



# Regulatory Compliance and Safety Information for the Cisco 6920 RateMux Multiplexer

This document provides regulatory compliance and safety information for the Cisco 6920 RateMux multiplexer. Use this information with the *Quick Start Guide for the Cisco 6920 RateMux Multiplexer* and the *Cisco 6920 RateMux Multiplexer Installation and Configuration Guide*.

## Agency Approvals

The Cisco 6920 RateMux multiplexer has the following agency approvals as of the date of this publication:

### Compliance Marking

- TUV, FCC, VCCI, CSA

### EMC Emissions

- CRF 47 part 15:1998 Class A
- EN55022:1994 [incl AMD1+AMD2] Class A
- AS/NZS 3548:1995
- CISP22:1997 Class A
- VCCI:1997 Class A
- ICES-003:1994

### EMC Immunity

- EN61000-4-2:1995
- EN61000-4-3:1995
- EN61000-4-4:1995
- EN61000-4-5:1995
- EN61000-4-6:1996
- EN50082-1:1992

#### Safety

- EN60950:1992+A1+A2+A3+A4+A11
- IEC60950:1991+A1+A2+A3+A4
- UL1950
- CSA C22.2 No. 950

## Regulatory Statements

### FCC Class A Equipment

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment.

This equipment generates, uses, and can radiate radio frequency energy, and if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area may cause harmful interference if not installed properly; in which case, the user will be required to correct the interference at the user's own expense. Modifications to this product that are not authorized by Cisco Systems, Inc. could void the FCC approval and negate your authority to operate the product.

### BSMI Class A Warning Notice

警告使用者：這是甲類資訊產品，在居住環境中使用時，可能會造成射頻干擾，在這種情況下，使用者會被要求採取某些適當的對策。

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# Translated Safety Warnings

This section provides translations of the warnings found in the *Cisco 6920 RateMux Multiplexer Installation and Configuration Guide*. Before working on equipment, be aware of the hazards with electrical circuitry and standard safety practices to prevent accidents.

## Installation Warning



**Warning** Read the installation instructions before you connect the system to its power source.

**Waarschuwing** Raadpleeg de installatie-aanwijzingen voordat u het systeem met de voeding verbindt.

**Varoitus** Lue asennusohjeet ennen järjestelmän yhdistämistä virtalähteeseen.

**Attention** Avant de brancher le système sur la source d'alimentation, consulter les directives d'installation.

**Warnung** Lesen Sie die Installationsanweisungen, bevor Sie das System an die Stromquelle anschließen.

**Avvertenza** Consultare le istruzioni di installazione prima di collegare il sistema all'alimentatore.

**Advarsel** Les installasjonsinstruksjonene før systemet kobles til strømkilden.

**Aviso** Leia as instruções de instalação antes de ligar o sistema à sua fonte de energia.

**¡Advertencia!** Ver las instrucciones de instalación antes de conectar el sistema a la red de alimentación.

**Varning!** Läs installationsanvisningarna innan du kopplar systemet till dess strömförslingsenhets.

## Installation Warning



**Warning** Only trained and qualified personnel should be allowed to install, replace, or service this equipment.

**Waarschuwing** Deze apparatuur mag alleen worden geïnstalleerd, vervangen of hersteld door bevoegd geschoold personeel.

**Varoitus** Tämän laitteen saa asentaa, vaihtaa tai huolata ainoastaan koulutettu ja laitteen tunteva henkilökunta.

Attention	Il est vivement recommandé de confier l'installation, le remplacement et la maintenance de ces équipements à des personnels qualifiés et expérimentés.
Warnung	Das Installieren, Ersetzen oder Bedienen dieser Ausrüstung sollte nur geschultem, qualifiziertem Personal gestattet werden.
Avvertenza	Questo apparato può essere installato, sostituito o mantenuto unicamente da un personale competente.
Advarsel	Bare opplært og kvalifisert personell skal foreta installasjoner, utskiftninger eller service på dette utstyret.
Aviso	Apenas pessoal treinado e qualificado deve ser autorizado a instalar, substituir ou fazer a revisão deste equipamento.
¡Advertencia!	Solamente el personal calificado debe instalar, reemplazar o utilizar este equipo.
Varning!	Endast utbildad och kvalificerad personal bör få tillåtelse att installera, byta ut eller reparera denna utrustning.

