



Call Record Processing Messages

Call record processing (CRP) messages describe error conditions associated with start call and end call record processing.

CRP messages are described in the following manner:

CRPnn: Message

Explanation An explanation of the message.

Action A description of the action the user should take.

CRP Messages

CRP09: ERROR - Call Record PTR Outside Memory Pool Range: Address=XXXX

Explanation An internal software problem resulted in an erroneous call record pointer. Call handling may or may not have been performed correctly.

Action If this error persists, it may indicate an internal system failure. If the system does not correct itself automatically, reboot the system controller.

CRP13: SR Deallocate Error: Address=XXXX

Explanation An internal software problem resulted in a failure to release a portion of system controller memory used to create a start record. The system was unable to deallocate memory at the specified address which was used for a call processing start record. If this error persists, it may indicate an internal system failure.

Action If the system does not correct itself automatically, reboot the system controller.

CRP14: ER Deallocate Error: Address =XXXX

Explanation An internal software problem resulted in a failure to release a portion of system controller memory used to create an end record. The system was unable to deallocate memory at the specified address which was used for a call processing end record. If this error persists, it may indicate an internal system failure.

Action If the system does not correct itself automatically, reboot the system controller.