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Regulatory Compliance and Safety Information for the Cisco uBR904 Cable Modem

Product Numbers: UBR904

This publication provides international agency compliance, safety, and statutory information for wide area network (WAN) interfaces for the Cisco uBR904 cable modem. This publication also provides translations for the safety warnings in the *Cisco uBR904 Cable Modem Installation and Configuration Guide* that shipped with your Cisco uBR904.

Note Use the information in this publication in conjunction with the *Cisco uBR904 Cable Modem Installation and Configuration Guide* and the *Cisco uBR904 Cable Modem Cabling and Setup* documents that shipped with your Cisco uBR904.

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If You Need More Information

The Cisco IOS software running on your router contains extensive features and functionality. The effective use of many of these features is easier if you have more information at hand. For additional information on configuring and maintaining the Cisco uBR904, the following documentation resources are available:

- Cisco Documentation CD-ROM

Cisco documentation and additional literature are available in a CD-ROM package, which ships with your product. The Documentation CD-ROM, a member of the Cisco Connection Family, is updated monthly. Therefore, it might be more current than printed documentation. To order additional copies of the Documentation CD-ROM, contact your local sales representative or call customer service. The CD-ROM package is available as a single package or as an annual subscription. You can also access Cisco documentation on the World Wide Web at <http://www.cisco.com>, <http://www-china.cisco.com>, or <http://www-europe.cisco.com>.

If you are reading Cisco product documentation on the World Wide Web, you can submit comments electronically. Click **Feedback** in the toolbar and select **Documentation**. After you complete the form, click **Submit** to send it to Cisco. We appreciate your comments.

- For Cisco IOS software configuration information, refer to the modular configuration and modular command reference publications in the Cisco IOS software configuration documentation set that corresponds to the software release installed on your Cisco hardware.

Note You can access Cisco IOS software configuration documentation on the World Wide Web at <http://www.cisco.com>, <http://www-china.cisco.com>, or <http://www-europe.cisco.com>.

- For hardware installation and maintenance information on the Cisco uBR904, refer to the *Cisco uBR904 Cable Modem Installation and Configuration Guide* and the *Cisco uBR904 Cable Modem Cabling and Setup* that shipped with your cable modem.
- To obtain general information about documentation, refer to the section “Cisco Connection Online,” on page 10, or call customer service at 800 553-6387 or 408 526-7208. Customer service hours are 5:00 a.m. to 6:00 p.m. Pacific time, Monday through Friday (excluding Cisco-observed company holidays). You can also send e-mail to cs-rep@cisco.com. You can also refer to the Cisco Information Packet that shipped with your router.

Agency Approvals for Cisco uBR904

The Cisco uBR904 has the following agency approvals:

- Safety: UL 1950, CSA 22.2 No.950, EN60950, IEC 60950, AS3260, TS001
- EMI: FCC Class A, FCC Class B, CSA Class A, EN60555-2, EN55022 Class B, VCCI Class 2, AS/NZS 3548 Class A, CISPR 22
- Immunity: IEC-1000-4-2, IEC-1000-4-3, IEC-1000-4-4, IEC-1000-4-5, IEC-1000-4-6, IEC-1000-4-11, IEC 1000-3-2

Safety Information

Following are safety instructions that you must follow when installing a Cisco uBR904. Failure to install the cable modem in accordance with these instructions will invalidate the agency approvals for the Cisco uBR904.

- Unless noted otherwise, the Cisco uBR904 contains safety extra-low voltage (SELV) circuitry. Ensure that attachments at the interconnection ports of the apparatus are also SELV circuits. (SELV circuits are so designed and protected that, under both normal conditions and a likely fault condition, the voltage that can be drawn is not hazardous.)
- Always disconnect the chassis from the power supply and disconnect all interface cables before removing any covers.
- Do not work on the system or connect and disconnect cables during a lightning storm.
- Safety requirements are not fulfilled unless the equipment is connected to a wall socket outlet with protective earth ground.

Translated Safety Warnings

This section repeats in multiple languages the warnings found in the documentation related to the Cisco uBR904, such as the *Cisco uBR904 Cable Modem Installation and Configuration Guide* and the *Cisco uBR904 Cable Modem Cabling and Setup* documents.