## Product Disposal Warning



Warning	Ultimate disposal of this product should be handled according to all national laws and regulations.
Waarschuwing	Het uiteindelijke wegruimen van dit product dient te geschieden in overeenstemming met alle nationale wetten en reglementen.
Varoitus	Tämä tuote on hävitettävä kansallisten lakiens ja määräysten mukaisesti.
Attention	La mise au rebut ou le recyclage de ce produit sont généralement soumis à des lois et/ou directives de respect de l'environnement. Renseignez-vous auprès de l'organisme compétent.
Warnung	Die Entsorgung dieses Produkts sollte gemäß allen Bestimmungen und Gesetzen des Landes erfolgen.
Avvertenza	Lo smaltimento di questo prodotto deve essere eseguito secondo le leggi e regolazioni locali.
Advarsel	Endelig kassering av dette produktet skal være i henhold til alle relevante nasjonale lover og bestemmelser.
Aviso	Deitar fora este produto em conformidade com todas as leis e regulamentos nacionais.

**¡Advertencia!** Al deshacerse por completo de este producto debe seguir todas las leyes y reglamentos nacionales.

**Varning!** Vid deponering hanteras produkten enligt gällande lagar och bestämmelser.

## Chassis Warning—Rack-Mounting and Servicing



**Warning**

To prevent bodily injury when mounting or servicing this unit in a rack, you must take special precautions to ensure that the system remains stable. The following guidelines are provided to ensure your safety:

- This unit should be mounted at the bottom of the rack if it is the only unit in the rack.
- When mounting this unit in a partially filled rack, load the rack from the bottom to the top with the heaviest component at the bottom of the rack.
- If the rack is provided with stabilizing devices, install the stabilizers before mounting or servicing the unit in the rack.

**Waarschuwing**

Om lichamelijk letsel te voorkomen wanneer u dit toestel in een rek monteert of het daar een servicebeurt geeft, moet u speciale voorzorgsmaatregelen nemen om ervoor te zorgen dat het toestel stabiel blijft. De onderstaande richtlijnen worden verstrekt om uw veiligheid te verzekeren:

- Dit toestel dient onderaan in het rek gemonteerd te worden als het toestel het enige in het rek is.
- Wanneer u dit toestel in een gedeeltelijk gevuld rek monteert, dient u het rek van onderen naar boven te laden met het zwaarste onderdeel onderaan in het rek.
- Als het rek voorzien is van stabiliseringsthulpmiddelen, dient u de stabilisatoren te monteren voordat u het toestel in het rek monteert of het daar een servicebeurt geeft.

**Varoitus**

Kun laite asetetaan telineeseen tai huolletaan sen ollessa telineessä, on noudata tettava erityisiä varotoimia järjestelmän vakavuuden säilyttämiseksi, jotta välttyään loukkaantumiselta. Noudata seuraavia turvallisuusohjeita:

- Jos telineessä ei ole muita laitteita, aseta laite telineen alaosan.
- Jos laite asetetaan osaksi täytettyyn telineeseen, aloita kuormittaminen sen alaosasta kaikkein raskaimmalla esineellä ja siirry sitten sen yläosaan.
- Jos telineessä varten on vakaimet, asenna ne ennen laitteen asettamista telineeseen tai sen huoltamista siinä.

