Documentation Guide for Cisco Fax Server Release 9.3

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This document describes the pieces that make up the documentation set for Cisco Fax Server version 9.3, the enterprise fax and e-document delivery solution based on the Captaris RightFax family of products.

In addition, this document lists the functionality that is not supported in Cisco Fax Server version 9.3.

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All Cisco Fax Server documentation is provided on Cisco.com in PDF format at http://www.cisco.com/en/US/products/ps6178/tsd_products_support_series_home.html.

Install and Upgrade

Install and Upgrade Guides

Cisco Fax Server Fax Board Guide

Contains information on and instructions for installing, configuring, and testing fax boards that are supported for use with Cisco Fax Server. Note that the guide is intended to supplement the documentation provided by the manufacturers of fax boards, not to replace it.

The guide is available at http://www.cisco.com/en/US/products/ps6178/prod_installation_guides_list.html.

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Cisco Fax Server Installation Guide

Contains information on Cisco Fax Server requirements and instructions for installing Cisco Fax Server software and client applications. The guide also contains information on upgrading Cisco Fax Server and on adding optional components.

The guide is available at http://www.cisco.com/en/US/products/ps6178/prod_installation_guides_list.html.

Cisco Fax Server Push Proxy Gateway Guide

Contains information on and instructions for installing and configuring the Captaris Push Proxy Gateway to allow Cisco Fax Server to deliver SMS messages to mobile devices.

The guide is available at http://www.cisco.com/en/US/products/ps6178/prod_installation_guides_list.html.

Cisco Fax Server Database Schema

Contains a schema for the Cisco Fax Server database.

The schema is available at http://www.cisco.com/en/US/products/ps6178/prod_installation_guides_list.html.

Installation Guide Supplement for Cisco Fax Server

Contains information on the deployment models and procedures required for the Cisco Fax server solution.

The guide is available at http://www.cisco.com/en/US/products/ps6178/prod_installation_guides_list.html.

Configure

Configuration Guides

Cisco Fax Server Docs-on-Demand Module Guide

Contains information and instructions on activating, configuring, and using the Docs-on-Demand Module, a fax-server-based document-retrieval system.

The guide is available at http://www.cisco.com/en/US/products/ps6178/products_installation_and_configuration_guides_list.html.

Cisco Fax Server IBM Lotus Notes Module Guide

Contains information on and instructions for activating and configuring the IBM Lotus Notes Module, which provides inbound and outbound faxing by using Cisco Fax Server directly from the Notes client application. Note that this guide augments Help for the Lotus Notes Module; for information not found in the guide, refer to Help.

The guide is available at http://www.cisco.com/en/US/products/ps6178/products_installation_and_configuration_guides_list.html.

Cisco Fax Server InterAction Integration Module Guide

Contains information on and instructions for installing and using the InterAction Integration Module, which lets users send faxes to contacts directly from Interface Software's InterAction client.

The guide is available at http://www.cisco.com/en/US/products/ps6178/products_installation_and_configuration_guides_list.html.

Cisco Fax Server Microsoft Exchange Module Guide

Contains information on and instructions for activating and configuring the Microsoft Exchange Module, which acts as a communication link between the Cisco Fax Server and the Exchange server, allowing users to send, receive, and organize fax documents in Microsoft Outlook.

The guide is available at http://www.cisco.com/en/US/products/ps6178/products_installation_and_configuration_guides_list.html.

Cisco Fax Server PDF Module Guide

Contains instructions for activating and using the PDF Module, which enables conversion of level-1 and level-2 PostScript and Adobe Portable Document Format (PDF) documents to TIFF format on the fax server for fax transmission.

The guide is available at http://www.cisco.com/en/US/products/ps6178/products_installation_and_configuration_guides_list.html.

Cisco Fax Server SecureDocs Module Guide

Contains information on and instructions for activating and using the SecureDocs Module, which is used to send documents for certified delivery and as encrypted PDF files.

The guide is available at http://www.cisco.com/en/US/products/ps6178/products_installation_and_configuration_guides_list.html.

Maintain and Operate

End-User Guides

Cisco Fax Server Client for IBM Lotus Notes Quick-Reference Card

A quick-reference guide for sending fax messages and viewing received faxes with IBM Lotus Notes.

The card is available at http://www.cisco.com/en/US/products/ps6178/products_user_guide_list.html.

Cisco Fax Server Client for Microsoft Outlook Quick-Reference Card

A quick-reference guide for sending fax messages and viewing received faxes with Microsoft Outlook.

The card is available at http://www.cisco.com/en/US/products/ps6178/products_user_guide_list.html.

Cisco Fax Server FaxUtil Quick-Reference Card

A quick-reference guide for using FaxUtil, a Microsoft Windows-based client application with which users can view, print, and manage their faxes.

The card is available at http://www.cisco.com/en/US/products/ps6178/products_user_guide_list.html.

Maintain and Operate Guides

Cisco Fax Server Administration Guide

Contains information on and instructions for configuring and managing the Cisco Fax Server system.

The guide is available at http://www.cisco.com/en/US/products/ps6178/prod_maintenance_guides_list.html.

Unsupported Functionality in Cisco Fax Server

This section lists options, integrations, add-on modules, and connectors that are not currently supported with Cisco Fax Server, which is a subset of the Captaris RightFax product line. Because they are not supported by Cisco, ignore references to them in the documentation.

The following options and integrations are not currently available as part of the Cisco Fax Server product line:

- Captaris RightFax Satellite Server options
- Captaris RightFax Business/Enterprise integrations

The following add-on modules and connectors associated with integration solutions are not supported for use with Cisco Fax Server version 9.3:

- Connector for Hummingbird Enterprise DM
- Connector for FileNet P8

- Connectors for SAP and Oracle CRM
- Document Management Connector
- InternetLink Module
- Workflow wizard

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