Warning Definition



Warning This warning symbol means *danger*. You are in a situation that could cause bodily injury. Before you work on any equipment, be aware of the hazards involved with electrical circuitry and be familiar with standard practices for preventing accidents.

Waarschuwing Dit waarschuwingssymbool betekent gevaar. U verkeert in een situatie die lichamelijk letsel kan veroorzaken. Voordat u aan enige apparatuur gaat werken, dient u zich bewust te zijn van de bij elektrische schakelingen betrokken risico's en dient u op de hoogte te zijn van standaard maatregelen om ongelukken te voorkomen.

Varoitus Tämä varoitusmerkki merkitsee vaaraa. Olet tilanteessa, joka voi johtaa ruumiinvammaan. Ennen kuin työskentelet minkään laitteiston parissa, ota selvää sähkökytkentöihin liittyvistä vaaroista ja tavanomaisista onnettomuuksien ehkäisykeinoista.

Attention Ce symbole d'avertissement indique un danger. Vous vous trouvez dans une situation pouvant causer des blessures ou des dommages corporels. Avant de travailler sur un équipement, soyez conscient des dangers posés par les circuits électriques et familiarisez-vous avec les procédures couramment utilisées pour éviter les accidents.

Warnung Dieses Warnsymbol bedeutet Gefahr. Sie befinden sich in einer Situation, die zu einer Körperverletzung führen könnte. Bevor Sie mit der Arbeit an irgendeinem Gerät beginnen, seien Sie sich der mit elektrischen Stromkreisen verbundenen Gefahren und der Standardpraktiken zur Vermeidung von Unfällen bewusst.

Avvertenza Questo simbolo di avvertenza indica un pericolo. La situazione potrebbe causare infortuni alle persone. Prima di lavorare su qualsiasi apparecchiatura, occorre conoscere i pericoli relativi ai circuiti elettrici ed essere al corrente delle pratiche standard per la prevenzione di incidenti.

Advarsel Dette varselsymbolet betyr fare. Du befinner deg i en situasjon som kan føre til personskade. Før du utfører arbeid på utstyr, må du være oppmerksom på de faremomentene som elektriske kretser innebærer, samt gjøre deg kjent med vanlig praksis når det gjelder å unngå ulykker.

Aviso Este símbolo de aviso indica perigo. Encontra-se numa situação que lhe poderá causar danos físicos. Antes de começar a trabalhar com qualquer equipamento, familiarize-se com os perigos relacionados com circuitos eléctricos, e com quaisquer práticas comuns que possam prevenir possíveis acidentes.

¡Advertencia! Este símbolo de aviso significa peligro. Existe riesgo para su integridad física. Antes de manipular cualquier equipo, considerar los riesgos que entraña la corriente eléctrica y familiarizarse con los procedimientos estándar de prevención de accidentes.

Warning! Denna varningssymbol signalerar fara. Du befinner dig i en situation som kan leda till personskada. Innan du utför arbete på någon utrustning måste du vara medveten om farorna med elkretsar och känna till vanligt förfarande för att förebygga skador.

Lightning Activity Warning



Warning Do not work on the system or connect or disconnect cables during periods of lightning activity.

Waarschuwing Tijdens onweer dat gepaard gaat met bliksem, dient u niet aan het systeem te werken of kabels aan te sluiten of te ontkoppelen.

Varoitus Älä työskentele järjestelmän parissa äläkä yhdistä tai irrota kaapeleita ukkosilmalla.

Attention Ne pas travailler sur le système ni brancher ou débrancher les câbles pendant un orage.

Warnung Arbeiten Sie nicht am System und schließen Sie keine Kabel an bzw. trennen Sie keine ab, wenn es gewittert.

Avvertenza Non lavorare sul sistema o collegare oppure scollegare i cavi durante un temporale con fulmini.

Advarsel Utfør aldri arbeid på systemet, eller koble kabler til eller fra systemet når det tordner eller lynr.

Aviso Não trabalhe no sistema ou ligue e desligue cabos durante períodos de mau tempo (trovoada).

¡Advertencia! No operar el sistema ni conectar o desconectar cables durante el transcurso de descargas eléctricas en la atmósfera.

Warning! Vid åska skall du aldrig utföra arbete på systemet eller ansluta eller koppla loss kablar.

Installation Warning



Warning Read the installation instructions before you connect the system to its power source.