Attention	<p><b>Pour éviter toute blessure corporelle pendant les opérations de montage ou de réparation de cette unité en casier, il convient de prendre des précautions spéciales afin de maintenir la stabilité du système. Les directives ci-dessous sont destinées à assurer la protection du personnel :</b></p> <ul style="list-style-type: none"><li>• Si cette unité constitue la seule unité montée en casier, elle doit être placée dans le bas.</li><li>• Si cette unité est montée dans un casier partiellement rempli, charger le casier de bas en haut en plaçant l'élément le plus lourd dans le bas.</li><li>• Si le casier est équipé de dispositifs stabilisateurs, installer les stabilisateurs avant de monter ou de réparer l'unité en casier.</li></ul>
Warnung	<p><b>Zur Vermeidung von Körperverletzung beim Anbringen oder Warten dieser Einheit in einem Gestell müssen Sie besondere Vorkehrungen treffen, um sicherzustellen, daß das System stabil bleibt. Die folgenden Richtlinien sollen zur Gewährleistung Ihrer Sicherheit dienen:</b></p> <ul style="list-style-type: none"><li>• Wenn diese Einheit die einzige im Gestell ist, sollte sie unten im Gestell angebracht werden.</li><li>• Bei Anbringung dieser Einheit in einem zum Teil gefüllten Gestell ist das Gestell von unten nach oben zu laden, wobei das schwerste Bauteil unten im Gestell anzubringen ist.</li><li>• Wird das Gestell mit Stabilisierungszubehör geliefert, sind zuerst die Stabilisatoren zu installieren, bevor Sie die Einheit im Gestell anbringen oder sie warten.</li></ul>
Avvertenza	<p><b>Per evitare infortuni fisici durante il montaggio o la manutenzione di questa unità in un supporto, occorre osservare speciali precauzioni per garantire che il sistema rimanga stabile. Le seguenti direttive vengono fornite per garantire la sicurezza personale:</b></p> <ul style="list-style-type: none"><li>• Questa unità deve venire montata sul fondo del supporto, se si tratta dell'unica unità da montare nel supporto.</li><li>• Quando questa unità viene montata in un supporto parzialmente pieno, caricare il supporto dal basso all'alto, con il componente più pesante sistemato sul fondo del supporto.</li><li>• Se il supporto è dotato di dispositivi stabilizzanti, installare tali dispositivi prima di montare o di procedere alla manutenzione dell'unità nel supporto.</li></ul>
Advarsel	<p><b>Unngå fysiske skader under montering eller reparasjonsarbeid på denne enheten når den befinner seg i et kabinett. Vær nøyde med at systemet er stabilt. Følgende retningslinjer er gitt for å verne om sikkerheten:</b></p> <ul style="list-style-type: none"><li>• Denne enheten bør monteres nederst i kabinetet hvis dette er den eneste enheten i kabinetet.</li><li>• Ved montering av denne enheten i et kabinett som er delvis fylt, skal kabinetet lastes fra bunnen og opp med den tyngste komponenten nederst i kabinetet.</li><li>• Hvis kabinetet er utstyrt med stabiliseringsutstyr, skal stabilisatorene installeres før montering eller utføring av reparasjonsarbeid på enheten i kabinetet.</li></ul>

Aviso	<p>Para se prevenir contra danos corporais ao montar ou reparar esta unidade numa estante, deverá tomar precauções especiais para se certificar de que o sistema possui um suporte estável. As seguintes directrizes ajudá-lo-ão a efectuar o seu trabalho com segurança:</p> <ul style="list-style-type: none"> <li>• Esta unidade deverá ser montada na parte inferior da estante, caso seja esta a única unidade a ser montada.</li> <li>• Ao montar esta unidade numa estante parcialmente ocupada, coloque os itens mais pesados na parte inferior da estante, arrumando-os de baixo para cima.</li> <li>• Se a estante possuir um dispositivo de estabilização, instale-o antes de montar ou reparar a unidade.</li> </ul>
¡Advertencia!	<p>Para evitar lesiones durante el montaje de este equipo sobre un bastidor, o posteriormente durante su mantenimiento, se debe poner mucho cuidado en que el sistema quede bien estable. Para garantizar su seguridad, proceda según las siguientes instrucciones:</p> <ul style="list-style-type: none"> <li>• Colocar el equipo en la parte inferior del bastidor, cuando sea la única unidad en el mismo.</li> <li>• Cuando este equipo se vaya a instalar en un bastidor parcialmente ocupado, comenzar la instalación desde la parte inferior hacia la superior colocando el equipo más pesado en la parte inferior.</li> <li>• Si el bastidor dispone de dispositivos estabilizadores, instalar éstos antes de montar o proceder al mantenimiento del equipo instalado en el bastidor.</li> </ul>
Varng!	<p>För att undvika kroppsskada när du installerar eller utför underhållsarbete på denna enhet på en ställning måste du vidta särskilda försiktighetsåtgärder för att försäkra dig om att systemet står stadigt. Följande riktlinjer ges för att trygga din säkerhet:</p> <ul style="list-style-type: none"> <li>• Om denna enhet är den enda enheten på ställningen skall den installeras längst ned på ställningen.</li> <li>• Om denna enhet installeras på en delvis fyllt ställning skall ställningen fyllas nedifrån och upp, med de tyngsta enheterna längst ned på ställningen.</li> <li>• Om ställningen är försedd med stabiliseringar skall dessa monteras fast innan enheten installeras eller underhålls på ställningen.</li> </ul>

## Supply Circuit Warning



Warning

Care must be given to connecting units to the supply circuit so that wiring is not overloaded.

Waarschuwing

Let erop dat de toestellen op voedingscircuits worden aangesloten zonder het vermogen van de bedrading te overschrijden.

Varoitus

Laiteyksiköt on yhdistettävä huolellisesti syöttöpiiriin niin, että johdot eivät ole ylikuormitettuja.

Avertissement

Veillez à bien connecter les unités au circuit d'alimentation afin de ne pas surcharger les connections.

