme2','<new_password>','sa' "`

To change the BBSD MSDE Client password, type the following from the command prompt:
`osql -E -Q "exec sp_password NULL,'<new_password>','bbsd-client' "`

To change either the MSDE System Admin or the BBSD MSDE Client passwords at a later time, after the default passwords have been changed, type the following from the command prompt:
`osql -E -Q "exec sp_password '<old_password>','<new_password>','<username>' "`



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Note

If you experience any problems, please contact the Cisco Technical Assistance Center, 24 hours a day, 7 days a week at (800) 553-2447 or send an e-mail to tac@cisco.com. You can also find useful information on the Cisco website located at www.cisco.com.

Accessing BBSM and BBSD Documentation

The enclosed Cisco Building Broadband Service Manager v5.1 CD contains the documentation you need to install and configure BBSM and BBSD Servers. You can access and print these files by going to the D:\Documentation directory and double-clicking the file name. Refer to [Table 2](#) to determine the appropriate file name. These documents are also available online at <http://www.cisco.com/univercd/cc/td/doc/product/aggr/bbsm/index.htm>.



Caution

To properly install your BBSM or BBSD Servers, you *must* read and follow the installation documentation *exactly*. Otherwise, your servers will not work properly.



Note

The letter of your CD-ROM drive might vary. To view these PDF files, you must have Adobe Acrobat Reader installed on your PC. If you do not, go to Adobe's website at www.adobe.com, and click **Get Acrobat Reader** to download a free version.

Table 2 *BBSM v5.1 CD Filenames*

File Name	Title	Description
install.pdf	<i>Cisco Building Broadband Service Manager and Director Installation Guide</i>	If you are installing BBSM or BBSD on a server, you must follow these instructions.
config.pdf	<i>Cisco Building Broadband Service Manager Software Configuration Guide</i>	You must configure both factory- and customer-installed BBSM Servers. Refer to this document to configure your server.
director.pdf	<i>Cisco Building Broadband Service Director Software Configuration Guide</i>	After you install BBSD on your server, you must refer to this document to configure your server.
relnotes.pdf	<i>Release Notes for the Cisco Building Broadband Service Manager 5.1</i>	Refer to this document for the latest BBSM and BBSD updates and changes.

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