Waarschuwing Raadpleeg de installatie-aanwijzingen voordat u het systeem met de voeding verbindt.

Varoitus Lue asennusohjeet ennen järjestelmän yhdistämistä virtalähteeseen.

Attention Avant de brancher le système sur la source d'alimentation, consulter les directives d'installation.

Warnung Lesen Sie die Installationsanweisungen, bevor Sie das System an die Stromquelle anschließen.

Avvertenza Consultare le istruzioni di installazione prima di collegare il sistema all'alimentatore.

Advarsel Les installasjonsinstruksjonene før systemet kobles til strømkilden.

Aviso Leia as instruções de instalação antes de ligar o sistema à sua fonte de energia.

¡Advertencia! Ver las instrucciones de instalación antes de conectar el sistema a la red de alimentación.

Warning! Läs installationsanvisningarna innan du kopplar systemet till dess strömförsörjningsenhet.

TN Power Warning



Warning The device is designed to work with TN power systems.

Waarschuwing Het apparaat is ontworpen om te functioneren met TN energiesystemen.

Varoitus Koje on suunniteltu toimimaan TN-sähkövoimajärjestelmien yhteydessä.

Attention Ce dispositif a été conçu pour fonctionner avec des systèmes d'alimentation TN.

Warnung Das Gerät ist für die Verwendung mit TN-Stromsystemen ausgelegt.

Avvertenza Il dispositivo è stato progettato per l'uso con sistemi di alimentazione TN.

Advarsel Utstyret er utfomet til bruk med TN-strømsystemer.

Aviso O dispositivo foi criado para operar com sistemas de corrente TN.

¡Advertencia! El equipo está diseñado para trabajar con sistemas de alimentación tipo TN.

Warning! Enheten är konstruerad för användning tillsammans med elkraftssystem av TN-typ.

SELV Circuit Warning



Warning To avoid electric shock, do not connect safety extra-low voltage (SELV) circuits to telephone-network voltage (TNV) circuits. LAN ports contain SELV circuits, and WAN ports contain TNV circuits. Some LAN and WAN ports both use RJ-45 connectors. Use caution when connecting cables.

Waarschuwing Om elektrische schokken te vermijden, mogen veiligheidscircuits met extra lage spanning (genaamd SELV = Safety Extra-Low Voltage) niet met telefoonnetwerkspanning (TNV) circuits verbonden worden. LAN (Lokaal netwerk) poorten bevatten SELV circuits en WAN (Regionaal netwerk) poorten bevatten TNV circuits. Sommige LAN en WAN poorten gebruiken allebei RJ-45 connectors. Ga voorzichtig te werk wanneer u kabels verbindt.

Varoitus Jotta vältty sähköiskulta, älä kytke pienjännitteisiä SELV-suojapiirejä puhelinverkkojännitettä (TNV) käyttöviin virtapiireihin. LAN-portit sisältävät SELV-piirejä ja WAN-portit puhelinverkkojännitettä käyttöviä piirejä. Osa sekä LAN- että WAN-porteista käyttää RJ-45-liittimiä. Ole varovainen kytkiessäsi kaapeleita.

Attention Pour éviter une électrocution, ne raccordez pas les circuits de sécurité basse tension (Safety Extra-Low Voltage ou SELV) à des circuits de tension de réseau téléphonique (Telephone Network Voltage ou TNV). Les ports du réseau local (LAN) contiennent des circuits SELV et les ports du réseau longue distance (WAN) sont munis de circuits TNV. Certains ports LAN et WAN utilisent des connecteurs RJ-45. Raccordez les câbles en prenant toutes les précautions nécessaires.

Warnung Zur Vermeidung von Elektroschock die Sicherheits-Kleinspannungs-Stromkreise (SELV-Kreise) nicht an Fernsprechnetzspannungs-Stromkreise (TNV-Kreise) anschließen. LAN-Ports enthalten SELV-Kreise, und WAN-Ports enthalten TNV-Kreise. Einige LAN- und WAN-Ports verwenden auch RJ-45-Steckverbinder. Vorsicht beim Anschließen von Kabeln.