Achtung	Beim Anschließen der Geräte an das Stromnetz ist darauf zu achten, daß die Schaltverbindungen nicht überlastet werden.
Avvertenza	Fare attenzione quando si collegano le unità al circuito di alimentazione, per non sovraccaricare i cablaggi.
Advarsel	Vær nøy med å koble enheter til strømforsyningsskretsen slik at ledningene ikke overbelastes.
Aviso	Deverá ter precaução ao ligar unidades ao circuito de fornecimento de energia, para não sobrecarregar a instalação.
¡Atención!	Poner mucho cuidado al conectar los equipos al circuito de alimentación a fin de no sobrecargar el cableado.
Varning	Var noga vid anslutning av enheter till matarströmkretsen så att ledningarna inte överbelastas.

## Ground Conductor Warning



Warning	Never defeat the ground conductor or operate the equipment in the absence of a suitably installed ground conductor. Contact the appropriate electrical inspection authority or an electrician if you are uncertain that suitable grounding is available.
Waarschuwing	De aardingsleiding mag nooit buiten werking gesteld worden en de apparatuur mag nooit bediend worden zonder dat er een op de juiste wijze geïnstalleerde aardingsleiding aanwezig is. Neem contact op met de bevoegde instantie voor elektrische inspecties of met een elektricien als u niet zeker weet of voor passende aarding gezorgd is.
Varoitus	Älä koskaan ohita maajohdinta tai käytä laitteita ilman oikein asennettua maajohdinta. Ota yhteyttä asianmukaiseen sähkötarkastusviranomaiseen tai sähköasentajaan, jos olet epävarma maadoituksen sopivuudesta.
Attention	Ne jamais rendre inopérant le conducteur de masse ni utiliser l'équipement sans un conducteur de masse adéquatement installé. En cas de doute sur la mise à la masse appropriée disponible, s'adresser à l'organisme responsable de la sécurité électrique ou à un électricien.
Warnung	Umgehen Sie auf keinen Fall den Erdungsleiter und nehmen Sie die Geräte nicht in Betrieb, wenn der Erdungsleiter nicht sachgemäß installiert ist. Wenden Sie sich an die entsprechende Behörde, die für die Inspektion elektrischer Anlagen zuständig ist, oder an einen Elektriker, wenn Sie nicht sicher sind, ob der Anschluß ordnungsgemäß geerdet ist.
Avvertenza	Non escludere mai il conduttore di protezione né usare l'apparecchiatura in assenza di un conduttore di protezione installato in modo corretto. Se non si sa con certezza che è disponibile un collegamento di messa a terra adeguato, esaminare le Norme CEI pertinenti o rivolgersi a un elettricista qualificato.

<b>Advarsel</b>	Jordingslederen må aldri hindres, og utstyret må aldri brukes uten at en forsvarlig jordingsleder er installert. Kontakt elektrisitetstilsynet eller en elektriker dersom du er usikker på om riktig jording er tilgjengelig.
<b>Aviso</b>	Nunca anule o condutor à terra nem opere o equipamento sem ter um condutor à terra adequadamente instalado. Em caso de dúvida em relação ao sistema de ligação à terra, contacte os serviços locais de inspecção eléctrica ou um electricista qualificado.
<b>¡Advertencia!</b>	No desactive nunca el conductor de tierra ni opere el equipo sin un conductor de tierra instalado correctamente. Póngase en contacto con las autoridades de inspección eléctrica pertinentes o con un electricista, si no está seguro de contar con una toma de tierra adecuada.
<b>Varning!</b>	Koppla aldrig från jordledningen och använd aldrig utrustningen utan en på lämpligt sätt installerad jordledning. Om det föreligger osäkerhet huruvida lämplig jordning finns skall elektrisk besiktningsauktoritet eller elektriker kontaktas.

## Obtaining Documentation

The following sections explain how to obtain documentation from Cisco Systems.

### World Wide Web

You can access the most current Cisco documentation on the World Wide Web at the following URL:

<http://www.cisco.com>

Translated documentation is available at the following URL:

[http://www.cisco.com/public/countries\\_languages.shtml](http://www.cisco.com/public/countries_languages.shtml)

### Documentation CD-ROM

Cisco documentation and additional literature are available in a Cisco Documentation CD-ROM package, which is shipped with your product. The Documentation CD-ROM is updated monthly and may be more current than printed documentation. The CD-ROM package is available as a single unit or through an annual subscription.

