



Planning Cisco EGW 2200 Solution Routing

You can control the flow of call data using the routing functions in the various platforms in the Cisco EGW 2200 solution. This section contains information on planning the use of routing functions in your network.

Planning Route Plans for the Cisco CallManager

The Cisco CallManager uses route plans to route internal calls within a Cisco CallManager cluster, and external calls to a private network or the public switched telephone network (PSTN). You can find more information about preparing a route plan for your Cisco CallManager in these sections of the following documents:

- [Cisco CallManager System Guide, Release 4.0\(1\)](#)
 - [Understanding Route Plans](#)
- [Cisco CallManager System Guide, Release 4.1\(2\)](#)
 - [Understanding Route Plans](#)

Planning Route Plans for Cisco EGW 2200

The Cisco EGW 2200 uses route plans to establish control over where and when calls are routed. Route plans are made up of the routes that define the data paths used by calls. You can find more information about route plans on the Cisco EGW 2200 in the Cisco EGW Administration online help topic *About Creating Routes, Route Plans, and Dial Plans*.

You can create a record of your Cisco EGW 2200 route plans by printing out this [document](#) and filling out the route plan tables.



Planning Call Routing Tables for Cisco Unity

Cisco Unity uses call routing tables to route incoming calls from subscribers and unidentified callers to the operator or to specific subscribers, call handlers, directory handlers, or interview handlers. In addition, call routing tables are used to route subscribers to the subscriber logon conversation.

Cisco Unity has two call routing table types, direct calls and forwarded calls. Each table contains predefined routing rules, and you can create additional rules to route calls as needed. You can find information on how your call routing tables should be set up in the [Call Routing](#) section of the *Cisco Unity 4.0(3) System Administration Guide*.

Related Topics

The following topics are related to Cisco EGW 2200 solution routing:

- [Configuring Route Plans](#)
- [Operating Route Plans](#)