Avvertenza Per evitare scosse elettriche, non collegare circuiti di sicurezza a tensione molto bassa (SELV) ai circuiti a tensione di rete telefonica (TNV). Le porte LAN contengono circuiti SELV e le porte WAN contengono circuiti TNV. Alcune porte LAN e WAN fanno uso di connettori RJ-45. Fare attenzione quando si collegano cavi.

Advarsel Unngå å koble lavspenningskretser (SELV) til kretser for telenettspenning (TNV), slik at du unngår elektrisk støt. LAN-utganger inneholder SELV-kretser og WAN-utganger inneholder TNV-kretser. Det finnes både LAN-utganger og WAN-utganger som bruker RJ-45-kontakter. Vær forsiktig når du kobler kabler.

Aviso Para evitar choques eléctricos, não conecte os circuitos de segurança de baixa tensão (SELV) aos circuitos de tensão de rede telefónica (TNV). As portas LAN contêm circuitos SELV e as portas WAN contêm circuitos TNV. Algumas portas LAN e WAN usam conectores RJ-45. Tenha o devido cuidado ao conectar os cabos.

¡Advertencia! Para evitar la sacudida eléctrica, no conectar circuitos de seguridad de voltaje muy bajo (safety extra-low voltage = SELV) con circuitos de voltaje de red telefónica (telephone network voltage = TNV). Los puertos de redes de área local (local area network = LAN) contienen circuitos SELV, y los puertos de redes de área extendida (wide area network = WAN) contienen circuitos TNV. En algunos casos, tanto los puertos LAN como los WAN usan conectores RJ-45. Proceda con precaución al conectar los cables.

Warning! För att undvika elektriska stötar, koppla inte säkerhetskretsar med extra låg spänning (SELV-kretsar) till kretsar med telefonnätspänning (TNV-kretsar). LAN-portar innehåller SELV-kretsar och WAN-portar innehåller TNV-kretsar. Vissa LAN- och WAN-portar är försedda med RJ-45-kontakter. Iaktta försiktighet vid anslutning av kablar.

Warning Statement for Norway and Sweden



Warning Apparatet skal kobles til en jordet stikkontakt.

Warning! Apparaten skall anslutas till jordat nätuttag.

Product Disposal Warning



Warning Ultimate disposal of this product should be handled according to all national laws and regulations.

Waarschuwing Dit produkt dient volgens alle landelijke wetten en voorschriften te worden afgedankt.

Varoitus Tämän tuotteen lopullisesta hävittämisestä tulee huolehtia kaikkia valtakunnallisia lakeja ja säännöksiä noudattaen.

Attention La mise au rebut définitive de ce produit doit être effectuée conformément à toutes les lois et réglementations en vigueur.

Warnung Dieses Produkt muß den geltenden Gesetzen und Vorschriften entsprechend entsorgt werden.

Avvertenza L'eliminazione finale di questo prodotto deve essere eseguita osservando le normative italiane vigenti in materia.

Advarsel Endelig disponering av dette produktet må skje i henhold til nasjonale lover og forskrifter.

Aviso A descartagem final deste produto deverá ser efectuada de acordo com os regulamentos e a legislação nacional.

¡Advertencia! El desecho final de este producto debe realizarse según todas las leyes y regulaciones nacionales.

Warning! Slutlig kassering av denna produkt bör skötas i enlighet med landets alla lagar och föreskrifter.

No On/Off Switch Warning



Warning Warning Unplug the power cord before you work on a system that does not have an on/off switch.

Waarschuwing Voordat u aan een systeem werkt dat geen aan/uit schakelaar heeft, dient u de stekker van het netsnoer uit het stopcontact te halen.

Varoitus Ennen kuin teet mitään sellaiselle järjestelmälle, jossa ei ole kaksiasentokytkintä, kytke irti virtajohto.

Attention Avant de travailler sur un système non équipé d'un commutateur marche-arrêt, débrancher le cordon d'alimentation.

Warnung Bevor Sie an einem System ohne Ein/Aus-Schalter arbeiten, ziehen Sie das Netzkabel heraus.

Avvertenza Prima di lavorare su un sistema che non è dotato di un interruttore on/off, scollegare il cavo di alimentazione.

Advarsel Før det skal utføres arbeid på et system som ikke har en av/på-bryter, skal strømledningen trekkes ut.

Aviso Antes de começar a trabalhar num sistema que não possui um interruptor ON/OFF, desligue o cabo de alimentação.