## Ordering Documentation

Cisco documentation is available in the following ways:

- Registered Cisco.com users (Cisco direct customers) can order Cisco product documentation from the Networking Products MarketPlace:  
[http://www.cisco.com/cgi-bin/order/order\\_root.pl](http://www.cisco.com/cgi-bin/order/order_root.pl)
- Registered Cisco.com users can order the Documentation CD-ROM through the online Subscription Store:  
<http://www.cisco.com/go/subscription>
- Nonregistered Cisco.com users can order documentation through a local account representative by calling Cisco corporate headquarters (California, USA) at 408 526-7208 or, elsewhere in North America, by calling 800 553-NETS (6387).

## Documentation Feedback

If you are reading Cisco product documentation on Cisco.com, you can submit technical comments electronically. Click the **Fax** or **Email** option under the “Leave Feedback” at the bottom of the Cisco Documentation home page.

You can e-mail your comments to [bug-doc@cisco.com](mailto:bug-doc@cisco.com).

To submit your comments by mail, use the response card behind the front cover of your document, or write to the following address:

Cisco Systems  
Attn: Document Resource Connection  
170 West Tasman Drive  
San Jose, CA 95134-9883

We appreciate your comments.

## Obtaining Technical Assistance

Cisco provides Cisco.com as a starting point for all technical assistance. Customers and partners can obtain documentation, troubleshooting tips, and sample configurations from online tools by using the Cisco Technical Assistance Center (TAC) Web Site. Cisco.com registered users have complete access to the technical support resources on the Cisco TAC Web Site.

## Cisco.com

Cisco.com is the foundation of a suite of interactive, networked services that provides immediate, open access to Cisco information, networking solutions, services, programs, and resources at any time, from anywhere in the world.

Cisco.com is a highly integrated Internet application and a powerful, easy-to-use tool that provides a broad range of features and services to help you to

- Streamline business processes and improve productivity
- Resolve technical issues with online support

- Download and test software packages
- Order Cisco learning materials and merchandise
- Register for online skill assessment, training, and certification programs

You can self-register on Cisco.com to obtain customized information and service. To access Cisco.com, go to the following URL:

<http://www.cisco.com>

## Technical Assistance Center

The Cisco TAC is available to all customers who need technical assistance with a Cisco product, technology, or solution. Two types of support are available through the Cisco TAC: the Cisco TAC Web Site and the Cisco TAC Escalation Center.

Inquiries to Cisco TAC are categorized according to the urgency of the issue:

- Priority level 4 (P4)—You need information or assistance concerning Cisco product capabilities, product installation, or basic product configuration.
- Priority level 3 (P3)—Your network performance is degraded. Network functionality is noticeably impaired, but most business operations continue.
- Priority level 2 (P2)—Your production network is severely degraded, affecting significant aspects of business operations. No workaround is available.
- Priority level 1 (P1)—Your production network is down, and a critical impact to business operations will occur if service is not restored quickly. No workaround is available.

Which Cisco TAC resource you choose is based on the priority of the problem and the conditions of service contracts, when applicable.

### Cisco TAC Web Site

The Cisco TAC Web Site allows you to resolve P3 and P4 issues yourself, saving both cost and time. The site provides around-the-clock access to online tools, knowledge bases, and software. To access the Cisco TAC Web Site, go to the following URL:

<http://www.cisco.com/tac>

All customers, partners, and resellers who have a valid Cisco services contract have complete access to the technical support resources on the Cisco TAC Web Site. The Cisco TAC Web Site requires a Cisco.com login ID and password. If you have a valid service contract but do not have a login ID or password, go to the following URL to register:

<http://www.cisco.com/register/>

If you cannot resolve your technical issues by using the Cisco TAC Web Site, and you are a Cisco.com registered, you can open a case online by using the TAC Case Open tool at the following URL:

<http://www.cisco.com/tac/caseopen>

If you have Internet access, it is recommended that you open P3 and P4 cases through the Cisco TAC Web Site.

## Cisco TAC Escalation Center

The Cisco TAC Escalation Center addresses issues that are classified as priority level 1 or priority level 2; these classifications are assigned when severe network degradation significantly impacts business operations. When you contact the TAC Escalation Center with a P1 or P2 problem, a Cisco TAC engineer will automatically open a case.

To obtain a directory of toll-free Cisco TAC telephone numbers for your country, go to the following URL:

<http://www.cisco.com/warp/public/687/Directory/DirTAC.shtml>

Before calling, please check with your network operations center to determine the level of Cisco support services to which your company is entitled; for example, SMARTnet, SMARTnet Onsite, or Network Supported Accounts (NSA). In addition, please have available your service agreement number and your product serial number.

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