¡Advertencia! Antes de trabajar sobre cualquier sistema que carezca de interruptor de Encendido/Apagado (ON/OFF), desenchufar el cable de alimentación.

Warning! Dra ur nätsladden innan du utför arbete på ett system utan strömbrytare.

Jewelry Removal Warning



Warning Before working on equipment that is connected to power lines, remove jewelry (including rings, necklaces, and watches). Metal objects will heat up when connected to power and ground and can cause serious burns or weld the metal object to the terminals.

Waarschuwing Alvorens aan apparatuur te werken die met elektrische leidingen is verbonden, sieraden (inclusief ringen, kettingen en horloges) verwijderen. Metalen voorwerpen worden warm wanneer ze met stroom en aarde zijn verbonden, en kunnen ernstige brandwonden veroorzaken of het metalen voorwerp aan de aansluitklemmen lassen.

Varoitus Ennen kuin työskentelet voimavirtajohtoihin kytkettyjen laitteiden parissa, ota pois kaikki korut (sormukset, kaulakorut ja kellot mukaan lukien). Metalliesineet kuumenevat, kun ne ovat yhteydessä sähkövirran ja maan kanssa, ja ne voivat aiheuttaa vakavia palovammoja tai hitsata metalliesineet kiinni liitännänpoihin.

Attention Avant d'accéder à cet équipement connecté aux lignes électriques, ôter tout bijou (anneaux, colliers et montres compris). Lorsqu'ils sont branchés à l'alimentation et reliés à la terre, les objets métalliques chauffent, ce qui peut provoquer des blessures graves ou souder l'objet métallique aux bornes.

Warnung Vor der Arbeit an Geräten, die an das Netz angeschlossen sind, jeglichen Schmuck (einschließlich Ringe, Ketten und Uhren) abnehmen. Metallgegenstände erhitzen sich, wenn sie an das Netz und die Erde angeschlossen werden, und können schwere Verbrennungen verursachen oder an die Anschlußklemmen angeschweißt werden.

Avvertenza Prima di intervenire su apparecchiature collegate alle linee di alimentazione, togliersi qualsiasi monile (inclusi anelli, collane, braccialetti ed orologi). Gli oggetti metallici si riscaldano quando sono collegati tra punti di alimentazione e massa: possono causare ustioni gravi oppure il metallo può saldarsi ai terminali.

Advarsel Fjern alle smykker (inkludert ringer, halskjeder og klokker) før du skal arbeide på utstyr som er koblet til kraftledninger. Metallgjenstander som er koblet til kraftledninger og jord blir svært varme og kan forårsake alvorlige brannskader eller smelte fast til polene.

Aviso Antes de trabalhar em equipamento que esteja ligado a linhas de corrente, retire todas as jóias que estiver a usar (incluindo anéis, fios e relógios). Os objectos metálicos aquecerão em contacto com a corrente e em contacto com a ligação à terra, podendo causar queimaduras graves ou ficarem soldados aos terminais.

¡Advertencia! Antes de operar sobre equipos conectados a líneas de alimentación, quitarse las joyas (incluidos anillos, collares y relojes). Los objetos de metal se calientan cuando se conectan a la alimentación y a tierra, lo que puede ocasionar quemaduras graves o que los objetos metálicos queden soldados a los bornes.

Varning! Tag av alla smycken (inklusive ringar, halsband och armbandsur) innan du arbetar på utrustning som är kopplad till kraftledningar. Metallobjekt hettas upp när de kopplas ihop med ström och jord och kan förorsaka allvarliga brännskador; metallobjekt kan också sammansvetsas med kontaktarna.

Ground Conductor Warning



Warning Never defeat the ground conductor or operate the equipment in the absence of a suitably installed ground conductor. Contact the appropriate electrical inspection authority or an electrician if you are uncertain that suitable grounding is available.

Waarschuwing De aardingsleiding mag nooit buiten werking gesteld worden en de apparatuur mag nooit bediend worden zonder dat er een op de juiste wijze geïnstalleerde aardingsleiding aanwezig is. Neem contact op met de bevoegde instantie voor elektrische inspecties of met een electricien als u er niet zeker van bent dat er voor passende aarding gezorgd is.

Varoitus Älä koskaan ohita maajohdinta tai käytä laitteita ilman oikein asennettua maajohdinta. Ota yhteyttä asianmukaiseen sähkötarkastusviranomaiseen tai sähköasentajaan, jos olet epävarma maadoituksen sopivuudesta.

Attention Ne jamais rendre inopérant le conducteur de masse ni utiliser l'équipement sans un conducteur de masse adéquatement installé. En cas de doute sur la mise à la masse appropriée disponible, s'adresser à l'organisme responsable de la sécurité électrique ou à un électricien.

Warnung Auf keinen Fall den Erdungsleiter unwirksam machen oder das Gerät ohne einen sachgerecht installierten Erdungsleiter verwenden. Wenn Sie sich nicht sicher sind, ob eine sachgerechte Erdung vorhanden ist, wenden Sie sich an den zuständigen elektrischen Fachmann oder einen Elektriker.

Avvertenza Non escludere mai il conduttore di protezione né usare l'apparecchiatura in assenza di un conduttore di protezione installato in modo corretto. Se non si sa con certezza che è disponibile un collegamento di messa a terra adeguato, esaminare le Norme CEI pertinenti o rivolgersi a un elettricista qualificato.

Advarsel Omgå aldri jordingslederen og bruk aldri utstyret uten riktig montert jordingsleder. Ta kontakt med det riktige organet for elektrisk inspeksjon eller en elektriker hvis du er usikker på om det finnes velegnet jording.

Aviso Nunca anule o condutor à terra nem opere o equipamento sem ter um condutor à terra adequadamente instalado. Em caso de dúvida em relação ao sistema de ligação à terra, contacte os serviços locais de inspeção eléctrica ou um electricista qualificado.

Advertencia No inhabilitar nunca el conductor de tierra ni hacer funcionar el equipo si no existe un conductor de tierra instalado correctamente. Póngase en contacto con una autoridad apropiada de inspección eléctrica o con un electricista competente si no está seguro de que hay una conexión a tierra adecuada.

Warning! Koppla aldrig från jordledningen och använd aldrig utrustningen utan en på lämpligt sätt installerad jordledning. Om det föreligger osäkerhet huruvida lämplig jordning finns skall elektrisk besiktningsauktoritet eller elektriker kontaktas.

Cisco Connection Online

Cisco Connection Online (CCO) is Cisco Systems' primary, real-time support channel. Maintenance customers and partners can self-register on CCO to obtain additional information and services.

Available 24 hours a day, 7 days a week, CCO provides a wealth of standard and value-added services to Cisco's customers and business partners. CCO services include product information, product documentation, software updates, release notes, technical tips, the Bug Navigator, configuration notes, brochures, descriptions of service offerings, and download access to public and authorized files.

CCO serves a wide variety of users through two interfaces that are updated and enhanced simultaneously: a character-based version and a multimedia version that resides on the World Wide Web (WWW). The character-based CCO supports Zmodem, Kermit, Xmodem, FTP, and Internet e-mail, and it is excellent for quick access to information over lower bandwidths. The WWW version of CCO provides richly formatted documents with photographs, figures, graphics, and video, as well as hyperlinks to related information.

You can access CCO in the following ways:

- WWW: <http://www.cisco.com>
- WWW: <http://www-europe.cisco.com>
- WWW: <http://www-china.cisco.com>
- Telnet: cco.cisco.com
- Modem: From North America, 408 526-8070; from Europe, 33 1 64 46 40 82. Use the following terminal settings: VT100 emulation; databits: 8; parity: none; stop bits: 1; and connection rates up to 28.8 kbps.

For a copy of CCO's Frequently Asked Questions (FAQ), contact cco-help@cisco.com. For additional information, contact cco-team@cisco.com.

Note If you are a network administrator and need personal technical assistance with a Cisco product that is under warranty or covered by a maintenance contract, contact Cisco's Technical Assistance Center (TAC) at 800 553-2447, 408 526-7209, or tac@cisco.com. To obtain general information about Cisco Systems, Cisco products, or upgrades, contact 800 553-6387, 408 526-7208, or cs-rep@cisco.com.

This document is to be used in conjunction with the *Cisco uBR904 Cable Modem Installation and Configuration Guide* and the *Cisco uBR904 Cable Modem Cabling and Setup* publications.

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